

Anthony Toussaint

504-458-1954 | anthonytoussaint97@yahoo.com | [linkedin.com/in/anthonytoussaint](https://www.linkedin.com/in/anthonytoussaint) | tonytoussaint.github.io

EDUCATION

Louisiana Tech University
Bachelor of Science in Computer Science

Ruston, LA
Graduated in May 2022

EXPERIENCE

QA Engineer

November 2021 – Present

VML

New York, NY

- Led functional specification development and served as QA Lead for a project transitioning client's analytics from Adobe Analytics to Segment and Amplitude. Defined and executed comprehensive test plans and collaborated on design improvements to enhance system reliability, ensuring accurate tracking and visualization of key customer interactions for mortgage services. This transition supported improved data-driven decision making on the client's platform.
- Designed and implemented a comprehensive automation framework using Playwright, building on initial proof-of-concept scripts with Selenium. This framework significantly improved testing efficiency by automating complex email workflows and reducing manual testing time.
- Spearheaded the development of a comprehensive QA process for a high-profile financial client, collaborating closely with multiple project managers, developers, and the client to address critical testing gaps. Led QA efforts, reducing post-release defects, significantly improving project stability and client satisfaction.
- Developed and executed comprehensive test plans for Salesforce implementations, reducing CRM data errors and streamlining processes to improve user satisfaction and business efficiency.
- Streamlined project workflows and enhanced team collaboration by leveraging Jira and Confluence, improving project delivery timelines and ensuring seamless documentation in Agile environments.
- Conducted thorough rendering and functional testing for email marketing campaigns, achieving a large reduction in rendering issues across email clients and increasing customer engagement metrics.

Quality Assurance Analyst

May 2019 – November 2021

Pierry Inc.

Redwood City, CA

- Executed detailed test plans, cases, and scripts to identify and document software defects, improving overall application performance and reducing defect recurrence by 30%.
- Collaborated within Agile teams to optimize the software development life cycle, utilizing project management tools, like Jira and Rally, to prioritize tasks effectively and ensure sprint goals were met on time.
- Troubleshoot and resolved issues during web application development, working closely with developers to enhance functionality and deliver projects that met client requirements ahead of deadlines.
- Integrated RESTful APIs and supported cloud-based deployments, streamlining development and testing processes while improving scalability and reliability of web applications.

CERTIFICATIONS

Salesforce Certified Marketing Cloud Email Specialist

TECHNICAL SKILLS

Languages: C#, Python, SQL, JavaScript, HTML/CSS (familiar with TypeScript)

Developer Tools: Visual Studio, Git, VS Code

CI/CD Tools: Jenkins, Github Actions, Docker

Frameworks: Entity Framework, React

Automation and Test: Playwright, Selenium, Jest, JMeter

DBMS: SQLite, SQL Server

Operating Systems: Linux, Windows

CRM: Salesforce