Anthony Toussaint

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EDUCATION

Louisiana Tech University Ruston, LA
Bachelor of Science in Computer Science *Graduated in May 2022*

EXPERIENCE

QA Engineer November 2021 – Present
VML *New York, NY*

- Led functional specification development and served as QA Lead for a project transitioning client's analytics from Adobe Analytics to Segment and Amplitude. Defined and executed comprehensive test plans and collaborated on design improvements to enhance system reliability, ensuring accurate tracking and visualization of key customer interactions for mortgage services. This transition supported improved data-driven decision making on the client's platform.
- Designed and implemented a comprehensive automation framework using Playwright, building on initial proof-of-concept scripts with Selenium. This framework significantly improved testing efficiency by automating complex email workflows and reducing manual testing time.
- Spearheaded the development of a comprehensive QA process for a high-profile financial client, collaborating closely with multiple project managers, developers, and the client to address critical testing gaps. Led QA efforts, reducing post-release defects, significantly improving project stability and client satisfaction.
- Developed and executed comprehensive test plans for Salesforce implementations, enhancing the accuracy and reliability of CRM data and processes.
- Leveraged Jira and Confluence to manage project workflows, document processes, and collaborate effectively within Agile teams.
- Performed exhaustive testing of email marketing campaigns, ensuring consistent rendering across diverse email clients and devices.

Quality Assurance Analyst May 2019 – November 2021
Pierry Inc. *Redwood City, CA*

- Assisted in software development and testing by executing test plans, cases, and scripts to identify software defects and ensure optimal performance.
- Worked in Agile teams, gaining experience in the software development lifecycle, including prioritizing and managing tasks in Jira and Rally.
- Contributed to developing and testing web applications by troubleshooting and collaborating with developers, enhancing project outcomes.
- Implemented RESTful API integrations and supported cloud-based deployments, contributing to the development and testing phases.

CERTIFICATIONS

Salesforce Certified Marketing Cloud Email Specialist

TECHNICAL SKILLS

Languages: C#, Python, SQL, JavaScript, HTML/CSS (familiar with TypeScript)
Developer Tools: Visual Studio, Git, VS Code
CI/CD Tools: Jenkins, Github Actions, Docker
Frameworks: Entity Framework, React
Automation and Test: Playwright, Selenium, Jest, JMeter
DBMS: SQLite, SQL Server
Operating Systems: Linux, Windows
CRM: Salesforce