Anthony Toussaint

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TECHNICAL SKILLS

Languages: C#, Python, SQL, JavaScript, TypeScript, HTML/CSS
Developer Tools: Visual Studio, Git, VS Code
Cloud and Deployment: Familiar with Azure DevOps
CI/CD Tools: Jenkins, Github Actions, Docker
Frameworks: Entity Framework, React
Automation and Test: Playwright, Selenium, Postman, Jest, JMeter
DBMS: SQLite, SQL Server
Operating Systems: Linux, Windows
CRM: Salesforce
Additional Skills: Familiar Java

EDUCATION

Louisiana Tech University   Ruston, LA
Bachelor of Science in Computer Science   *Graduated in May 2023*

EXPERIENCE

Jr. Software Developer   November 2021 – Present
VML   *New York, NY*

- Led QA initiatives for a project transitioning client analytics from Adobe Analytics to Segment and Amplitude. Collaborated on system design and implemented automation scripts to enhance tracking reliability and ensure accurate visualization of key customer interactions, supporting data-driven decision-making.
- Designed and implemented customer journeys in Salesforce Marketing Cloud, simulating user interactions to optimize engagement and outcomes, ensuring seamless execution and alignment with strategic goals.
- Developed a robust automation framework using Playwright and Python. This framework automated complex email workflows, reducing manual testing time, and improving efficiency with reusable modular test scripts designed to facilitate integration into CI/CD pipelines.
- Contributed to system architecture discussions and spearheaded the development of a comprehensive QA process for a high-profile financial client. Collaborated with global stakeholders, including developers, product managers, and business analysts, to align testing efforts with business objectives and ensure quality deliverables.
- Enhanced project workflows through Jira and Confluence, integrating automation scripts and debugging tools to improve delivery timelines in Agile environments. Provided technical documentation for automation processes to ensure maintainability.

Quality Assurance Analyst Intern   May 2019 – November 2021
Pierry Inc.   *Redwood City, CA*

- Executed detailed test plans, cases, and scripts to identify and document software defects, improving overall application performance and reducing defect recurrence by 30%.
- Collaborated within Agile teams to optimize the software development life cycle, utilizing project management tools, like Jira and Rally, to prioritize tasks effectively and ensure sprint goals were met on time.
- Troubleshot and resolved issues during web application development, working closely with developers to enhance functionality and deliver projects that met client requirements ahead of deadlines.
- Gained introductory experience with Postman for validating API endpoints and debugging REST API calls.
- Integrated RESTful APIs and supported cloud-based deployments, streamlining development and testing processes while improving scalability and reliability of web applications.

CERTIFICATIONS

Salesforce Certified Marketing Cloud Email Specialist