

Anthony Ofordum

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Data Analyst

Summary of Qualifications

- Aspiring Data Analyst with hands-on experience in data analysis, visualization, and database management, focused on understanding and enhancing key performance indicators.
- Proficient in SQL and relational databases with the ability to write and troubleshoot complex SQL queries for data management and analysis.
- Develop strategies through data-driven problem-solving derived from academic projects and statistics.
- Experienced in using data exploration tools such as Microsoft Power BI, showcasing the capability to create, interpret, and ensure accuracy in custom reports.
- Committed to ensuring data integrity, quality assurance, maintenance, and cleaning, ensuring accurate and reliable data outputs.
- Excellent communicator, adept at presenting complex data insights in a comprehensible manner to diverse stakeholders.
- Proven ability to work independently and collaboratively within cross-functional teams, thriving in fast-paced environments.
- Eager to grow and learn from peers, showcasing a team-centric attitude and willingness to collaborate on data projects.

Technical Skills

Programming Language:	<i>Python</i>
Big Data Technologies:	<i>Hadoop, Hive, Apache Kafka</i>
Data Visualization:	<i>Microsoft Power BI, Python data visualization libraries</i>
Data Analysis:	<i>Microsoft Excel, SQL, Statistics</i>
Databases:	<i>Microsoft SQL Server, Google Cloud Platform (GCP), MongoDB</i>
Applications & Tools:	<i>Microsoft Office 365, SharePoint, Visio</i>
Operating Systems:	<i>Windows, Android, iOS, Mac OS, Linux</i>

Education & Certifications

Ontario College Post-Graduate Certificate | Big Data Analytics
Georgian College | Barrie, Ontario

Expected 2023
May 2023 - Dec 2023

Project

Data System Architecture: Analyzing NYC 311 Calls Using Hive

Tools: Hive, Data Visualization Tools

- Utilized Hadoop Hive for efficient Extract, Transform, and Load (ETL) of NYC 311 call data.
- Formulated actionable recommendations to optimize resource allocation and enhance city services based on data-driven insights.

Cryptocurrency Price Tracker Web Application

Tools: Python, PostgreSQL/MySQL, Flask, JavaScript, Google Charts

- Developed a comprehensive web-based solution tailored for cryptocurrency enthusiasts and professionals.
- Achieved real-time data acquisition from prominent exchanges like Binance and Coinbase.
- Incorporated engaging visualizations via JavaScript and Google Charts to offer immersive charting experiences.

Math for Data Analytics: Retail Insights and Strategy Enhancement

Tools: Microsoft Excel, Kaggle (data source)

- Leveraged Microsoft Excel for an in-depth retail sector analysis based on a dataset from Kaggle.
- Uncovered critical insights on customer behavior trends, payment preferences, shopping center popularity, and more.

Google IT Support Professional Certificate

Feb 2023 - May 2023

Junior IT Analyst Program

NPower Canada | Toronto

CIMA Certificate in Business Accounting

Dec 2019 - Jul 2020

Chartered Institute of Management Accountants | UK

Assessed as equivalent to a one-year Diploma in Canada by WES

Bachelor of Philosophy

Oct 2009 - Jun 2012

Pontifical Urbaniana University | Rome, Italy

Assessed as equivalent to a bachelor's degree in Canada by ICES

Work Experience

Concierge Associate

Nov 2022 - Present

Dymon Storage Group of Companies | Toronto, Ontario

- Consistently provided high-quality customer service with a meticulous attention to detail, achieving 100% customer satisfaction scores in feedback surveys.
- Executed daily operations with strong organizational skills, showcasing effective time management and multitasking abilities to ensure seamless customer service delivery and maintain efficient workflows.

- Successfully increased sales by 15% by educating customers on value-added services and product offerings, leveraging technical knowledge of the company's offerings and gauges to meet customer needs effectively.
- Served as the primary point of contact for an average of 50 customers daily, with 98% expressing satisfaction with the promptness and quality of the service provided, reinforcing the company's commitment to an exceptional customer experience.
- Mentored new team members, exhibiting leadership qualities in providing guidance and support during customer interactions and utilizing the service management tool efficiently, emphasizing technical knowledge of the tools used.

Elementary School Teacher

Sept 2013 - Aug 2022

St. Catherine's Model School | Lagos, Nigeria

- Managed a dynamic classroom of 30+ students, consistently achieving 90% of lesson objectives within the stipulated time, highlighting meticulous lesson planning and exceptional time management abilities.
- Employed effective verbal communication to engage 100% of students in discussions during interactive lessons, boosting active participation by 40% and fostering a student-centric educational environment.
- Demonstrated exceptional multitasking by concurrently managing 5+ classroom activities, ensuring 95% of students received personalized support and attention, attesting to adaptability in diverse learning scenarios.
- Utilized problem-solving skills to identify and address learning gaps, resulting in a 25% increase in student achievement and academic growth, demonstrating the application of technical knowledge in educational strategies.