




ANTONIO FERNANDEZ

CONTACT

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 1909 Scharmann Lane, Manteca CA

SKILLS

Teamwork

Problem Solving

Multi-tasking

Results-Oriented

Time Management

Feedback

EDUCATION

Computer Science AA

Modesto Junior College

2020-2024

In the works of completing AA degree in Computer Science.

Software Engineer Certification

CodeStack

2023-2024

In the works of completing my certification as a Software Engineer. Enhancing coding skills.

LANGUAGES

English 

Spanish 

PROFILE

Motivated Apple Expert with a proven track record of driving top-performing sales and delivering outstanding customer experiences over the past 3 years at the Apple Store. I bring a deep technical understanding of Apple products and services, both in-store and online, allowing me to effectively assist customers and provide tailored solutions to their needs. My strength lies in building strong relationships with customers, utilizing superior interpersonal skills and a customer-centric approach to ensure satisfaction and loyalty.

WORK EXPERIENCE


Expert


Apple 2021-Current Day

- Drive sales initiatives and cultivate brand loyalty while leading in delivering exceptional customer experiences.
- Maintain an in-depth understanding of Apple products, services, and the ecosystem, ensuring comprehensive solutions for customers.
- Demonstrate excellence by consistently exceeding performance targets and goals.
- Proactively engage with customers to gain insights into their needs and provide tailored solutions.
- Offer customized solutions that cater to a wide range of customer needs, including business and education professionals.
- Stay updated on the latest products, services, and company initiatives to provide informed recommendations.
- Collaborate with colleagues to support peers and provide ownership options for customers.
- Promote an inclusive environment by respecting diversity and embodying Apple's values in daily interactions.


REFERENCES


Daniel Batres

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