

Chantal Uwitonze

Bumbogo BP 6150

Kigali,Rwanda

Email: [chantaluwitonze6@gmail.com](mailto:chantaluwitonze6@gmail.com)

LinkedIn: [linkedin.com/in/chantal-uwitonze](https://linkedin.com/in/chantal-uwitonze)

Phone: 0780488835

## Career Objective

Detail-oriented and analytical undergraduate student in Information and Communication Technology with strong organizational and problem-solving skills. Seeking an opportunity as an External Collector to contribute to effective debt management and enhance customer relationships through professional communication and data analysis.

## Education

High School Diploma

Group sclaire saint joseph kabgayi

01,2018 -08;2021

Bachelor of science in Information Technology

University of Rwanda, Rwanda

Expected Graduation: 2026

## Professional Experience

### Data Analyst

- TechRise Rwanda
  - Responsible for verifying the academic level of children and assigning them appropriate courses.
  - Utilize analytical skills to ensure accurate course placement tailored to individual needs.
  - Skilled in external data collection and recovery to support course assignment processes.

### Volunteer Teaching

- Shelter Them (TechRise Rwanda)
  - Educated children in foundational tech skills.
  - Promoted learning in a safe and nurturing environment.
  - Collaborated with peers to enhance program effectiveness.

## **Volunteer**

- Youth Volunteers of Rwanda
  - Actively contributed to the fight against COVID-19 through community engagement and support.

## **High School Student Council**

- Role: Food Prefect
  - Ensured meal quality and distribution.
  - Monitored student satisfaction with dining services.
  - Facilitated communication between students and administration regarding food-related concerns.

## **Skills Functional Skills**

- Excellent written and verbal communication skills
- Basic computer literacy (Google Suite, Microsoft Word, Excel, and Outlook)

## **Behavioral Skills**

- Flexible and adaptable
- Self-motivated and passionate about learning
- Strong negotiation and customer focus
- Polite, cooperative, and friendly demeanor

## **Socialization Skills**

- Proven ability to work in a fast-paced environment
- Keen interest in resolving customer queries and complaints empathetically
- Willingness to handle multiple customer calls during an 8-hour shift
- Team-oriented with a focus on achieving targets and goals

## **Language**

English: Fluent

French: basic

## **References**

HARELIMANA Dominique

Head of department, Information Technology

University of Rwanda

+250785135124

IGIRANEZA Yvette

Assistant managing director,

Techrise Rwanda

+250791893746

Email:igiranezayvette33@gmail.com