



EURONET PAKISTAN (PVT.) LIMITED  
INTERVIEW EVALUATION FORM

NAME OF CANDIDATE: <u>Hammad Touqeer</u>		Assessment/Test Score:				
POSITION: <u>Application Consultant</u>		Deptt: <u>AD&amp;P</u>				
STATUS: <input type="checkbox"/> Permanent <input type="checkbox"/> Contractual		Ratings				
COMPETENCIES		Low High				
Work knowledge						
Techniques (Technologies / Methodologies / Professional Knowledge)						
<u>Domain knowledge</u>		1	2	3	4	5
		1	2	3	4	5
		1	2	3	4	5
		1	2	3	4	5
		1	2	3	4	5
		1	2	3	4	5
Relevant work experience						
Professional		1	2	3	4	5
Project / Process		1	2	3	4	5
Leadership		1	2	3	4	5
Ability to learn		1	2	3	4	5
Academic knowledge		1	2	3	4	5
Capabilities						
Please mark in front of capabilities applicable to job and rate candidate on them						
EDGE						
Unlimited Thinking <input type="checkbox"/>		1	2	3	4	5
Entrepreneurial Spirit <input type="checkbox"/>		1	2	3	4	5
Self Determination <input type="checkbox"/>		1	2	3	4	5
Strategic Judgement <input type="checkbox"/>		1	2	3	4	5
ENERGY						
Initiative <input type="checkbox"/>		1	2	3	4	5
Change Orientation <input type="checkbox"/>		1	2	3	4	5
Learning <input checked="" type="checkbox"/>		1	2	3	4	5
Business Competence <input type="checkbox"/>		1	2	3	4	5
ENERGYZE						
Communication Skills <input type="checkbox"/>		1	2	3	4	5
Network built on trust <input type="checkbox"/>		1	2	3	4	5
Coaching & mentoring <input type="checkbox"/>		1	2	3	4	5
Team player <input type="checkbox"/>		1	2	3	4	5
EXECUTE						
Analytics <input type="checkbox"/>		1	2	3	4	5
Decision Making <input type="checkbox"/>		1	2	3	4	5
Result & Quality Orientation <input type="checkbox"/>		1	2	3	4	5
Passion						
Customer Focus <input type="checkbox"/>		1	2	3	4	5
Professional ethics <input type="checkbox"/>		1	2	3	4	5
ATTITUDE & APPEARANCE						
Attire		1	2	3	4	5
Confidence		1	2	3	4	5
Speech and tone of voice		1	2	3	4	5
Communication skills (English)		1	2	3	4	5
GENERAL EVALUATION						

Ratings: 1-Unsatisfactory(< 20); 2-Meets minimum expectations(21-40); 3-Meets expectations(41-60)  
4-Partially exceeds expectations(61-80); 5-Exceptional(81-100)

Recommendation:

☐ Hire (for recommended position) More suited for (Dept): \_\_\_\_\_  
☐ Hold (Reason): \_\_\_\_\_ Reject ☐

HR Comments

Name of Interviewer (Manager) \_\_\_\_\_ Designation \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_  
Signature: \_\_\_\_\_ CEO \_\_\_\_\_  
HR Manager \_\_\_\_\_



# SYED HAMMAD TOUQUEER

I am an IT professional having 2 years experienced Application Support Consultant as technical product support, application support and technical customer support in presale, post sales, production and R&D areas. My specializations are in effectively identifying problems using advanced troubleshooting skills with strong skill set and practical knowledge along with both verbal and written business communication skills. Seeking to benefit IT Department with complex technical knowledge and strong leadership skills. I am passionate, quick learner, willing to step out of my comfort zone for self development and ready to accept challenges with a drive to become better every day.

15-10-1996

03412622233

tghammad1@gmail.com

Plot 15-L PECHS Block-6  
Karachi

## EDUCATION

02.2015 - 01.2019

BAHRIA UNIVERSITY KARACHI

Bachelors of Science (COMPUTER SCIENCE)

2012 - 2014

BAHRIA COLLEGE KARSAZ

Intermediate (PRE-ENGINEERING)

2010 - 2012

THE CRESCENT ACADEMY

Matriculation (SCIENCE)

Current: 62,000/-

Expected: 95k-110k

Notice Period: 1 month

Benefits: Sim, internet, travel

Why switch: He is more interested to work in project

JD:

→ training team of client (Bakery)  
→ Project (Internal External Support)

Chail,

Branch

→ 1st month = 1st Feb

→ 1st month = 1st Feb  
→ 1st month = 1st Feb

→ Graduate

## EXPERIENCE

05.2020 - present

Avanza Solutions - Application Support Consultant

Software Support  
1 Year

- Experienced in providing Technical Support of Middleware, CRM, Online Banking and Database (SQL, Oracle). Participated in rotating 24\*7 "On-Call" support coverage for severity 1 to International and Local clients. Efficiently identified and resolved issues related to SQL server and Oracle. Documentation and reporting of application defects and bugs to Development Team. Implementation of application fixes in Production. Installed patches on Webserver (Tomcat) and performed Database sanitization and optimization for Oracle and SQL Server for performance related issues. Identify, triage, troubleshoot and resolve production related issues in timely manner and in-line with SLA's.
- Maintained, fine-tuned and optimized system architecture through outstanding expertise in application installation, configuration, integration and administration. Cooperated effectively with Vendor to facilitate installation, testing, upgrade and migration of new software/application. Assisted Quality Assurance team in understanding System Architecture, bugs, test cases, deployment of patches and validating bug fixes and patches. Executed unit and system test on enhancements, patches and application to ensure 100% quality results on Production.

07.2019 - 04.2020

MEEZAN BANK LIMITED - System Support Engineer

- Experienced in Retail, Corporate Banking, Electronic Payment and Banks Alternate Delivery Channels (ATM, DEBIT Card, POS, IB, CRM, Call Center, IVR, SMS Banking, Mobile Banking and Branch less Banking) and Customer related support. Provide level 1 and level 2 support to Customers and Member Bank facing issue with their transaction (system issue, financial/non-financial transaction issue's in ATM, POS, Configuration level issues, FT, IBFT, Card Management Issue).
- Have breadth knowledge of Software Product Development life cycle which includes Product Design, Product testing including test cases and test scenarios by considering business cases, Business Planning, UAT, Final launch and Roll outs. Strongly skilled in Client and Vendor relationship management to work constructively in Projects. Strong Leadership and management skills with ability to motivate co-worker to maximize their level of productivity.



## FINAL YEAR PROJECT

### CROWD SOURCING RECOMMENDER SYSTEM

- Recommending jobs by using STACK OVERFLOW Data set.
- Recommendation through different Algorithms.
- Web Interface for people to explore online.

## TECHNICAL EXPERTISE

### R&D of Projects



### Analysis of Business Requirements



### Creating UAT Environments



### Deployment of Patches and Projects



### Execute QA/UAT cycle



### Business/Vendors Management



### Software Logs Reading



## SKILLS

- ✓ Database Management - MS SQL Server, Oracle
- ✓ Technical Documentation and Analysis
- ✓ Technical Support
- ✓ Service-Level Agreement
- ✓ Team Management

## PERSONALITY

- |                 |             |
|-----------------|-------------|
| ✓ Communicative | ✓ Creative  |
| ✓ Punctual      | ✓ Organized |
| ✓ Leadership    |             |

## LANGUAGES

### English



### URDU

