Contact

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Yasir Siddiqui

Implementation and Support Engineer I Fintech | Card & Payments |
Digital Payment
Pakistan

Experience

TPS Worldwide
Implementation and Support Engineer
March 2021 - Present (1 year 1 month)
Karāchi, Sindh, Pakistan

• IRIS 5 integration with different channels

• Performing testing, implementation and verification for Payment Schemes
Mandates.

• Involvement in offline & online integration testing and Certification with
Payment Schemes for new Projects.

• Analyze Functional documents and Use Cases and prepare Test Plans.

• Perform System Integration Testing and assist the clients in UAT.

• Write and execute SQL statements to retrieve data from Oracle DB.

• Using VMWare, simulators, Physical ATMs, Linux and Oracle for
environment setup IRIS for different banks.

• Post Go Live Support.

• Execute the implementation process and also making the documents
required for implementation.

Euronet Pakistan (Private) Limited
3 years 8 months

Assistant Application Consultant
September 2019 - March 2021 (1 year 7 months)
Karāchi, Sindh, Pakistan

• Provide 2nd level support to clients for different production issues which are
related at transactions level, applications level, data and settlement payments
issues.

• Investigate production issues in detail at 2nd level which require fix and
Performing descriptive

quality assurance Testing before deployment on production

• Work with international support team for resolutions of raised issues

• Engage and provide support to clients during user acceptance testing

• Adding IBFT banks and changes as per 1link memo on ATM.

• Data extraction using SQL according to customer requirement

• Provide support to clients' end activities on production system.
• Work on blocking transactions on ITM as per requirement from clients. Blocked merchants, cards,
Or specific channel as requested by bank.
• Perform QA (Quality Assurance) for different projects/applications, internal applications are FACE,
Vigil and Web IMS And some major Projects are Mastercard Issuance, Mastercard and UPI Re-
carding, CO-Bagged, Transactions Limits ,PAYPAK ISSUNACE, IVR channel, SAF Mechanism
,Ecommerce Transactions.
• Provide project go live support
• Provide support in data validation during data migration activity.
• Implementation of projects.

Associate System Engineer
August 2017 - September 2019 (2 years 2 months)
Karāchi, Sindh, Pakistan

• Monitored the transactions for different channels ATMS, POS, IVR, internet and mobile banking on
ITM AS 400 and on different EURONET's tools VIGIL, FACE, WINTEL.
• Monitored the internal links, server and switches on monitoring tool and internal applications.
• Escalated the client's problem/issues/queries immediately to relevant departments.
• Perform incident management in case of any incident reported by client or customer.
• Provided 1st level support to Clients for different issues /queries.
• Process daily routine task on ITM AS 400 for generating reports, settlements process (VISA
Mastercard and CUP for outgoing and incoming), CHF, card generating, card embossing, EOD for
all clients.
• Investigate the issues at first level and shared the investigation to customer.
• Performed ATMs Cassettes configuration into system.
• Data extraction using SQL according to customer requirement.
• Participated in DR Drill and projects go live activities
•   Provide training / guideline to newly hired staff for customer support

ISR Software Services Private Limited

Oracle Developer
October 2016 - August 2017 (11 months)
Karāchi, Sindh, Pakistan

• Developed and provide support on hospital management and inventory system to multiple clients
• Write simple and complex SQL queries.
• worked with triggers, joins, functions and procedure.
• Worked on oracle forms.
• Created different kinds of oracle reports simple report, group report and matrix report.

Multi core marketing
Web Application Developer
March 2016 - September 2016 (7 months)
Karāchi, Sindh, Pakistan

• Web developer (C#, PHP)
• Front end and layout designer for web sites (HTML5, CSS, bootstrap,CSS3)
• Marketing and broadcasting of Ads Via SMS, social sites

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