Syed Muhammad Zain Maqbool

Implementation Consultant at Xactly Corp

Toronto

Summary

Nearing 7 years of diverse experience of testing, support, and
implementation of banking applications (desktop,
self-service kiosks, and mobile-based apps), with focus on C, C++,
C# and ASP.NET. Strong consulting, customercentric
and requirement gathering/analysis skills, with ability to work
independently and take ad hoc decisions.
Well versed in Agile Methodology and a key member in delivering
results in an agile centric environment.
Equipped with skills in technical scope analysis, gap analysis and
effort estimation. Extensive experience in financial
technology and banking industry with excellent communication and
interpersonal skills.

- Vast experience in developing, testing and post production support
of .Net applications and C based payment processors

Specialties: C,C#, ASP.NET, Microsoft SQL Server , MySql , Shell
Scripting, Red Hat Linux

- Hands-on experience shell scripting including preparing scripts for
modification of data and using system commands for multiple banks.

- Hands on experience in developing new features for ASP.NET web
applications.

- Learned to develop utilities in C for data manipulation for different
clients using CTREE Server/Client

- Learning new flavors in technology such as AngularJS and Python
for skill enhancement

- Have expertise in Middleware Systems, Core Banking , Payment Processing techniques, ATMs, NDC Protocol,EMV Acquiring, ISO-8583 Message format, GDC channels and Card based payments.

- Have sound knowledge of end to end transaction cycles

- Experience in Implementing new Product and as well as product enhancements to support business growth for cards, internet banking, mobile banking, ATM channels

- Possess strong analytical and product management skills with a thorough understanding of how to interpret customer business needs and translate them into application and operational requirements.

- Vast knowledge in Middleware,Corporate and Retail Internet banking solution on Web,Utility Bill Payment System,Remittance Processing System and Transactions Reporting and Monitoring Tool

- Have performed System Consultancy, System Analysis , Implementation activities. Worked through all the phases of Software Development Life Cycle (SDLC): Requirements Gathering, Analysis, Design, Development, Testing, UAT, Production and Post-Production Support.

- Experience in handling multiple projects, consisting of multiple systems, Partners, vendors for a common program

---

Experience

Xactly Corp
Implementation Consultant
March 2021 - Present (1 year 1 month)
Toronto, Ontario, Canada

NCR Corporation
Technical Consultant
February 2018 - February 2021 (3 years 1 month)
Pakistan

Euronet Pakistan (Private) Limited
Application Consultant
July 2017 - January 2018 (7 months)
Pakistan

TPS Worldwide
Assistant Technical Solution Specialist
August 2014 - June 2017 (2 years 11 months)
Karachi

United Bank Limited
Intern
June 2011 - August 2011 (3 months)

_____

Education

National University of Computer and Emerging Sciences
Bachelor's Degree, Computer Science · (2010 - 2014)

The City School
A'levels, Computer Science · (2008 - 2010)

Beacon Light Academy
O'levels, Computer Science · (1997 - 2008)

Shaheed Zulfikar Ali Bhutto Institute of Science and Technology
Master's degree, Computer Science · (September 2016)