

M ABDUR REHMAN

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Having 7+ years of experience in Cards and Payment solution & applications, specialized in (EMV, VISA, MasterCard, CUP, JCB, ATM, Net-Banking, Mobile Banking, Interbank Fund Transfer, Bill Payment systems,) along with financial transactions (Issuing/Acquiring) and Responsible for requirement gathering / Implementation end to end delivery for new Projects at client's side.

EXPERIENCE

TECHNICAL CONSULTANT / LEAD IMPLEMENTATION



Promoted and currently working as **LEAD IMPLEMENTATION** (Jul-2018 till Present)

Responsible for requirement gathering of different projects, project delivery / project management / resource Management / Certification with Schemes (VISA / MasterCard / CUP / Pay Pak), Interbank Fund Transfer Projects, Utility Bill Payments Systems projects and VISA/MASTER CARD Settlements and etc. and complete end to end delivery to client with post cutover issues resolution.

SENIOR IMPLEMENTATION ENGINEER

Joined TPS Pakistan (Pvt.) Ltd. As an **SENIOR IMPLEMENTATION ENGINEER** (Jun-2017 till Jun-2018).

RESPONSIBILITIES:

- Implementation of project at client side
- Project Management.
- Solution suggestion and implementation
- Quality assurance
- Provide product training to client
- Accounts Management (Client Facing/meeting)
- Requirement gathering for change request
- Customization/development for clients
- Lead the project from its starting to end
- Train/manage resource aligned in particular project

PROJECT:

- CTL Prime Integration with Switch (Lebanon)
- CTL EMV Acquiring
- IBFT 2.0 and 3.0 (SBP)
- Early Card Issuance
- PayPak EMV Acquiring and Issuing
- CHIP and PIN for Master Card and VISA schemes cards.
- International Blocking of Transactions
- MOTO and RECURRING MASTER / VISA
- Domestic EMV ATM Acquiring/Issuing
- mVISA QR Payments by using VISA API
- Customer Demographics through ATM
- Customer SMS Consent / Mobile Consent
- MasterCard Forex Rate for International Transactions
- Scheme's Mandates.

UAE - EXPERIENCE



SYSTEM CONSULTANT (Application SME)

Worked as a **Consultant** in IT Department at **Emirates National Bank of Dubai (ENBD) C/O Dicetek , LLC. Dubai, UAE.** Since **Nov-2014 till May-2017.**

RESPONSIBILITIES:

- Worked closely in Application Excellence Department, Responsible for Daily Operations.
- Worked on Retail Branch Banking System “**QUAESTOR**” for the Branch users to support daily operations, **FTS (Fund Transfer System - Local TT's)**, **ICCS (Cheque Clearing System)**, **SafeWatch**, **Firco Continuity (Payments Screening)** and other payments System and responsible and manage all type of clearing with Central Bank of UAE before Cutoff time.
- Also Administrating the applications **ATM/CDM** and other related to NCR applications like **ICCS Gateway**, **E-Marketing**, **ITM**, **I-Server** and etc.
- Closely Worked in NCR Activate Harmonization Project (Compatible with Windows 7 Machines) which is now running in ENBD instead of NCR Aptra.
- Closely Worked with Vendors to resolving issues.
- Prepare test cases and testing.
- Investigating Daily Issues related to Customer's in ATM/CDM, B24 and TIBCO (Middleware) level.
- Investigating and providing suggestion for this New NCR Activate Software.
- Package Pushing into Machines through Microsoft SCCM Server and Batch Scripting.
- Domain\SCCM Connectivity of all Machines.
- Reports Generating through MS-SQL.
- Arrange to perform database and server purging activities.
- Also worked in other Application such as **Agile (Insurance Application)**, **QMS Queue Monitoring System** Machines and **Forex Trade net** as well.

Project:

- **NCR Activate Harmonization by NCR.**
- **I-Server for EJ's and Monitoring by NCR.**
- **Aptra-Vision for sending Traps to NCR Application by Transguard.**

Training:

- **Avaya Call Centre Implementation held in DSO in Avaya Training Centre.**
- **IBM MQ (Messages Queue System)**

EXPERIENCE

SYSTEM ENGINEER



Worked as a **System Engineer** in **PROFESSIONAL SERVICES AND SOFTWARE QUALITY ASSURANCE** department at **TPS Pakistan (Pvt.) Ltd.** Since Jan, **2014 till Nov-2014**

RESPONSIBILITIES:

- Worked closely with the developers of applications to advice on changes on system-level.
- Maintained close collaboration with vendors to ensure timely support whenever necessary.
- Made effective and much appreciated suggestion for changes in the system application and gave expert advice as to proper operation.
- Trained end-users by means of oral personal instruction and specially designed documentation.
- Cooperated closely and productively with the engineering and customer-support departments and teams.
- Provided Level 1 and Level 2 support, investigation documents and escalation to development till the closure of reported issues from Client.
- Defect detection and identifying the solution.

- Data Migration, Supporting Development, tuning on Live Systems
- Working knowledge of report development
- Developed and prepared test plans, test cases, automated scripts, test harnesses and expected results.
- Proficiently lead cross-functional teams in preparing and executing the tests.
- Established test environments including database requirements, hardware and software.
- Tested and approved client software.
- Part of Project Implementation team, responsibility includes designing, testing and implementation of projects with Middleware system e.g. M-Banking, UBPS, Seibel CRM, 3PFT, IBFT, VISA Debit.
- Developed views (SQL) and generated reports using Oracle Discoverer 10g/11g.

Also Responsible for Project Implementation, change request for system management, diversified practical experience of working on Oracle 10g and 11g, Linux and IIS Web Base Servers, Transactions flow initiated from ADC Channels.i.e. (ATM's, Internet Banking, VISA, 1-Link, M-Net, CUP and other channels).

ASSOCIATE SYSTEM ENGINEER

Joined TPS Pakistan (Pvt.) Ltd. As an **Associate System Engineer (April, 2013)**.

Attended a complete training Program at TPS on Branchless Banking with different channels, Middleware Switch, Message Types, Core Banking Host, Transaction flows. Transaction Routing, and E-Payments.

Held Responsible for managing ADC Project, System issues of Transaction Switch Core, Database and Web Application related matters at Faysal Bank Limited and Tameer Microfinance Bank Ltd.

PROJECTS:

IBFT on FUNDAMO (IRIS) and 1-Link at Tameer Microfinance Bank Ltd.

(Certification with Fundamo and 1-Link for Transaction Messages)

Remittance Payment Service (IRIS) at Tameer Microfinance Bank Ltd.

(Remittance Channel Activate at IRIS (Middleware Switch))

Internet Banking Channel Activation (IRIS) at Faysal Bank Limited.

(Internet Banking Channel Activation and Customer Migration on IB Channel at Faysal Bank Limited)

Database Partitioning Activity (IRIS) at Faysal Bank Limited.

Visa Money Transfer (VMT) (IRIS) at Faysal Bank Limited.

(Money Transfer from International to FBL Visa Cards)

Part of Project Implementation team, responsibility includes designing, testing and implementation of projects with Middleware system e.g. M-Banking, UBPS, Seibel CRM, 3PFT, IBFT, VISA Debit.

Developed views (SQL) and generated reports using Oracle Discoverer 10g/11g.

CERTIFICATION

- Scrum Foundation Professional Certificate

 CertiProf

- International Scrum Developer™ (ISD™)



- IBM MQ (Messages Queue System)

- AVAYA Call Centre Implementation



- Microsoft Specialist – Programming in HTML5 with JavaScript and CSS3 Specialist - (02-02-2013)



https://www.mcpvirtualbusinesscard.com/VBCServer/m_arehman/profile

ACADEMIC QUALIFICATION

TITLE	INSTITUTE	YEAR	STATUS
B.SComputer Engineering.	Sir Syed University of Engineering and Technology	2012	Completed
Intermediate.	NCR-CET, Karachi Board.	2008	Completed
Matriculation.	Everest Grammar High School, Karachi Board.	2006	Completed

TECHNICAL SKILLS

- Languages: C, C++, HTML, JAVA, C#, HTML5 with JavaScript and CSS3.
- Applications: MS Office, PS, Auto CAD, Visual Studio.
- Database Systems: Oracle 11g, SQL Server, MySQL.
- Operating Systems: Windows, UNIX, Linux and Dos.
- CCNA, LAN, WAN and etc.
- ISO8583 Message Format
- PHX8583 Message Format
- GDCI Message Format
- Having Knowledge of Core Banking Host.
- VISA (BASE I and BASE II Files).
- Download Images / Config Load.
- Tools: Microsoft Office Suite, TOAD, Adobe Photoshop, Adobe Dreamweaver, VMware Workstation, Oracle Discoverer, Oracle SQL Developer, PVCS Tracker, Ultra Edit, Oracle Enterprise Manager.

STRENGTH

- Excellent Communication skills to deliver presentations precisely.
- Good problem solving ability and analytic skills.
- Good team player and have excellent interaction skills to coordinate and work within a team.
- Capable of meeting deadlines without compromising efficiency and effectiveness.

REFERENCE

- Will be furnished on request.