

## Contact

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## Top Skills

# Installing, Configuring  
Administration of Windows  
Xp,7,8,10/2000, 2003,2008,20

# Configuring group policy in  
2003,2008,2012 server

# Remote Desktop Administration  
through Terminal Services.

## Languages

Urdu (Professional Working)

English (Elementary)

Punjabi (Professional Working)

## Certifications

AWS Certified SysOps Administrator  
- Associate

Microsoft Certified: Azure Developer  
Associate

CNSS Certified Network Security  
Specialist

# Shahid Latif

System Administrator |2x AWS|2x Oracle Cloud|2x Microsoft office  
365|2x Azure|Fortinet NSE 1,2,3|Aviatrix Certified Engineer - Multi  
Cloud Network Associate| at Bays International

Lahore

## Summary

To be the best IT system administrator and fulfill each and every responsibility associated to the position, to the best of my abilities and to the best of expectations of the respective firm. I also hope to gain ample experience and compile impeccable skills and knowledge to survive in the industry.

- Excellent in implementing new and innovative networking ideas in the systems.
- Expert in trouble shooting and maintaining the existing network system.
- Excellent in developing the new and smooth communication channel for a group of people.
- Excellent in maintaining the documents of related system
- Highly motivated, positive and goal-oriented professional.
- Working on troubleshooting of LAN/WAN infrastructure
- Providing remote technical support to users of desktop, notebook, smartphone and tablet devices.
- Stress & Time Management Skills
- Experience providing Help desk and Support to end users
- Working with Team & individual

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## Experience

Microsoft

Microsoft Certified Trainer

December 2021 - Present (4 months)

Lahore, Punjab, Pakistan

IPNET Technologies Sarl (Switzerland)

Cloud Consultant

January 2021 - Present (1 year 3 months)

Lahore, Punjab, Pakistan

- Cloud transformation Azure, GCP (Google), AWS and Hybrid, SaaS, PaaS, CaaS and IaaS.
- Digital and Cloud Transformation, Application integration and infrastructure design.
- As a Senior Solution Architect for Hybrid IT I designed complex cloud solutions comprising of IaaS, SDDC, PaaS, CaaS solutions for medium to large organisations across EMEA.
- Lead application transformation monolithic apps to cloud native architecture.
- Converting business needs into solutions, improving agility while reducing Opex/Capex

## Bays International

### System Administrator

December 2018 - Present (3 years 4 months)

Lahore, Pakistan

Installing and configuring computer hardware operating systems and applications

- Maintain network facilities in individual machines, such as drivers and settings of personal computers as well as printers.
- Troubleshooting system and network problems and diagnosing and solving hardware or software faults
- Replacing parts as required
- Set up workstations with computers and necessary peripheral devices (routers, printers etc.)
- Check computer hardware (mouse, keyboards etc.) to ensure functionality
- Install and configure appropriate software and functions according to specifications
- Develop and maintain local networks in ways that optimize performance
- Ensure security and privacy of networks and computer systems
- Provide orientation and guidance to users on how to operate new software and computer equipment
- Organize and schedule upgrades and maintenance without deterring others from completing their work
- Perform troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.)
- Maintain records/logs of repairs and fixes and maintenance schedule
- Identify computer or network equipment shortages and place orders
- Working continuously on a task until completion
- Setting up new users' accounts and profiles and dealing with password issues

- Support LANs, WANs, network segments, Internet, and intranet systems.
- System Administrators typically install, upgrade and monitor software and hardware data backup and recovery.
- Monitor the system daily and respond immediately to security or usability concerns.
- Administrate IT infrastructure, including firewalls, ensuring security and efficiency of IT infrastructure.
- Create and verify backups of data.
- Backup's full and incremental.

## Future IT Network

Founder/CEO

September 2017 - Present (4 years 7 months)

Lahore, Pakistan

## Alchemative (PVT) LTD

Network Services Engineer

October 2018 - November 2018 (2 months)

Lahore, Pakistan

## Confidential

System Administrator

February 2017 - June 2018 (1 year 5 months)

Karachi, Pakistan

- Install, upgrade, support and troubleshoot Enterprise Applications hosted on Windows Server 2012
- Configuring DNS, DHCP Server and Windows 2012 R2 Domain Controllers
- Managing the User account and Computer account with its policy and profiles in Windows.
- Managing System and Group policies.
- Installation Active Directory & Creation and Managing User Accounts in Active Directory Services.
- Regular maintenance of servers through installation of software upgrades, patches
- Maintain Server and maintenance weekly backups
- Outlook Configuration
- Installing and configuring software, hardware and networks
- Install, upgrade, support and troubleshoot for printers, computer hardware and any other authorized peripheral equipment
- Network and connect computers within organization to better communication.

- Works with vendor support contacts to resolve technical issues within the desktop environment
- File Server installation and configuration
- Configure and maintain system backups

#### Media Info Systems (Pvt.) Ltd

Sr. Technical Support Officer

May 2016 - January 2017 (9 months)

Karachi, Pakistan

- Installing and configuring computer hardware operating systems and applications.
- Monitoring and maintaining computer systems and networks.
- Talking staff or clients through a series of actions, either face-to-face or over the telephone to help set up systems or resolve issues.
- Troubleshooting system and network problems and diagnosing and solving hardware or software faults.
- Replacing parts as required.
- Supporting the roll-out of new applications.
- Technical Help Desk Support of 100+ end users.
- Setting up new users' accounts and profiles and dealing with password issues.
- Performing backups of data.
- Interact with staff on desktop problems and their resolution.
- Applying operating system updates, and configuration changes
- Repair and recover from hardware or software failures.
- Solving password and internet problems
- Works to purchase hardware and software.

#### Special Foods (Pvt.) Ltd

Network Support Engineer

November 2014 - April 2016 (1 year 6 months)

Karachi Pakistan

- Installing and configuring computer hardware, software, systems, networks, printers and scanners
- Manages the day-to-day operations of the PC host computers by monitoring system performance, configuration, maintenance
- Apply OS patches and upgrades on a regular basis, and upgrade administrative tools and utilities. Configure / add new services as necessary.
- Investigating, diagnosing and solving computer software and hardware faults
- Morning checks of systems/software

- Backup and recovery software used
- Applying operating system updates, and configuration changes.
- Repair and recover from hardware or software failures.
- Installing and configuring new hardware/software
- Replacing parts as required
- Troubleshoot problems reported by users

## Confidential

### IT Support Engineer

January 2007 - December 2010 (4 years)

Karachi Pakistan

- Installing, Configuring Administration of Windows 7, 8, 10, 2008, 2012 Server Professional.
- Configuring DNS, DHCP Server.
- Managing the User account and Computer account with its policy and profiles in Windows.
- Troubleshoot system and network problems and diagnose and solve Hardware/software faults
- Installation Active Directory & Creation and Managing User Accounts in Active Directory Services.
- Regular maintenance of servers through installation of software upgrades, patches and hardware upgrades
- Support and maintain network hardware, network Operating Systems
- Setup computers and install software for various applications and programs
- Maintain computer peripheral devices like printers and resolve associated problems.
- Maintain Server and maintenance weekly backups.

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## Education

PAF-Karachi Institute of Economics & Technology

Engineer's Degree, Computer Software Engineering · (2011 - 2016)