

Contact

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Top Skills

Payment Systems
Business Analysis
ISO8583

Languages

English
Urdu

Certifications

Youth Empowerment & Capacity Building
Customer Services Skill
Clear and Candid Business Communication Skills Development Program

Honors-Awards

Certificate of Appreciation - Credit Card Project for Faysal Bank
Certificate of Appreciation - Debit Card Project for Faysal Bank
Certificate of Appreciation - mVISA for Habib Bank Limited
Award - Launch of Pakistan's First Debit & Credit Card Platform

Muhammad Hunain Khan

Technical Project Manager - Digital Banking at Meezan Bank Limited
Karāchi

Summary

Muhammad Hunain Khan, a self-motivated IT Consultant with a BS degree in Computer Science from Department of Computer Science-University of Karachi and an MBA degree in Banking & Finance from Karachi University Business School-University of Karachi.

Over a decade of experience in Card and Payment industry working as an Implementation Consultant on multiple projects for implementing and developing technical solutions with respect to Business requirements.

Manage the work processes and effort to be performed onsite/offsite, ability to build strong relationships with all participants involved in the project. A prominent level of determination and enthusiasm with focus on delivering business outcomes with successful project implementation.

- Having expertise and understanding of Payment systems(VISA, MasterCard, Union Pay International) with extensive experience in the integration with Bank's Core Banking System and its ADC channels including ATM, IVR, Mobile, POS, Internet Banking, E-commerce over ISO 8583 message format, Card Products (Debit, Prepaid, Credit, EMV) and operations of middleware & switching system.
- Vast experience working on ATM driving application(Controller), POS driving application, Domestic and International Gateways.
- Proven ability to draw upon experience gained in the Software Development and Project Management to gathering and documenting requirements, developing project plans, managing and tracking project execution, supervising usability testing including SIT and UAT, Post Production issues, provide project status and resolving issues.

- Deep understanding of technology with the focus on delivering business solutions.

I believe that my technical, functional and communication skills will enable me in facing the challenging career ahead.

Enthusiastic and quick to learn with interpersonal and organizational skills, have a keen sense of responsibility and believe that “It pays to work hard”.

Experience

Meezan Bank Limited

Technical Project Manager - Digital Banking

October 2020 - Present (1 year 6 months)

Pakistan

- Coordinate internal resources and third parties/vendors for the flawless execution of projects, manage the relationship with the client and all stakeholders
- Ensure that all projects are delivered on-time, within scope and within budget, meet budgetary objectives and make adjustments to project constraints based on financial analysis. Meet with stakeholders to take detailed ordering briefs and clarify specific requirements of each project
- Assist in the definition of project scope and objectives, involving all relevant stakeholders and ensuring technical feasibility, develop comprehensive project plans to be shared with stakeholders as well as other staff members
- The keeper of solution requirements, ensuring they are managed, communicated, understood, designed, built, tested, remain relevant and maintained. Create and maintain comprehensive project documentation
- Track project performance, specifically to analyze the successful completion of short and long-term goals
- Knowledgeable about what's important to business, from business models to data to their customer's experiences
- Care for people, invest time in helping others reach their full potential and promote their achievements. Use and continually develop leadership skills

Euronet Worldwide

8 years 8 months

Senior Application Consultant

April 2018 - October 2020 (2 years 7 months)

Pakistan

- Assuring the congenial and project specific communication with team and software development in order to agree on timelines, project schedules for different support related issues like change request, maintenance releases and new features
- Responsible to prepare test plan, test cases from functional requirements specification document, execution of test cases, defect tracking and reporting on reporting tool, preparing technical documents like user manuals
- Understand the business requirements in order to articulate thoughtful solutions taking into considerations all functional and non-functional requirements into consideration in line with the reference architecture and technology road map
- Carrying out on-site day to day activities for deployment of company products or change requests at existing or new customers
- Installation of new products, change request or maintenance releases (patch/ updates), migration and upgrade of platform/application or server at customer premises
- Performing and assisting seniors in gathering of requirements from current customers for change requests or new features
- Providing and coordinating support activities for products at local and remote customers, and ensuring a quick response time to win customer satisfaction
- Meeting and visiting customer and implementation sites for support related issues if problem could not be resolved through telephone or email
- Good experience in Replication of problems & generation of bug report and all the bugs report to concern developer to set the bug as per its severity and priority leads to its deployment on Production server
- Good Working Experience in Project completion in all phase's deployment SIT, QA, UAT, DR, Cut-over and post Cut-over monitoring

Application Consultant

April 2015 - March 2018 (3 years)

Pakistan

- Projects Implementation
- Responsible for deployment of the package both onsite and from in-house (remotely)
- Responsible to perform the complete Software Integration Testing (SIT)
- Involved in UAT sessions, in order to validate the system requirements and final goals
- Responsible to perform the complete Dress Rehearsal activity (DR)

- Responsible to perform the complete cut-over activity (Go LIVE activity), and to perform Post cut-over monitoring activity as well
- Makes recommendations for the project that will improve the current business process
- Give complete product training to the fresh resources in the team and to the clients as well
- Attend meetings with the clients
- Solution suggestion and implementation
- Quality assurance
- Requirement gathering for change request
- Customization/development for clients

Technical Analyst

February 2014 - March 2015 (1 year 2 months)

Pakistan

- Acquirer/ATMs/POS/Channels configuration into the system
- Providing technical expertise for Alternate Delivery Channels transactions
- Identifying the issue in the system if any problem is reported and providing Root Cause Analysis for the resolution
- Resolving of basic reported issues including Settlement/Processes
- Co-ordination with International Support for the resolution of raised issues
- Co-ordination with Payment Gateways Support teams for resolution of issues
- Co-ordination with Vendors / Customers.
- Participating in Mandates testing and implementation
- Co-ordination with Core Development team for designing/development of new processes and products
- Perform Descriptive Quality Assurance Testing before UAT
- Support customers [Banks] for User Acceptance Tests
- Projects Implementation in the Production environment
- Performing VISA, MasterCard and UPI Settlements
- Disputes Processing for VISA and MasterCard

ACS Analyst

March 2012 - January 2014 (1 year 11 months)

Xemsol

Software Developer

January 2011 - January 2013 (2 years 1 month)

Karachi, Pakistan

Infosun

Junior Software Developer

March 2011 - May 2011 (3 months)

Karachi, Pakistan

Working on live project of Taxi Cab Tracker System in which I designed different windows form application according to the required details.

- Production issue support.
- Requirement gathering from client and system design.
- Writing quality source code that meets defined project standards and deadlines.
- Performs unit testing on source code prior to handover to the lead for review.
- Performs maintenance on source code, analyzing and fixing bugs were necessary and/or assigned.
- Product design specifications.
- Engineering specs based on given product specifications.
- Unit test plans.
- Reviews code of team members, to maintain and follow expected standard.

The Cyber Bridge

Web Programmer

December 2010 - March 2011 (4 months)

Karachi, Pakistan

Design a static Website, testing and making it interactive.

Working on different dimensions HTML, XML, CSS and WordPress.

Education

Karachi University

Master of Business Administration (MBA), Banking and Finance · (2014 - 2016)

Karachi University

Bachelor of Science (BS), Computer Science · (2008 - 2011)

Ideal Federal School

Matriculation, Science · (1995 - 2004)