Rashmi Bhise

RPA Developer, Automation Anywhere, Blue Prism, UiPath

Contact Info

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PROFESSIONAL SUMMARY

RPA Developer with **8+ years of experience** working with reputed organizations. Holds deep knowledge of RPA and eager to learn innovative technologies. Solution Oriented Professional with rapid and adaptive mindset. Committed high achiever for growth and skilled collaboration. An effective cross functional communicator with commendable presentation skills.

TECHNICAL SKILLS

Automation Anywhere, Blue Prism, UiPath, Pega Robotics (OpenSpan), IRISXtract

Additional Skills: PowerShell, SQL, VBA, etc

PROJCT EXPERIENCE

ZS Associates – Internal IT - RPA   Persistent

Duration   :   *Jan, 2022 – till date*

Description   : A **healthcare industry** based project which has given me an opportunity to work independently and also get acquainted with process discovery phase. I am handling 10+ bots in production while simultaneously working on development and discovery to keep up the intake. Worked on diverse range of applications like Google Drive, SharePoint, various APIs, Laserfiche, PowerShell scripts, etc. Maintaining the documentation up to date. Reaching out to clients to find new automation opportunities, recommending process improvements, and completing automations. Resolving errors in production processes with high priority and handling change requests from clients.

Role   : Process Discovery+ Automation Anywhere Developer (Process Automation + Testing + Documentation+ Support)

Zoetis   Persistent

Duration   :   *Feb 2021 – Jan 2022*

Description   : A **Animal Healthcare industry** based project for which I have worked on 7+ Processes for the calculation of VAT taxes for multiple regions like Canada, Quebec, Columbia, Venezuela, etc. These processes involved downloading the Vat tax reports from their respective source applications like government websites, emails, shard by different departments. The reports need to be downloaded, sanitized and entered in different SAP application T codes. Some processes involved reporting the open tickets to stakeholders bases on the documents uploaded on VeevaVault for their open cases. Also worked as a support person to monitor production environment.

Role   : Automation Anywhere Developer (Process Automation + Testing + Documentation+ Support)

ArcelorMittal - RPA   EY

Duration   : *Feb, 2019 – Feb 2021*

Description   : A **Steel and Mining industry** based project for which I have worked on 14+ Processes for Production and Vendor Management which are usually scheduled monthly or triggered by emails. Processes contains various applications like Bex Analyzer, Excel, PDF, web applications, SAP, Outlook, etc. For processes containing POs and Invoices, IQ bot or IRISXtract is used to extract data from PDFs. This data is entered in SAP using Metabot and Scripting. A log of each processed PDF is created and sent along with completion email. Cases with Exception are reported.

Role   : Automation Anywhere Developer (Process Automation + Testing + Documentation+ Support)

Ratnakar Bank Limited- RPA and Digitization   EY

Duration   : *June, 2020 – till date*

Description   : A **Banking industry** based project for which I have assessed a large number processes in KYC, AEPS, Agri, Transaction Banking domains. Connect with the SMEs and undergo a walkthrough of the process to get end-to-end understanding. Create process inventory and process maps. Calculate AHT and FTE. Analyze if the process is a good candidate for RPA automation. Create presentation for clients and pursue for automation of process by explaining benefits. Create PDD after approval.

Role   : Process Assessment, Selecting Processes for automation, Creation of PI and Process Maps, Client presentation and PDD creation

Aperam S.A. - RPA   EY

Duration   : *May, 2018 –Jan, 2019*

Description   **:** A **Steel Industry** based project. I automated 6+ Processes for HR and other Internal departments which are mostly scheduled monthly. The bot has to collect various excel reports from the shared drive or from web applications and send remainders if any report is not found. Various operations are carried out on these reports and finally a completion email is sent, or a final report is created and uploaded on web applications. Exception handling logic is created for the bot to recover from errors and exceptions and report them.

Role   : Automation Anywhere Developer (Process Automation + Testing + Support)

Equinox- RPA   ACCENTURE

Duration   : *Feb, 2018 –March, 2018*

Description   : A **Finance Industry** based project. A sub-process is automated by me which involves the Downloading of several excel reports from a web application and updating them. A number of operations are carried out on these reports which have different templates. A final report is created using all these files and stored in separate folders labelled with client names and region. After completion of process, the bot sends an email with details of names and count of each successful and unsuccessful case. The process has an exception handling mechanism to recover from the exceptions and report them via emails.

Role   : Blue Prism Developer (Development + Testing of Process)

Etisalat Telecommunication- RPA   ACCENTURE

Duration   :   *July, 2016 –Jan, 2018*

Description   : A ***Telecommunication industry*** based project for which I worked on 14+ Processes for Complaint and Service Desk Management. The Processes are triggered by email or the tickets being generated on web applications. The bot should take ownership of the ticket and extract data about it. Then it looks up at other applications to check the cause of issues and report corresponding teams. Each process consists of a number of Web-based, Java and Windows applications. Some applications were automated using the Surface Automation. A completion report containing is sent by the bot after each successful run. Each process has detailed exception handling mechanism to recover from exceptions.

Role   :   Blue Prism Developer (Process Automation + Testing + Handover)

Global Production Hub- Automatic Identification Diagnostic Tool)   ACCENTURE

Duration   :   *Feb, 2017 – April, 2018*   (Part Time Project)

Description   : GPH AIDT is a multi-purpose tool being developed by Accenture. It involves recording a process using the tool for exporting it into several formats including- Blue Prism/UiPath/Automation Anywhere codes, PDD (Word Document) or PDF.

Role   :   RPA Expert- Work closely with the Developer of the Tool for understanding its usage and implementation, Automating the Desktop, Browser, Java Applications using the AIDT Tool, Recording a number of processes to Import and Test the process in Blue Prism, Provide feedback and suggestions to the Tool Developer from an RPA User's Point of View

EDUCATION

Savitribai Phule University, Pune, India

Bachelor of Engineering- Electronics and Telecommunication (*2011-2015*)

MIT Academy of Engineering, Alandi, Pune, India

CERTIFICATIONS

- Automation Anywhere Certified MASTER RPA Professional (AA360)
- Automation Anywhere Certified Advanced RPA Professional
- Blue Prism Developer Accreditation
- UiPath RPA Developer Foundation Diploma
- WorkFusion- Power User – Level 1
- Programming on C#- 70483(Microsoft Certification)

FUTURE LEARNING INTERESTS

Programming Languages: Python, R

RPA Tools: SAP Intelligent RPA, Microsoft Power Automate

Other: Machine Learning, Artificial Intelligence, Google TensorFlow

PERSONAL DETAILS

Hobbies: Reading, Trekking, Volunteering   **Gender:** Female

Nationality: Indian   **Current Location:** Pune, India