

## CURRICULAM VITAE

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### CAREER OBJECTIVE

To acquire a position within the field of Information Technology with a company that will allow me to demonstrate my skills, knowledge, and desire to grow as an individual. I am looking for a position with a company that provides opportunities for further growth and development within the organization.

### PROFILE: -

- Excellent interpersonal, communication, and technical skills.
- Capable of conquering the zenith of success through my skills and gradually improving.

### ACADEMIC QUALIFICATION: -

- BCA from Graphic Era University (Dehradun) completed in 2014
- Intermediate from Indian Cambridge School (Dehradun) with 1st Division
- SSC from Indian Cambridge School (Dehradun) with 1st Division
- Certified in Tableau from Simplilearn Platform in 2023

### Certification

- Certified in Tableau from Simplilearn Platform in 2023
- Certification in Data Science and Methodology powered by IBM
- Certification python 101 for Data Science powered by IBM
- Certification in Project Management Powered by Learnbay
- Certification completed in Advance Excel Powered by Learnbay
- Certification completed in Microsoft Azure LinkedIn in learning

### IT SKILLS: -

- MS Excel, MS PowerPoint
- Programming: Python, SQL
- Data: Tableau, Power BI, Matplotlib, Seaborn, Pandas, NumPy
- Cloud Platforms: AWS, Azure, Google Cloud
- Network Design: Piper Tool, NE Tools (ARC GIS), CITRIX (ARC GIS), ARC GIS, SRIMS, NGWFMT, GEOHUB
- Tools: Jupyter, Git, Google Collab, ARC GIS
- Machine Learning: Algorithms, Supervised (linear regression, decision trees, Random Forest), Unsupervised (clustering)
- Collaboration: Data scientists' collaboration
- Libraries: Scikit-Learn, TensorFlow, Keras
- Data: Preprocessing, Feature Engineering, Model Evaluation

### PROFESSIONAL EXPERIENCE: -

**Total Experience:** 7 years

**Project 1:** Associate Care (Administration)

- **Company 1:** Cognizant Technology Solutions
- **Duration:** 17/02/2016 - 6/07/2018 (2.5 years)
  - Managed travel requests.
  - Processed emails.
  - Maintained MIS.

**Company 2:** Tech Mahindra (BT) from 6th Sept 2018 to 25th March 2024

**Projects at Tech Mahindra (BT) with BT Openreach:**

1. **NS BT PIPELINE (FTTP Planning)**
  - **Software Used:** ARC GIS
  - **Role:** Planning & Delivery Support (Network Engineer)

- **Client:** BT Openreach
- **Description:** Built FTTP fibre network involving survey, design, and client standards.

## 2. **FIBRE SITES (FTTH & FTTX Planning)**

- **Software Used:** ARC GIS, NGWFMT
- **Role:** Technical Support (Network ID Planner)
- **Client:** BT Openreach
- **Description:** Built FTTH fibre network, involving various job packs and civils work.

## 3. **New Site Planning**

- **Software Used:** ARC GIS, Orion, NGWFMT
- **Role:** Sr. Quality Analyst (Technical Support)
- **Client:** BT Openreach
- **Description:** Planned FTTH fibre network using Orion and ARC GIS software.

## 4. **Ethernet Survey Booking**

- **Software Used:** ARC GIS, NGWFMT
- **Role:** Sr. Quality Analyst (Technical Support)
- **Client:** BT Openreach
- **Description:** Conducted ethernet planning and surveys for FTTH network.

### **Certification Projects:**

#### 1. **Iris Flower Classification (Data Science & AI)**

- **Tools Used:** Python, Jupyter, Matplotlib, Seaborn, Scikit-learn
- **Description:** Explored machine learning for iris flower classification.

#### 2. **Coffee Shop Sales Analysis (Excel Certification)**

- **Tools Used:** Microsoft Excel
- **Description:** Analyzed sales data and provided actionable insights.

#### 3. **Pizza Sales Analysis:**

**Tools Used:** Power BI, Visual Studio (SQL)

**Description:** Developed a comprehensive pizza sales dashboard using Power BI, analysed sales data, and provided actionable insights.

#### 4. **Road Accident Analysis (Power BI)**

- Tools Used: Power BI
- Description: Created a detailed analysis of road accident data using Power BI, including visualizations and insights.

### **JOB PROFILE: -**

- Provide Tier 1 support to end users, dealers, and distributors; troubleshoot via phone, web, and email.
- Act as a liaison between customers and Tier 2 support; create virtual networks on Citrix for BT customers.

### **PERSONAL DETAILS: -**

- Date of Birth: 26 DEC 1993
- Father's Name: Mr. SS Rawat
- Gender: Male
- Nationality: Indian
- Languages Known: Hindi & English
- Marital Status: Married
- Address: LIG 63 M.D.D.A COLONY DALANWALA DEHARDUN

### **DECLARATION**

I hereby declare that all information given above is true and correct to the best of my knowledge and belief."

**DATE:** -

**PLACE:** -