

# Swati Tripathi

Email: swatitripathi693@gmail.com

Contact: +917897346058

Branch -EC

**Career Objective:** To obtain a long-term and rewarding career in an organization as an engineer that permits me to learn new technologies to utilize and enhance my skills and abilities in a challenging environment to achieve the corporate goals.

## Educational Qualifications:

Course	Board/University	School/College	Year	%age
B. Tech	A.K.T.U	B.I.T GIDA Gorakhpur	2020	80%
Intermediate	C.B.S.E	Oxford Public School	2015	75%
High School	C.B.S.E	Gorakhpur Public School	2013	80%

## Summer Training and Workshops:

- Training on "Python Programming Language" conducted by LTBP.
- Training on "CCNA" conducted by LTBP.
- 2 days IOT workshop conducted by LTBP.

## EXTRA Curricular Activities:

- Participated in Tech Events
- Worked as Co-organizer in Tech YUVA

## Technical Skills:

- Programming Language — Python
- Knowledge of MS SQL, T-SQL and MY SQL

- Infosys certified Microsoft SQL server
- Worked on RPA Tools (Automation Anywhere, Blue Prism, UI Path)
- Completed partner Training for RPA Tools including (AA360 Advance course, Blue Prism, UI Path)
- Worked on AARI, Bot insight, Discovery Bot, IQ Bot, Meta Bot, Control Room, Bot Runner, Bot editor, Bot creator, credential Vault, Process mining and task mining in UI path
- Worked on Web,Excel, Window/Desktop,PDF,String automation, Lockers and Credentials,Email automation, automation using switch,if - else,while loop,RE framework in Ulpath,Email automation,Running of bots with queues, asset,try-catch block,types of errors,Error handling,Ui path orchestrator,Ui path studio,Ui path robot
- Automation Anywhere 360 Certified Advanced RPA professional
- Automation Anywhere 360 Certified Technical Support Specialist
- Certified Bot developer (Automation 360), Certified Citizen Developer basics Automation 360, Certified IQ bot developer
- Experienced in ticketing tool which includes ZOHO,Jira,Azure Devops,Service Now,ICMS
- Understanding of workflow -based logic using RPA tool
- Migration of existing bots of AA version 11 to AA360
- Experienced in deploying and maintaining bots using control room and orchestrator for seamless and reliable automation process
- Worked on documentation part in RPA tool which includes automation anywhere and ui path
- Experienced in SAP iRPA

## **Work Experience-**

I started my professional career by Infosys BPM Ltd in Dec 2021 and currently working as “Senior Systems Associate” .Having experienced in Robotic Process Automation tool which includes (AA360,V11,Ui path) providing Value Support,developing bots and processes as per client requirement,project support management,documentation.

## **Project- British Petroleum (Role - automation analyst)**

### **Job Responsibilities-**

- Managing case data in Database (MS SQL Server 2018).
- Support deployments or troubleshoot production issues that arise in the day -to-day running of automation processes by coordinating with development team for noiseless performance
- Collaborates extensively and offers proactive support to team members and other areas
- Support the investigation and detailed analysis of RPA incidents and process exceptions including a strategic approach to root cause analysis using ticket management tool(Jira,ADO,SNOW,ZOHO)
- Maintain detailed documentation of RPA processes, including logs of execution,issues encountered and resolutions applied
- Supplied Ad-hoc enhancement requests support on demand.

- Deploy and monitor bots , troubleshoot issues and ensure successful integration with operational processes
- Maintaining credential vault ,input sheets used within activities or actions with as per requirement.
- Assist in the deployment of RPA solutions in go-live or production environment
- Ability to provide high quality level of service to buisness users and internal groups.
- Knowledge of scheduler and trigger of tasks from AA client environment and control room
- Experienced in designing and developing RPA processes and Task bots using Automation Anywhere 360 and UI path
- Experienced in end-to-end automation using Automation anywhere360 and UI Path
- Knowledge to analyze log details available in control room after implementing development or testing phase
- Resolving application workflow /functionality and UI issue.
- Maintaining the master data in application coordinating with business team
- Analyzing and resolving the reported issues while running bots in attended and unattended mode
- Managing client-oriented Service Management tool for severe issues.

## **Personal Skills-**

- Confident and Determined
- Ability to multitask in a fast paced environment and prioritise the most critical tasks
- Excellent presentation verbal and written communication skills.
- Leadership Quality in Teamwork
- Logical and computational skills
- Self-Learning through online courses
- Self-motivated,able to work independently and take initiative without always being directed

## **Personal Information:**

- Father' name -Omkar Nath Tripathi
- Address- H.no-433-A,Azadnagar Colony ,Rustampur, Gorakhpur
- D.O.B- 15<sup>th</sup>Jan1998
- Languages Known- English, Hindi
- Marital Status - Single
- Nationality/Religion- Indian/Hindu
- Hobbies- Badminton, Music

