NAVEEN VIJAYAKUMAR

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Young individual seeking challenging opportunities where I can fully use my skills with hard work, perseverance, and dedication for the success and where I can grow professionally and personally.

EXPERIENCE

NOV 2020 - PRESENT

RPA DEVELOPER, TCS

- Having 3.5 years of experience in Automating various Web, Windows and Drift based applications using RPA.
- Based on customers input RPA scripts are developed to meet the client's expectations
- Revised, modularized, and updated old codebases to modern development standards, reducingoperating costs and improving functionality.
- Experimented with approaches and carried out viability studies in feasibility sprints.
- Followed agile methodologies and best practices to ensure effective change processes.
- Expertise in Defect Tracking and Bug Reporting Tools like Jira, iTAM
- Handling customer queries/requirements and closing incidents within SLA in Jira
- Experience with functional, unit, integration, regression, performance, GUI, back-end, smoke testing,validation, acceptance knowledge of the full Software Development Lifecycle (SDLC) process, from requirements gathering through production release.

TECHNICAL SKILLS

Skills	Software Products	Tools	Methods
RPA, C# & .Net, Python, SQL, Pega Robotics & Java Script	Oracle SQL Developer, Eclipse, Visual Studio	Blue prism RPA, Pega, Open span RPA, Selenium	AGILE & Waterfall

PROJECT EXPERTISE

Telstra Corporation, Australia

- Delivered end to end projects with design principles based on Telstra standards.
- Automated multiple web applications using Pega RPA
- Automated drift applications using dot net & C# Selenium
- Good experience in writing SQL queries and invoking the queries using automation.
- Deploying the project in production and providing support by fixing defects
- Interacting with operations team to create a reusable framework for quicker deliveries.
- Preparing design documents, Unit testing, User Acceptance Testing, Production VerificationTesting, and deploying automation in production
- Publishing reports to Clients on daily basis
- Rewritten VB macro code using do net and C# selenium to capture data from multiple legacyapplications.

CERTIFICATION & ACHIVEMENT

- Done AD01 Blueprism certified developer certification.
- Got On the spot award for proposing design flows in development

Project Learning

SELENIUM

- Learnt Java selenium and created scripts using Xpath and Jquery.
- Worked on Java selenium in eclipse tool to create specific business logics.
- Worked on database connectivity with selenium.
- Good knowledge in writing xpath and Jquery for accessing elements in web applications.
- Worked on Additional CRs and proactively indulged in solving errors and platform issues.

OPENSPAN

- Learnt Open span framework, strong knowledge in basics and worked on automation projects.
- Worked on C# script combined with open span plugin and integrated with open span projects.
- Worked on Database connectivity with open span.
- Delivered end to end projects based on development standards and managed the solutionprecisely.
- Worked on live projects and supported on open span issues.
- Additionally leant, VB .net to meet the client specific deliverables in specific technology

BLUEPRISM

- Learnt Blue prism technology and worked on individual modules.
- Strong in basics and completed the foundation course.
- Good at creating the Process and Object using Blue Prism automation with Good Hands on.
- Done hands-on in blue prism, created end to end project and learnt about the blue prism flow.
- Developed most number of projects and do have good knowledge in creating and handling automations single handedly.

Project# 1

Domain: Telecom
Client: Telstra - Billing
Tools Used: Open
span
Duration: 18 months
Description: Automated web applications, windows applications and main frame applications using open span tool.
Responsibilities:
- Developed end to end solution for completely automating the billing requirements which usesdifferent applications like web, windows, and main frame.
- Implementing Open span process solutions which blends with standard Open span design principles.
- Connected with business team and got sample test data for unit testing in development environment.
- After developer side process connected with DA for project solution approval and prepared detailedend to end report about the Bot's process and outcomes.
- Provided the Hypercare support and worked to make bot stable in production environment.
- Initiatively worked the new and different defects that raised during UAT and Hypercare.

Project# 2

Domain: Telecom
Client: Telstra – Chown (Mass Market)
Tools Used: Open span
Duration: 2 months
Description: Automated windows applications and main frame applications using open spantool.
Responsibilities:
- Developed complete C# script for capturing and getting screen data for backend process.
- Processing with captured data and updating it in database, for updated details.
- Created a standalone windows application and used it in the open span process.
- Implementing Open span process solutions which blends with standard Open span design principles.
- Connected with business team and got sample test data for unit testing in development environment.
- After developer side process connected with DA for project solution approval and prepared detailedend to end report about the Bot's process and outcomes.
- Provided the Hyper care support and worked to make bot stable in production environment.

Project# 3

Domain: Telecom
Client: Telstra - Data Alignment (Mass Market)
Tools Used: C# Open span / Java Selenium
Duration: 2 months
Description: Automated main frame applications using open span tool.
Responsibilities:
- Developed the scripts and automated solutions using Xpath and Jquery for interactions with the web elements.
- Deep knowledge in creating checkpoints and configurations for progress of bot.
- Created solutions to handle the browser specific configurations for smooth launch and exit of web applications.
- Developed complete C# script for capturing and getting screen data for backend process.
- Worked in Legacy applications like Flexcab, Mica, and ICMS for rendering data in the main frame systems.
- Created separate flow for credit debit adjustment process which involves direct debit and direct credit on end users.
- Scripted many Business process flows and created specific logics to handle all the cases without fail.
- Done logics in C# .net solutions to meet the actual AHT and customer timelines to move the production orders.
- Designed and developed the bots which delivers real-time efficiency and to handle all the possible cases without manual intervention.

Project# 4

Domain: Telecom
Client: Telstra - Blue prism Automated Solutions
Tools Used: Blue prism
Duration: 2 months
Description: Automated windows applications and main frame applications using blue prism tool.
Responsibilities:
- Analyzed the clear requirement from the client and done the feasibility on the business process.

- Created business flow specific objects to ensure the appropriate actions on the site.
- Done separate page automations to handle the exceptional cases.
- Effectively created the objects which runs in all the platform such as DEV, UAT and PROD.
- Worked on Mainframe application using IBM emulator for spying the objects.
- Created objects separately for Navigate, read and write and grouped in understandable manner.
- Worked on both web application and main frame applications in single automation.

Project# 5

Domain: Telecom
Client: Telstra – PEGA to Blue prism Migration
Tools Used: Open span, Blue prism
Duration: 3 months & currently working
Description: Automated windows applications and main frame applications using open span
And blue prism tool.
Responsibilities:
- Analyzed the pega solutions in open span tool and understood the code and logics.
- Created new process in Blue prism tool and which derives the logic from open span.
- Connected with SME and ensured the bot flow and suggested flow are same.
- Done changes which SME has requested and delivered the optimized solution in achieving the SLAs.
- Rewritten the code which has been developed in open span to .net scripts as client expected.
- As of now delivered 4 bots in blue prism migration and 2 .net bots in 3 months of span.
- Ability to work on multiple projects in parallel and deliver it in stipulated time frame.

PERSONAL DETAILS

Date of Birth	13-01-1999
Nationality	Indian
Address	125/11, K M Nagar, Ayodhiapatinam, Salem - 636103.

I hereby declare that above given information is true and to the best of my knowledge.

Date:
Place: **Naveen Raj Vijayakumar**