

RESUME

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SUMMARY

- I have 2.3 Years of work experience in ITC INFOTECH.
- IT experience in continuously learning and implementing Robotics Process Automation using **UIPATH**.
- Responsible for providing technical support to customer and obtaining client satisfaction along with suggesting service improvement plans in terms of technology and process.
- I have a good knowledge and hands on experience on **UIPATH (RPA Technology)**.
- Experience in multiple phases of RPA implementation from gathering requirements and analyzing automation feasibility to development, testing, debugging, deployment, and maintenance.
- Hands-on in **ADD invoices Queue items to orchestrator using Robotic Enterprise Framework**.
- Worked on performing excel tasks using **Web scraping, Data scraping, OCR**.
- Worked on **State Machine, Flowcharts and Sequence**.
- Hands-on in **TRY catch, Debugging, Computer vision, Citrix, Web recorder**.
- Hands-on experience in working with **UiPath Orchestrator** through provision, Deploy, trigger, monitor, measure, and track the work of **Attended and Unattended robot**.
- Experience in Designing, Developing, Testing and deployment of Bot's in **Orchestrator**.

ACADEMIC DETAILS

- **B. Tech in Electronics and Communication Engineering from Priyadarshini college of engineering and technology** affiliated to JNTUA 2021 with an aggregate of 63cgpa%.
- **Intermediate from NARAYANA junior college** affiliated to Board of Intermediate Education, 2016 with an aggregate of 69%.
- **S.S.C from RATNAM high School** affiliated to Board of Secondary School Education, 2014 with an aggregate of 68.00%.

TECHNICAL SKILLS

- RPA Development - UiPath Studio
- Framework - REFRAMEWORK
- Programming Languages – C

- Database – Basic SQL
- Exchange Online
- Azure Active Directory
- Packages – MS Office, Excel

STRENGTHS

- Good communication skills and interaction ability.
- Adaptable to any environment.
- Willing to work in a group.
- Self-motivation.

PRESENT SUPPORT PROJECT

Project Name: Fairview health care

Role: Junior System Admin M365 Apps

- Experienced system administrator in Microsoft Exchange/Office 365 email messaging administration domain.
- Skilled in hybrid messaging and email administration with exchange on-premises and office 365, along with ticketing tool service now.
- Responsible for providing technical support to customer and obtaining client satisfaction along with suggesting service improvement plans in terms of technology and process.
- Providing L3 Support for Customers.

RPA PROJECT

Project Name: INSURANCE APPLICATION

Project Description: -

This Project was developed for Gulf Insurance Company. It provides information about the services and their policies. The home page incorporates basic options like available policies and their benefits, terms & conditions, and new schemes etc. Links are provided to navigate to different types of policies like vehicle, life, home, and health insurances. This site also allows knowing the status of information regarding their policies and new policy information. Users can do it online to pay their premiums.

- ◆ **Read the data from input excel.**
- ◆ **Update the excel data.**
- ◆ **Update the status in excel.**

Roles and Responsibilities:

- Develop and implement process using standard RPA design principles, as well as provide detailed documentation upon project completion.
- Worked with Business Analyst in preparing the Process Design Document (PDD) and in identifying the requirements. Involved in Client meetings along with Business Analyst.
- The Bots were designed using the latest RE framework from UiPath for smooth functioning of the automation solution and to handle all business and technical exceptions.
- The orchestrator queues were also used as a part of solution design to deploy, schedule, monitor and manage the Bot.
- Ensuring Client requirements get translated into Functional specifications and eventually into a detailed level design.
- Enhanced automation queries using different checkpoints and used recovery scenarios for error handling.
- Assisted the operations team in creating and documenting test procedures and scenarios for the pre-UAT phases.
- Implementation of End-to-end Project
- Provisioning and scheduling of bots in Orchestrator
- End to end testing.