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OBJECTIVE

Results-driven RPA Developer with over 2.8+ years of experience in automating complex business processes. Proven track record of delivering automation solutions that improve operational efficiency and reduce costs. Seeking a challenging role to leverage my expertise in RPA and contribute to the success of innovative projects.

PROFESSIONAL SUMMARY

- Over 2.8+ years of hands-on experience in RPA development and Tech support, with a strong command of tools like Automation Anywhere, UiPath and Power Automate Desktop.
- Proficient in end-to-end RPA project management, from process assessment and design to deployment and maintenance.
- Highly skilled in analyzing business processes, identifying automation opportunities, and delivering effective solutions.
- Strong problem-solving abilities and a deep understanding of workflow optimization.
- Exceptional communication and collaboration skills to work effectively with stakeholders and cross-functional teams.
- Involved in migration activities like V11 to A360, Citrix to AVD and Windows migration.
- Handling Production support activities, creating bot packages and Change Requests in ServiceNow.
- Bot monitoring in the Control room and jobs monitoring in Orchestrator.
- Committed to staying up to date with the latest RPA technologies and industry trends.
- Ensured the continuous performance and reliability of automation bots through monitoring, maintenance, and troubleshooting.

SKILLS

- Tools : Automation Anywhere(V11 & A360), UiPath and Power Automate Desktop.
- Programming Skills : C#, VBA Macro, HTML, CSS,SQL
- MS Office : Word, Excel and PowerPoint, etc..
- Database : SQL server

EXPERIENCE

CENTIFIC GLOBAL TECHNOLOGIES
Associate Software Engineer

Hyderabad, India
August 2021 –Present

Project_1: KHC RPA AMS

Title : Remediate Exception

Client : KHC

Role : RPA developer

Tool : Automation Anywhere (A360)

Project Description: In this process, it checks user's found list and user's not found list, based on the results bot will send the output to users. The bot will generate data from the web-based application for five reports and it will upload the reports to OneDrive.

Project_2 : KHC RPA AMS

Title : Pricing Claims

Client : KHC

Tool : Automation Anywhere (A360)

Project Description: The main objective is to login to a Web-based application and get CNR numbers, generate data from the application, paste it into an output file and send it to users.

Roles and responsibilities:

- Involved in the Requirement gathering and analysis.
- Coordination with Business Analysts in identifying and defining the requirements.
- Worked with the business team to create PDD (Process Design Document) and developed SDD (Solution Design Document).
- Designing, developing, testing and monitoring.
- Take care of the deployment phase along with the Hyper care Period.
- Implementing change requests and post-production support to the client.
- Ensured the continuous performance and reliability of automation bots through monitoring, maintenance, and troubleshooting.

Project_3: KHC RPA AMS

Title : Email Automation

Role : Junior RPA developer/Tech support

Tool : Automation Anywhere (A360)

Project Description: The main objective is to read the email details and load the queue. Email filtering with the subject and finding specific text in the body of the email by using regular expressions, email categorize as per the requirements and save the attachments, filter the report and send it to the sender account.

Roles and responsibilities:

- Coordination with Business Analysts in identifying and defining the requirements.
- Designing, developing, testing and monitoring.
- Take care of the deployment phase along with the Hyper care Period.
- Bot monitoring in the Control room and jobs monitoring in Orchestrator.
- Handling Production support activities, creating bot packages, Change Requests in ServiceNow.

EDUCATION

Nalanda Institute of Engineering Technology, JNTU University

2015-2019

Bachelor of Engineering, Electronics and Communications Engineering

70%

Certifications

- Certified at Automation Anywhere Advanced A360 and IQ Bot.
- Certified at UiPath Foundation Academy.