VENKAT SAVALLA
Rpa Developer

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Profile Summary :

- Having Overall 3.4 years of IT experience in Robotic Process Automation using Uipath Tool and Power Automate Desktop.

- Investigated and diagnose BP incidents to restore a failed **RPA** Service as quickly as possible

- Good understanding of Process Design documents, Technical Design documents on Automation space.

- Experience in Work queues configuration, monitoring.

- Different Workflows, Control flow & Branching, Working with Variables.

- Debugging and Exception Handling.

- PDF automation, Email Automation.

- Database Activities, Recording Window and Web.

- Screen and Data Scrapping, Citrix, Image and Text Automation using Citrix environment

- Automated several complex business processes to minimize human intervention and provide more accuracy and added more value to business.

- Implementing process using Re-framework.

- Strong skills in application of RPA business processes at the enterprise level.

- Ability to prioritize tasks, multitask and execute them to perfection. Also, able to work in a high- pressure environment and capable of working in a team as well as individually.

- Implemented End to End Robotic Process Automation (RPA) using UiPath**.**

- Developed the objects and workflows as per client requirement.

- Performed tool evaluation and feasibility to help in selecting suitable Automation tool for RPA implementation.

- Worked with Business Teams to create **PDD** (Process Definition Document) and developed separate **SDD** (Solution Design Documents).

- Designed, Developed and tested **Bot** tasks using RPA **UiPath.**

- Worked with the Business Analysts in identifying and defining the requirements.

- Analyze the feasibility of existing process suitable for automation.

- Participated in online meetings to demonstrate the capabilities of RPA for on-going projects and potential clients.

- Automated Several Processes and Business activities for various business systems.

- Provide knowledge transfer/support/Assistance to the Application development and Support teams.

- Supporting business and technical teams during robotic projects and mitigate/Resolve risks and issues that may impact project schedule, cost, scope, quality etc.

- Worked with windows, web application and **CITRIX, SAP** automation end-to-end process automation using **UiPath**.

- Worked with **OCR,** ICR, and Machine learning for designing in UiPath studio.

- Worked with the UI team to design the appropriate icon and display for the screens.

- Experience in staging and deploying the automation solution into test and live environments.

- Used UiPath **Orchestrato**r for deployment, monitoring and management of UiPath Robot automation activity.
- Efficiently handled monitoring and troubleshooting the studio environment through Orchestrator.
- Managed a team of developers in an agile environment.
- Lead the Teams Both On-shore and Off-shore Teams to ensure the deliverables are smoothly achieved on time.
- Created process model for windows based application using **UiPath** and testing it in the inbuilt
- controller provided by **UiPath Studio**.
- Extensively worked on debugging application for fixing bugs and Production support.
- Involved in code review and fine tuning the code for performance related issues.
- Maintaining several RPA bots as batch processes on daily basis and ensure quality and high performance to the internal and vendor applications of the organization.
- Working closing with different teams in making changes in developed processes as per the technical design document **(TDD)** to meet the defined requirements.
- Worked with test teams during the Product test and **UAT** phases to fix assigned bugs.

Educational Qualification:

- ✓ **B.Tech from JNTU Hyderabad.**

Certifications :

- **UiPath –Certified Advanced RPA Uipath Developer.**

- **UiPath –Rpa Diploma of Completion Certificate.**

Professional Summary:

- Working as a Rpa developer in Capgemini from Jan 2021 to Upto Date.

Technical Skills:

RPA Tool	: RPA Uipath, Power Automate desktop
Operating systems	: Windows NT/2000 & XP.
Databases	: SQL Server
Languages	: C#,C++, .Net

Project Details:

#1:

Project Name : **Day to Day Customer Complaints Processing**

Role : Software Engineer.

Environment : RPA Uipath

Description:

On a daily basis multiple complaints are logged into the company complaint logging system by the customers for product defects and service issues. However majority of these complaints are not routed to the correct channel and manually lot of effort is put on place to reroute these to the appropriate channel/team. This is, now has been automated to place complaints/incidents under the correct channel/assignment. Bot identifies certain keywords from the free text given by the customer inside the description and routes them to the correct channel. In an event where bot failed to identify a certain ticket, it will be sent to the team to get it manually reviewed.

Automating this process has given an FTE save count of 7 employees (reduction from 14 to 7) with accuracy improvement by 15% processing around 1200 complaints per week.

Roles and Responsibilities:
* Interacted with Client for requirement gathering and prepared documents like Process Design Document, Solution Design Document and Technical Design Document.
* Handled end to end implementation for processes simultaneously.
* Designed Objects, Integrated Processes, and Handled Exceptions and deployed them successfully Orchestrator.
* Automated almost all kinds of applications like Web based Application, PDF Documents, Thin Client Application using RPA tool Uipath.
* Managed and communicated effectively with new resources to automate processes..
* Helped and trained Analysts in designing the complete workflow of process to be automated

#2:
Project : **Customer Claims Process**
Client : **Financial**
Roel : **RPA UiPath Developer**

Project Description:

The function objective of cash posting is to post refunds on overpaid claims upon receipt of a reimbursement check from the provider or the member into the financial recovery system. when reimbursement/ refund checks are received through the website, they need to be reconciled against exiting checks /patient in the claim administration system.

Roles and Responsibilities:

- Interacted with Client for requirement gathering and prepared documents like PDD(Process Design Document), SDD(Solution Design Document) and TDD(Technical Design Document)..
- Designed Objects, Integrated Processes, and Handled Exceptions and deployed them successfully in Control Room.
- Automated almost all kinds of applications like Windows, Web based Application, Main frame Application, Java based Application, PDF Documents,
- Did assisted automation as well using VBA and RPA.
- Managed and communicated effectively with new resources to automate processes. Helped and trained Analysts in designing the complete workflow of process to be automated.

#3:

Project Name : Equity Trading Process

Role **:** Software Developer.

Environment : Power Automate

Description:

Basically, this process is used to maintain Day to day trading customer information, collect the Transactions information and generate reports for each customer. The Equity trading, we will login to the commodities, download online backups & reports move files from the source to the destination. This process always starts after completion of the market then BOT will maintain status of every customer in Excel file and generate status report about the process and send mail update to BOT maintenance team and particular process Customer.

Roles and Responsibilities:

- Interacted with Client for requirement gathering and prepared documents like Process Design Document, Solution Design Document and Technical Design Document.
- Automated Business objects in Power Automate Desktop tool. Handled end to end implementation.
- Designed Objects, Integrated Processes, and Handled Exceptions and deployed them successfully.
- Automated almost all kinds of applications like Web based Application, Java based Application, PDF Documents, Thin Client Application using RPA tool Power Automate Desktop.
- Managed and communicated effectively with new resources to automate processes Helped and trained Analysts in designing the complete workflow of process to be automated.