

Ramanathan Ganesan

RPA Developer


Engineering professional with a Bachelor of Engineering - Computer Science. An experienced Robotic Process Automation Engineer with a demonstrated history of working and interested in machine learning



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WORK EXPERIENCE

Software Engineer Servion Global Solutions

06/2018 - 07/2021,

Chennai, India

Achievements/Tasks

- To develop the RPA solution in UIPATH and to deploy and monitor it

Accenture

08/2021 - 10/2023,

Chennai, India

Achievements/Tasks

- To develop the RPA solution in Automation Anywhere, UIPATH and to deploy and monitor it

EDUCATION

Bachelor Degree Sri Eshwar College of Engineering

07/2014 - 04/2018,

Coimbatore, India

Courses

- BE Computer Science - 6.7 CGPA

Higher Secondary Education Alagappa Matriculation Hr sec school

06/2013 - 04/2014,

Karaikudi, India

Courses

- 12th - 75 %

ROLES AND RESPONSIBILITIES

- Developing a project with flowcharts and sequences using the RPA tools (UiPath, Nice Real time designer)
- Integrating the project files and creating a main flow for the process
- Carrying out the unit testing and end to end integration testing
- Fixing defects in SIT and UAT during testing phase
- Deploying and publication of Process in production environment
- Making production environment ready on the bot before deployment
- Supporting the process in real time production environment until it is stable

SKILLS

RPA tools- Nice, UiPath, Automation Anywhere

Java

C

C++

Python

MS SQL

HTML

RPA Programmer and Advisor

ACHIEVEMENTS

Best Employee of Month in Servion Global solution (11/2019)

Silver batch for Python in Hackerrank

PROJECTS

Nationwide Life Insurance (08/2021 - 09/2023)- Accenture:

- Insurance request from different states of based on their code and certain criteria based on the certain states
- Used mainframe and API calls to retrieve data
- Interacted directly with client for particular scenario of states to ensure the PDD and SDD matches
- Tested and deployed the fixes in production and UAT

Bank Muscat - Fraud Management (05/2021 - 07/2021)- Servion:

- Developing the project Bot handling fraud management with UiPath
- Developing the Separate Xaml files as part of project and integrating with the main flow
- Working with Rest APIs and website capturing
- Fixed and handled the defects for unit testing and Integration testing

SBI - Cards Implementation (11/2020 - 03/2021) - Servion:

- Developed CCM (Corporate card management) a process that handles the card operation for SBIC employee and end customer,
- To activate, deactivate and closure of the customer cards and organization members cards
- Process is based on the REST APIs Developed the entire process in UiPath tool
- Integrated all the sub modules in the process and developed a main module
- Handled the unit testing and integration testing Assisted in setting the UAT and production environment Fixed the bugs in UAT and SIT testing phase
- Supported the process in the production in initial phase until it became stable

HLB - Mocha to Xtra Terminal Migration (09/2019 - 10/2019) - Servion:

- The bank shifted the migration from one platform to another so capture the new application elements and replaced in the existing project and done the deployment
- Captured the new mainframe application using nice tool(RT Designer)
- Developed the function of reading screen for new mainframe application
- Replaced the old reading function with the new one
- Tested the entire project with the test cases from client in UAT and SIT, shared the results to the client

PROJECTS

HLB - Financial adjustment Development (03/2019 - 08/2019) - Servion:

- Developed Financial Adjustment a banking Process for the end customer to check with mainframe application and load details into database using RPA Bots
- This process contains both mainframe and Siebel(Website) applications, in both data got fetched and checked its matching
- Captured the screens from website and developed the reading function to retrieve details from mainframe system
- Developed a Entire project with Nice tool (Real time designer)
- Handled the Unit and SIT testing
- Fixed the bugs raised during the UAT
- Deployed and supported the project for initial phase

HLB - Fulfilment Support and CR (07/2018 - 02/2019) - Servion:

- To support already running process of Fulfilment and making CR for the existing Process
- Finding the RCA for the defect raised through tickets Providing fixes for the defects
- Testing and deploying the fixes
- Developing a Change request raised from client side in nice tool (Real time designer)
- Handling SIT and UAT for CR

ORCHESTRATOR EXPERIENCE

- Worked on production support for a year for a developed solution
- Scheduled the bots and worked on debugging using orchestrator logs
- Deployed the bots in production environment after debugging multiple times
- Worked on the queue and queue items
- Scheduled the queue bot when item is added into queue

CERTIFICATES

NICE Advisor training programme.

Nice certificated program based on the real time designer and real time client

Python Core Course - Solo learn

Python language course to learn the basics and core offered by sololearn

Coursera Introduction to AI

Basic understanding of Artificial intelligence provided by Coursera

ORGANIZATIONS

Servion Global Solutions (06/2018 - 07/2021)

Software Engineer

Accenture (08/2021 - 10/2023)

Application Development analyst

LANGUAGES

English

Professional Working Proficiency

Tamil

Native or Bilingual Proficiency

INTERESTS

Machine Learning

Data Science