Mohammed Zakir Hussain Khan

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PROFILE SUMMARY

Dynamic and results-driven RPA Developer with 2+ years of experience in leveraging Blue Prism and UiPath to streamline business processes and drive operational efficiency. Certified in Blue Prism and skilled in UiPath, Automation Anywhere, and Microsoft Power Automate, with a solid foundation in programming languages including C#, Java, and .NET.

SKILLS

- RPA Tools: Blue Prism, UiPath, Automation Anywhere Power Automate (Basics)
- Programming Languages: C#/ .NET, Java, Python, SQL.
- **Software Development:** Agile, Scrum, Jira Tool
- Soft skills: Team-building, Communication, Adaptability and Problem solving
- Other: Prompt Engineering and Generative AI(Basics).

CERTIFICATIONS

• Blue Prism certified RPA Developer(AD01)

WORK EXPERIENCE

RPA Developer | Infosys | November 2021 - Present

Account: Ameren (Energy and Gas Utilities), Illinois and Missouri.

Duration: Ongoing

- Utilized Blue Prism and UiPath to develop and implement automation solutions for a diverse range of processes from purchase order to invoice processing, resulting in annual savings of over 10,000 hours for the client.
- Automated Business processes/workflows integrating with different systems like APIs, Web applications(oracle), desktop applications, SharePoint, OCR(Abbyy FlexiCapture), Excel and ServiceNow using Blue Prism and UiPath RE Framework.
- Developed and Integrated .NET libraries into Blue Prism and UiPath to enhance functionality and efficiency of automation processes.
- Collaborated with cross-functional teams and business stakeholders to identify automation opportunities and address user concerns.
- Provided comprehensive training and support to end-users, Supported production automations, implementing bug fixes and enhancements.
- Implemented ServiceNow ticket generation using APIs for automation failures, streamlining issue resolution for automation processes and workflows.

EDUCATION

Bachelor of Technology (B. Tech) in Electronics and Communication Engineering

- Narasaraopeta Engineering College, Narasaraopet.
- June 2017 July 2021.