





# KARTHICK DEVARAJ

## SOFTWARE ENGINEER

### CONTACT

 9597138923  
 karthicksasi1852000@gmail.com  
 linkedin.com/in/Karthick Devaraj  
 Chennai, Tamilnadu

### SKILLS

**RPA** : UiPath , ServiceNow RPA  
**API** : Rest  
**RPA Techniques** : Document Understanding, Data extraction, Data integration, Exception handling, Decision making,  
**Lauges** : C#, java  
**Database** : MS Sql  
**Incident Managements** : ITSM(ServiceNow)  
**Others** : VB.Net, html, css, javascript, macro

### EDUCATION


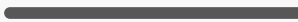
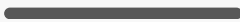
#### B.Tech(Information Technology)

Sri Manakula Vinayagar Engineering College - (2017-2021)  
CGPA - 7.86

### CERTIFICATES

**RPA Developer foundation (2022-Present)**  
UiPath  
**RPA Developer Advanced (2022-Present)**  
UiPath  
**ServiceNow Certified System Administrator(CSA)**  
ServiceNow  
**ServiceNow Micro-Certification -Flow Designer**  
ServiceNow

### LANGUAGES

English   
Tamil   
Telugu 

### SUMMARY

Results-driven RPA professional with 2+ years of experience in UiPath, excelling in optimized asset development, PDD/SDD creation, and diverse application integration. Proven proficiency in all SDLC phases, UiPath Orchestrator management, and adherence to coding standards. Specialized in Hypercare support and implementing RPA tasks for data extraction and updates.

### WORK EXPERIENCE

#### RPA DEVALOPER

##### iOPEX Technologies

Oct 2021- Present

- Demonstrated proficiency with Robotics Process Automation (RPA) for over two years, specializing in the utilization of the UiPath tool.
- Expertise in developing highly optimized and reusable assets.
- Hands-on experience in the creation of Process Design Documents (PDD) and Solution Design Documents (SDD).
- Extensive work across diverse applications including Desktop, Web, PDF, Email, Excel, Document Understanding, and Databases.
- Proficient in all phases of the Software Development Life Cycle (SDLC), encompassing analysis, design, development, integration, implementation, and maintenance.
- Adept with UiPath Orchestrator, encompassing tasks such as adding Robots, Queues, Assets, creating environments, uploading processes, managing jobs, load balancing, publishing packages, and scheduling jobs.
- Adherence to coding standards and best practices in scheduled tasks.
- Extensive experience in providing Hypercare support.
- Design and implementation of RPA tasks using the UiPath framework, specifically for updating the Provider directory through data extraction from Excel, websites using screen scraping, and Optical Character Recognition (OCR) from printed materials.

### PROJECTS

#### Client - T-MOBILE, US

Feb 2021-Jul 2022

##### RPA Tools - UiPath

##### Platform - Web Automation, excel Automation, Mail Automation, PDF automation,

- **Deprovisioning Web Automation Process** - The process is to deactivate the user details in the AudioMax, Salesforce, and Audiosurve applications. Check the user details. in the applications, change the status, and update the Excel sheet and send it to BU.
- **Weekly report process automation** - The procedure entails downloading the Salesforce application's CSV file. and forwarded it to BU Owners after updating the dates in an Excel sheet based on the algorithm.
- **Revenue Audit Mail Automation** - The process is to reading various email formats and downloading CSV files. and based on the filter condition, changed the master template. A template file was delivered to the Owner's.

#### Client - PANDORA, US

Jul 2022 - Present

##### RPA Tools - UiPath

##### Platforms - ServiceNow API, Salesforce API, Excel Automation, Email Automation

- **ServiceNow Incident Closure** - The process is to update the ServiceNow incident ticket. Using the ServiceNow API, the data was retrieved from ServiceNow and placed on the SQL server. Obtain the incident ticket number and amend the tickets in accordance with the specifications given by BU.
- **Workday Salesforce UserSync DailyValidation** - The procedure entails comparing the two various sets of reports. using the API, I downloaded the data from Workday and Salesforce. and weekday report compare the ID with the Salesforce report to ensure that they match, update the Salesforce report, and then upload the Salesforce report into the drive. If a match cannot be made, the Excel will be written and provided to the users.