### DTSA5509 FINAL PROJECT

CREDIT SCORING FOR CREDIT CARD APPLICATION

### **AGENDA**

Problem and Solution

Model Development Process

Result and Conclusion

**GitHub:** https://github.com/Toon6115/Introduction-to-Machine-Learning-Supervised-Learning

### PROBLEM AND SOLUTION

#### **Problems:**

- Bank needs a tool to access the customer creditworthiness to prevent the loss from the person who cannot reply in the future.
- In banking industry especially for the retail portfolio like credit card, the bank will facing the large amount of application. This cannot be reviewed one-by-one by credit analyst.

#### Solution:

Credit scoring is a tool that can help back process the credit assessment quickly based on customer application/behavior data.

In this final project, I will perform credit scoring for credit card application as a supervised learning problem. The objective to help the bank to classify credit card customer card customers based on their likelihood of default. This will help the bank to access creditworthiness from the large volume of the applicants, help to prevent and reduce potential loss from high risk customer.

## THE DATASET CONSISTS OF 2 CSV FILES. THERE'RE TWO TABLES COULD BE MERGED BY ID.

### Application\_record, it is the customer information which contains.

- ID: Client identification number
- CODE\_GEN: Client gender
- FLAG OWN CAR: Is there a car?
- FLAG\_OWN\_REALTY: Is there a property?
- CNT\_CHILDREN: Number of children
- AMT\_INCOME\_TOTAL: Total annual income
- NAME\_INCOME\_TYPE: Income category
- NAME\_EDUCATION\_TYPE: Education level of the client
- NAME\_FAMILY\_STATUS: Marital status
- NAME\_HOUSING\_TYPE: Type of living
- DAYS\_BIRTH: Count backwards from current day (0), -1 means yesterday
- DAYS\_EMPLOYED: Count backwards from current day(0). If positive, it means the person currently unemployed.

- FLAG MOBIL: Is there a mobile phone?
- FLAG\_WORK\_PHONE: Is there a work phone?
- FLAG PHONE: Is there a phone?
- FLAG EMAIL: Is there any email?
- OCCUPATION\_TYPE: Occupation of the client
- CNT FAM MEMBERS: Size of the Family

## THE DATASET CONSISTS OF 2 CSV FILES. THERE'RE TWO TABLES COULD BE MERGED BY ID.

### Credit\_records, It is credit performance information of the customer based on day past due. The table contains;

- ID: Client identification number
- MONTH\_BALANCE: The month of the extracted data is the starting point, backwards, 0 is the current month, -1 is the previous month, and so on
- STATUS: 0: 1-29 days past due 1: 30-59 days past due 2: 60-89 days overdue 3: 90-119 days overdue 4: 120-149 days overdue 5: Overdue or bad debts, write-offs for more than 150 days C: paid off that month X: No loan for the month

	ID	MONTHS_BALANCE	STATUS
0	5001711	0	Х
1	5001711	-1	0
2	5001711	-2	0
3	5001711	-3	0
4	5001712	0	C

## HERE IS MY OUTLINE OF THE PROCESS THAT I PLAN TO DEVELOP IN THE NOTEBOOK.

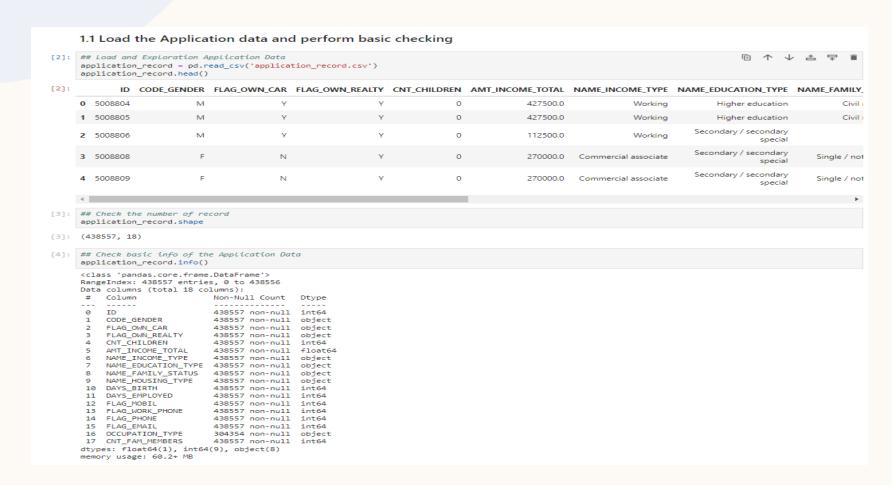
- Step 0: Load required libraries
- Step 1: Load Data and Exploratory Data Analysis (EDA)
- Step 2: Perform Factor Analysis, Transformation and Reduction
- Step 3: Model Development
- Step 4: Logistic Regression Evaluate the model -
- Step 5: Develop the challenger Model
- Step 6: Random Forest model Evaluation
- Step 7: Discussion/Conclusion: -

### **STEP 0: LOAD REQUIRED LIBRARIES**

### Step 0: Load required libaries

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.model_selection import train_test_split
from sklearn.preprocessing import OneHotEncoder
from sklearn.linear_model import LogisticRegression
from sklearn.metrics import roc_auc_score, roc_curve, accuracy_score, auc
import statsmodels.api as sm
import scipy.stats as stats
import scorecardpy as sc
from sklearn.metrics import confusion_matrix
from sklearn.ensemble import RandomForestClassifier
from imblearn.over_sampling import SMOTE
```

1.1 Load the Application data and perform basic checking

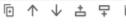


### 1.2 Remove dupplicate record of the Application Data

#### 1.2 Remove dupplicate record of the Application Data

Based on the nature of application record, it should be unique because it refers to the inividual's customer information based on thier application. So, in this step we will check weather the data contains the duplication and then we will remove it.

[5]: ## Check uniqueness for the ID column and remove dupplicate record of the Application Data
application\_record['ID'].duplicated().sum()



[5]: 47

[6]: application\_record = application\_record.drop\_duplicates(subset='ID',keep='first')

[7]: ## RE-Check the number of record application\_record.shape

[7]: (438510, 18)

1.3 Load the credit\_card data and perform basic checking

```
▼ 1.3 Load the credit card data and perform basic checking
 [8]: ## Load and Exploration Credit Record Data
     credit_record = pd.read_csv('credit_record.csv')
      credit record.head()
            ID MONTHS_BALANCE STATUS
     0 5001711
                             0
     1 5001711
     2 5001711
     3 5001711
     4 5001712
 [9]: # Check for Credit Record Table Data Size
     credit_record.shape
[9]: (1048575, 3)
[10]: ## Check basic info of the Application Data
      credit_record.info()
      <class 'pandas.core.frame.DataFrame'>
      RangeIndex: 1048575 entries, 0 to 1048574
     Data columns (total 3 columns):
      # Column Non-Null Count Dtype
      --- -----
      0 ID 1048575 non-null int64
      1 MONTHS_BALANCE 1048575 non-null int64
      2 STATUS
                    1048575 non-null object
     dtypes: int64(2), object(1)
     memory usage: 24.0+ MB
[11]: ## Check the data duplication
     credit record.duplicated().sum()
[11]: 0
[12]: ## Check number of ID Uniquesness
      credit_record['ID'].nunique()
[12]: 45985
```

### 1.4 Transform Target data based on defualt definetion

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Tranform credit record based on defualt definetion. I would define the default defination based on normal banking practice here; If the customer is past due more than 90 days (3 months delinquent). Please do note that if it's already paid off or on loan at the month. It will be considered as good.

#### ▼ Refer to data dicctionary of the STATUS:

□ ↑ ↓ ∴ □

- 0: 1-29 days past due
- 1: 30-59 days past due
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- . C: paid off that month
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Therfore, I would tranform STATUS - 0,1,2,C and X as a performing loan (0), and 4-5 as non-performing loan (1).

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### 1.5 Perform data aggregation

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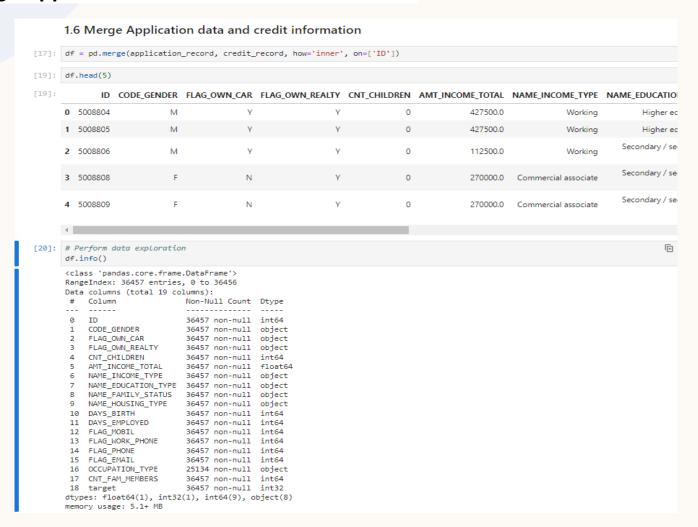
Group the record based on customer ID. If there are any default records under the cutomer ID, it considers as a default customer.

```
[15]: ## Check uniqueness for the ID column and remove dupplicate record of the Application Data
credit_record=pd.DataFrame(credit_record.groupby(['ID'])['target'].agg("max")).reset_index()
```

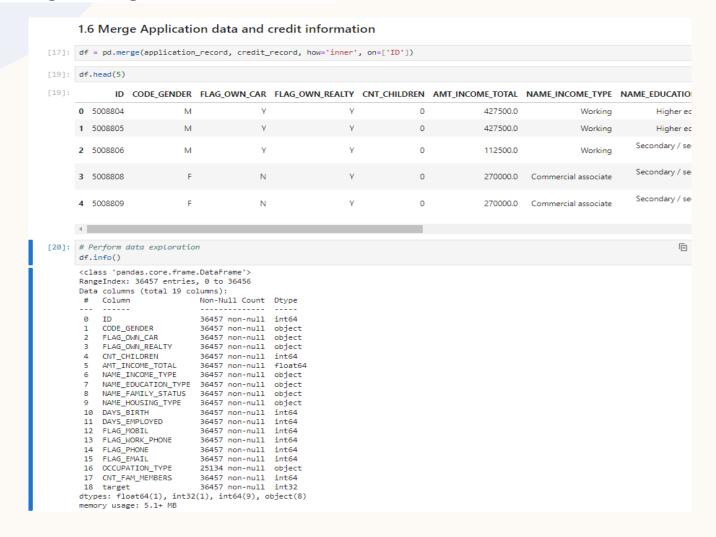
```
[16]: credit_record["target"].value_counts()
```

```
[16]: target
    0     45654
    1     331
    Name: count, dtype: int64
```

### 1.6 Merge Application data and credit information



### 1.7 Checking Missing Value and hendle it



### 1.7 Checking Missing Value and handle it

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```
[22]: # Check missing value
      print(df.isnull().sum())
      ID
      CODE GENDER
      FLAG OWN CAR
      FLAG_OWN_REALTY
      CNT_CHILDREN
      AMT_INCOME_TOTAL
      NAME_INCOME_TYPE
      NAME_EDUCATION_TYPE
      NAME_FAMILY_STATUS
      NAME_HOUSING_TYPE
      DAYS_BIRTH
      DAYS_EMPLOYED
      FLAG_MOBIL
      FLAG_WORK_PHONE
      FLAG_PHONE
      FLAG_EMAIL
      OCCUPATION_TYPE
                             11323
      CNT_FAM_MEMBERS
      target
      dtype: int64
```

#### Handle Missing Value by replacement

There are 11,323 null records in OCCUPATION\_TYPE, so I will replace it with "non-specified".

```
[23]: df['OCCUPATION_TYPE'].fillna('non-specified',inplace=True)

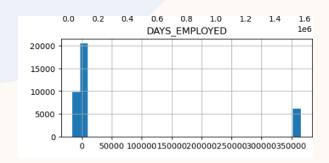
C:\Users\t_car\AppData\Local\Temp\ipykernel_3188\3518268457.py:1: FutureWarning: A value is trying chained assignment using an inplace method.
The behavior will change in pandas 3.0. This inplace method will never work because the intermediat s as a copy.

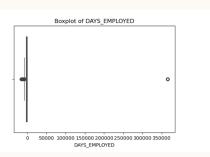
For example, when doing 'df[col].method(value, inplace=True)', try using 'df.method({col: value}, i ead, to perform the operation inplace on the original object.

df['OCCUPATION_TYPE'].fillna('non-specified',inplace=True)
```

```
[24]: # Re-Check missing value
      print(df.isnull().sum())
      CODE GENDER
      FLAG OWN CAR
      FLAG OWN REALTY
      CNT_CHILDREN
      AMT INCOME TOTAL
      NAME_INCOME_TYPE
      NAME EDUCATION TYPE
      NAME_FAMILY_STATUS
      NAME_HOUSING_TYPE
      DAYS EMPLOYED
      FLAG_MOBIL
      FLAG WORK PHONE
      FLAG_PHONE
      FLAG EMAIL
      OCCUPATION TYPE
      CNT_FAM_MEMBERS
      target
      dtype: int64
```

#### 1.8 Examine numerical data and handle it





The outlier of DAYS\_EMPLOYED can be detected from the plot. I checked the data dict for DAYS\_EMPLOYED definetion agian and I found that DAYS\_EMPLOYED: Count backwards from current day(0). If positive, it means the person currently unemployed. SO, we will find the outlier and find the way to handle it.

[28]: ## Identify the outlier and count it.
df[df['DAYS\_EMPLOYED']>=0]['DAYS\_EMPLOYED'].value\_counts()

[28]: DAYS\_EMPLOYED 365243 6135 Name: count, dtype: int64

Handle deteccted outlier Value by replacing with proper value.

As checking, there are 6135 records fo 365243. Per the data dict,if DAYS\_EMPLOYED is negative, refer to unemploy. So, I will convert those value to be 0.

[29]: df['DAYS\_EMPLOYED'].replace(365243,0,inplace=True)



C:\Users\t\_car\AppData\Local\Temp\ipykernel\_3188\1132558553.py:1: FutureWarning: A value is trying to be set on a copy of a DataFrame or Series through chained assignment using an inplace method.

The behavior will change in pandas 3.0. This inplace method will never work because the intermediate object on which we are setting values always behave s as a copy.

For example, when doing 'df[col].method(value, inplace=True)', try using 'df.method({col: value}, inplace=True)' or df[col] = df[col].method(value) inst ead, to perform the operation inplace on the original object.

df['DAYS\_EMPLOYED'].replace(365243,0,inplace=True)

[32]: #df.head(10)

Convert DAYS\_EMPLOYED and DAYS\_BIRTH to Year

### Convert DAYS\_EMPLOYED and DAYS\_BIRTH to Year

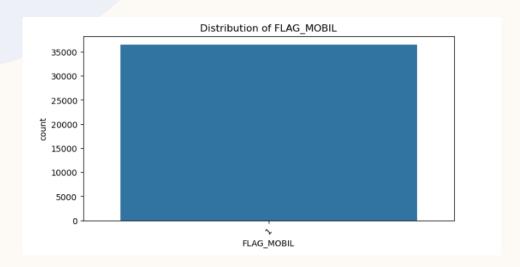
```
[33]: df['AGE']=round(-df['DAYS_BIRTH']/365,0)

df['YEARS_EMPLOYED']=round(-df['DAYS_EMPLOYED']/365)

df.loc[df['YEARS_EMPLOYED']<0,'YEARS_EMPLOYED']=0

df.drop(columns=["DAYS_BIRTH","DAYS_EMPLOYED"],inplace=True)</pre>
```

### 1.9 Examine Categorical data and handle it



After examine the catagorical data, we found that every customer has mobile as all record FLAG\_MOBIL = 1. So, I will drop this feature because there are no different from each other which no contribution to the model.

### 2.1: Perform Information Value Analysis (IV

#### Step 2: Perform Factor Analysis, Transformation and Reduction

2.1: Perform Information Value Analysis (IV)

```
[43]: # Split data into features and taraet
      features = df.columns[df.columns != 'target']
      target = 'target'
[44]: # Calculate WoE and binning information
      bins = sc.woebin(df, y=target)
      [INFO] creating woe binning ...
      C:\Users\t_car\anaconda3\envs\study\Lib\site-packages\scorecardpy\condition_fun.py:131: FutureWarning: Setting an item of inc
      ated and will raise in a future error of pandas. Value '[0 0 0 ... 1 0 0]' has dtype incompatible with int32, please explicit
        dat.loc[:,y] = dat[y].apply(lambda x: x if pd.isnull(x) else int(x)) #dat[y].astype(int)
      C:\Users\t car\anaconda3\envs\studv\Lib\site-packages\scorecardov\condition fun.pv:40: FutureWarning: errors='ignore' is depr
[45]: # Extracting IV for each variable from the bins
      # bins is a dictionary with keys as variable names and values as DataFrames containing binning results
      iv_dict = {}
      for key, dataframe in bins.items():
         # The 'total_iv' from the last row of each binning DataFrame contains the IV for the variable
          iv_dict[key] = dataframe['total_iv'].values[-1] # Ensure this key exists in your DataFrame
[46]: # Create a DataFrame from the dictionary to view IV values
      iv_df = pd.DataFrame.from_dict(iv_dict, orient='index', columns=['IV']).reset_index()
      iv df.rename(columns={'index': 'Variable'}, inplace=True)
[48]: iv df
```

[48]:		Variable	IV
	0	CNT_FAM_MEMBERS	0.017515
	1	NAME_HOUSING_TYPE	0.039364
	2	AMT_INCOME_TOTAL	0.077314
	3	NAME_FAMILY_STATUS	0.092021
	4	NAME_INCOME_TYPE	0.051452
	5	FLAG_OWN_CAR	0.002825
	6	FLAG_WORK_PHONE	0.001490
	7	CODE_GENDER	0.013040
	8	NAME_EDUCATION_TYPE	0.022593
	9	AGE	0.104023
	10	ID	0.121705
	11	FLAG_PHONE	0.007413
	12	CNT_CHILDREN	0.002878
	13	FLAG_OWN_REALTY	0.025502
	14	FLAG_EMAIL	0.001100
	15	OCCUPATION_TYPE	0.087996
	16	YEARS_EMPLOYED	0.087195

2.1: Perform Information Value Analysis (IV)

- Information Value (IV) is used to evaluate the predictive power of a categorical or binned continuous variable. It can be intepreted as follows;
  - IV < 0.02: Predictive power is considered weak.</li>
  - 0.02 ≤ IV < 0.1: Predictive power is considered medium.</li>
  - 0.1 ≤ IV < 0.3: Predictive power is considered strong.
  - IV ≥ 0.3: Predictive power is considered very strong.

```
[49]: # Filter out features with IV less than 0.02
low_iv_features = iv_df[iv_df['IV'] < 0.02]['Variable'].tolist()
#print("Features to remove due to low IV (< 0.01):", low_iv_features)
```

- [50]: data\_cleaned = df.drop(columns=low\_iv\_features)
- [51]: data\_cleaned.head(10)

### 2.2 Perform classing (Binning)

```
2.2 Perform classing (Binning)
[52]: # Perform initial Fine Classing
      bins_fine = sc.woebin(df, y='target', max_num_bin=10) # start with a higher number of bins
      # Review the fine classing results
      for var in bins fine:
          print(f"Binning for {var}:")
          print(bins_fine[var])
          print("\n")
      [INFO] creating woe binning ...
      C:\Users\t_car\anaconda3\envs\study\Lib\site-packages\scorecardpy\condition_fun.py:131: FutureWarning: Setting an item of incompatible dtype is deprec
      ated and will raise in a future error of pandas. Value '[0 0 0 ... 1 0 0]' has dtype incompatible with int32, please explicitly cast to a compatible d
       dat.loc[:.v] = dat[v].applv(lambda x: x if pd.isnull(x) else int(x)) #dat[v].astype(int)
      Based on the result above, I decided to perform manually binning adjustment with two factors;
       . AGE: There is a variability across bins and WoE varies significantly from bin to bin.

    YEARS_EMPLOYED: WoE increasing trend.

[53]: ### Manually Classing
                                                                                                                                      □↑↓古♀■
      breaks = {
          'AGE':[-float('inf'), 30, 40, 50, 60, float('inf')],
          'YEARS EMPLOYED': [-float('inf'), 5, 15, 25, float('inf')]
      bins = sc.woebin(df, y='target', breaks_list=breaks)
      C:\Users\t_car\anaconda3\envs\study\Lib\site-packages\scorecardpy\condition_fun.py:131: FutureWarning: Setting an item of incompatible dtype is deprec
      ated and will raise in a future error of pandas. Value '[0 0 0 ... 1 0 0]' has dtype incompatible with int32, please explicitly cast to a compatible
      type first.
```

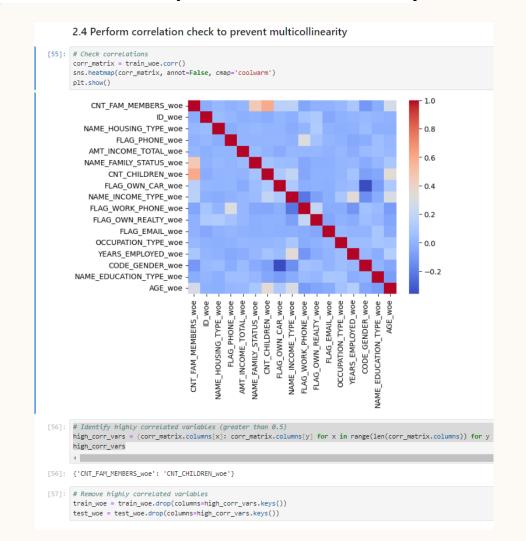
#### 2.3 Apply WoE Tranformation

```
[54]: X = df.drop('target', axis=1)
y = df['target']
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)

# Apply WoE transformation
train_woe = sc.woebin_ply(X_train, bins)
test_woe = sc.woebin_ply(X_test, bins)

[INFO] converting into woe values ...
[INFO] converting into woe values ...
```

### 2.4 Perform correlation check to prevent multicollinearity



2.5 Apply SMOTE for the imbalance class

2.5 Apply SMOTE for the imbalance class

[ ]: # Apply SMOTE to oversample the minority class
smote = SMOTE(random\_state=42)
X\_train\_resampled, y\_train\_resampled = smote.fit\_resample(train\_woe, y\_train)

### **STEP 3: MODEL DEVELOPMENT**

3.1 Develop the first model Logistic Regression

### Step 3: Model Development

3.1 Develop the first model Logistic Regression

```
[ ]: model = LogisticRegression(max_iter=1000)
model.fit(X_train_resampled, y_train_resampled)
```

### **STEP 4: MODEL EVALUATION**

### 4.1 Evaluate with the matric Accuracy, ROC-AUC and F1

#### 4.1 Evaluate with the matric Accuracy, ROC-AUC and F1

```
[61]: # Evaluate the model
    from sklearn.metrics import accuracy_score, roc_auc_score, f1_score
    accuracy = accuracy_score(y_test, y_pred)
    roc_auc = roc_auc_score(y_test, y_pred)
    f1_score = f1_score(y_test, y_pred)

[62]: print(f"Accuracy: {accuracy}")
    print(f"ROC-AUC: {roc_auc}")
    print(f"F1-Score: {f1_score}")

Accuracy: 0.6515359297860669
    ROC-AUC: 0.6176605926743972
    F1-Score: 0.0215633423180593
```

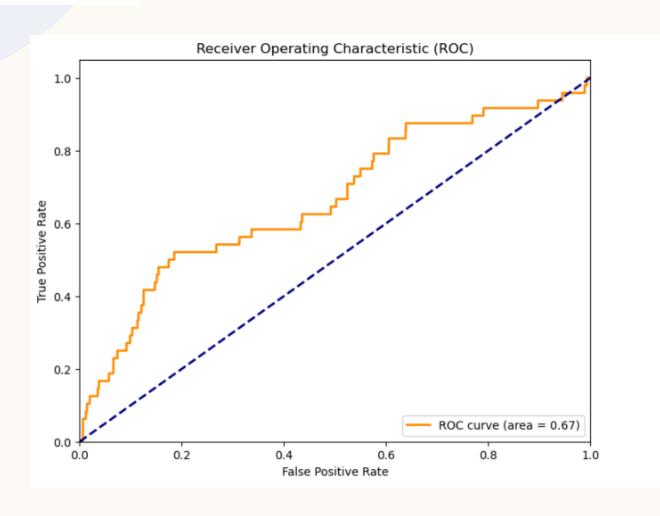
### **STEP 4: MODEL EVALUATION**

### 4.2 Confusion Matrix

### 

### **STEP 4: MODEL EVALUATION**

### 4.3 Plot the ROC Curve



### **STEP 5: DEVELOP THE CHALLENGER MODEL**

### **5.1 Develop the challenger model Random Forest**

- ▼ Step 5: Develop the challenger Model
- ▼ 5.1 Develop the the challenger model Random Forest

```
[65]: # Train Random Forest model
rf_classifier = RandomForestClassifier(random_state=42)
rf_classifier.fit(X_train_resampled, y_train_resampled)
```

[65]: 

RandomForestClassifier

RandomForestClassifier(random\_state=42)

### 6.1 Evaluate with the matric Accuracy, ROC-AUC and F1

### Step 6: Random Forest model Evaluation

6.1 Evaluate with the matric Accuracy, ROC-AUC and F1

```
[66]: # Drop CNT_CHILDREN_woe from the test set
      X_test_woe = sc.woebin_ply(X_test, bins)
      X_test_woe = X_test_woe.drop(columns=['CNT_FAM_MEMBERS_woe'])
      # Predict on the test set
      y_pred_rf = rf_classifier.predict(X_test_woe)
      [INFO] converting into woe values ...
[67]: # Evaluate the model
      from sklearn.metrics import accuracy_score, roc_auc_score, f1_score
      accuracy_rf = accuracy_score(y_test, y_pred_rf)
      roc_auc_rf = roc_auc_score(y_test, y_pred_rf)
      f1_score_rf = f1_score(y_test, y_pred_rf)
      print(f"Random Forest Accuracy: {accuracy_rf}")
      print(f"Random Forest ROC-AUC: {roc_auc_rf}")
      print(f"Random Forest F1 Score: {f1_score_rf}")
      Random Forest Accuracy: 0.9912232583653319
      Random Forest ROC-AUC: 0.6541102981778023
      Random Forest F1 Score: 0.3191489361702128
```

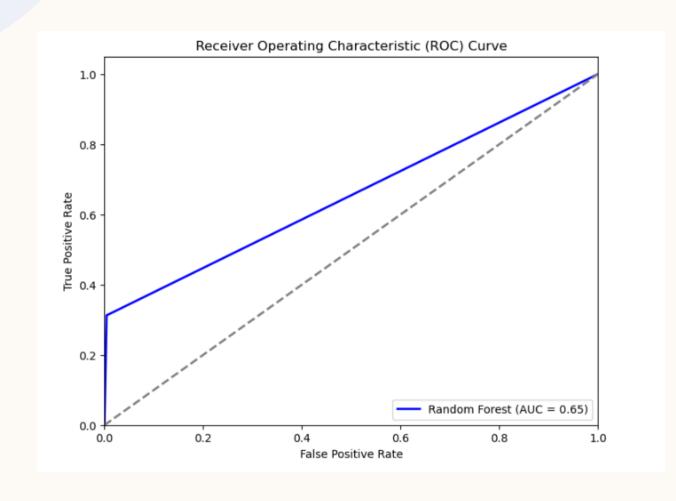
### **6.2 Confusion Matrix**

### 6.2 Confusion Matrix [68]: conf\_matrix = confusion\_matrix(y\_test, y\_pred\_rf)

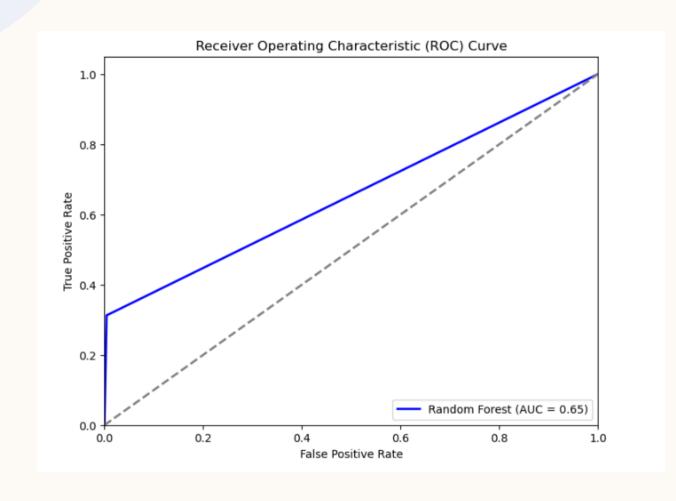
```
[68]: array([[7213, 31], [ 33, 15]], dtype=int64)
```

conf\_matrix

### **6.3 Plot the ROC Curve**



### **6.3 Plot the ROC Curve**



### **STEP 7: DISCUSSION/CONCLUSION**

### 7.1 Summarize key findings.

- There are two data application data and credit data. The application data contains the features that we can use to predict the outcome and credit data contain the target. However, I have to perform some data processing such as deduplicate or data aggregation before merging these two data sets.
- I have to transform original target feature to be binary (Default/non-default) based on definition.
- The data contain missing value and outlier that I need to clean it before process.
- I have perform factor analysis to select the features the process include IV (information Value) to check which feature has more power of prediction, perform correlation check to prevent multicollinearity, and classing to group the data.
- I found that the data is very imbalance. So, I try to handle it by using SMOTE method to synthetic oversample data.
- Then, I train two model Logistic Regression and Random Forest and compare the performance.
- Based on performance comparison, the random forest perform better than logistic regression due to Accuracy, ROC-AUC and F1. This is an imbalance case, so I more focus on F1 score. Actually, both model is not perform well. There is a room for improvement.

### STEP 7: DISCUSSION/CONCLUSION

### 7.2 Discuss the model's limitations and assumptions.

 Based on the results, the performance of both model are poor which might cause from the imbalance data. Even I try to overcome by using SMOTE method and look into F1 score.

### **STEP 7: DISCUSSION/CONCLUSION**

### 7.3 Propose future work or improvements.

- To improve model in the future, I will try to check the data leakage and remove it from model.-
- Try other method to overcome imbalance class.
- Try another model to improve F1 score.

### THANK YOU

Teerarat Siwapathomchai (Toon)