Support Application

Please send application to ttsugarush@protonmail.com

Requirements:

- Staff members must be at least 15 years old
- Must have experience in support (Rather it be Toontown, Twitch, Discord, etc.)
- Must be able to receive and give feedback
- Must have excellent communication skills, used to communicate with players and other staff members.

Section 1: Basic Information and Availability

- What is your name?

- What are your nicknames/pseudonyms?
- What are your pronouns?
- How old are you?
- Are you an active Toontown player? What is your relationship with the original Toontown Online?
- Have you ever worked for another Toontown server? Please name all of them, if applicable.
- What timezone are you in?
- When are you available?

Section 2: Experience

- What experience do you have dealing with offering guidance and support? (be as detailed as possible)
- Have you ever worked in a team based environment; do you have willingness to accept criticism?
- Have you ever worked in a team environment? If so, how did you respond to criticism in that environment?
- Do you understand standard Toontown rules/Discord Terms of Service?
- What experience do you have with the magic words/Discord API?

Section 3: Contact Information

- What is your discord username and tag? (**EX:** cookieeater#7645)
- Is there anything else we should know about regarding you?

If you are contacted about an interview, the final part of the process will be an assessment of judgement. (This will be done by the Support Team Lead)