**1- Clients and freelancers can exchange contact information, such as, phone number, email address, Skype ID and other external messaging accounts via the private messaging board.**

**No, they can’t. Communication should only be done within the site.**

**2- Should freelancers pay clients outside the site to secure a project?**

No, freelancers do not need to pay for any security deposit just to be hired.

**3- Should freelancers post projects to start working?**

**No, freelancers should place a bid on a project. Posting a project is for clients looking for freelancers to hire.**

**4- Freelancers are not allowed to include theire personal contact information in the bid/proposal.**

**True**

**5- How can a freelancer show a sample work to a client before the project is awarded?**

**You can update your portfolio so you can direct the client to your portfolio.**

**6- Are freelancers required to send their personal documents like passports and IDs to thire clients?**

**Yes, to prove your legitimacy as a freelancer, this is required by some clients.**

**Not sure, maybe we can if the client is insistent.**

**No, sharing of documents and other personal information with other users is highly discouraged to prevent identity theft.**

**7- Can I request to be paid via paypal or via other means outside of Freelancer.com?**

**No. You should use our Milestone payment system to be paid securely. Offsite payment is against our terms.**

**8- You were instructed by a client to contact them via email, skype, telegram, whatsapp or via another external messageing app so that they can send you further details about the project. What should you do?**

All are correct.

**9- You have just been awarded a project, and you noticed that there is no milestone payment created yet, how will you secure the payment for your work?**

Before accepting the project and starting to work, communicate with the client and ask them to create a milestone payment which they can release once you are done with the task.

**10- All these are ways to avoid becoming a victim of scammers, except\_\_\_\_\_\_\_.**

Contacting the client directly by email.

Checking che client’s profile overview before bidding/accepting projects.

Checking help articles about spam and scam.

Reporting clients asking for payment.

Not giving away your contact details.

**11- What do you have to check before bidding on a project?**

All statements are correct.

**12- What does a freelancer pay for a project fee on a fixed-price project?**

Upon release of the first Milestone payment.

Upon award of the project.

Upon accepting the awarded project

After the client created milestone payment.

**13- Where can a freelanecr see how many bids he/she has left?**

On the Payment & Financials page.

In the News Feed section

Under the “Your bids” section of the Dashboard.

In his/her profile page.

**14- Who can a freelancer send a private message to?**

To their old clients only.

To a client who posted a project where the freelancer placed a bid on.

An old client they worked with or a new client who initiated a conversation with them.

To any user on the site. This can be done by going to the user’s profile and clicking “Chat”.

**15- Which document is not acceptable as proof of identity in Freelanecr KYC?**

Proof of Age ID

Professional License ID

Front part only of any of your available ID card.

Front and back of any Government-issued Cards.

**16- What payment methods can a freelancer verify?**

Debit Crad

Credit Card

Paypal

All options stated are correct

**17- What advantage does the Milestone payment system offer freelancers over other payment methods?**

All of these are correct.

**18- Where can I find a list of projects I’m currently working on?**

Browse Jobs>awarded

My Projects

There is no list

On the sidebar

On the Freelancer view of My projects

**19- Multiple Freelancer.com accounts are required in order to both bid on jobs as a freelancer and hire freelancers as a client.**

Not required, but recommended.

False.

True.

True only for members who registered after October 1, 2010.

True only for Australian accounts.

**20- You just registered your account on the site and you want to be hired immediately. What would you do?**

Complete your profile and browse for projects. Make sure to read project descriptions thoroughly and bid only on projects that you know you can accomplish.

Post a project and indicate your skills, expertise, and recent work experiences so clients can notice you right away.

Simply use the same proejct proposal to bid to all the projects similar to your skill set for more chances of being awarded.

**21- I was awarded a project several days ago, but the milestone payment I requested hasn't been created. what should i do?  
Contact the client...  
22- How can a freelancer avoid being cheated on a project?  
Research the client. Before accepting a project, take some time to research the client's profile and reviews on Freelancer.com.**

**23- where can you manage your transactons?  
transaction history**

**23- why should freelancers verify their identity?  
All are true.**

**23- Am i allowed to transfer bitcoin(and other cryptocurrencies) to a client's bitcoin account in exchange for a milestone payment?  
No.**

**2- Are freelancers permitted to contact clients outside freelancer.com?**

No. Offsite communication is unsafe and is against our terms and conditions.  
**3- Are freelancers required to pay security deposit fees(or any fee ) to clients?**

No, security deposit is never a prerequisite for you to be awarded with a project.

**7- Whilre reviewing the details of a project you want to bid on, you noticed that the client indicated their whatsapp number at the end of the project description. What is your next step?**

**Click the Report project option in the project page so the project can be reviewed further by the support team.**

**9- A student is asking you to create a thesis for them and to also complete their school assignment. Should you accept the project?**

All are correct.

**10- Some clients send their contact details(phone, email, skype, telegram, etc) and ask for the freelancer to contact them directly. If you are asked to send an email to the client to get more details of the project, would you send them an email?**

All are correct except “Yes, some clients prefer to be contacted via email”

**14- Can a freelancer change a bid placed on a project without asking for client’s permission?**

Yes, if the project is open and still not awarded.

**15- How should communication, information and file exchanges be performed?**

All are correct.

**17- Freelancers are permitted to contact clients outside Freelancer.com.**

False.

**18- If a freelancer prefers not to start a project until a Milestone Payment has been created, how can he/she let prospective clients know that when placing a bid?**

Enter an amount in ther “initial milestone percentage required(0-100%)?” box on the bid form.

**19- Besides doing client projects, how else can a freelancer make money on Freelancer.com?**

All statements are correct.

**20-As a new freelancer, you used the 30-day free Plus Membership trial, will you be charged for the 9.95usd cost upon using ther trial?**

Yes, to ensure that you will pay for the member ship plan if you will not cancel it after 30 days and it renews automatically.

**21-how much does it cost to regiser as a freelancer on freelancer.com?  
free**

**22-Whilre reviewing the details of a project you want to bid on, you noticed that the client indicated their whatsapp number at the end of the project description. What is your next step?**

**23-clients can ask their freelancer for a security deposit before hiring them for a project.**

False

**24-How can a freelancer avoid being cheated on a project?**

Read project details carefully before bidding.

Ask any questions necessary to clarify the work before accepting a project award.

Check the client's feedback before bidding.

DOn't start working until a milestone payment has been created/

All are correct.

**25-How can you familiarize yourself with Freelancer.com rules, regulations and policies?**

Just contact the Support team immediately.

Reading the Terms and conditions, Fees and charges page, as well as the Help center Articles.

Read the Terms and Conditions only.

Read Help Center articles only.

Check the Fees and Charges page only.

**26-How much does it cost to bid on a project?**

It depends on whether you are on a membership plan.

$1.00USD

It depends on the project budget.

There is now cost to place a bid.

$5.00USD(refundable)