**OBJECTIVE:**

My objective is to obtain a position with an organization where I can utilize my skills and services to benefit mutual growth and success. I have several years of customer service experience and an education in computer science.

**Professional Experience**

**VFT sOLUTIONS**

*Junior Software Developer*

*2018-Present*

* Assist with debugging Python program.
* Collect data regarding online piracy and present it to clients

**Wayne Bank (Formerly NBDC/Bank of America)**

*Assistant Branch Manager*

*2013 – Present*

* Assist customers with routine account related requests such as fund transfers, stop payments, ATM and debit card usage, checking and savings account inquiries, check verification requests etc..
* Research and resolve customer complaints and issues.
* Open and close customer accounts.
* Provide superior customer service.
* Assisted IT department for branch needs. Such as network resolutions and software and/or hardware installations.

**KOHL'S DISTRIBUTION CENTER**

*Material Handler*

*2008-2012*

* Loaded and unloaded trucks with Kohl's merchandise.
* Build pallets, stock and replenish merchandise.
* Provided support to other departments as needed.
* Provided basic hardware assistance when needed.

**ULSTER GREENE ARC**

*Residential Specialist/Shift Supervisor*

*2006-2008*

* Provided support and skills training to adults with intellectual and developmental disabilities.
* Assisted and supervised staff.

**Education**

**SOUTHERN NEW HAMPSHIRE UNIVERSITY** **Hooksett, NH**

*Bachelor of Science degree in Computer Information Technology, 2016*

**Additional Skills**

HTML, CSS, JAVASCRIPT, jQuery, PHP, MYSQL, JAVA Basics, Python, Linux, Active Directory