Observe the table below. You will find some sample questions filled for the operational entities using the 5Ws + HOW framework. Fill in the questions with blanks ----? with suitable questions that you would ask for that operational entity.

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | **Digger** | **Digger to Crusher Trucks** | **Crusher** | **Crusher to Digger Trucks** | **Logistics manager** | **Customer** |
| **What?** | What is the configuration(s) of the diggers?  ---------? | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? |
| **How?** | ---------?  ---------? | ---------? | ---------?  ---------? | ---------? | How are the logistics managers getting the customers? | ---------? |
| **Who?** | ---------?  ---------? | ---------? | Who supplies the crushers?  ---------? | ---------? | ---------? | ---------? |
| **When?** | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? | ---------?  ---------? | When do the customers send requirements to the field manager in the open pit mine?  ---------? |
| **Where?** | ---------? | ---------? | Where are the crushers located on the site for the open pit mining? | ---------? | ---------? | ---------? |
| **Which?** | ---------?  ---------? | ---------? | ---------?  ---------? | ---------? | ---------? | ---------?  Which of the customers are frequent in sending requirements for desired ore quantity and quality? |