

RUFUS OLUDARE



OBJECTIVE

I am a versatile professional with extensive experience in Frontend Web Development, Customer Service, and IT Support. My technical expertise includes developing visually appealing and user-friendly websites, resolving customer issues, and troubleshooting technical problems. I have a strong track record of collaborating effectively with team members and delivering projects on time. My excellent communication skills, ability to multitask, and work under pressure make me an asset to any organization. I am passionate about using my skills and experience to help organizations achieve their goals.

SKILLS

Customer Service Operations

JavaScript

React.js

Kotlin

Microsoft Office

ADDRESS

Middlesbrough TS1 4DJ
UNITED KINGDOM

PHONE

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EMAIL

toludare68@gmail.com

EXPERIENCE

NOVEMBER 2021 – NOVEMBER 2022

Frontend Web Developer · NetPlusDotCom · Nigeria

Key responsibilities : • Designing a modern highly responsive web-based user interface. • Develop a flexible and well-structured front-end architecture, along with the APIs • Learn and understand user interactions. • Coordinating with various teams working on distinct layers. • Optimizing web applications for maximum speed and scalability, while ensuring a smooth and delightful user experience across various devices and browsers • Participating in code reviews

SEPTEMBER 2020 – OCTOBER 2021

Customer Service Representative · FiberOne Broadband · Nigeria

Key responsibilities : • Communicating with customers to note and rectify customer complaints. • Communicating with customers to update customer records in the database. • Logging and processing support calls.

MARCH 2018 – SEPTEMBER 2019

Information Technology Support Analyst · AXA · Nigeria

Key responsibilities : • Communicating with clients and system users to determine the nature of the problems they are encountering. • Diagnosing the source of users' IT problems. • Installing and configuring computer hardware, software, systems, networks, printers and scanners. • Planning and undertaking scheduled maintenance upgrades. Repairing equipment and replacing parts. • Maintaining records of software licenses. • Carrying out a repair or helping customers do this for themselves.

EDUCATION

Master's degree in computer science | Teesside University

January 2023 to January 2025

Bachelor's degree in computer science | University of Ilorin

September 2016 to August 2021