

I interviewed my friend Sage Bateman who works in a facility called Chrysalis where they take care of those who can't take care of themselves. She manages the day to day lives of her clients and helps train and manage other staff.

Q: What role does your job play in business decision making and management?

A: My specific role doesn't really impact any decision making for the business as a whole, but I do tend to have a lot of say in how we manage and take care of our clients because my role works with the clients the most.

Q: What are challenging aspects of your job?

A: Dealing with the physical aspect and being patient with the clients and staff.

Q: What are your favorite parts of your job?

A: Though the job can be very physical and demanding, the other half is very laid back and rewarding. I really enjoy that part of it.

Q: What would you recommend to someone going into this field?

A: Be prepared to be surprised. Literally anything can happen while on the job, and it's important to be flexible to any situation that might occur

Q: How would you make your field of work easier?

A: I feel like a better communication between the direct support staff and the HR that don't tend to have a lot of direct work with the clients would make the life of the clients, workers, and company easier.

Q: What is a change that you did that worked and you can share?

A: I can't share a lot because of client confidentiality, but I was able to allow other staff to start allowing the client more chances to try something on their own.

Q: What are the biggest benefits to your job?

A: You get to help people in ways you never knew you could.

Q: How do you go about putting a decision into action?

A: Most of the big and life impacting decisions for the clients are not usually made by my role. However, any decision I do have control over, I take into consideration all the circumstances and possible outcomes that could come from a decision, before I make it.