Group: Cyber ATTAKProject Title: Pharmacy Management System

Acceptance Criteria Document

User Stories – Scenario-Oriented

Scenario 1:

"As a customer I want to order my prescription online and have it delivered around my busy schedule"

KEY:

⬜	User story
🟦	Ordering the prescription
🟧	Selecting delivery method and payment
🟩	Tracking and delivery

SCENARIO	*As a customer I want to order my prescription online and have it delivered around my busy schedule*
GIVEN	*The user has an online account*
WHEN	*The user wants their prescription*
AND	*The user has a prescription from their doctor showing on their account*
THEN	*The user logs in and orders the prescription*
GIVEN	*The user selects delivery method at checkout*
WHEN	*The user selects a specific date and time*
THEN	*The user proceeds to payment*
AND	*The user puts in their payment details*
GIVEN	*The user has completed the transaction*
WHEN	*The user receives tracking number*
AND	*The user waits for delivery*
THEN	*The user receives their prescription*

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Scenario 2:

KEY:

	☐	User story
	▦	Accessing patient information
	▦	Reviewing allergy information
	▦	Providing prescription

SCENARIO	*As a pharmacist I would like to easily, so I know I'm giving pat. medication"*
GIVEN	*The pharmacist has authorised*
WHEN	*The patient's information need allergies*
AND	*The patients' details and prescription are at hand*
THEN	*The pharmacist can access patients' details and medical records*
GIVEN	*The patients' medical records have been accessed*
AND	*The patients' details are being reviewed for allergies*
WHEN	*The pharmacist searches for allergy-related info*
THEN	*The pharmacist can see documented allergies*
GIVEN	*The patients' allergies have been identified*
WHEN	*The pharmacist cross-references the prescription details with allergy information*
AND	*The pharmacist ensures prescription is safe*
THEN	*The pharmacist gives the patient their prescription*

"As a pharmacist I would like to be able to access patient details easily, so I know I'm giving patients safe and appropriate medication"

Risks And Issues

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Possible Risks

Risk title:	Risk Summary:	Risk Mitigation:
Miscommunication	Misunderstanding of user stories or requirements can lead to inaccurate acceptance criteria which can cause dissatisfaction	Implement clear communication channels between the team and the users/stakeholders and have regular meeting to clarify any misunderstandings
Lack of user involvement	Without user involvement, this stage will not reflect the users needs and will result in incomplete acceptance criteria	Encourage users to engage and participate throughout the acceptance criteria phase and conduct user testing to mitigate any problems
Inconsistent/conflicting requirements	Users having conflicting expectations and inconsistent requirements can cause confusion and delays in the acceptance criteria process	Establishing a clear process to resolve any user conflicts will help ensure users are aligned with the same requirements and criteria.

Acceptance criteria - Legal, Social, Ethical and Professional Issues

Issue:	Issue Summary:	Issue Category:	Issue Mitigation:
User rejection	Users may not accept the system in this stage due to concerns or	Social	Through effective communication, it is important to address any user concerns and have training in place

	unfamiliarity of the system.		for the system.
Unfair treatment	User stories and requirements that are gathered may be biased and unfair towards other user groups.	Ethical	Ensure that a diverse range of users are engaging during the acceptance criteria so there is no bias or discrimination.
Lack of competence	Team members may lack the knowledge and skills to conduct the user acceptance criteria which can result in this stage failing.	Professional	Ensure team members possess the capability to perform the testing role and have training in place where required to maintain professional standards.
Breaking regional laws	If the system is used in other regions or countries, then there is a risk that legal requirements may be missed.	Legal	When conducting the acceptance criteria, it is important to ensure compliance of international laws and regulations as well as the local regional requirements. This will help avoid legal penalties.