

Bolt Driver App: UI/UX Analysis & Redesign Proposal

Identifying key issues and proposing
solutions for a better user experience

Introduction

- This analysis aims to identify UI and UX issues in the Bolt Driver App, including accessibility, usability, and visual inconsistencies. The goal is to optimize the interface for a better driver experience.

Current UI Issues

- • Inconsistent button and icon styles
- • Poor visual hierarchy causing clutter
- • Unclear status indicators (Online/Offline)
- • Low contrast affecting readability

Current UX Issues

- • Ride request notifications are abrupt and distracting
- • Ride acceptance workflow is inefficient
- • Earnings and ride history page lacks clarity
- • Accessibility issues: Small buttons, no voice assistance

Redesign Proposal: Home Screen

- • Simplified layout with clear hierarchy
- • One-tap ride acceptance for faster interaction
- • High-contrast status toggle for Online/Offline
- • Larger buttons and improved readability

Redesign Proposal: Ride Request Notification

- • Progressive notification instead of sudden pop-ups
- • Swipe-to-accept functionality for easier use
- • Haptic feedback and optional voice alerts

Redesign Proposal: Earnings & Ride History

- • Clear earnings breakdown using graphs
- • Filters for daily, weekly, and monthly views
- • Simplified stats: Tips, bonuses, and completed rides

Accessibility Enhancements

- • Larger touch targets (44x44dp for buttons)
- • High-contrast color scheme and dark mode option
- • Voice assistance for ride requests and earnings updates

Conclusion & Next Steps

- • Implement UI consistency with a design system
- • Reduce distractions and improve usability
- • Enhance accessibility for a better driver experience
- • Next steps: Develop wireframes and test with users