

Mario Altagracia Jimenez

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Summary

Freelance Web Developer and Web Designer primarily focused on front end development. Experienced in building web applications emphasizing on responsive design and seamless user interfaces. Able to adjust myself in any team environment, possessing excellent communication skills, and capable of learning any tool or software needed complete any work assigned to me or my team. Frequent contributor to open source projects.

Work Experience

Help Desk Agent / Reception

Holiday Inn Express

*November 2017 – June 2018
Austin, TX*

On site tech support for hotel guests and clients staying inside the hotel

- Resolved daily troubleshooting and networking issues
- Helped with 80% of connectivity and I.P related issues in a 7 month period
- Fixed browser issues for company desktop computers

Web Developer

Code for America

*November 2016 – June 2017
Durham, NC*

Collaborative nonprofit position for the City of Durham, North Carolina

- Resolved U/I issues and refined U/X for the web application
- Launch complete application for public use before deadline
- Fixed website issues on a weekly basis

Assistant Data scientist

Sacred Heart University Library

*September 2015 – July 2016
San Juan, P.R*

Assistant position inside University's Library system

- Cataloged library items inside University's database
- Completed a weekly server inspection for all library items

Founder and Website Designer

Sx3 Consulting Firm

*November 2013 – May 2014
San Juan, P.R*

Independent Startup company focused on media and entertainment industry

- Worked on contract creating website designs, mockups and branding illustrations
 - Collaborated with a national media platform to produce weekly client work
 - Created successful branding strategies for different clients
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Technical Skills

Web languages: HTML5, CSS3, Python, JavaScript

Frameworks / Libraries: Bootstrap, Django, React, Ruby on Rails

Version Control: Git

CMS: Wordpress, WooCommerce

Servers and Databases: MySQL, npm, PHP

Operating Systems: macOS, Linux, Windows

Collaboration tools: Slack, Github

Education

Sacred Heart University,
B.A in Advertising

*Aug 2011 – May 2016
San Juan, P.R*

Volunteer work

Open Austin

*June 2018 – Present
Austin, Tx*