Mario Altagracia Jimenez

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Summary

4 years of freelance programming experience for government and media industry. Dedicated web developer focused on front end development. Experienced in building web applications emphasizing on responsive design. Able to work and adjust myself in any team environment. Capable of learning any tool or software needed complete any work assigned.

Experience

Help Desk Agent
Nov 2017 – Present

Holiday Inn Express
Austin, TX

Onsite Tech support for hotel guests and clients staying inside the hotel.

• Resolved daily troubleshooting and networking issues
• Configured connectivity, WLAN, and I.P. issues for Apple products
• Helped 90% of hotel guest's with their connectivity issues in a 7 month period.
• *Environment: macOS, iOS, Windows 8*

Web Developer
Nov 2016 – June 2017

Code for America
Durham, NC

Collaborative volunteer position for the City of Durham and the Government of North Carolina.

• Resolved U/I issues and refined U/X for the web application
• Managed to launch complete application for public use before deadline.
• Regularly collaborated with a small team to resolve project issues
• *Environment: Ruby on rails, Adobe creative suite, Github, Docker*

Founder and UI Developer
November 2013 – May 2014

Sx3 Consulting Firm
San Juan, P.R

Independent startup company focused on media and entertainment industry. Collaborated with a national media platform to produce weekly client work.

• Achieved highest viewer ratings in company's website from client work
• Created successful branding strategies for different clients
• *Environment: Adobe Creative Suite, Final Cut Pro*

Technical Skills

Web languages: HTML, CSS3, Python, HTML5, JavaScript
Frameworks / Libraries: Bootstrap, Django, React
Version Control: Git
Servers and Databases: PostgresSQL, Node.js, npm, Docker
Operating Systems: Windows 8, Windows 10, macOS, Linux/Unix
Desktop Publishing Software: Adobe Creative Suite
Collaboration tools: Slack, Github

Education

Sacred Heart University
B.A in **Advertising**
Aug 2011 – May 2016

Personal Interests

Machine learning, Open Software, Engineering, A.I, Computer Networking, Drone technology, Science Fiction novels,