

# Mario Altagracia Jimenez

Austin, TX | 512-994-1887 | [Jimenez.io@gmail.com](mailto:Jimenez.io@gmail.com) | [Github.com/Toughee](https://github.com/Toughee) | <http://www.toughee.com>

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Junior Front End Developer passionate for software development, data automation, modern web practices and Civic Hacking. Experienced in building lightweight web applications emphasizing on seamless user interfaces. Knowledgeable on computer science fundamentals involving data structures, algorithms, and computer architecture. Fully committed worker, adaptable to any new technology, friendly and easy to talk to. Frequent contributor to open source software projects.

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## Work Experience

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### **Network Technician – Contract**

July 2018 – September 2018

Apogee

Austin, TX

Telcom company providing Internet service to University dorms

- Created routine maintenance tickets for engineering team
- Resolved daily Internet, TCP/IP and WLAN troubleshooting issues for clients

### **Help Desk Agent**

November 2017 – June 2018

Holiday Inn Express

Austin, TX

On site tech support for clients and incoming guests

- Resolved daily troubleshooting and networking issues
- Completed 80% of connectivity and I.P. related issues in a 7 month period

### **Junior Front End Web Developer**

November 2016 – June 2017

Code for America

Durham, NC

Collaborative nonprofit position for the City of Durham, North Carolina

- Resolved U/I component issues for web application
- Successfully launched web app beta before project deadline
- Engaged in bug reports and back-end development for U/X

### **Freelance Developer and U/I Designer**

November 2013 – May 2014

Sx3 Consulting Firm

San Juan, PR

Independent web company

- Created website designs, mockups and branding illustrations for clients
  - Completed contract work and client deadlines on a weekly basis RESOLVE
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## Technical Skills

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**Web languages:** HTML5, CSS3, Python, JavaScript

Visual studio, C#

**Frameworks / Libraries:** React, Bootstrap, jQuery, Polymer

**Version Control:** Git, Vim

**Servers, Databases and Automation tools:** Node.js, npm, GraphQL

**Operating Systems:** Linux, Windows, MacOS

**Editing software:** Adobe Photoshop, Adobe Illustrator

**Language fluency:** English and Spanish

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## Education

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### **Sacred Heart University**

Aug 2011 – May 2016

B.A in Advertising

San Juan, PR

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## Volunteer work

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Junior Front End Developer

June 2018 – Present

Open Austin | Request Yo Racks

Austin, TX

- Developed unit tests for web app components
- Converted Polymer web app into React environment