

# Mario Altagracia Jimenez

Austin, TX | 512-994-1887 | [Jimenez.io@gmail.com](mailto:Jimenez.io@gmail.com) | [Github.com/Toughee](https://github.com/Toughee) | <https://toughee.github.io/Portfolio/>

---

## Summary

Web Developer and Web Designer primarily focused on front end development. Experienced in building web applications emphasizing on responsive design and seamless user interfaces. Able to adjust myself in any team environment, possessing excellent communication skills, and capable of learning any tool or software needed complete any work assigned to me or my team. Frequent contributor to open source projects.

---

## Work Experience

---

### **Help Desk Agent**

*Holiday Inn Express*

*November 2017 – June 2018  
Austin, TX*

On site tech support for clients and incoming guests

- Resolved daily troubleshooting and networking issues
- Helped with 80% of connectivity and I.P related issues in a 7 month period
- Fixed browser issues for company desktop computers

### **Web Developer**

*Code for America*

*November 2016 – June 2017  
Durham, NC*

Collaborative nonprofit position for the City of Durham, North Carolina

- Resolved U/I issues and refined U/X for the web application
- Launched complete web application for public use before deadline
- Fixed website issues on a weekly basis

### **Assistant Data scientist**

*Sacred Heart University Library*

*September 2015 – July 2016  
San Juan, P.R*

Assistant position inside University's Library system

- Cataloged library items inside University's database
- Completed a weekly server inspection for all library items

### **Founder and Website Designer**

*Sx3 Consulting Firm*

*November 2013 – May 2014  
San Juan, P.R*

Independent Startup company primarily working with entertainment industry

- Worked on contract creating website designs, mockups and branding illustrations
  - Collaborated with a national media platform to produce weekly client work
  - Created successful branding strategies for different clients
- 

## Technical Skills

---

**Web languages:** HTML5, CSS3, Python, JavaScript

**Frameworks / Libraries:** Bootstrap, Django, React, Ruby on Rails

**Version Control:** Git

**CMS:** Wordpress, WooCommerce

**Servers and Databases:** MySQL, npm, PHP

**Operating Systems:** macOS, Linux, Windows

**Editing software:** Adobe Photoshop, Adobe Illustrator

---

## Education

---

**Sacred Heart University,**

B.A in **Advertising**

*Aug 2011 – May 2016  
San Juan, P.R*

- Coursework in MySql databases and Web design
- 

## Volunteer work

---

Open Austin

*June 2018 – Present  
Austin, T.X*