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## Qualifications Profile

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Motivated, organized, and safety-conscious student with experience interacting with customers and supervisory staff. Adept at creating an open and inviting environment to both customers and co-workers to enable a profitable and interactive experience for both parties. Skilled and collaborative communicator with proven ability to provide valuable consultation on planning, management, risk, and technical issues.

### *Areas of Experience include:*

- Leadership and Team Building
- Safety Compliance
- Process Improvement
- Communication Methods
- Technology

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## Education

West Texas A&M University  
Sam Houston State University  
B.S. Computer Information Systems

Canyon, TX  
Huntsville, TX  
Anticipated, May 2025

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## Professional Experience

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### WEST TEXAS A&M UNIVERSITY, CANYON TX (AUGUST 2021 TO JULY 2022)

- Apart of the Student I.T.S.C. Department
- Provided Client-Side User and End User Support across WT campus
- Highlights include the use of university systems, DUO, Adobe Admin Licensing, Microsoft Office 365 Products, Active Directory, and Remote Desktop
- Familiar with the ITSM Ticketing
- Provided hardware support, including university projector setup, computer parts repair, and equipment handling

### MCDONALDS CORPORATION, CANYON, TX (JANUARY 2021 TO MAY 2021)

- Helped to ensure customers were served in an efficient and professional manner

### WALMART COPORATION, CANYON, TX (APRIL 2020 TO JULY 2020)

- Helped to ensure shopping carts are clean, stocked, and ready for use for the next customer

### LUIGI'S ITALIAN RESTAURANT, BELTON, TX (FALL 2019)

- Ensured service was timely and correct

### GRAND AVENUE THEATER, BELTON, TX (SUMMER 2019)

- Was able to quickly prepare theaters for next showing
- Provided concessions and customer services

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## Certifications

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Microsoft PowerPoint 2019 (Microsoft 365 Apps and Office 2019)  
<https://www.credly.com/users/aidan-flowers.a3fb537b>

## References

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