### **Recreation Registration**

In this guide you will learn how to successfully **Register** to recreation events. Please note that payment must be done through your financial institution and that information regarding setting up a <u>Payee can be found here</u>.

For best results we recommend using an up to date web browser on a non-mobile device. We suggest either Google <a href="Chrome">Chrome</a>, Mozilla <a href="Firefox">Firefox</a> or Apple <a href="Safari">Safari</a>. If you are using an outdated browser or various versions of Internet Explorer you may run into some issues with registering for recreation programs. We strongly suggest using one of the browsers recommended above or having the most recent release of your chosen browser.

Registering to a recreation program (or multiple programs at once) it a **3 step process** for first time users including 2 processes that are one time user setup and the actual registration of the recreation program(s) of your choice.

The three steps include:

- 1. Setting up a **User Relationship** per each dependency of the account (children, spouses, etc).
- Set up Medical Information for each User Relationship. This is an optional step depending on the needs.
- 3. Register for the Recreation Program(s) of your choosing.

## **User Relationships**

1. Under **Registration** click on the **Manage Family Members** option.



2. Once in the User Relationships window click Add new record



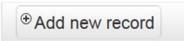
- 3. Input all fields and click Update
- 4. Repeat until all desired User Relationships are set

### **Medical Information**

1. Under **Registration** click on the **Medical Information** option.



2. Once in the Medical Information window click Add new record



- 3. Select the Member you wish the Medical Information record to apply to.
- 4. Fill out remaining contents and click Update
- 5. Repeat until all desired **Medical Information** profiles are set.

# Registration for Program(s)

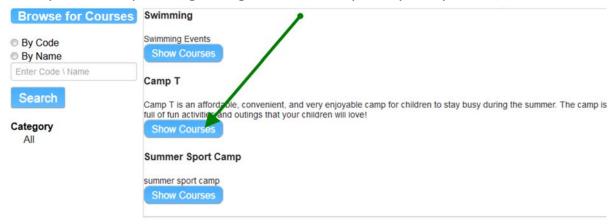
Please complete the two steps prior to this before you try to register to any recreation programs as they will be required. Please note that Medical Information is optional if there are no known medical issues with the user.

#### **Registration Process**

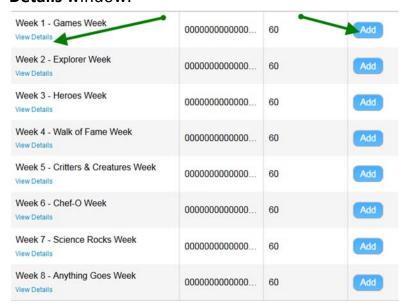
1. Under Recreation click on the Register for Program option



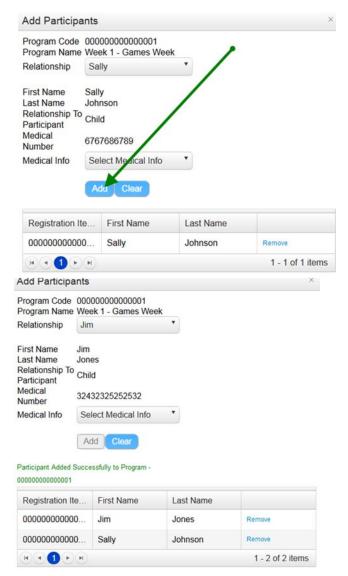
Select the Appropriate course category and click on Show Courses. In this example we are planning to register to a Camp T day camp.



3. A table of programs within the selected category will display. In this case it is set by weeks. You can choose to View Details or select to Add that specific event to your cart. The option to Add is also within the View Details window.



4. Once you click on the **Add** option you will be prompted to select which User(s) from your **User Relationship** you wish to apply to the selected course.

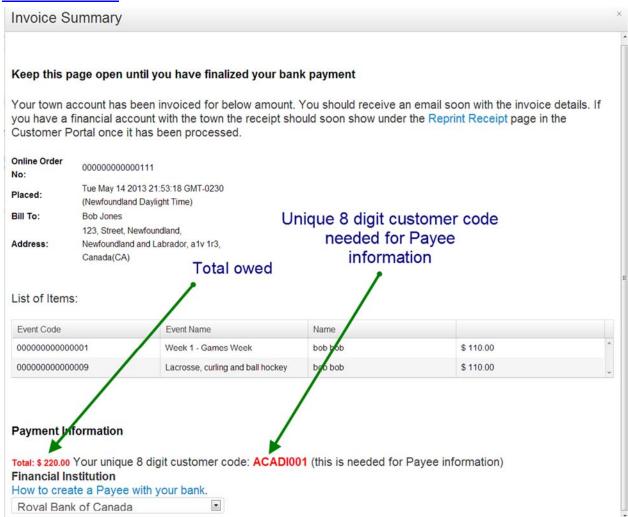


- 5. Once you are satisfied with the users registered for the specific course close out of the **Add Participants** window.
- 6. Continue steps 3-5 until you have all options you desired added to your cart.
- 7. Click on your Cart to proceed to the Checkout

Cart (2)

8. Once you are in your **Cart** checkout you can overview all the courses you have added. If you are satisfied with the results please push the Purchase button. To proceed please confirm your purchase.

9. After you click Purchase an invoice with your total amount owed, your unique customer code and how to pay via your financial institution will show with the option to forward to them. Reminder: You will need your unique customer code and total amount owed to input. See <a href="Payee">Payee</a> documentation.



- 10. Your seats will be held until payment has processed. You will receive a receipt with confirmation of your purchase within a few days. You will be able to view your receipt in Customer Portal > Reprint Receipts as they become available.
- 11. You can view your registered programs at any time by going to **Recreation** > My Courses