KILLORAN LEHENBAUER

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QUALIFICATIONS

- ❖ 6+ years serving experience in establishments ranging from casual to to upscale
- * Experienced in maintaining evolving knowledge of beer & wine selections
- Personable, focused personality that thrives in a fast-paced work environment
- Skilled at recognizing and fulfilling customer needs, while keeping the guests in good spirits
- Proficient in varying POS systems, including performing voids & discounts

SKILLS

- ✓ Promoted to lead server or shift manager in multiple restaurants
- ✓ Trained new hires and designed a more effective test menu to familiarize trainees with our dishes
- ✓ Increased the restaurant's social media presence by involving the servers in fun photos showcasing our food or drink specials
- ✓ Organized and booked many formal dinner parties in a private banquet room, often for large corporate events
- ✓ Effectively up-sold customers on appetizers & desserts, increasing sales by 20% on average

RELEVANT WORK HISTORY

The Ivy Mediterranean Lounge

Lead Server/Bartender • Chandler, AZ • Mar '15 – Aug '16

Murphy's Law

Server • Chandler, AZ • Feb '13 - Dec '13

O'Shay's Irish Pub

Server/Floor Lead • Maricopa, AZ • May '11 – Jun '13

5 & Diner

Server • Scottsdale, AZ • Jun '07 - Jul '10

EDUCATION

Mesa Community College - Mesa, AZ

Associate of Arts, June 2017