

Toyosi Jadesimi

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A hard-working individual who is open to learn seek to work for an organization that will give me an opportunity to improve my skills and knowledge to grow along with the organizational objectives.

Skills

- Fast learner and a team player who is proficient in HTML, CSS, Tailwind CSS, JavaScript, and React.
- High level computer literacy (efficient use of Microsoft Word, Microsoft Excel, Microsoft Powerpoint and Google sheet).
- Problem solving and analytical skills.
- Always open to learn new things.
- Ability to multitask and carry out exercise efficiently.

Projects

Links:

- ✓ <https://starkiddies.netlify.app/>
- ✓ <https://foodmaniac.netlify.app/>
- ✓ <https://desdistrict.netlify.app/>
- ✓ <https://fulkrumventure.netlify.app/>

Experience

INTELLIGENTINNOVATIONS.CO/PRODUCT MARKETING EXECUTIVE (SEPTEMBER 2022 - PRESENT)

- Involved in our new product "Skillpaddy", an online learning platform.
- Collaborated with cross-functional teams, including product managers and sales, to align marketing initiatives with overall business goals.
- Contributed to the creation of product messaging to effectively communicate the platform's unique features and benefits to customers.
- Supported the marketing team in the production of marketing collateral, including website content, email campaigns, and social media posts.
- Rendered assistance to customers that have applied to take a course and ensured customers are satisfied with their progress at Skillpaddy.
- Worked with the tech team to ensure every customer has a great user experience on our website.
- Developed and updated spreadsheets and databases daily to track, analyze, and report on performance and sales which is always presented at weekly meetings.

FULKRUM VENTURES, / TECHNICAL SUPPORT

JANUARY 2016 - OCTOBER 2016, IKEJA, LAGOS, NIGERIA.

- Responding to customer inquiries by communicating with customers through phone and emails.
- Diagnosing technical issues by identifying and troubleshooting technical issues with a product or service.
- Providing solutions by walking customers through a series of troubleshooting steps, providing instructions on how to resolve an issue, or escalating the issue to a more senior technician.
- Collaborating with other teams such as development or quality assurance teams, to resolve complex technical issues or identify product defects.
- Providing feedback to the product development teams regarding recurring issues and common customer complaints.
- Keeping up-to-date with the latest product and technology developments in order to provide effective support to customers.
- Providing feedback to the product development teams regarding recurring issues, common customer complaints, and opportunities

Education

**Federal University of Agriculture Abeokuta |4.58
CGPA|B.EMT
ENVIRONMENTAL MANAGEMENT AND TOXICOLOGY(2021)**

**Yaba College of Technology |3.30/4.0 CGPA |
OND Science Laboratory Technology(2015)**

Certifications

Technical Support Fundamentals.	Coursera Issued: (Aug 2022)
Introduction to HTML5	Coursera Issued: (Oct 2022)
Introduction to CSS3.	Coursera Issued: (Oct 2022)
Interactivity with Javascript.	Coursera Issued: (Oct 2022)