EDSON MATEUS

Software Engineer / Networking

Contact

Address
Port Elizabeth, South Africa 6001

Phone
+27671610708

E-mail
Edsonmackebei@hotmail.com

Skills

Help desk support

Software installation

Networking troubleshooting

Remote support

Customer service

Strong troubleshooting skills

VPN implementation

WAN

LAN

Cable management

Teamwork

Quality control

Verbal and written communication

VoIP System

Microsoft Office

Word

Excel

PowerPoint

Access

C#

Python

Visual Studio

HTML

CSS

JavaScript

Web Development

Networking

Design

System Software

Azure

Cybersecurity

Multitasking Ability

Languages

Portuguese
Advanced (C1)

English
Advanced (C1)

Spanish
Beginner (A1)

I am very excited to be part of the IT industry and grow my career, obtain more knowledge and experience also have the opportunity to share my ideas and be an asset for the Industry .

I have also been looking forward to work in the IT industry as it was my dream since I realised how the world is changing to more technological, I still have a lot to learn and it's a fact that in the IT industry you'll be learning everyday.

My reason for looking for job like I mentioned :
•To grow in the IT industry
• To gain experience
And also to be able to afford my day to day expenses. As I am looking forward to do my master in Computer Science.

I would like to have the opportunity to show my skills and knowledge and be able to work with the company in any future projects.

Edson Mateus

Work History

2010-01 - 2014-01

Administrative Assistant Remotely
Penguepeke, Namibia
- Draft the company documents
- Customer Service
- Answer Emails

2021-03 - 2021-12

IT Technician
Ztel Communications, Port Elizabeth
- Work in the field Installing and setting up clients Wi-Fi and Fiber
- Set up Clients PCs, projectors
- Maintained office PCs, networks and mobile devices.
- Performed troubleshooting and repaire devices such as printers and scanners
- Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks.

2021-12 - 2022-06

Network Engineer
Ztel Communications, Port Elizabeth
- Maintaining inventories of hardware and software
- Setting up user accounts and profiles on the network
- Network configuration
- Network maintenance
- Mikrotik Configuration
- Ubiquiti Configuration
- Performance optimization
- Troubleshooting networks

2022-06 - 2023-12

IT support Engineer
Ztel Communications, Port Elizabeth
- Assist clients with their IT needs
- Remotely Troubleshooting
- Handling Technician on the field
- Diagnosing and fixing network problems and hardware or software faults
- Supervising the network

Owntransport

False

References

Marvelous Sunhua, Supervisor, Ztel communications, 062 084 6622

Personal Information

- Available: Immediate
- ID Number: N2313896
- Ethnicity: Black
- Gender: Male
- Nationality: Angolan
- Driving License: B

Education

Bachelor Of Electrical Engineering: Electrical Engineering
Nelson Mandela University - Port Elizabeth
- Wasn't completed

2018-01 - 2022-01

Diploma in Information Technology: Software Engineering / Networking
Damelin College - Port Elizabeth
- Was completed
- Diploma in information technology
- Major in Software Engineering /Networking
- NQF 6

2014-01 - 2015-01

English: English Language And Literature
Wollongong Dubai - Unit Emirates Árabe (UEA)

2011-01 - 2013-01

High School: Physic and Biological Sciences
Henriques College - Angola

Certifications

2023-04	Introducation to Java
2023-04	Introduction to SQL
2023-04	Tech For Everyone
2024-07	CyberSecurity

Soccer

I love Play soccer, I used to play back in Angola for a team called Castilho FC.
When I moved to Dubai I used to Play for the University.
Then when I moved to South Africa I had the opportunity to play for NAFA for a club called Rangers. Soccer is one of the best way to relax for me.

Damelin

live · love · learn · leave a legacy

We certify that

Edson Macbey Mariano Mateus

Passport Number: 2313896

having complied with the requirements of the Higher Education Act and Council on Higher Education (CHE), was awarded the

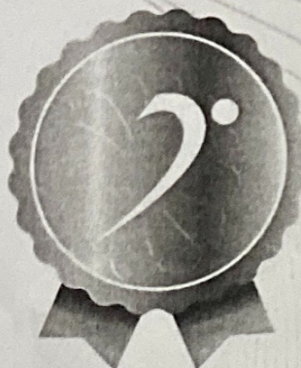# Diploma

in

Information Technology

SAQA Qualification ID: 67292

NQF Level: 6

Credit Value: 360

at a congregation of the Institution on 31 May 2024

_____
Academic Manager

_____
Registrar

133008

Confirmation of Studies

Date: Thursday, May 02, 2024

To whom it may concern

Mr. Edson Mateus, Passport Number: N2313896.

This serves to confirm that Mr. Edson Mateus, Passport Number: N2313896, Damelin student number: 201809212, has satisfied all the requirements for and successfully completed the Damelin HET Diploma in Information Technology during the 2018, 2019, 2020, 2021, and 2022 academic years.

The Damelin HET Diploma in Information Technology (SAQA ID number: 67292) is offered on an NQF level 6 with 360 credits.
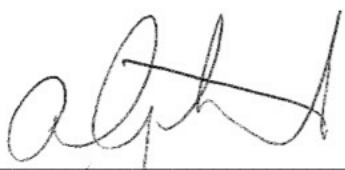
Please see below regarding the registration and accreditation status of Damelin:

• Damelin (Pty) Ltd is registered with the Department of Higher Education and Training (DHET) as a Private Higher Education Institution under the Higher Education Act, 1997, and accredited by the Council on Higher Education (CHE). Registration Certificate No: 2001/HE07/009.

• Damelin (Pty) Ltd is provisionally registered with the Department of Higher Education and Training as a private college under the Continuing Education and Training Act, No. 16 of 2006. Registration Certificate No: 2008/FE07/089 (FET).

• Damelin (Pty) Ltd is also provisionally accredited by Umalusi, the Quality Council for General and Further Education and Training.

All tuition and assessments towards this qualification were conducted in English.

Please do not hesitate to contact the Damelin National Academic Certification Office should you have any queries.

Yours sincerely

Andrew Gilchrist
Certification Manager
E-mail: andrew.gilchrist@damelin.co.za

Director | L DICKINSON

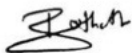57 Underwood Road, Pinetown, KwaZulu-Natal, 3610   Registration Number: 1995/012787/07   www.damelin.co.za   0861 819 220

Accreditation: Damelin (Pty) Ltd is registered with the Department of Higher Education and Training as a Private Higher Education Institution under the Higher Education Act No. 101 of 1997 and its higher education programmes are accredited by the Council on Higher Education (CHE). Registration Number: 2001/HE07/009. Damelin (Pty) Ltd is provisionally registered with the Department of Higher Education and Training as a Private College under the Continuing Education and Training Act No. 16 of 2006. Registration Number: 2008/FE07/089. Damelin (Pty) Ltd is provisionally accredited by Umalusi, the Quality Council for General and Further Education and Training. Damelin (Pty) Ltd is further accredited by the Quality Council for Trades and Occupations (QCTO).

Bavna Bothath
Dean: Academic Operations

Tarryn Zank
Group Registrar

))ZTEL
c o m m u n i c a t i o n s

Company Reg: 2015/215212/07
ICASA CECS Licence No: 0905/CECS/AUG/2017
ICASA CECNS Licence No: 0509/CENS/SEP/2014

Address: 55 Newton St
Newton Park, Port Elizabeth
Email: adam@ztel.co.za
Tel: 041 457 1719

Mobile numbers:
Adam: 061 943 0573
Victory :0658716043

Date: 2021-08-30

Att : To whom it may concern

Re: Employment Confirmation

This is to confirm that Mateus Edson Macbey Mariano, passport number N2313896 is currently employed at our company as a support engineer.

Kind Regards

Victory Madimba

ZTEL Communications
General Manager

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