

TRACIE PUJOL

Certified Scrum Master | Certified AWS Cloud Practitioner/Solutions Architect | Pursuer of Knowledge | Web Developer Enthusiast

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PROFESSIONAL SUMMARY

Aspiring Web Developer with a burgeoning passion for web development and a strong desire to learn and grow in the field. Currently building foundational skills in HTML, CSS, JavaScript, MySQL, AWS Cloud Services and Python while working on personal web development projects, including the creation of a dynamic personal website and an innovative web app project. Dedicated to continuous learning and excited to embark on a career in web development.

TECHNICAL SKILLS / TOOLS

Programming Languages:

JavaScript, Python

Web Development

HTML, CSS, ATOM, MS Visual Studio Code

Data Visualization:

Lucid Charts, JMP 18

Cloud Services:

AWS, MS Azure

Database Management:

MySQL, MS SQL

Methodologies:

SDLC, Agile Scrum

CRM:

Dotloop, Dealer Socket, R&R Focus

Communication & Collab

Slack, Discord, Remote/Online Learning

Other

MS Office, Anaconda PowerShell, Windows PowerShell, ChatGPT, CoPilot, Google Gemini, DocuSign

CAREER EXPERIENCES

CAREER BREAK

Stay at Home Mom

08/2018 – 03/2023, 7/2023- Present

Took time off to focus on personal priorities, including raising and caring for my child (currently 4 years old), while managing household responsibilities and nurturing a supportive environment. | Developed strong organizational and time management skills. | Actively engaged in web development projects, such as building my personal resume website and developing the web app project 'PLNRU.' | Pursued further education, currently as a Senior in my Information Systems and Decision Sciences (ISDS) degree program. | During this time, I also achieved three certifications to further enhance my skills

SALES CONSULTANT

Navarre Auto Group | Lake Charles, La

03/2023 – 06/2023

Martin GMC | Lake Charles, La

08/2018-08/2018 | 02/2015-01/2016

Kia of Lake Charles | Lake Charles, La

10/2014 – 02/2015

Proficiently assisted customers with vehicle selection, ensuring a smooth sales process. | Cultivated enduring customer relationships, fostering loyalty and repeat business. | Showcased comprehensive knowledge of new and used car inventory. | Collaborated effectively with Sales Managers, contributing to ambitious sales goals. | Delivered exceptional customer service, earning high satisfaction ratings.

REALTOR

Century 21 Bono | Lake Charles, La

04/2020 – 12/2020

Keller Williams Realty | Lake Charles, La

10/2015 – 07/2017

Rhino Real Estate | Lake Charles

01/2012 – 08/2013

Expertly guided clients through property transactions, ensuring smooth processes | Conducted property showings and skillfully negotiated favorable deals | Proficiently managed the preparation and execution of real estate contracts | Utilized effective property marketing strategies to attract potential buyers.

POKER DEALER

Coushatta Casino Resort | Kinder, La

05/2010 – 11/2012

POKER DEALER | DUAL-RATE | SUPERVISOR

Isle of Capri Casino | Westlake, La

01/2016 – 08/2018

As a Dealer: Conducted poker games with precision and adhered to established procedures | Ensured game integrity and fairness, maintaining a professional and friendly demeanor. | Actively participated in poker tournaments, dealing cards for various games. | Assisted with the poker bank, facilitating customer chip transactions. **{Promoted to Dual-Rate within 5 months, June 2016}**

As a Dual-Rate & Supervisor: Oversaw poker room operations, ensuring smooth gameplay | Supervised poker dealers and assisted with resolving customer disputes. | Managed and ran poker tournaments. | Effectively managed the poker bank, facilitating customer chip transactions. | Maintained a positive atmosphere and ensured strict compliance with gaming regulations. **{Promoted to Supervisor in August 2016}**

SET MANAGER

Noerr Programs | Lake Charles, La

04/2006 – 04/2011 | 11/2013 – 12/2013

Seasonal: Managed seasonal photography sets, ensuring smooth operations and customer satisfaction | Led and trained a team of employees, handling inquiries and resolving issues. | Increased sales revenue during peak seasons through strategic management. | Oversaw inventory and collaborated with mall management on special events. | Successfully increased sales revenue for the mall during peak seasons through effective management and strategic initiatives | Maintained a safe and organized working environment, adhering to regulations. | Traveled for training and provided assistance to nearby sets. | Conducted employee training, hiring, and scheduling.

E D U C A T I O N & C E R T I F I C A T I O N S

Bachelor of Science <i>Major: Information Systems and Decision Sciences (ISDS)</i> Louisiana State University <i>Expected Graduation Date: Dec 2024</i> <i>Cumulative GPA: 2.97/4.0</i> <i>Major GPA: 3.26/4.0</i>	 Certified Scrum Master Scrum Alliance June 4, 2023 - June 4, 2025	 AWS Certified Cloud Practitioner- Associate Amazon Web Services April 28, 2024 – April 28, 2027
	 AWS Certified Cloud Practitioner Amazon Web Services July 30, 2023 - April 28, 2027	

T R A N S F E R A B L E S K I L L S

Communication: Team Collab, Written Communication, Self-Motivation-Independent Learning, Research and Information Retrieval, Critical Thinking.	Sales: Sales Techniques, Negotiation, Problem Solving, Project Coordination, contract management, time management, adaptability, Sales and Marketing	Based on Hobbies and Interests: Teamwork and collaboration, Problem Solving and Critical Thinking, Adaptability and Resourcefulness, Open to New Experiences, Flexibility, Resourcefulness, Communication, Negotiation, and Interpersonal Skills
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P R O J E C T S

Academic/Passion Project: PlannerU WebApp
Class Project: March 2023 - May 2023; August 2023 - October 2023.
Passion Project: July 2023 - Ongoing

*Conceptualized and collaborated with a team to create PLNRU, a web app. Initially, it was a class project using Agile and Scrum, where I served as the Scrum Master. It has evolved into my passion project, where I now lead development and handle Data & Quality. | **Tools and Methodologies:** Agile, Scrum, SDLC, MS Office, Zoom, Python, HTML, CSS, JS, ATOM, MS Visual, MySQL, MS SQL, MS Azure, AWS RDS/EC2 | **For more details, feel free to ask more questions.***

Thank you for considering my application. I look forward to the opportunity to discuss how my skills and experiences can contribute to the success of your organization. I am available for an interview at your convenience and can be reached at the contact information provided above.

Thank you for your time and consideration.