THIS DOCUMENT MAY INCLUDE CONFIDENTIAL INFORMATION, MAY BE USED ONLY WITHIN BMC SOFTWARE, AND MAY NOT BE SHARED WITH CUSTOMERS, PARTNERS, OR ANY OTHER THIRD PARTY.

IF LEVERAGING THIS CONTENT FOR OTHER CUSTOMERS, YOU MUST FIRST REMOVE ALL EXISTING CUSTOMER DATA INCLUDING BUT NOT LIMITED TO NAME, LOGO, IMAGES, FINANCIAL INFORMATION, STATISTICS, AND PROGRAM NAMES.

DOWNLOADS ARE MONITORED AND VIOLATION MAY RESULT IN PENALTIES.

Why Helix Discovery?

Run your business as you reinvent it

Why Do Anything?

Missing data from known technology is troubling

- Missing information from a critical service created severity 1 outage
- Breached an important SLA
- ServiceNow cannot do Mainframe discovery
- Mainframe applications are critical
- **Java - no data available –** critical mitigation needed. Java is end of life 2020
- **4,000+ data center assets covered**. Start-anywhere application mapping. Map information from the top, bottom or anywhere in the middle
- **BMC Discovery solves current ServiceNow issues**
- The Severity 1 outage and SLA breach would have been avoided with Discovery Anywhere
- **Mainframe Discovery and Storage Discovery** allow for complete end-to-end service modeling for all applications
- **Native integration** to numerous application services

Why Now?

BMC Discovery is deployed in your environment

- Gerard has deployed and is using BMC Discovery today
- Gerard needs help (more time mostly) to fully deploy BMC Discovery throughout the enterprise
- BMC Discovery can quickly enhance the BMC CMDB *and/or* the ServiceNow CMDB
- When fully deployed, BMC Discovery can enhance amount/quality of data in the CMDBs
- **Java mitigation** must be completed by January 2021
- If any Java remains in the environment, there is a lengthy exception process that needs to be completed
- If Java is out there and *not* discovered, this is a serious issue for security and auditing
- **Unknown or poorly understood infrastructure** will continue to be a security risk
- **Discovery for Shadow IT.** Blind spots that could introduce a compromise to the environment

Why BMC?

BMC software solution provider for 40 years, covering all platforms, from Mainframe to iOS and Android

- **Insight into your entire IT estate** from mainframe to the latest modern container environment on premise and/or in the cloud
- **Mainframe Discovery** is native to BMC Discovery
- Mainframe hosts many Tier 1 mission critical applications
- **Full scan capability** and start anywhere Discovery.
- **Example**: Missing discovery information led to a severity 1 outage and SLA breach
- **Example**: Java must be found and mitigated before January 2021 (end of support)
- There is no accurate Java data being pulled from current Discovery solution
- **Continuous Content Updates** - 15+ years of rich monthly content updates
- **BMC has proven this capability** with an easy to run report on Java instances
- **Discovery immediately enhances** value of BMC solutions as well as integrating with *both* BMC Remedy and ServiceNow CMDB

© Copyright 2020 BMC Software, Inc.