

CRM APPLICATION THAT HELPS TO BOOK A VISA SLOT

NM ID: NM2023TMID08120

Project Name: CRM application that helps to book a visa slot.

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1.Introduction:

1.1. Overview: Description about the project:

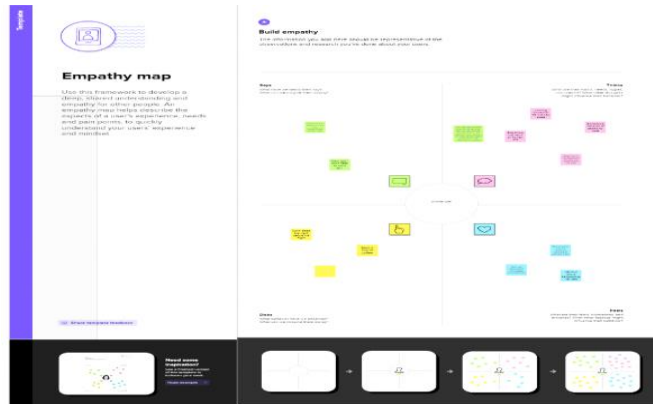
A visa slot management project is a system that is used to track and manage the availability of visa slots, which are appointments that are required for certain visa applications. It might be used by a government agency or a visa processing center to schedule and manage appointments with the applicants.

1.2. Purpose:

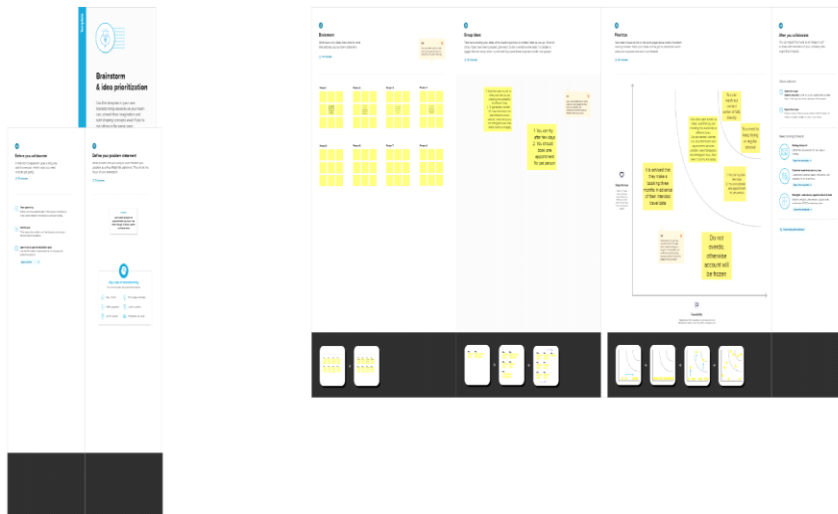
The main purpose of visa slot management is to uplift everyone, everywhere, by being the best way to pay and be paid. It avoids the manual work such as applying for visa, checking visa status and issuing interview appointments.

2. Problem definition and Design Thinking:

2.1. Empathy map:



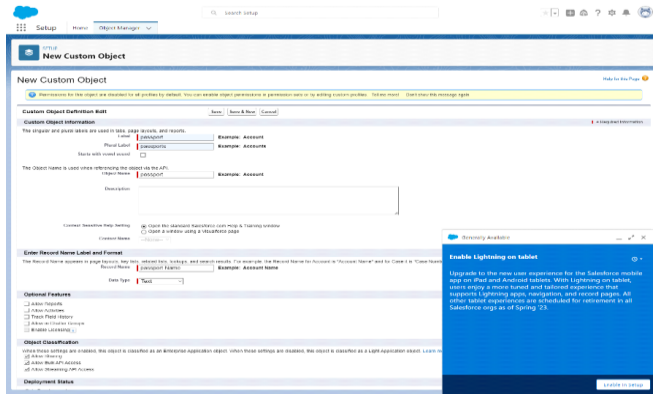
2.2. Ideation and Brainstorming Map:



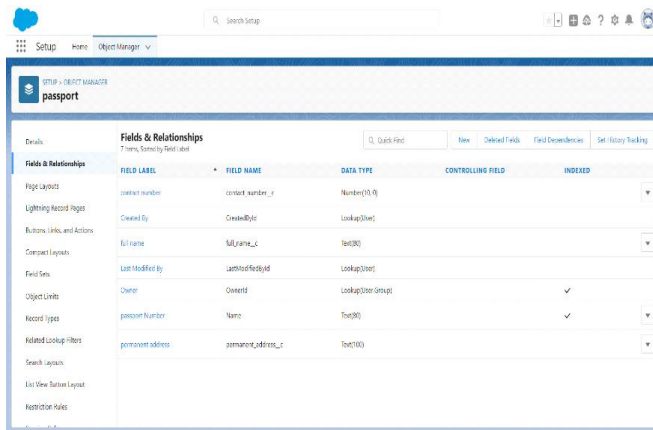
3. Activity and Screenshots:

3.1. Creating a Salesforce Developer:

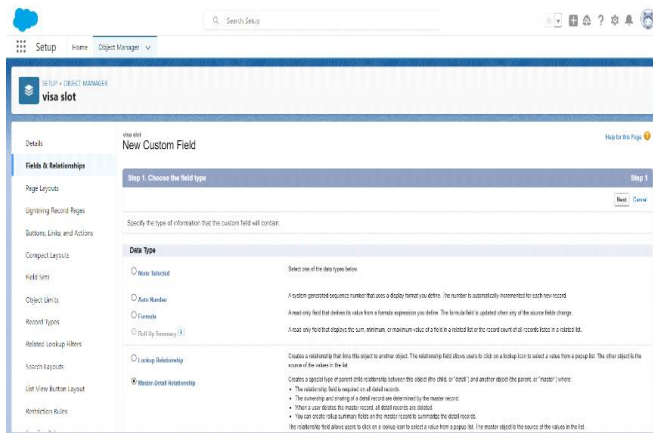
Creating object Passport:



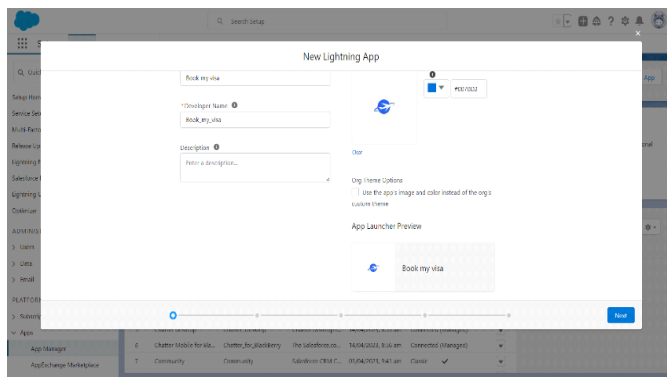
Creating fields for Passport:



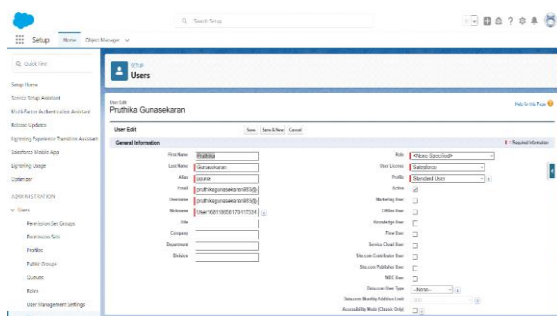
3.3. Creating relationship between Objects:



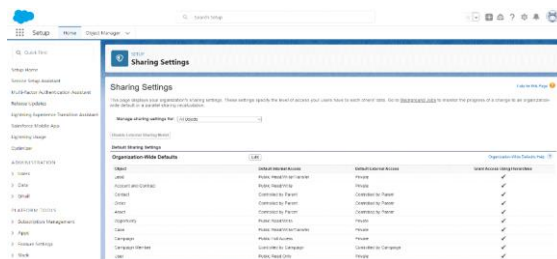
3.4. Creating app:



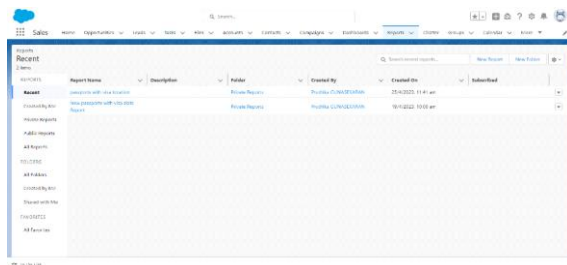
3.5. User: Creation of User



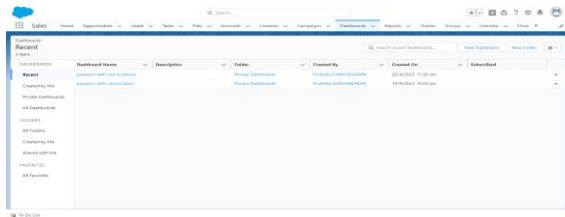
OWD settings:



3.6. Reports: Creation of report



3.7. Creation of dashboards:



4. Trailblazer profile public URL:

Team Leader: <https://trailblazer.me/id/trailblazermepmathika>

Team Member 1: <https://trailblazer.me/id/pdharshini113>

Team Member 2: <https://trailblazer.me/id/sphy03>

Team Member 3: <https://trailblazer.me/id/vsingaravelu1>

5. Advantages:

It replaces manual processing with an automated system. It is used to speed up the entry of the user details. Admin will provide Username and password to the user.

5. Disadvantages:

- i. **Identity theft:** Governments have great concerns regarding applicant's identities, since the visa application is submitted online and personal appearance at a visa office is not mandatory.
- ii. **Poor ICT infrastructure:** Authorities are afraid that the poor ICT infrastructure in some countries might endanger the efficiency of the e-Visa service.

6. Future enhancements:

- Integration of visa to many countries.
- Integration of tourist visa.

- Efficient management of records.
- Simplification of the operation.

7. Application:

Visa Management covers every step in the visa application procedure from fee payment and appointment scheduling to background checks, registration of personal details, biometrics capture, and the printing of visas everywhere in the world.

7. Conclusion:

The visa slots management system is a web-based application for tracing the visa details for the user. The purpose is to avoid lot of manual work. It is user friendly, and it takes less time for processing the required user details.