ROLE OF INFORMATION COMMUNICATION TECHNOLOGY AS A CHANGE AGENT FOR QUALITY EDUCATION IN TERTIARY INSTITUTIONS IN EKITI STATE

BY

IDIMA, SMART OLUWADARE MATRIC NUMBER: 168431086 B.Ed. (Ado-Ekiti)

A RESEARCH PROJECT SUBMITTED TO THE DEPARTMENT OF SOCIAL SCIENCE EDUCATION, FACULTY OF EDUCATION, EKITI STATE UNIVERSITY, ADO-EKITI, NIGERIA

IN PARTIAL FULFILMENT OF THE REQUIREMENTS FOR THE AWARD OF BACHELOR OF EDUCATION (B. Ed) DEGREE IN SOCIAL STUDIES

AUGUST, 2021.

DECLARATION

I, IDIMA Smart Oluwadare, with Matriculati	ion number: 168431086 in the
Department of Social Science Education, Facult	ty of Education, Ekiti State
University, Ado-Ekiti, hereby declare that this	research project "ROLE OF
INFORMATION COMMUNICATION TECHNOLO	OGY AS A CHANGE AGENT
FOR QUALITY EDUCATION IN TERTIARY	INSTITUTIONS IN EKITI
STATE" is an original work and has not been present	
award of a degree elsewhere. All sources have been of	• •
acknowledged.	J 11 1 J
IDIMA Smart Oluwadare	Signature and Data
IDINIA SIIIaII Oluwauait	Signature and Date

CERTIFICATION

	1 IDDA CMADA
This is to certify that this research was carried or	ut by IDIMA, SMARI
OLUWADARE in the Department of Social Science	Education, Faculty of
Education, Ekiti State University, Ado-Ekiti, Nigeria.	
DD D A ALONGE	Data
DR. R. A ALONGE	Date
Supervisor	

DEDICATION

This thesis is dedicated to the Almighty God, the Alpha and Omega, who gave me strength, wisdom and the grace to successfully complete my five years in Ekiti State University.

ACKNOWLEDGEMENTS

My unquantifiable appreciation goes to Almighty God for giving me wisdom and guiding me throughout this thesis, for also helping me write this research in good health. He has been my shield in turbulent times. I am glad to be called His child and I recognize that there is no way I would have gotten this far in my life without Him despite so many challenges but his unfailing love and mercies saw me through.

I would love to relay my gratitude to my hardworking, intelligent and committed supervisor, Dr. R.A. Alonge for all his help and immense support in enlightening me in some very unclear areas of my research project. I would also like to thank him for intellectual input and understanding, his patience and tolerance, also having time to guide me in this research even with his cumbersome schedule, timely criticisms, corrections, devotion and assistance that had led me through the various stages of my project study and programme.

I am grateful to the Dean, Faculty of Education, Prof. S.A. Jegede and the Head of the Department of Social Science Education, Dr.(Mrs) H.F.Okunade, and former HOD, SOSCED Dr.(Mrs) M.F. Oluwagbohunmi for their contribution towards the success of this programme.

My appreciation also goes to other lecturers in Ekiti State University who have impacted on me in one way or the other. I pray you would receive even more than you have given me and that God will always be with you.

I acknowledge with much gratitude the assistance I received from an erudite who happen to be my aunty and Head of Department of Guidance and Counselling Prof. (Mrs) F.A. Alade and my level coordinator Dr. (Mrs) E.O. Abiodun for their support during the course of study.

My profound gratitude goes to my Mother for her moral, spiritual and financial support, she is really a mother in Israel. I lack words to describe her contributions towards the success of this research project. I would love to also appreciate my ever hardworking brother (second father) Dsp. Idima Smith Olumide for supporting me. I want to thank my family, Mr and Mrs Olalekan, Dsp. Idima Smith and his wife Kehinde, Mr and Mrs Aremo, Mr and Mrs Oni for their prayers and their frequent reminder not to ever give up. My deep appreciation is to my woman Odukoya Inioluwa for her support in all ramifications thank you for been there throughout the journey and for all the support.

I appreciate all the students, research assistants and staff of the two tertiary institution (Federal University, Oye-Ekiti and Afe Bablola University) that were involved in carrying out this study fr their support. I am grateful to the various authors whose works have served as useful references for this study.

This acknowledgment will be incomplete without my show of gratitude to the beautiful and real friends who made my stay in Ekiti State University and also contributed to my research project, Aguda Kehinde, Owoeye Oluwapelumi, Aladeselu Adedayo, Kayode and Andre Adenike.

Finally, a big thank you to Ekiti State University for helping me discover my purpose, for impacting the spirit of servant leadership in me and helping me with my spiritual life. Proud to be a product.

ABSTRACT

This study examines the role of ICT as a change agent for quality education in tertiary institutions in Ekiti State. The study was set out to find the extent at which ICT can improve quality of education, the availability of ICT facilities in improving quality of education, determine the personnel knowledge of ICT usage, and the problems related to ICT usage and improvement of quality of education in public and private tertiary institutions in Ekiti State. The study adopts the survey research design, and questionnaires were used to elicit response from 351 respondents in University of Federal University Ayo-Ekiti and Afe Babalola University. Data was analysed using the descriptive statistical technique and chi-square method was used to test hypothesis. It has been shown that ICT can improve engagement and knowledge retention among students, expand learning opportunities, and enhanced curiosity and motivation among students. It was shown that various ICT tools were available in both universities. The study found that there are challenges related to ICT usage in both institutions, these were inconsistent electricity supply, high cost of ICT services, computer illiteracy among some personnel, fear of being made redundant among school personnel, internet fraud, hacks and electronic insecurity, and lack of adequate ICT facilities in the institutions. The study found that there is no significant difference on the impact of ICT, availability of ICT facilities, and personnel knowledge on ICT usage in public and private tertiary institutions in Ekiti State. This study therefore recommends that public and private tertiary institutions should be equipped with modern and advanced technological infrastructure to enable the effective use of appropriate technologies required for teaching and learning programmes.

TABLE OF CONTENTS

TITLE PAGE	i
DECLARATION	ii
CERTIFICATION	iii
DEDICATION	iv
ACKNOWLEDGEMENTS	V
ABSTRACT	vii
TABLE OF CONTENTS	viii
LIST OF TABLES	xi
LIST OF APPENDICES	xiii
CHAPTER ONE: INTRODUCTION	
Background to the Study	1
Statement of the Problem	6
Purpose of the Study	9
Research Questions	9
Research Hypotheses	10
Significance of the Study	11
Delimitation of the Study	12
Definition of Terms	13
CHAPTER TWO: LITERATURE REVIEW	
Concept of Information Communication Technology (ICT)	16
ICT and Education in 21st Century	18
Nigerian Tertiary Institutions	20
Role of ICT in Nigeria Tertiary Institutions	23
Extent of Application of ICT in Nigerian Institutions	27

Obstacles of ICT usage in Nigerian Tertiary Institutions	31
Inconsistent Electricity Supply	31
High cost of ICT services	31
Computer illiteracy among personnel	32
Fear of change	33
Fear of being made redundant	34
Internet and electronic security	35
Lack of adequate facilities	36
Empirical Review	37
ICT and availability of ICT facilities in public and private tertiary institutions	37
ICT and impact of ICT on the quality of education	40
ICT and Level of personnel knowledge of ICT usage	42
Summary	43
CHAPTER THREE: RESEARCH METHOD	
Research Design	44
Population	44
Sample and Sampling Techniques	45
Research Instrument	45
Validity of the Instrument	46
Reliability of the Instrument	47
Administration of the instrument	47
Data Analysis	47
CHAPTER FOUR: RESULTS AND DISCUSSION	
Results	49
Discussion	70

CHAPTER FIVE: SUMMARY, CONCLUSION AND RECOMMENDATIONS

Summary	72
Conclusion	75
Recommendations	77
Limitations of the Study	78
Contributions to Knowledge	78
Suggestions for Further Studies	79
REFERENCES	80
APPENDIX I	85
APPENDIX II	91

LIST OF TABLES

ΓABLE	Pages
1. Response rate	50
2. Percentage distribution of the respondents by gender	51
3. Percentage distribution of the respondents by age	51
4. Percentage distribution of the respondents by religion	52
5. University	52
6. Year/level	53
7. Extent to which ICT can improve quality of education in	
public and private tertiary institutions	54
8. Availability of ICT facilities in public and private tertiary	
institutions	57
9. Adequacy of knowledge and utilization of ICT tools usage	
by personnel	60
10. Problems related to ICT usage and improvement of quality of	
education in public and private tertiary institutions	65
11. Chi-square analysis on the difference between the impact of	
ICT on the quality of education in public and private tertiary	
institutions in Ekiti State	67
12. Chi-square analysis showing difference on the availability of	
ICT facilities to improve quality of education in public and	
private tertiary institutions in Ekiti state	68

13. Chi-square analysis on the difference on the level of personnelknowledge on ICT usage in public and private tertiary institutionsin Ekiti State

LIST OF APPENDICES

Appendix I	85
Appendix II	91