



# PHUONG THAO DINH

Business Analyst

- April 11, 1996
- Female
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## OBJECTIVE

Using my knowledge and ability, I find out my orientation in the future. It is to find a new chance working as a professional Business Analyst in the next 2 years.

## SKILLS

Logical Thinking

Solution Giving Skill

English Communication

Ability of Apprehension

## INTERESTS

- Reading
- Technology
- Researching
- Gain knowledge



## EDUCATION

### FOREIGN TRADE UNIVERSITY

Major: International Economics

AUG 2014 - JUN 2019

### BRITISH COUNCIL

Intermediate level education in Communication

MAR 2016 - MAR 2017

### IMICROSOFT

IT Business Analyst Course

JUL 2019 - SEP 2019



## ENGLISH ABILITY

Equivalent to 6.5 IELTS



## WORK EXPERIENCE

### LEAF VIET NAM INVESTMENT & TECHNOLOGY JSC

Business Analyst

AUG/2019 - RECENT

Main responsibilities:

- Analyst requirement and trend on society to give features.
- Give solutions for pain point of each persona.
- Make business flow and business process model and notation of system.
- Write AC to transfer to technology language.

### VINSOFTS JSC

Business Analyst Intern/ Business Analyst

MAR/2019 - AUG/2019

Main responsibilities:

- Learn which skills are necessary for a BA
- Have a basic knowledge in role BA and technology
- First experience in Agile Scrum project management methodology
- First steps in building flowchart, business process model and Requirement.



## PROJECT INFORMATION

### E-commerce application project

Brief description:

- This E-commerce application allows users to join and purchase what they want to buy or to sell with 2 roles: Consumer and Seller, with censor of system, using AI in recommendation and analysis user experience.

Environment:

- Managed process by Dev Ops
- Using Agile Scrum methodology in project management
- Researching and drawing flowchart and business process model in Miro.com
- Communicating in team by Microsoft Team.



## REFERENCES

Hung Dam Huy

PO of E-commerce project in Leaf Vietnam investment and Technology JSC

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