Yvette Tran

Mount Rainier, MD | yvettetran@gmail.com | 408-230-1370
https://www.linkedin.com/in/yvette-tran/

SUMMARY

I have 4 years of manual testing, quality management, and mentorship experience in agile teams. Adept at collaborating with others to resolve product defects and establishing quality standards.

SKILLS

Regression testing, functionality testing, smoke testing, web testing, mobile testing, accessibility testing, Jira, Confluence, TestRail, Jenkins, Git, Chrome DevTools, Javascript, HTML, Bash

AREAS OF EXPERTISE

Writing technical documentation, test design for automation, designing test strategy, test coordination, cross functional communication, mentorship

EXPERIENCE

Indeed.com, Remote, 2018-2023

QA Team Lead, Oct 2022 - Mar 2023
- Planned and conducted ad hoc testing in production environment to identify defects and opportunities for improvements
- Implemented process of improved documentation of ticket requirements, decreasing lead time
- Collaborated with engineering managers to implement quality assurance standards, reducing lead time
- Led project to understand and document automated test coverage, resulting in increased stability of automated tests
- Coached 2 automation engineers to create and execute automation strategies
- Defined test cases for automation and collaborated with automation engineers to resolve flaky automation test cases, reducing deploy time
- Collaborated with engineers and product managers to define testing requirements and coordinate testing, ensuring product launch deadlines were met

- Ensured products met WCAG 2.1 guidelines by performing end-to-end accessibility testing and worked with software engineers and product managers to resolve violations
- Performed risk assessment and ensure testability during technical design meetings and 1:1s with software engineers

QA Engineer II, Dec 2020 - Oct 2022
- Investigated reported defects and collaborated with product team to prioritize and address them
- Tested complex features by breaking it into smaller test cases and collaborated with automation engineers to automate test cases
- Mentored engineers on functionality of products and how to utilize testing tools across 3 teams
- Created reusable tools to improve work efficiency. For example, developed a javascript widget for teammates to easily identify accessibility requirements new features and built a Jira dashboard to better prioritize tickets for testing

QA Engineer I, Dec 2018 - Dec 2020
- Wrote testing guides and maintained technical documentation, improving team knowledge and efficiency
- Established communication norms with team to ensure tickets were tested by priority and urgency
- Performed testing for backend, web, and email changes
- Wrote detailed reports of test results and reproduction steps for defects, which served as technical documentation for engineers and product managers

EDUCATION

UC Berkeley Extension - Full Stack Web Development Program, 2018
UC Santa Cruz - BA Psychology | BA Feminist Studies, 2012