



GE Healthcare

CASE NUMBER# VN 0027234

BILLING ACCOUNT NO.

COUNTRY CODE

5973

SYSTEM ID

9830MR0117

HOSPITAL NAME &amp; ADDRESS

Tân Anh Hospital

LOCATION

Quận 7

CUSTOMER TYPE

☒ Warranty☐ Contract☐ HBS

CASE NUMBER

12165680

SERVICE TYPE

☒ Ins☐ Pre-Install☐ Sales Support☐ Training☐ EMG☐ PM☐ FMI☐ CCC☐ Remote Support

EQUIPMENT DESCRIPTION

MODEL NO.

SERIAL NUMBERS

MRI 1.5T

Signa Creator

Signa-LX1.MR30.1-R01-2322.c.

PROBLEM DESCRIPTION: (reported by customer)

Camera bị mất tín hiệu

CAUSE/DIAGNOSIS:

RESOLUTION / SERVICE PERFORMED:

- Có đủ các dây tín hiệu  
- Kiểm tra dây tín hiệu  
→ Camera hoạt động bình thường

RECOMMENDATIONS:

PART USED DETAILS:

PART NUMBER

QTY

DESCRIPTION


GEHC SERVICE FE NAME &amp; SIGNATURE

Vân Thiên Thùy Huyền

ACCEPTED BY (CUSTOMER NAME, SIGN &amp; STAMP)

Phạm Văn Tấn

for Internal use only

FMI No &amp; Code

Customer PO#

DATE

DD/MM/YY

TIME

HH:MM

Cust Call:

Page FE:

Call Cust:

EA 270824  
EL 2708241200  
1230EA  
ELEA  
ELEA  
EL

PS

Initial System Status:

UP / DOWN / PARTIAL

On Completion Status:

UP / DOWN / PARTIAL

TUBE SLICE READING

EXPOSURE

GANTRY ROTATION READING

CREATING A WORLD WHERE HEALTHCARE HAS NO LIMITS

CUSTOMER



GE Healthcare

CASE NUMBER# VN 0027233

BILLING ACCOUNT NO.

COUNTRY CODE

5973

SYSTEM ID

5973MR0082

CASE NUMBER

12165545

HOSPITAL NAME &amp; ADDRESS

Tân Anh Hospital

LOCATION

Quận 7

CUSTOMER TYPE

☒ Warranty☐ Contract☐ HBS

SERVICE TYPE

☒ Ins ☐ Pre-Install ☐ Sales Support ☐ Training☐ EMG ☐ PM ☐ FMI ☐ CCC ☐ Remote Support

EQUIPMENT DESCRIPTION

MODEL NO.

SERIAL NUMBERS

MRJ 3T

Signa Hero

Signa LX. MR30.1 - R01-232LC

PROBLEM DESCRIPTION: (reported by customer)

(camera bị đẹp sắc màn hình)

CAUSE/DIAGNOSIS:

RESOLUTION / SERVICE PERFORMED:

- Camera đã được thay mới, độ sáng của camera  
- Chỉnh Noise reduction: High  
→ Hiện tượng đẹp sắc màn hình được cải thiện

RECOMMENDATIONS:

PART USED DETAILS:

PART NUMBER

QTY

DESCRIPTION

Vũ Thiên Duy Hùng

PTTB

Nguyễn Tuấn Tài

GEHC SERVICE FE NAME &amp; SIGNATURE

ACCEPTED BY (CUSTOMER NAME, SIGN &amp; STAMP)

CREATING A WORLD WHERE HEALTHCARE HAS NO LIMITS

CUSTOMER

DATE

DEPARTMENTS

TIME

HRS: MIN

Cust Call:  
Page FE:  
Call Cust:



EA	2	7	0	8	2	4
EL	2	7	0	8	2	4

1	1	3	0
1	2	0	0

EA	2	7	0	8	2	4
EL	2	7	0	8	2	4

1	2	3	0
1	6	3	0

EA						
EL						


EA						
EL						


PS						
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Initial System Status:

UP/DOWN / PARTIAL

On Completion Status:

UP/DOWN / PARTIAL

TUBE SLICE READING

EXPOSURE

GANTRY ROTATION READING

for Internal use only

FMI No &amp; Code

Customer PO#