Tasmia Iqbal

2157306739 | tasmia203@gmail.com | Upper Darby, PA

PROFILE

Resourceful and dedicated Computer Science major with a solid background in software development, technical support, and engineering fundamentals. Proficient in multiple programming languages including Java, Python, C/C++, and JavaScript, with experience in web development using HTML, Node.js, and Express.js. Skilled in problem-solving, debugging, and delivering technical solutions in both academic and professional settings. Strong communicator with a commitment to continuous learning and developing innovative applications.

EDUCATION

Bachelor of Science in Computer Science

West Chester University | West Chester, PA

May 2025

Associate of Science Degree in Engineering

Delaware County Community College | Media, PA

 August 2020- May 2022

Coursework: Calculus I, II, III; University Physics I, II, Engineering Graphics, Engineering Topics, Introduction to C++, Engineering Statics, Differential Equations

EXPERIENCE

IS&T Help Desk

January 2024

West Chester University | West Chester, PA

- Help student with troubleshoot their PC or MacBook
- Front end worker who helps student to find a technical solution on Customer Laptop
- Help students resolve Microsoft, Excel, Adobe, and recording issues on their laptop or computer.

Customer Service Center

September 2021

Delaware County Community College | Media, PA

- Communicated with students to help them with needs and desires
- Guided students and encourage onward education
- Performed problem solving skills to provide information to students

Team Member

June 2019-2021

Wendy's | Upper Darby, PA

- Communicated with customers to meet their needs
- Helped bag orders in a timely manner
- Collaborated with coworkers on how to functionally run store

SKILLS AND ABILITIES

- Problem Solving & Troubleshooting: Proficient at identifying and resolving complex technical issues in hardware and software environments.
- Software Development: Experienced in developing and maintaining applications using Java, Python, and JavaScript.
- Communication & Collaboration: Strong interpersonal skills with experience in technical support and teamwork across various roles.
- Adaptability: Quickly learns new technologies and adapts to fast-paced environments.
- Customer Service: Excellent ability to communicate technical concepts clearly to non-technical users, ensuring effective support.

TECHNICAL SKILLS

- Languages: Java, Python, C, C++, JavaScript, Node.js, HTML, CSS
- Frameworks & Libraries: Express.js
- Web Development: RESTful APIs, JSON, Axios
- Database Management: MongoDB, MySQL (Basic Knowledge)
- Tools & Platforms: GitHub, VS Code, Jupyter Notebook, IntelliJ
- Concepts: Object-Oriented Programming (OOP), Frontend & Backend Development, UI/UX Design Principles, API Integration

COMMUNITY SERVICE / EXTRACURRICULAR INVOLVED

- College Possible *(2016 – Present)*: Mentored peers in academic growth and provided leadership support for educational initiatives.
- American Red Cross Volunteer *(2017 – Present)*: Assisted in community outreach and organized local fundraising events.
- Computer Science Club *(2023 – Present)*: Participated in coding workshops, hackathons, and collaborative tech projects.
- CrossFit Club *(2024 – Present)*: Promoted teamwork, discipline, and health through fitness activities.
- RECAP Conference Attendee *(September 2024)*: Attended sessions on software development, cloud computing, and emerging tech trends.