

BRANDSTYLE COMMUNICATIONS

Hospitality²¹

THE HEIGHT OF HOSPITALITY

BY DAWN WILSON

GET THE VIP TREATMENT AT NEW YORK'S WESTHOUSE



The WestHouse is a jewel of a hotel in New York City. With all of its exclusive resident offerings and its elegant interiors, it is easy to see why so many travelers find it hard to leave. As I arrived, super early, to check-in at the WestHouse, I knew I would have to wait for some time before my room would be made available. The staff could not have been more accommodating. They eagerly welcomed me to the hotel, stored my belongings and reassured me they would have my room available as quickly as possible. This left me some leisure time to simply relax and take in the sophistication and elegance of the hotel interiors while enjoying breakfast with the other guests of the hotel. The breakfast options were plentiful; salmon, bagels, eggs, fruit, cheeses, coffee, teas, juices and more. I was very fortunate to have had the opportunity to dine by a window, tucked away in the corner of the lounge area, which also doubled as the dining area for breakfast. I didn't mind because this was a really cozy environment, which brought the guests of the hotel together.

The WestHouse is a jewel of a hotel in New York City. #LuxuryTravel
#NYC

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After breakfast, I set out to explore the neighborhood. The hotel is only a few blocks from Central Park, the shops of Columbus Circle, Times Square and other major city attractions. After exploring the lure of the neighborhood, I returned back to the hotel and was promptly greeted by the front desk and assured that my room would be available shortly. I was invited to enjoy High Tea, offered as part of the hotel 'resident' privileges. Oh, I almost forgot to mention that once checked into the WestHouse, you become what they consider a 'resident' of the property and thus are treated as such. Offering snacks and drinks in the afternoon is a great way to simply recuperate and gather before heading off to your next New York City adventure. It offered me the chance to plug in and get a little work done before retreating to my room.

The hotel where you become a 'resident' of the property,
@WestHouseNY.

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My room was just as lovely and glamorous as the rest of the hotel with a killer view looking straight down the street toward the lights of Times Square. The room was classy and sophisticated with luxurious bedding and quality bath essentials. The colors of the rooms were warm and rich. Once the television is turned on, guests are able to find out more about the 'resident' privileges offered at the hotel. I was exhausted but after a long day, I could certainly use a drink to relax me. So later that evening I popped into the lounge area again where the hotel offers its 'residents' evening cocktails with an open bar. It was just what I needed before heading off to bed.

The following day was much like the first, so I won't give you a recap. However, I will tell you, that the hotel was pretty consistent in their level of service and selective food choices. I had the pleasure of meeting with hotel management for a tour of the property. The next time I stay at the WestHouse, I will definitely take up residence here for longer than 2 days. Much to my surprise, the hotel has a pretty sizable, state-of-the-art fitness center complete with trainers to help you maintain your fitness routine. As I walked around the property, I thought of just how nice it is to know that they have taken care of everything you could want or need even before you ever have to ask for it. WestHouse is the quintessential hotel in New York City, offering you more than you could ever imagine.

