Technical Summary Report

Customer: EXAMPLE CLIENT

Period: 12/29/2018 - 1/27/2019

Prepared on: 1/28/2019

Days of Week: Monday Tuesday Wednesday Thursday Friday

Daily Hours: 7:00:00 AM - 6:00:00 PM

Devices: EXAMPLE CLIENT Reporting Group

Overview

When assessing network health and performance it is important to look at many factors that may affect performance and availability. This report is a collection of data gathered from the most important devices within your infrastructure, which contribute to the overall performance and availability of your applications. It illustrates the overall usage of the server environment and the metrics associated with servers - CPU utilization, memory utilization, and disk space utilization. It also provides an understanding of the usage of the bandwidth available for network traffic.

This report is designed to provide a snapshot of the capacity utilization of the network and help management plan for the needs of today and the future.

Service Availability

Synopsis

This Service Availability report provides a basic understanding of the stability of the network and devices. It is a combination of Normal and Warning status and defines all other states as unavailable. It is a great report to quickly understand how available the network infrastructure has functioned over the time frame of the report.

EXAMPLE DEVICE	Service Name	% Available
	APC Status	100.0%
	APC UPS - Temperature	100.0%
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	APC Status	100.0%
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	APC Status	100.0%
	APC UPS - Temperature	100.0%
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Connectivity (VMware)	100.0%
	CPU (VMware)	100.0%
	Datastore (VMware)	100.0%
	Fan Status (VMware)	100.0%
	Licensing Status (VMware)	100.0%
	Logical Drive (VMware)	100.0%
	Maintenance Mode (VMware)	100.0%
	Memory (VMware)	100.0%

Service Name	% Available
Memory Status (VMware)	100.0%
NIC Status (VMware)	100.0%
Power Consumption (VMware)	100.0%
Power Supply (VMware)	100.0%
SSH	100.0%
Temperature Status (VMware)	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Connectivity (VMware)	100.0%
	CPU (VMware)	100.0%
	Datastore (VMware)	100.0%
	Fan Status (VMware)	100.0%
	Licensing Status (VMware)	100.0%
	Logical Drive (VMware)	100.0%
	Maintenance Mode (VMware)	100.0%
	Memory (VMware)	100.0%
	Memory Status (VMware)	100.0%
	NIC Status (VMware)	100.0%
	Power Consumption (VMware)	100.0%
	Power Supply (VMware)	100.0%
	SSH	100.0%
	Temperature Status (VMware)	100.0%
EXAMPLE DEVICE	Service Name	% Available

Service Name	% Available
Connectivity	100.0%
Fan Status (Cisco)	100.0%
Memory (Cisco)	100.0%
Power Supply (Cisco)	100.0%
Temperature Status (Cisco)	100.0%

EXAMPLE DEVICE

Service Name	% Available
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	0.0%
PowerShell Version	100.0%
Reboot Required	96.0%
ShadowProtect SPX	0.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%

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	Service Name	% Available
	SQL Database Information (WMI)	100.0%
	SQL Memory Manager (WMI)	100.0%
	SQL Server - Buffer Manager	100.0%
	SQL Server Locks (WMI)	100.0%
	SQL TCP Availability	100.0%
	SQL Transaction Information	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	0.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	36.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%

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Service Name	% Available
ShadowProtect SPX	99.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
Trend Cloud TMComm.sys Version	100.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Agent Status	100.0%
AV Status	0.0%
Connectivity	100.0%
CPU	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	0.0%
PowerShell Version	100.0%
Reboot Required	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%

	Service Name	% Available
	ShadowProtect SPX Remote Management	100.0%
	Uptime	100.0%
	Windows 2008 Process Usage	100.0%
	Windows Service	97.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	52.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	Patch Status v2	33.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Uptime	100.0%
	Windows Service	96.0%

EXAMPLE DEVICE	Service Name	% Available
	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	DNS	100.0%
	DNS Performance Counters	100.0%
	dotNET Version	100.0%
	GPO Deployment Script Health	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	33.0%
	PowerShell Version	100.0%
	Process	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	99.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%

	Service Name	% Available
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Exchange Back Pressure	100.0%
	Exchange SSL Expiration	100.0%
	HTTPS	100.0%
	IMAP	100.0%
	Memory	100.0%
	Patch Status	0.0%
	Patch Status - Exchange	69.0%
	Patch Status v2	56.0%
	PowerShell Version	100.0%
	Reboot Required	77.0%
	ShadowProtect SPX	100.0%

	Service Name	% Available
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Uptime	100.0%
	Windows Service	98.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	10.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	96.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	39.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	99.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%

	Service Name	% Available
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	39.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	96.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Connectivity (VMware)	100.0%
	CPU (VMware)	100.0%
	Datastore (VMware)	100.0%
	Fan Status (VMware)	100.0%
	Licensing Status (VMware)	100.0%
	Logical Drive (VMware)	100.0%
	Maintenance Mode (VMware)	100.0%
	Memory (VMware)	100.0%
	Memory Status (VMware)	100.0%

	Service Name	% Available
	NIC Status (VMware)	100.0%
	Power Consumption (VMware)	100.0%
	Power Supply (VMware)	100.0%
	SSH	100.0%
	System Warranty	100.0%
coahost2	**Service Name**	**% Available**
	Connectivity	100.0%
	Connectivity (VMware)	100.0%
	CPU (VMware)	100.0%
	Datastore (VMware)	100.0%
	Licensing Status (VMware)	100.0%
	Logical Drive (VMware)	100.0%
	Maintenance Mode (VMware)	100.0%
	Memory (VMware)	100.0%
	Memory Status (VMware)	100.0%
	NIC Status (VMware)	100.0%
	Power Consumption (VMware)	100.0%
	SSH	100.0%
	System Warranty	100.0%

EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%

	Memory	100.0%
	Patch Status	0.0%
	Patch Status v2	33.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Uptime	100.0%
	Windows Service	93.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%

EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	20.0%

	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	SQL Database Information (WMI)	100.0%
	SQL Memory Manager (WMI)	100.0%
	SQL Server - Buffer Manager	96.0%
	SQL Server Locks (WMI)	100.0%
	SQL Transaction Information	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	96.0%

	Service Name	% Available
EXAMPLE DEVICE	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%

	Defrag Disabled	100.0%
	DHCP Active Queue Length	100.0%
	DHCP Pool Addresses Remaining	100.0%

DHCP Server	100.0%
Disk	100.0%
DNS	100.0%
DNS Performance Counters	100.0%
dotNET Version	100.0%
Fan (Dell)	100.0%
Logical Drive (Dell OM 2.2)	100.0%
Memory	100.0%
Memory Status (Dell)	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	43.0%
Physical Drive (Dell)	99.0%
Power Supply (Dell)	100.0%
PowerShell Version	100.0%
Process	100.0%
RAID Status (Dell)	100.0%
RAID Status (Dell) - No Battery	100.0%
Reboot Required	100.0%
Server Temperature (Dell)	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
SNMP	99.0%
SQL Database Information (WMI)	100.0%
SQL Memory Manager (WMI)	100.0%

	SQL Server - Buffer Manager	99.0%
	SQL Server Locks (WMI)	100.0%
	SQL TCP Availability	100.0%
	SQL Transaction Information	100.0%
	System Warranty	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	39.0%
PowerShell Version	100.0%
Reboot Required	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
SQL Database Information (WMI)	100.0%

	Service Name	% Available
	SQL Memory Manager (WMI)	100.0%
	SQL Server - Buffer Manager	100.0%
	SQL Server Locks (WMI)	100.0%
	SQL TCP Availability	100.0%
	SQL Transaction Information	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	97.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	0.0%
	Connectivity	100.0%
	dotNET Version	0.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	0.0%
	PowerShell Version	0.0%
	ShadowProtect SPX	0.0%
	ShadowProtect SPX Job Log Health	0.0%
	ShadowProtect SPX License Key	0.0%
	ShadowProtect SPX Remote Management	0.0%
	Uptime	0.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%

Service Name	% Available
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
Patch Status	0.0%
Patch Status v2	33.0%
PowerShell Version	100.0%
Reboot Required	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	0.0%
ShadowProtect SPX Remote Management	100.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	0.0%

	Service Name	% Available
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	SQL Database Information (WMI)	100.0%
	SQL Memory Manager (WMI)	100.0%
	SQL Server - Buffer Manager	100.0%
	SQL Server Locks (WMI)	100.0%
	SQL TCP Availability	100.0%
	SQL Transaction Information	100.0%
	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Disk	100.0%
	Memory	100.0%
	Patch Status v2	39.0%
	Reboot Required	100.0%
	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**

Service Name	% Available
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
Patch Status	0.0%
Patch Status v2	16.0%
PowerShell Version	100.0%
Reboot Required	77.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	8.0%
PowerShell Version	100.0%
Reboot Required	100.0%
ShadowProtect SPX	100.0%

	Service Name	% Available
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%

	Service Name	% Available
EXAMPLE DEVICE	**Service Name**	**% Available**
	APC Status	94.0%
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Agent Status	100.0%

AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%
dotNET Version	100.0%
Memory	100.0%
Patch Status	0.0%
Patch Status v2	0.0%
PowerShell Version	100.0%
Reboot Required	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
Trend Cloud TMComm.sys Version	100.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Active Directory	100.0%
Active Directory 2012 - DRA (WMI)	100.0%
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
Defrag Disabled	100.0%
Disk	100.0%

	DNS	100.0%
	DNS Performance Counters	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	38.0%
	PowerShell Version	100.0%
	Process	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	CPU Status (Dell)	100.0%
	Defrag Disabled	100.0%

Disk	100.0%
DNS	100.0%
DNS Performance Counters	100.0%
dotNET Version	100.0%
Fan (Dell)	100.0%
Logical Drive (Dell OM 2.2)	100.0%
Memory	100.0%
Memory Status (Dell)	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	36.0%
Physical Drive (Dell)	100.0%
Power Supply (Dell)	100.0%
PowerShell Version	100.0%
Process	100.0%
RAID Status (Dell)	100.0%
RAID Status (Dell) - No Battery	100.0%
Reboot Required	100.0%
Server Temperature (Dell)	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
SNMP	100.0%
System Battery Status (Dell)	100.0%
System Warranty	100.0%
Trend Cloud TMComm.sys Version	100.0%

	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	CPU Status (Dell)	100.0%
	Defrag Disabled	100.0%
	DHCP Pool Addresses Remaining	100.0%
	Disk	100.0%
	DNS	100.0%
	DNS Performance Counters	100.0%
	dotNET Version	100.0%
	Fan (Dell)	100.0%
	Logical Drive (Dell OM 2.2)	100.0%
	Memory	100.0%
	Memory Status (Dell)	100.0%
	Patch Status	0.0%
	Patch Status v2	39.0%
	Physical Drive (Dell)	100.0%
	PowerShell Version	100.0%
	Process	100.0%
	RAID Status (Dell)	100.0%
	Reboot Required	100.0%
	Server Temperature (Dell)	100.0%

	ShadowProtect SPX	89.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	SNMP	100.0%
	System Battery Status (Dell)	100.0%
	System Warranty	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	DHCP Active Queue Length	100.0%
	DHCP Pool Addresses Remaining	100.0%
	DHCP Server	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Memory	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	33.0%
	PowerShell Version	100.0%
	Reboot Required	100.0%
	ShadowProtect SPX	100.0%

	Service Name	% Available
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Fan (Dell)	100.0%
	Hyper-V	100.0%
	Hyper-V 2012 Guest Status	100.0%
	Logical Drive (Dell OM 2.2)	100.0%
	Memory	100.0%
	Memory Status (Dell)	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	33.0%
	Physical Drive (Dell)	100.0%
	Power Supply (Dell)	100.0%
	PowerShell Version	100.0%
	RAID Status (Dell)	100.0%

	Service Name	% Available
	Reboot Required	100.0%
	Server Temperature (Dell)	100.0%
	ShadowProtect SPX	100.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	SNMP	100.0%
	System Warranty	0.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Cisco Hardware Health	100.0%
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Memory (Cisco)	100.0%
	SSH	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Cisco Hardware Health	100.0%
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Memory (Cisco)	100.0%
	SSH	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Cisco Hardware Health	100.0%
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Memory (Cisco)	100.0%
	SSH	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Cisco Hardware Health	100.0%
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Memory (Cisco)	100.0%
	SSH	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Cisco Hardware Health	100.0%
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Memory (Cisco)	100.0%
	SSH	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%

EXAMPLE DEVICE	Service Name	% Available

	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
	Fortinet - CPU	100.0%
	Fortinet - Memory	100.0%
	Fortinet - Sessions	100.0%
	FW-Fortigate	100.0%
	Traffic	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%

	Service Name	% Available
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fortinet - CPU	100.0%
	Fortinet - Memory	100.0%
	Fortinet - Sessions	100.0%
	FW-Fortigate	100.0%
	Traffic	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	0.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	67.0%
	dotNET Version	100.0%
	Fan (HP)	100.0%
	Memory	100.0%
	Memory Status (HP)	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	0.0%
	Physical Drive (HP)	100.0%
	Power Supply (HP)	100.0%
	PowerShell Version	100.0%
	RAID Status (HP)	100.0%
	Reboot Required	100.0%

	Server Temperature (HP)	100.0%
	ShadowProtect Backup Age	97.0%
	ShadowProtect SPX	0.0%
	ShadowProtect SPX Remote Management	100.0%
	SNMP	100.0%
	SQL Database Information (WMI)	100.0%
	SQL Memory Manager (WMI)	100.0%
	SQL Server - Buffer Manager	97.0%
	SQL Server Locks (WMI)	100.0%

	SQL Transaction Information	100.0%
	StorageCraft ImageManager	95.0%
	StorageCraft ImageManager Global Retention Settings	100.0%
	StorageCraft ImageManager Managed Folder List	100.0%
	StorageCraft ImageManager Script Folder Count	100.0%
	System Health (HP)	100.0%
	System Warranty	100.0%
	Uptime	100.0%
	Veeam Failed Jobs	100.0%
	Windows Service	98.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	CPU (Cisco)	100.0%
	Fan Status (Cisco)	100.0%

	Service Name	% Available
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Stack Status (Cisco StackWise)	100.0%
	Switch Status (Cisco StackWise)	100.0%
	Temperature Status (Cisco)	100.0%
	Traffic	100.0%
EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%
EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fortinet - CPU	100.0%
	Fortinet - Memory	100.0%
	Fortinet - Sessions	100.0%
	FW-Fortigate	100.0%
	Traffic	100.0%
EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%
	Service Name	% Available

EXAMPLE DEVICE		
	Connectivity	100.0%
	Fan Status (Cisco)	100.0%
	Memory (Cisco)	100.0%
	Power Supply (Cisco)	100.0%
	Temperature Status (Cisco)	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Connectivity	100.0%
	Fortinet - CPU	100.0%
	Fortinet - Memory	100.0%
	Fortinet - Sessions	100.0%
	FW-Fortigate	100.0%
	Traffic	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	dotNET Version	100.0%
	Fan (HP)	100.0%
	Memory	100.0%
	Memory Status (HP)	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	20.0%
	Physical Drive (HP)	100.0%
	Power Supply (HP)	100.0%

PowerShell Version	100.0%
RAID Status (HP)	100.0%
Reboot Required	100.0%
Server Temperature (HP)	100.0%
ShadowProtect Backup Age	100.0%
ShadowProtect SPX	0.0%
ShadowProtect SPX Remote Management	100.0%
SNMP	100.0%
StorageCraft ImageManager	100.0%
StorageCraft ImageManager Global Retention Settings	100.0%
StorageCraft ImageManager Managed Folder List	100.0%
StorageCraft ImageManager Script Folder Count	100.0%
System Health (HP)	100.0%
System Warranty	100.0%
Trend Cloud TMComm.sys Version	100.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE	Service Name	% Available
	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	CPU Status (Dell)	100.0%

Defrag Disabled	100.0%
DHCP Pool Addresses Remaining	100.0%
Disk	100.0%
DNS	100.0%
DNS Performance Counters	100.0%
dotNET Version	100.0%
Fan (Dell)	100.0%
Logical Drive (Dell OM 2.2)	100.0%
Memory	100.0%
Memory Status (Dell)	100.0%
MS17-010 (wannacry) Patch Installed	100.0%
Patch Status	0.0%
Patch Status v2	16.0%
Physical Drive (Dell)	100.0%
PowerShell Version	100.0%
Process	100.0%
RAID Status (Dell)	100.0%
Reboot Required	100.0%
Server Temperature (Dell)	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
SNMP	100.0%
System Battery Status (Dell)	100.0%
System Warranty	100.0%
Trend Cloud TMComm.sys Version	100.0%

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	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Active Directory	100.0%
	Active Directory 2012 - DRA (WMI)	100.0%
	Agent Status	100.0%
	AV Status	100.0%
	Connectivity	100.0%
	CPU	100.0%
	CPU Status (Dell)	100.0%
	Defrag Disabled	100.0%
	Disk	100.0%
	DNS	100.0%
	DNS Performance Counters	100.0%
	dotNET Version	100.0%
	Fan (Dell)	100.0%
	Logical Drive (Dell OM 2.2)	100.0%
	Memory	100.0%
	Memory Status (Dell)	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	56.0%
	Physical Drive (Dell)	100.0%
	PowerShell Version	100.0%
	Process	100.0%
	RAID Status (Dell)	100.0%
	Reboot Required	100.0%

Server Temperature (Dell)	100.0%
ShadowProtect SPX	100.0%
ShadowProtect SPX Job Log Health	100.0%
ShadowProtect SPX License Key	100.0%
ShadowProtect SPX Remote Management	100.0%
SNMP	100.0%
System Battery Status (Dell)	100.0%
System Warranty	100.0%

Trend Cloud TMComm.sys Version	100.0%
Uptime	100.0%
Windows Service	100.0%

EXAMPLE DEVICE

Service Name	% Available
Active Directory	100.0%
Active Directory 2012 - DRA (WMI)	100.0%
Agent Status	100.0%
AV Status	100.0%
Connectivity	100.0%
CPU	100.0%
CPU Status (Dell)	100.0%
Defrag Disabled	100.0%
DHCP Pool Addresses Remaining	100.0%
Disk	100.0%
DNS	100.0%
DNS Performance Counters	100.0%
dotNET Version	100.0%

	Fan (Dell)	100.0%
	Logical Drive (Dell OM 2.2)	100.0%
	Memory	100.0%
	Memory Status (Dell)	100.0%
	MS17-010 (wannacry) Patch Installed	100.0%
	Patch Status	0.0%
	Patch Status v2	36.0%
	Physical Drive (Dell)	100.0%
	PowerShell Version	100.0%
	Process	100.0%
	RAID Status (Dell)	100.0%
	Reboot Required	100.0%
	Server Temperature (Dell)	100.0%
	ShadowProtect SPX	98.0%
	ShadowProtect SPX Job Log Health	100.0%
	ShadowProtect SPX License Key	100.0%
	ShadowProtect SPX Remote Management	100.0%
	SNMP	100.0%
	System Battery Status (Dell)	100.0%
	System Warranty	100.0%
	Trend Cloud TMComm.sys Version	100.0%
	Uptime	100.0%
	Windows Service	100.0%
EXAMPLE DEVICE	**Service Name**	**% Available**
	Probe Status	100.0%

**Client information has been removed for confidentiality.