

# <Travis Hackbarth>

</Web developer>

970.640.0427 

travishackbarth@gmail.com 

https://github.com/TravisH-bot 

linkedin.com/in/thackbarth 

## <Technologies>

- JavaScript
- ReactJS
- NodeJS
- Express
- MySQL, Sequelize
- MongoDB, Mongoose, Atlas
- Git, Version Control
- Firebase
- JWT
- HTML5
- CSS3, Bootstrap, Semantic-UI, TailwindCSS, Material-Tailwind
- JQuery
- GraphQL
- REST APIs

## <Certifications>

**DU FSF Web Dev Boot Camp**  
2023

**CompTIA Net+**  
2022

**CompTIA A+**  
2018

## <Education>

**University of Denver**  
**Full Stack Web Development**  
**Bootcamp**  
January 2023 - April 2023

**Colorado Mesa University**  
**BA Business Administration & Finance**  
August 2013 - December 2015

**AA Arts & Humanities**  
August 2008 - May 2013  
Grand Junction, CO

## <Projects>

### Portfolio

April, 2023

[Link to deployed site](#) | [Link to repository](#)

- Personal portfolio using React, Material-UI/Tailwinds, TailwindsCSS, Bootstrap, custom CSS, Framer-Motion, EmailJS, GH-Pages, and more.
- Users can read a bit about me, view a list of projects, their live URLs and repositories.
- EmailJS forwards to my Gmail and my resume can be downloaded from the resume page.

### Fluffy - Pet Store E-Commerce

March, 2023

[Link to deployed site](#) | [Link to repository](#)

- Worked on a team of 5 to build a full stack RESTful API application over a one week time period using Handlebars, JavaScript, Node.js, Express.js, MYSQL, Sequelize, Heroku, Semantic UI and more.
- Worked on creating the visual components with use of Semantic UI and custom css to be desktop and mobile responsive.
- Users can create accounts, store pet info, and shop based on animal type.
- Future development would consist of more curated items based on pets.

### CRWN Clothing

May, 2023

[Link to deployed site](#) | [Link to repository](#)

- Individual project through a Udemy course to practice more elements of React, JavaScript, Styled Components & custom css for styling and mobile responsiveness, Stripe, Redux, Firebase, Google Sign In, Netlify, and more.
- Users can sign in, add items to cart and modify, and checkout via Stripe using serverless functionality.

## <Work Experience>

### TECHNICAL TEAM LEAD - SUPPORT

*Private Internet Access / Denver / June 2018 - November 2022*

- Lead a team of 10 highly technical tier 2 agents in identifying, testing and escalating significant application related issues.
- Lead an analytics team responsible for data to assist with external departments with tracking of OKRs.
- Created a process and gathered data to improve operations and departmental CSAT, resulting in a 3% increase to 93%, exceeding industry standards.
- Worked directly with various teams and departments such as QA, Content Writing, Technical Operations, Development Operations, Website management, Training & Onboarding, Billing departments, and more.

### CUSTOM PC BUILDER

*Micro Center / Denver / September 2016 - June 2018*

- Educated and assisted customers to choose specific components to build their own PC/server.
- Aided customers on troubleshooting problems in a wide range of areas.
- Helped customers improve their computer's performance with upgrades or service.
- Built quotes for customers using different products to fit their budget and needs.
- Stayed up to date on current and upcoming products to further guide and educate customers.
- Assisted and trained new members to the department when necessary.