

Profile

A detail-driven and analytical professional with a background in people-focused roles, Adept at developing and implementing health and safety protocols, ensuring regulatory compliance, and fostering customer relationships. Skilled in negotiating and securing job offers, utilizing social media for candidate sourcing, and implementing CRM systems for customer segmentation. Proven ability to analyze performance data, identify areas for improvement, and develop effective strategies. Possess a Bachelor of Science in Psychology, complementing adaptability, leadership, and technical project coordination skills. Committed to delivering comprehensive security solutions and contributing to infrastructure solutions.

Education

Bachelor in Science - BS - Psychology, Liberty University, Lynchburg, VA.

JANUARY 2013 - MAY 2018

Certifications

Google CyberSecurity, Port Neches, Texas

AUGUST 2024 - SEPTEMBER 2024

- 1. Understand the importance of cybersecurity practices and their impact for organizations.
- 2. Identify common risks, threats, and vulnerabilities, as well as techniques to mitigate them.
- 3. Protect networks, devices, people, and data from unauthorized access and cyberattacks using Security Information and Event Management (SIEM) tools.
- 4. Gain hands-on experience with Python, Linux, and SQL.

Connect and Protect: Networks and Network Security, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

14 hours.

- 1. Define the types of networks and components of networks.
- 2. Understand how to secure a network against intrusion tactics.
- 3. Illustrate how data is sent and received over a network.
- 4. Describe system hardening techniques.

Foundations of Cybersecurity, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

14 hours.

- 1. Recognize core skills and knowledge needed to become cybersecurity analyst.
- 2. Explain security ethics.
- 3. Identify how security attacks impact business operations.
- 4. Identify common tools used by cybersecurity analysts.

Details

Port Neches - Texas, 77651 United States (409)310-2324 <u>travis90lee@gmail.com</u>

Links

LinkedIn

Skills

Adaptability

Computer Skills

Ability to Multitask

Ability to Work Under Pressure

Leadership Skills

Decision Making Skills

Infrastructure Solutions

Complex Problem Solving

Technical Project Coordination

Play it Safe: Manage Security Risks, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

11 hours.

- 1. Identify the primary threats, risks and vulnerabilities to business operations.
- 2. Define commonly used Security Information and Event Management (SIEM) tools.
- 3. Examine how organizations use security frameworks and controls to protect business operations.
- 4. Use a playbook to respond to threats, risks and vulnerabilities.

Tools of the Trade: Linux and SQL, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

27 hours.

- 1. Explain the relationship between operating systems, applications, and hardware.
- 2. Compare a graphical user interface to a command line interface.
- 3. Navigate and manage the file system using Linux commands via the Bash shell.
- 4. Use SQL to retrieve information from a database.

Assets, Threats, and Vulnerabilities, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

26 hours.

- 1. Classify assets.
- 2. Analyze an attack surface to find risks and vulnerabilities.
- 3. Identify threats, such as social engineering, malware and web-based exploits.
- 4. Summarize the threat modeling process.

Sound the Alarm: Detection and Response, Port Neches

SEPTEMBER 2024 - SEPTEMBER 2024

24 hours.

- 1. Identify the steps to contain, eradicate, and recover from an incident.
- 2. Analyze packets to interpret network communications.
- Understand basic syntax, components of signatures and logs in Intrusion Detection Systems (IDS) and Network Intrusion Detection Systems (NIDS) tools.
- 4. Perform queries in Security Information and Event Management (SIEM) tools to investigate an event.

Employment History

Search Consultant, GPAC, Port Neches, Texas

MARCH 2024 - JUNE 2024

- Negotiated and secured job offers for candidates at competitive salaries.
- Utilized social media platforms to successfully source and engage passive candidates.
- Collaborated with hiring managers to develop job descriptions that accurately reflect the requirements of the role and attract the right candidates

Environmental Health Safety Specialist, Dollar Tree Stores, Houston, Texas

JANUARY 2023 - MARCH 2024

- Ensured compliance with health and safety regulations, resulting in successful health inspections
- Developed and implemented health and safety protocols that ensured the safety of the costumers and associates in the stores.
- Ensured compliance with all relevant laws and regulations related to safety, health and environmental standards
- Implemented a new safety program that improved compliance with health and safety regulations

Store Manager, CVS Pharmacy, Beaumont, Texas

DECEMBER 2021 - FEBRUARY 2023

- Developed and maintained strong relationships with customers to ensure repeat business
- Created weekly and monthly reports to track store performance and identify potential issues
- Analyzed store performance data to identify areas of improvement and develop strategies to increase efficiency
- Led the store to achieve a higher health and safety rating

Relationship Banker, Huntington National Bank, East Lansing

SEPTEMBER 2016 - DECEMBER 2018

- Maintained a positive and productive relationship with the client, resulting in consistently high customer satisfaction ratings
- Developed and implemented a customer relationship management (CRM) system that improved customer segmentation and targeting
- Used customer relationship management (CRM) systems to accurately track and manage customer data

Licensed Insurance Agent, Allstate, Wixom, Michigan

AUGUST 2014 - SEPTEMBER 2016

- Provided timely and accurate customer service, resulting in a higher satisfaction rate
- Educated clients on insurance policies and coverage options,
- Developed relationships with clients, resulting in a increase in referrals and repeat business
- Negotiated and closed complex deals with clients, resulting in a increase in profit margins

Extra-curricular activities

Humanitarian, Adventures in Missions, Gainesville

JANUARY 2014 - DECEMBER 2014

Traveled to 12 different countries to serve the needs of that particular community. I worked in countries in Central America, Southeast Asia, and Eastern Africa. I did everything from teach English in orphanages to built water well systems for remote villages. I was a team leader as well for a group of 20 plus people.