

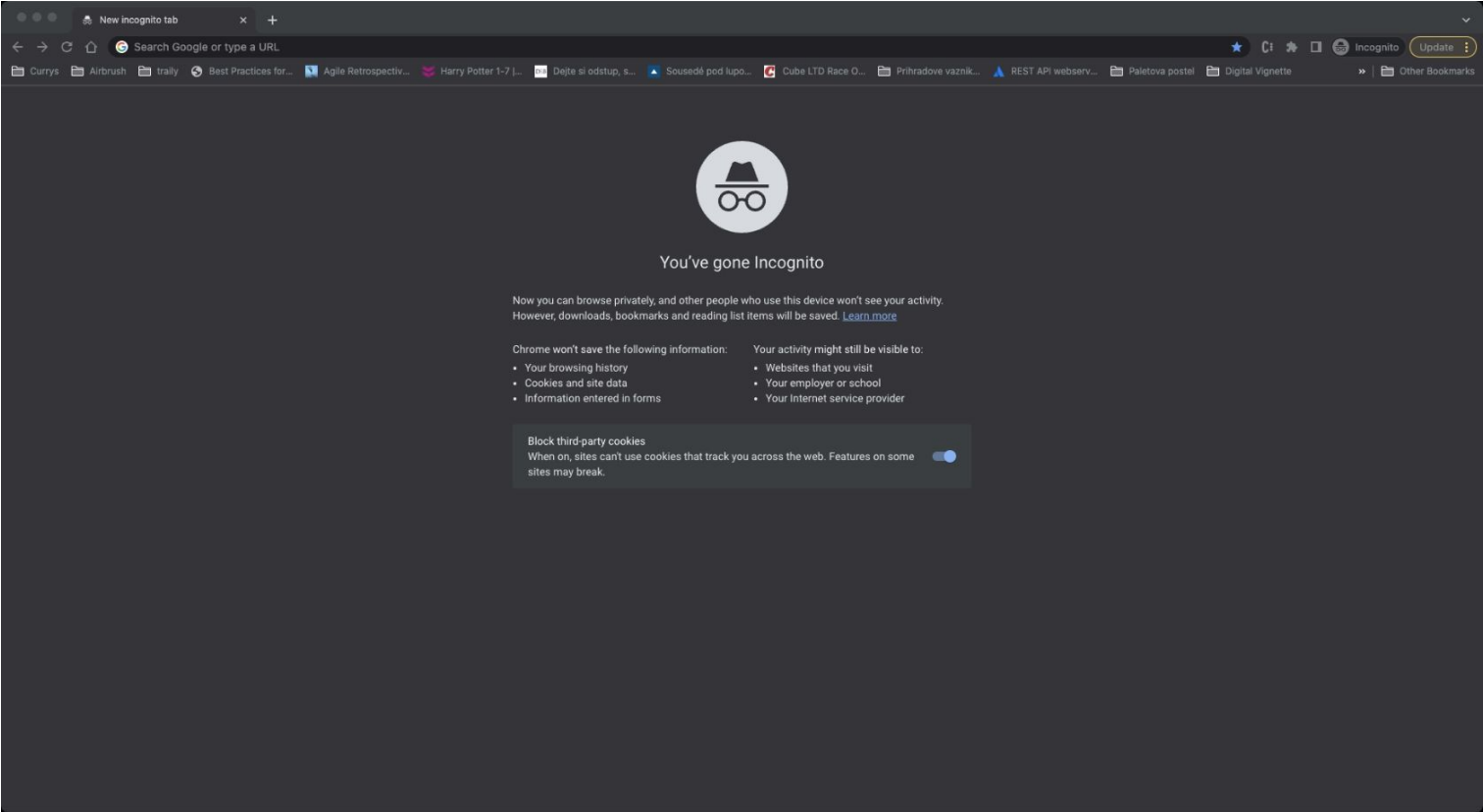
Title
Demo account form - desktop

Charter
URL: [https://revolgy-forms-case-study-master.staging.axiory.com/jp/registration/demo]https://revolgy-forms-case-study-master.staging.axiory.com/jp/registration/demo] Exploratory session with limited time 15 minutes in desktop resolution for demo account form

Preconditions
No preconditions defined

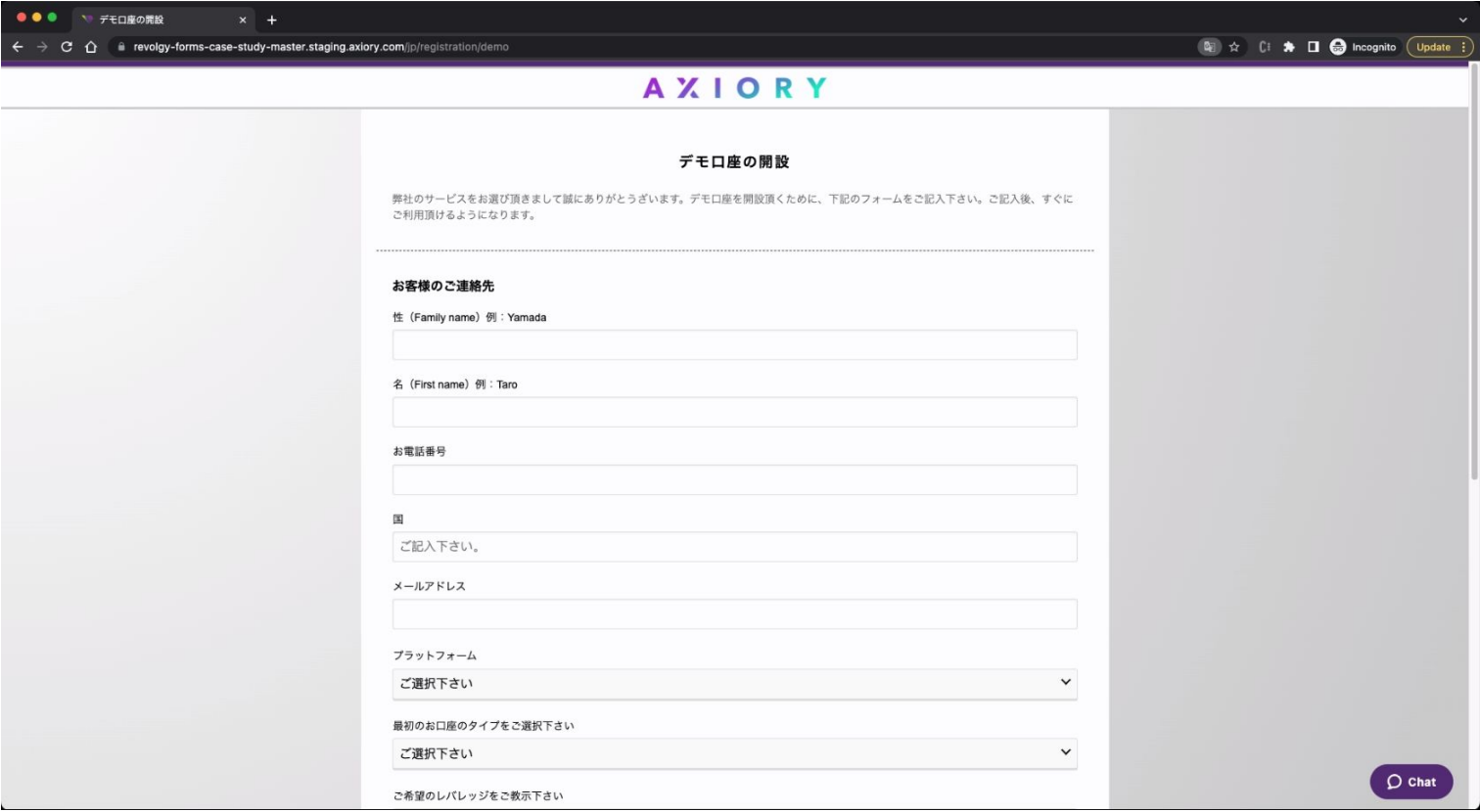
Session started • Duration 00:19:49 10h54 | 06-03-2023

00:00:25 | Screenshot • Comment



Starting with the new Incognito window

00:00:55 | Screenshot • Comment



Open the Demo Account form

00:02:14 | Note • Comment

Because I do not have any User Stories, Requirements or Designs I must apply only “common sense” and common knowledge about forms and how I would expect this form to behave.

00:02:56 | Note • Problem

I do not see which form items are mandatory and which are optional.



00:04:09 | Note • Question

The whole page is written in Japanese except a few English words. Is this wanted?



00:06:40 | Note • Comment

According to ids in the source code the form fields are:

- firstname
- lastname
- phone
- country
- email
- platform
- accountType
- leverage
- currency
- deposit
- iAgreeDemo



00:08:52 | Screenshot • Comment

名 (First name) 例: Taro

お電話番号 Please fill in this field.

国

ご記入下さい。

メールアドレス

プラットフォーム

ご選択下さい

最初のお口座のタイプをご選択下さい

ご選択下さい

ご希望のレバレッジをご教示下さい

ご選択下さい

ご希望の通貨をご選択下さい

ご選択下さい

初期残高

初期残高の希望額をご入力ください。

☐ ニュースレター、特別なお知らせなどのメールを弊社から受け取ることに同意します。

デモ口座を開設する

Chat

The empty form cannot be sent.



00:10:49 | Note • Problem

When I try to submit empty form only first mandatory item is highlighted (in this case “lastname”).
It would be better to inform user about all items what has some error (cannot be empty or have invalid value)



00:11:51 | Note • Problem

I do not like the implicit error messages and theirs format. I would expect some more user-friendly design.
Also the error messages are in English language. I would expect Japanese.



00:13:16 | Screenshot • Problem

The screenshot shows a registration form titled "デモ口座の開設" (Demo Account Setup) on a browser. The form fields are: Name (Vomacka), Phone Number (asdfasdf), Country (dropdown), Email Address (asdf), Platform (dropdown), Initial Account Type (dropdown), Desired Leverage (dropdown), Desired Deposit (dropdown), and Initial Balance (text input). An error message "Please match the format requested." is displayed next to the email field. At the bottom, there is a checkbox for "Newsletter" and a purple button labeled "デモ口座を開設する" (Open Demo Account).

I've got error message for invalid format of email, but I would expect some hint about what is the correct format of the email.



00:14:24 | Note • Problem

The pattern for the email format is invalid so also e.g.: “asdf@example” si considered as valid email which is not.
Hint: I see incorrect escaping of the regexp in the source code.



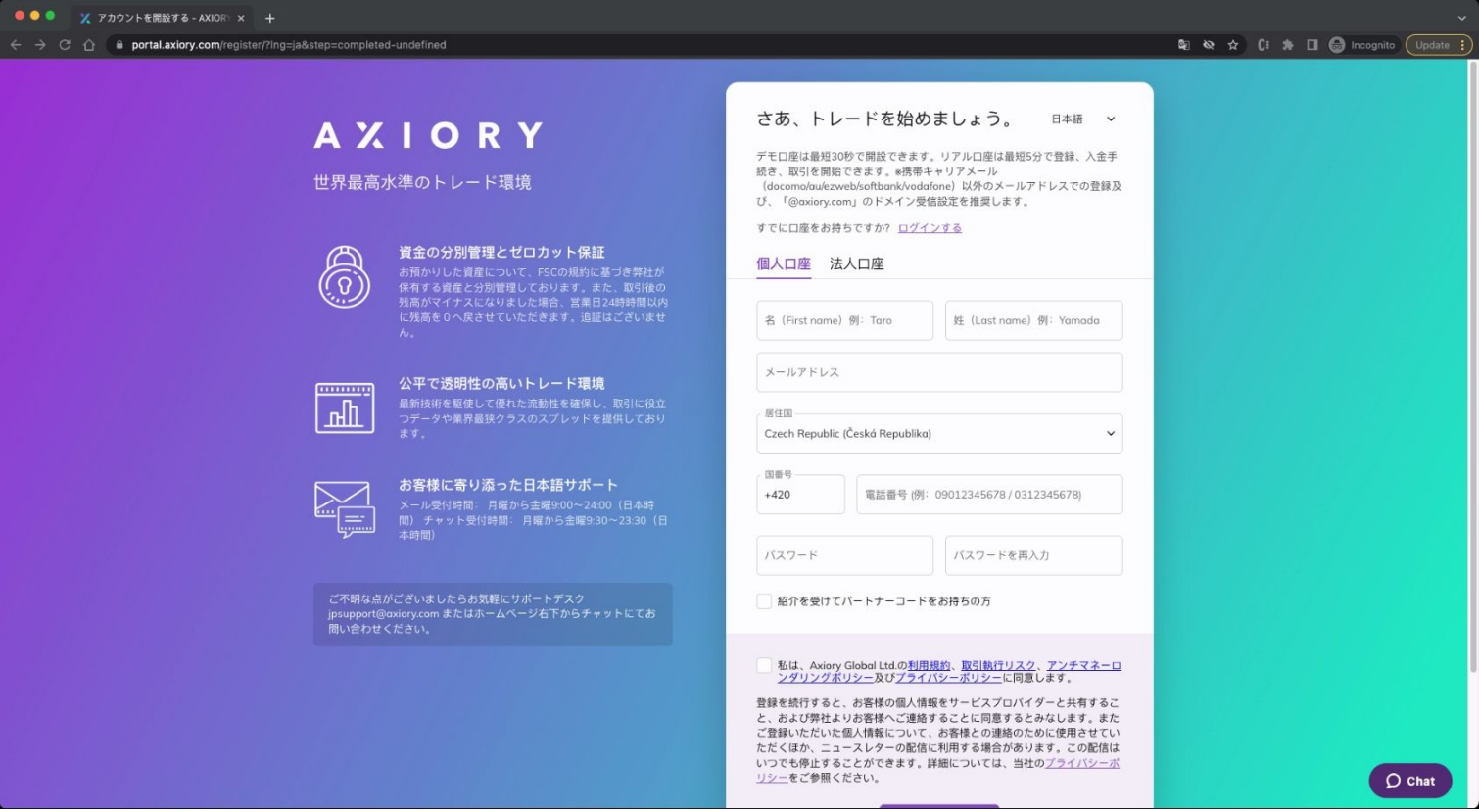
00:15:00 | Screenshot • Question

The screenshot shows the same registration form, but now the email field contains "asdf@example" and the initial balance field contains "100". An error message "Value must be greater than or equal to 1000." is displayed next to the initial balance field. The "デモ口座を開設する" button is still visible at the bottom.

Deposit field has some min and max value, but these values do not reflect selected currency. I guess these values could depends on selected currency. Don't you think?



00:16:39 | Screenshot • Comment



If I provide all mandatory items the form seems to be accepted (I assume the redirect to the main page of porta.axiory.com is the success, but here I would really need the Requirement)



00:17:33 | Note • Comment

The mandatory items are:

- lastname
- phone
- email
- deposit
- iAgreeDemo (checkbox)



00:18:27 | Note • Problem

Phone item has been accepted in definitely wrong format. I've provided string “asdfasdfsdf” and it’s not correct phone number in any country I assume.



00:19:44 | Note • Question

Are we sure that mandatory item list is complete? I would expect at least “firstname”, “currency” as mandatory as well.



Session ended • Duration 00:19:49 11h15 | 06-03-2023