

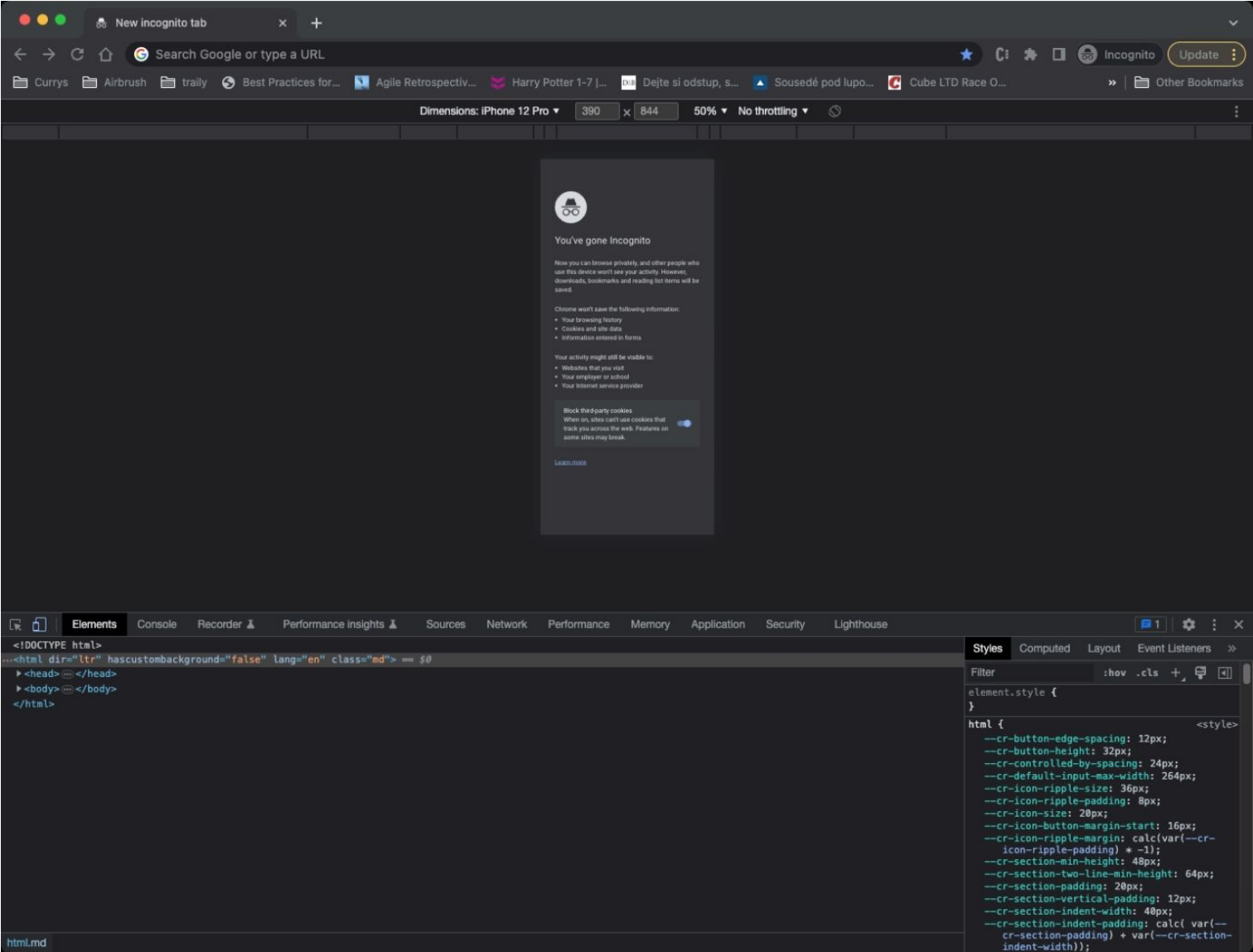
Title  
Demo account form - mobile

Charter  
Same URL: [https://revolgy-forms-case-study-master.staging.axiory.com/jp/registration/demohttps://revolgy-forms-case-study-master.staging.axiory.com/jp/registration/demo] For mobile I will be testing in the desktop browser in mobile device emulator mode. I've selected \*iPhone 12 Pro\* device profile. Exploratory testing is time-boxed for 15 minutes

Preconditions  
No preconditions defined

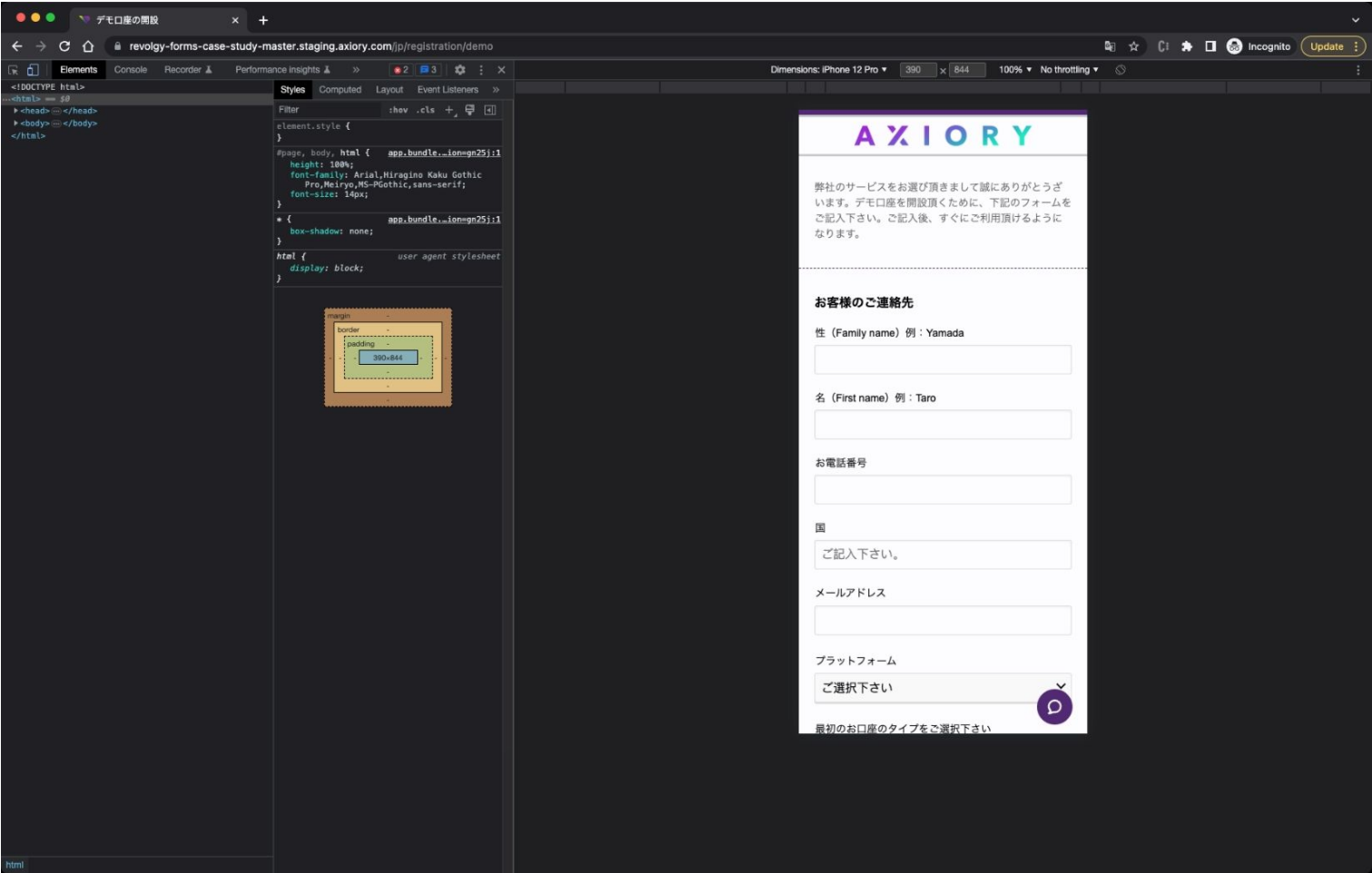
Session started • Duration 00:16:14 11h24 | 06-03-2023

00:00:28 | Screenshot • Comment



New incognito windows with iPhone 12 Pro device simulation is prepared

00:01:06 | Screenshot • Comment



Application under the test is opened



00:02:12 | Note • Comment

I try not to use desktop related inputs (like scrolling by mouse middle wheel) but I try to simulate all actions only by “touching the screen”.

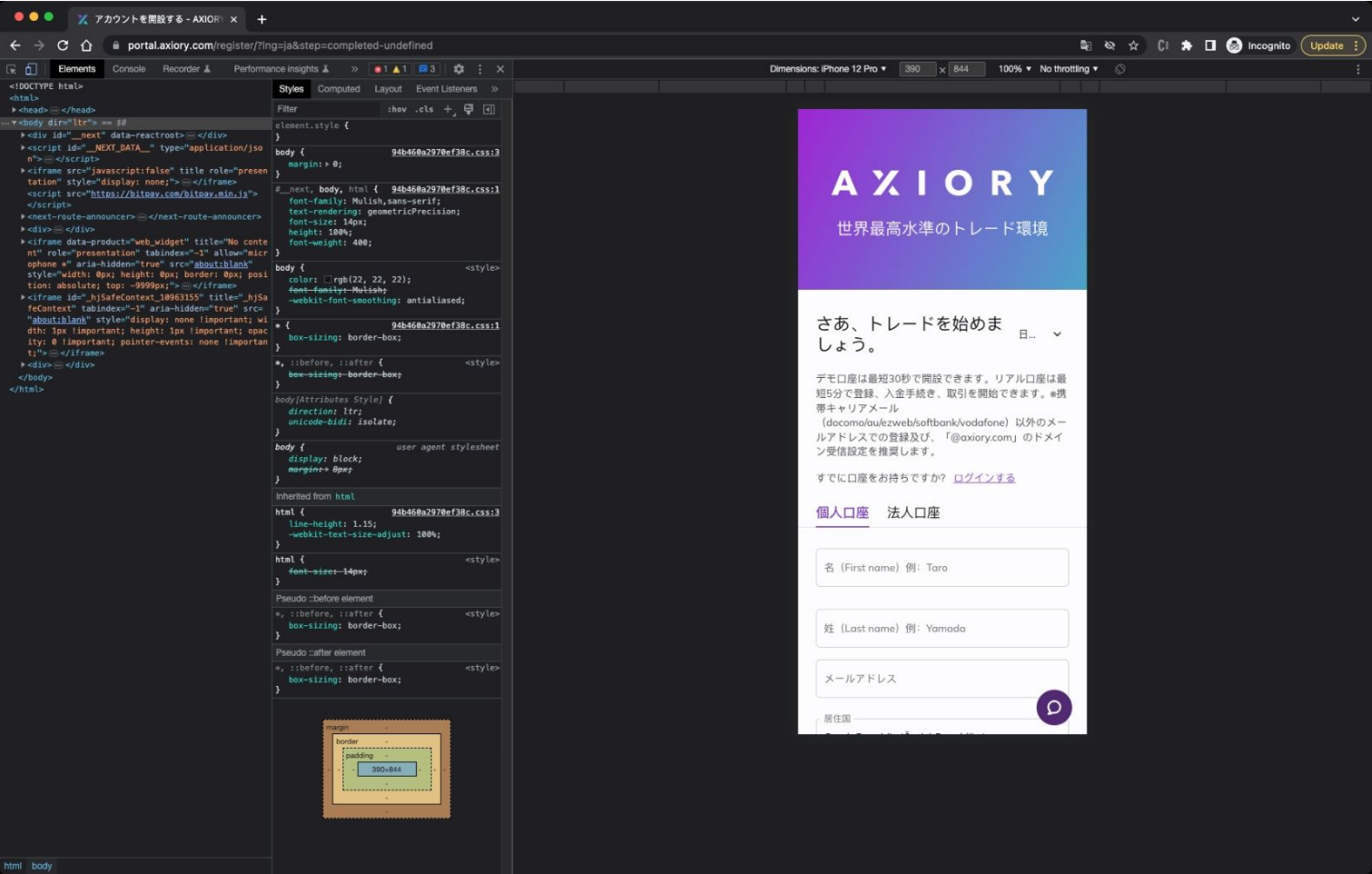


00:03:13 | Note • Problem

Sending empty form is not possible. The “hidden mandatory” items are required.



00:05:24 | Screenshot • Comment



The list of all mandatory items is same as on desktop version.



00:06:37 | Note • Idea

I would check the international format for the phone field. Currently there is no limitation for the phone field.




00:07:18 | Note • Comment

Now let’s try to provide some value into all possible form fields.




00:09:23 | UserFile • Problem

 Screenshot 2023-03-06 at 11.32.22.png

If I tap “platform” select input field the design seems to be broken. The dropdown menu with options is shown too small and on wrong place.



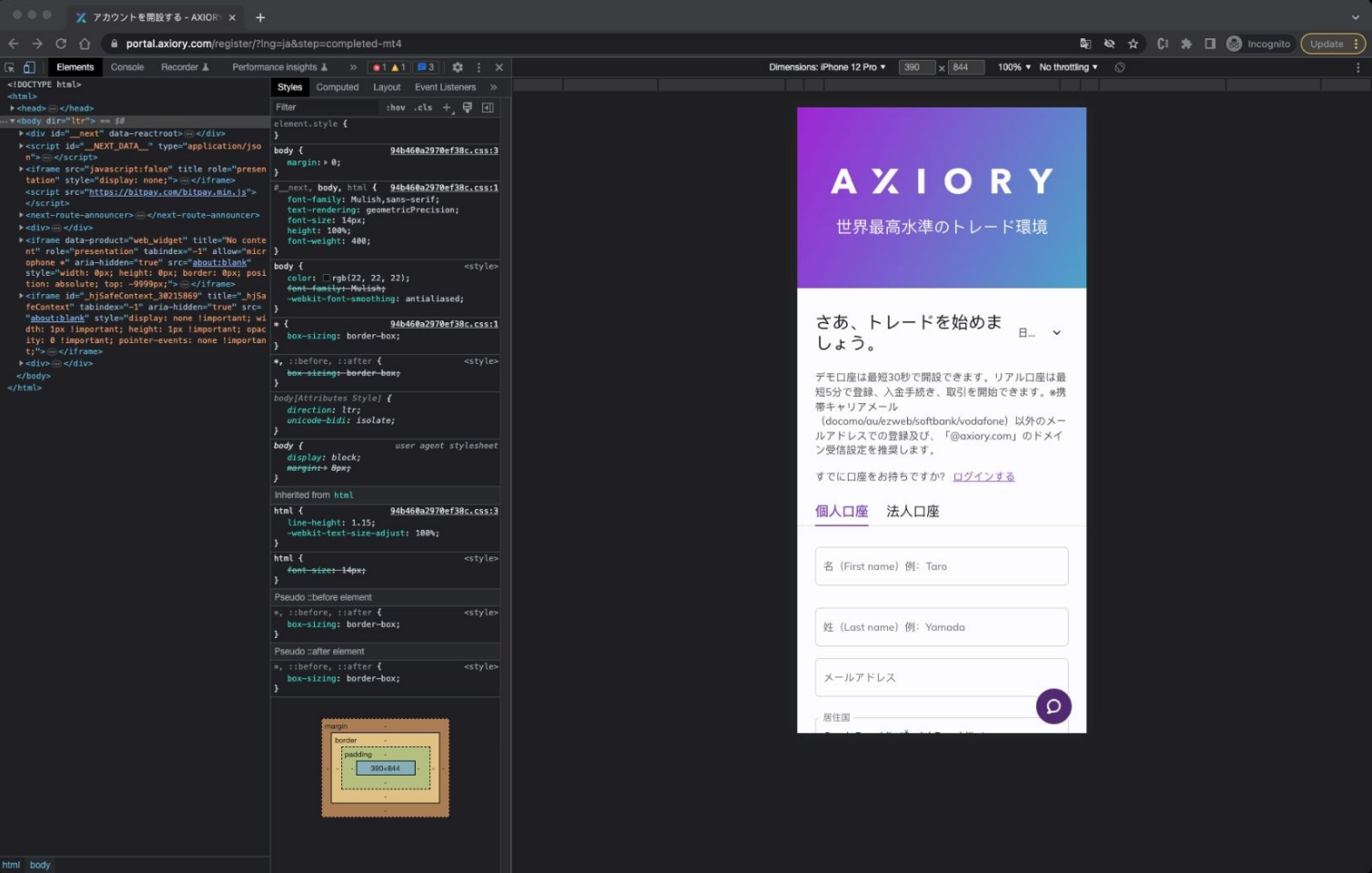
00:10:40 | UserFile • Problem

 Screenshot 2023-03-06 at 11.33.56.png

Same problem with wrong placement occurs for all four select input fields.



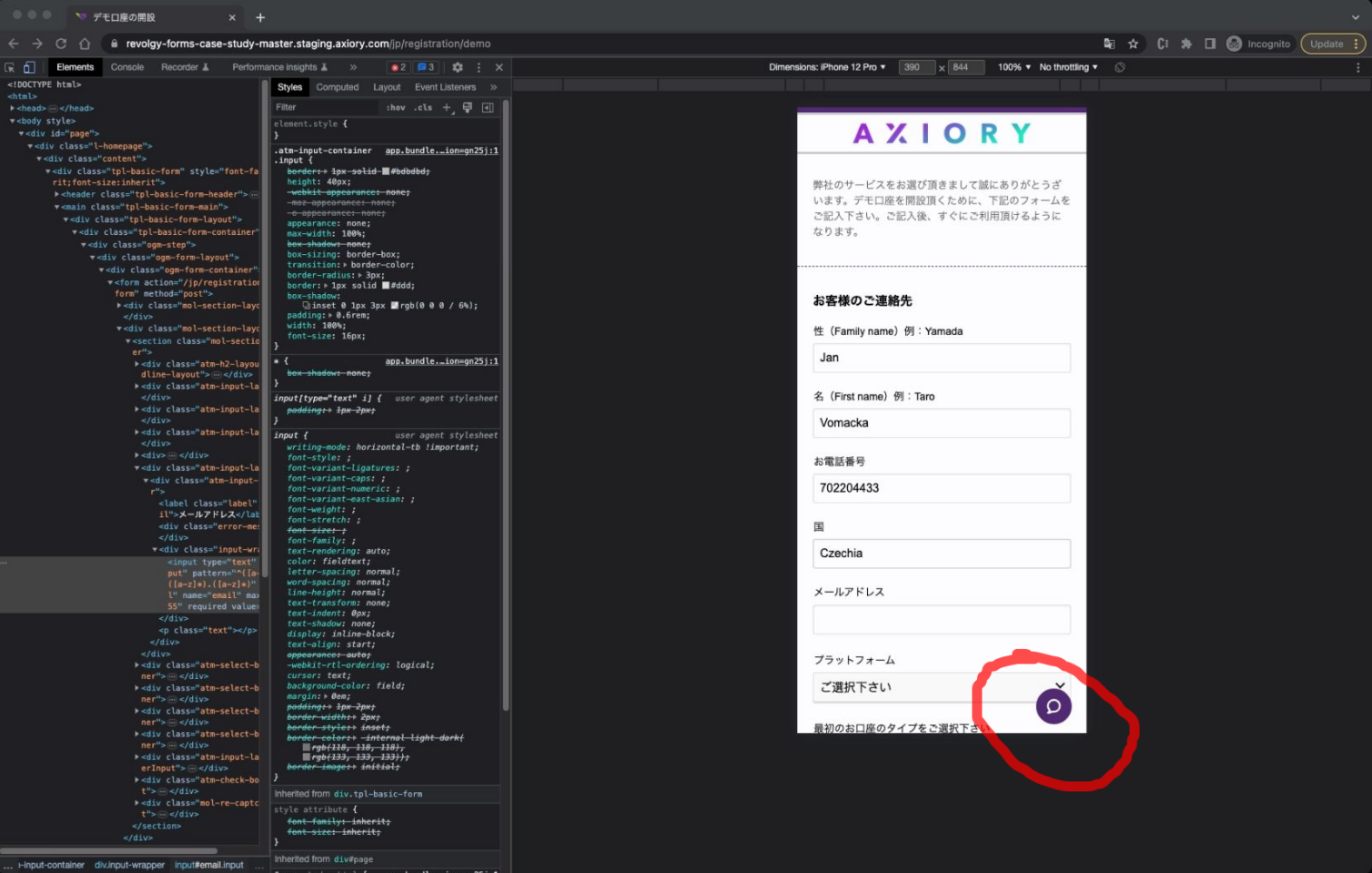
00:12:31 | Screenshot • Comment



If I provide values to all possible form items the form seems to be accepted.



00:14:09 | Screenshot • Comment

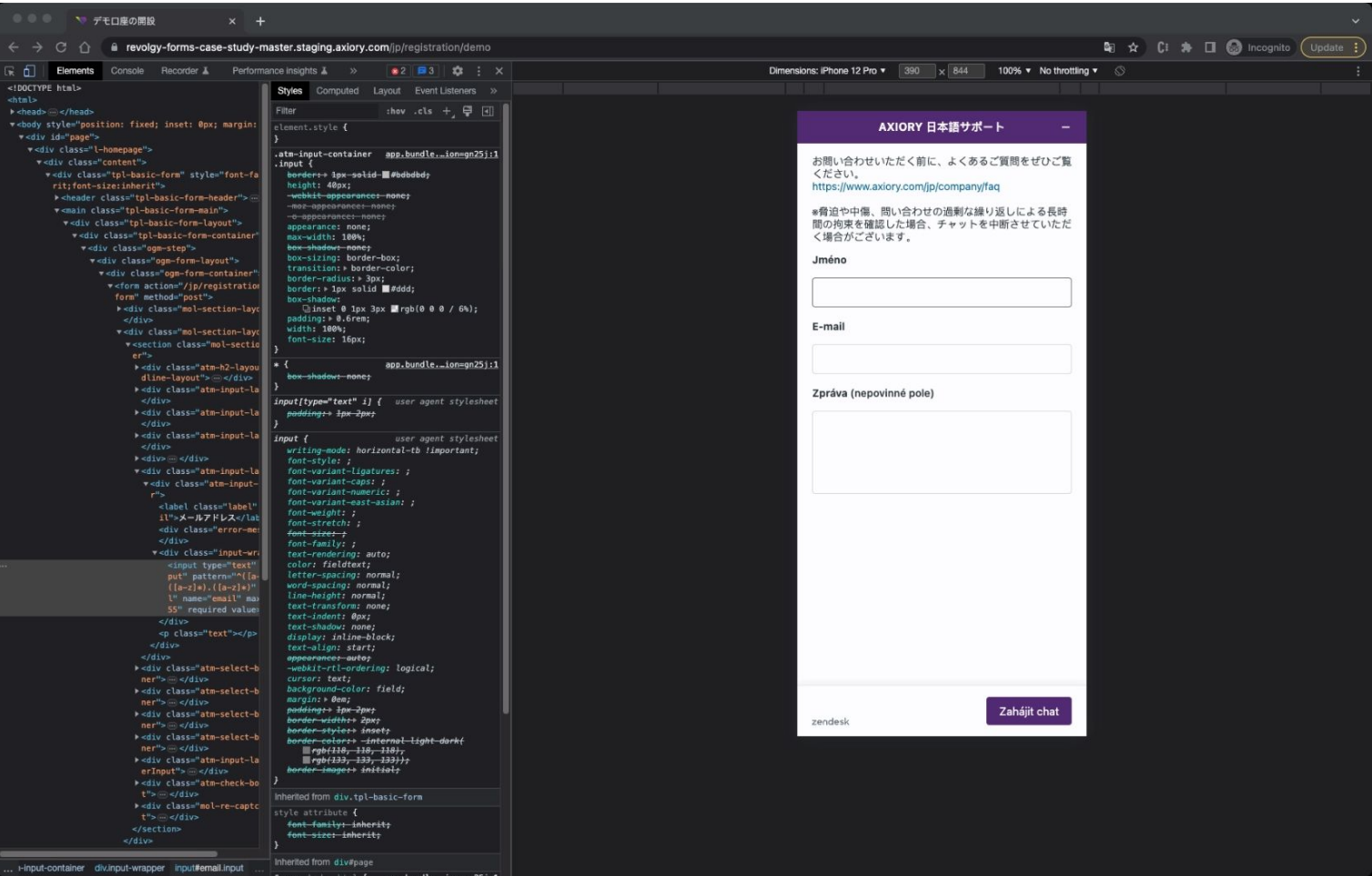


Let's try to open LiveChat





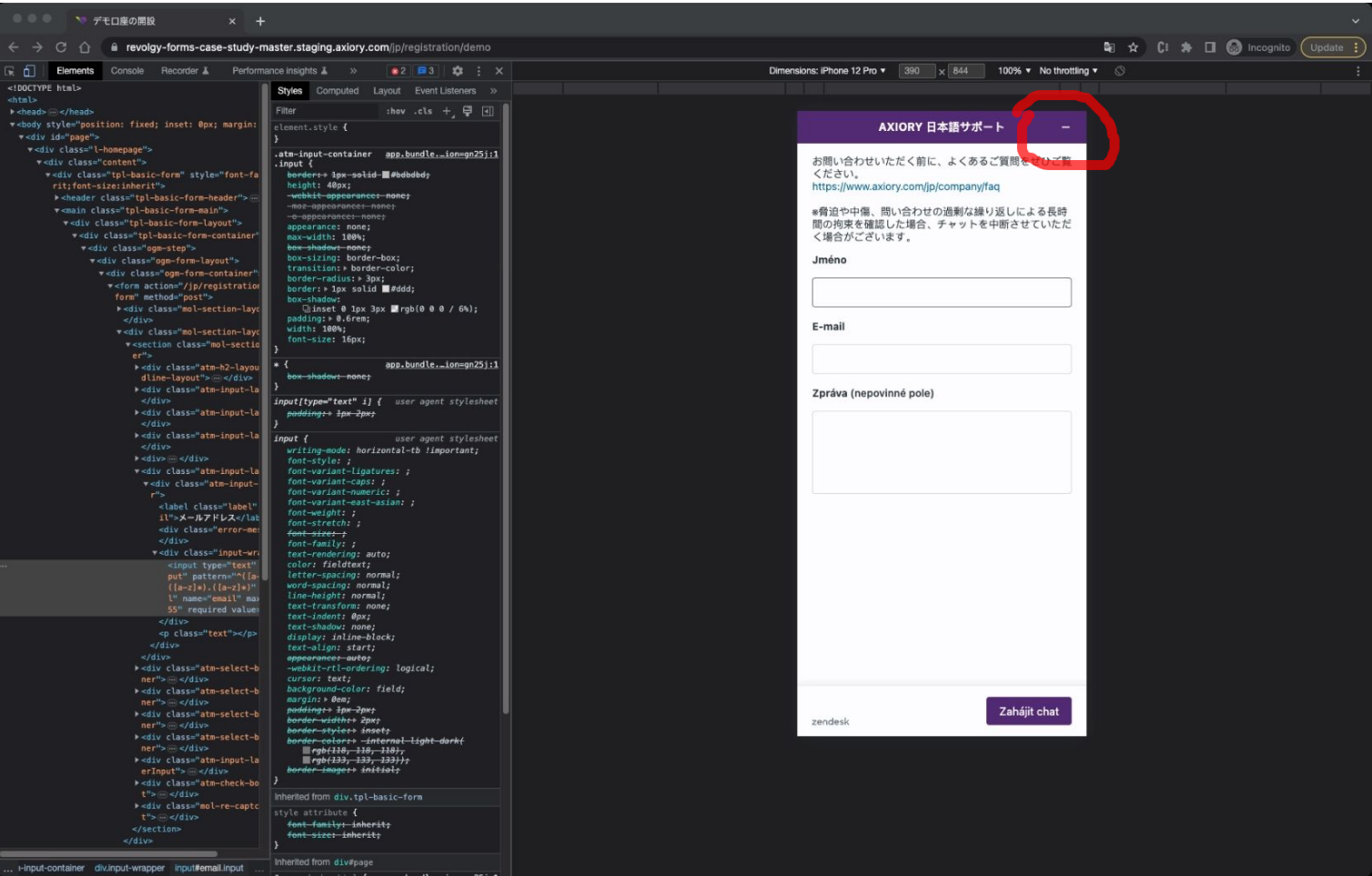
00:14:58 | Screenshot • Suggestion



Name and email could be already pre-filled, because I have them already written in the form on previsou page.



00:15:30 | Screenshot • Comment



Let's go back and check that I did not loose any previously written values.



00:15:58 | Note • Comment

Seems OK. The previous values are shown.



Session ended • Duration 00:16:14 11h40 | 06-03-2023