KIMANI **WALKER**

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EDUCATION

JUNE 2018 – AUG 2018

CODING BOOTCAMP, COVALENCE IO

SOFTWARE PROJECTS

GROUPR APP (REACT, NODE JS, MYSQL)

- Designed website mirroring meetup
- Used React Router to create site map/pages
- Customized colors and fonts on front end using custom css and bootstrap
- Used React class-based components to customize front end
- Built database from scratch using MySQL
- Created fetch calls using react on front end to display data from database
- Used Express JS library to handle all API calls and routes on backend
- Node JS was used to create testing server
- Tested all API calls through Postman
- Deployed app to web using Heroku
- Added stripe integration to RSVP modal so that user must pay before booking

MY BLOGGER APP (REACT, NODE JS, MYSQL, BCRYPT)

- Created a personal blog using ReactJS
- Used bootstrap to customize front end with components such as cards, buttons, input boxes, etc.
- Added Google/Facebook authentication using bcrypt
- Used Node JS to create testing server
- Made fetch calls to reddit to hit API and display different blog post
- Used React Router to create site map/pages
- Used Express JS library to handle back end API calls and post methods to database
- Added stripe integration

CHIPER APP (REACT, NODE JS, MYSQL)

- Created app similar to twitter that stores users posts in MySQL database
- Used bootstrap to customize front end
- Built back end and routes using Express library
- Used postman to test functionality of post, edit, and delete methods to database
- Used React router to set up front end routes
- Used cards to pass through necessary data to display single chirps by their id

AUG 2013 - CURRENT

BUSINESS INFORMATION SYSTEMS CONCENTRATION, TROY UNIVERSITY

Gaining knowledge of the information systems and business fields

AUG 2009 – MAY 2013

ADVANCED DIPLOMA, HOOVER HIGH SCHOOL

Graduated with advanced diploma
Involved with IT Academy

EXPERIENCE

FEB 2019 – CURRENT

SAP, TECHNICAL SUPPORT ENGINEER

Provide technical support for cloud commissions products
Identify and resolves technical problems and issues with assigned applications
Escalates problems beyond level of expertise to manager or more experienced staff
Deliver quality and timely results per SLA
Test and document cloud application upgrade related issues
Build SQL scripts to assist with backend functionality
Check logs and database for server and application related issues
Build knowledge base articles with solutions and workarounds for issues

AUG 2018 – DEC 2018

ELIGIBILITY/DATA SPECIALIST, RXBENEFITS (CONTRACT)

Handled exchange of data between clients, PBM's and other 3rd parties
Tracked projects to ensure that data/files were received and processed on time
Acted as an eligibility implementation project manager
Received calls from both internal and external customers regarding data file issues
Assisted with operational aspects of implementing changes to existing clients
Ensured accurate documentation of vendor specific eligibility process

FEB 2016 – JUNE 2018

INFORMATION SYSTEMS INTERN / CORPORATE ASSISTANT, ALTEC.INC

Aided CEO and executives with day to day operations
Maintained helpdesk with information systems group
Reset passwords for employees locked out of system
Fixed timesheets for employees missing punches
Sql coding to modify users records in database
Used sql to pull clients/employees records for HR
Used excel to build pivot tables and charts for HR
Assisted in Kronos and PeopleSoft upgrades

AUG 2013 – JAN 2016

COMPUTER LAB ASSISTANT / TROY UNIVERSITY

Answered help desk telephone and email

Used troubleshooting, logical processing, and problem-solving skills to resolve hardware, software, and network issues

Effectively prioritized workload in a fast-paced environment

Documented procedures, technical specifications and similar items to improve departmental knowledge

Accurately logged calls into the Help Desk ticketing system

Referred unresolved help desk issues to next level support

JANUARY 2013 – CURRENT

WEB DESIGN BY FAITH LLC.

Aid CEO in day to day operations

Helps maintain/update existing sites using Dreamweaver, WordPress, Joomla, etc.

Create marketing content for customers

Deploy updates to web using FileZilla

In charge of storing backups of all sites

Create commercials and ads using Final Cut Pro