

## COMP1531 Group Assignment

# USER STORIES

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### Priority Table:

Priority Table
1=Very High
2=High
3=Medium
4=Low
5=Very low

### Epic story 1: As a user, I want to log in to the system.

<b>ID</b>	US1.1
<b>NAME</b>	Login and Authentication
<b>User-Story Description:</b> As a patient, I'd like to log in to the system so that I can use customized services for a patient in the system. <b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ Patients should be able to log into the system with their e-mail and password.</li><li>✓ Once patients have successfully logged in, they will be directed to their personal pages where they can use customized features for patients in the system: Book an appointment, Provide ratings for health providers and View appointment history</li><li>✓ In case of log-in failure, the user is displayed a message "invalid e-mail or password".</li></ul>	
<b>Estimate</b>	2 story points
<b>Priority</b>	1=Very High

<b>ID</b>	US1.2
<b>NAME</b>	Login and Authentication

**User-Story Description:**

As a health provider, I'd like to log in to the system so that I can use customized services for a health provider in the system.

**Acceptance Criteria:**

- ✓ Health provider should be able to log into the system with their e-mail and password.
- ✓ Once patients have successfully logged in, they will be directed to their personal pages where they can use customized features for health providers in the system: View appointment history, View patient history and Record information of patient's visit.
- ✓ In case of log-in failure, the user is displayed a message "invalid e-mail or password".

<b>Estimate</b>	2 story points
<b>Priority</b>	1=Very High

## **Epic story 2: As a patient, I want to search for health providers, view health providers' profile and book an appointment.**

<b>ID</b>	US2.1
<b>NAME</b>	Search for a Health Provider
<b>User-Story Description:</b> As a patient, I'd like to be able to search for a health provider so that I'll be able to find a right health provider that suits my interest. <b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ Patient should be able to search for health providers by their names.</li><li>✓ Patient should be able to search for health providers by their type of service (General Practitioner/Pathologist/Pharmacist/Physiotherapist)</li><li>✓ The search result should not only return the exact matches but 'near-matches' as well.</li><li>✓ The search result should contain brief details (name/type of service/rating) about the health provider and a link to the corresponding profile page.</li><li>✓ The search result should be displayed in order where the name is the first and type of service is the second and the rating is the last.</li><li>✓ In the case of searching for a name that is stored in the system more than once, it should be sorted in the order: name, type of service, rating.</li><li>✓ In the case of searching for a type of service that is stored in the system more than once, it should be sorted in the order: type of service, rating, name.</li><li>✓ In the case of invalid inputs and searches that are not stored in the system, it should display a message saying "no search results found".</li></ul>	
<b>Estimate</b>	8 story points
<b>Priority</b>	2=High

<b>ID</b>	US2.2
<b>NAME</b>	Search for a Health Center
<b>User-Story Description:</b> As a patient, I'd like to be able to search for a health center so that I'll be able to find a right health center that suits my interest.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"> <li>✓ Patient should be able to search for health centers by their names.</li> <li>✓ Patient should be able to search for health centers by suburb</li> <li>✓ The search result should not only return the exact matches but 'near-matches' as well.</li> <li>✓ The search result should contain brief details (name/type of service/suburb/rating) about the health center and a link to the corresponding profile page.</li> <li>✓ The search result should be displayed in the order as following: name, suburb, type of service, rating.</li> <li>✓ In the case of searching for a name that is stored in the system more than once, it should be sorted in the order: name, suburb, type of service, rating.</li> <li>✓ In case of searching for a suburb that is stored in the system more than once, it should be sorted in the order: suburb, type of service, rating, name.</li> <li>✓ In case of searching for a type of service that is stored in the system more than once, it should be sorted in the order: type of service, suburb, rating, name.</li> <li>✓ In case of invalid inputs and searches that are not stored in the system, it should display a message "no search results found".</li> </ul>	
<b>Estimate</b>	8 story points
<b>Priority</b>	2=High

<b>ID</b>	US2.3
<b>NAME</b>	Book an Appointment
<b>User-Story Description:</b> As a patient, I'd like to be able to book an appointment so that I'll be able to see a doctor.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"> <li>✓ A widget should let the patient select the time slots for the appointment.</li> <li>✓ Everyday should be partitioned into 48 equally-sized time slots, each of which are 30 minutes long in length.</li> <li>✓ Patients should only be able to select an available time-slot.</li> <li>✓ Optionally, patients should be able to write a brief reason of visit.</li> <li>✓ After selecting a time slots, patients can click 'book' to finalize the booking.</li> <li>✓ Once the patient has booked the appointment successfully, confirmation message should be displayed to the patients. (Optionally, E-mail confirmation)</li> </ul>	
<b>Estimate</b>	4 story points

<b>Priority</b>	3=Medium
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<b>ID</b>	US2.4
<b>NAME</b>	View Health Center Profile
<b>User-Story Description:</b> As a patient, I'd like to be able to view a health center profile so that I'll be able to gain more information about health center.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"> <li>✓ Health center profile should show details about this center including its contact number, name, suburb, type of service and customer rating.</li> <li>✓ Health center profile should show a list of all health providers working for the center, categorized by the type of service they provide.</li> <li>✓ For each provider on the list, there should be a link to the provider's profile as well as a button to proceed to booking an appointment with the provider at the center.</li> </ul>	
<b>Estimate</b>	4 story points
<b>Priority</b>	4=low

<b>ID</b>	US2.5
<b>NAME</b>	View Health Provider Profile
<b>User-Story Description:</b> As a patient, I'd like to be able to view a health provider profile so that I'll be able to gain more information about health provider.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"> <li>✓ Health provider profile should show their details including name, contact number, e-mail, type of service, a list of all affiliated health centers and average rating.</li> <li>✓ For each center on the affiliated health center list, there should be a link to the center's profile as well as a button to proceed to booking an appointment with the provider at the center.</li> </ul>	
<b>Estimate</b>	4 story points
<b>Priority</b>	4=low

<b>ID</b>	US2.6
<b>NAME</b>	View Appointment History
<b>User-Story Description:</b> As a patient, I'd like to be able to view my appointment history so that I can easily manage and keep track of my appointments.	

**Acceptance Criteria:**

- ✓ Appointment history should be displayed in a chronological order.
- ✓ By default, the list is displayed based on the most recent visit (date).
- ✓ User still can choose to sort the list by the following criteria: Date in reversed order, Center name, provider name.
- ✓ Each entry on the list should contain links to the profile pages of the corresponding health provider and the corresponding health center.

<b>Estimate</b>	4 story points
<b>Priority</b>	4=low

<b>ID</b>	US2.7
<b>NAME</b>	Provide Rating for a health provider
<b>User-Story Description:</b> As a patient, I'd like to rate health providers based on their service to provide feedback.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ If a patient rate same provider more than once, only the patient's most recent rating should count towards their overall average rating.</li><li>✓ Patients can choose to be anonymous when they provide a rating.</li><li>✓ Rating range is from 0 to 5 stars.</li><li>✓ Display how many people have rated.</li></ul>	
<b>Estimate</b>	2 story points
<b>Priority</b>	5=very low



<b>ID</b>	US2.8
<b>NAME</b>	Provide Rating for a health center
<b>User-Story Description:</b> As a patient, I'd like to rate health center based on their service to provide feedback.	
<b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ If a patient rates same health center more than once, only the patient's most recent rating should be counted towards their overall average rating.</li><li>✓ Patients can choose to be anonymous when they provide a rating.</li><li>✓ Rating range is from 0 to 5 stars.</li><li>✓ Display how many people have rated.</li></ul>	
<b>Estimate</b>	2 story points
<b>Priority</b>	5=very low

**Epic story 3: As a health provider, I want to view appointment history and record information of patient's visit.**

<b>ID</b>	US3.1
<b>NAME</b>	View Appointment History
<b>User-Story Description:</b> As a health provider, I'd like to be able to access to my appointment history so that I can easily manage and keep track of my appointments. <b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ Appointment history should be displayed in a chronological order.</li><li>✓ Each entry on the list should contain links to the profile pages of the corresponding patient.</li><li>✓ Through the link to the patient profile page, health-care provider should be able to view the past history of the patient.</li><li>✓ The past history of patient should display the following: recorded notes, prescribed medicine, previous visit dates.</li></ul>	
<b>Estimate</b>	2 story points
<b>Priority</b>	4=low

<b>ID</b>	US3.2
<b>NAME</b>	Record some information of Patient's visit.
<b>User-Story Description:</b> As a health provider, I'd like to be able to record some information of my patient's visit so that I can refer to that information for treating my patient in the future. <b>Acceptance Criteria:</b> <ul style="list-style-type: none"><li>✓ Health-care provider should be able to record notes of the patient's visit.</li><li>✓ Health-care provider should be able to record any medication prescribed to the patient.</li></ul>	
<b>Estimate</b>	2 story points
<b>Priority</b>	4=low