Original Analysis Case Study

Part 1: Graphics Analysis

Part 2 : Feature Reduction (Extraction/Selection)

Part 3: Model Selection and Evaluation

Part 1: Graphics Analysis

In this case study, as part of phase I, we will perform exploratory data analysis by graphing the features in the dataset.

The dataset is composed of 10,000 customer's record at a bank. The dataset has a total of 14 features 13 of which can be considered as independent variables and 1 as the dependent variable. The goal is to build a model that can predict whether a customer is likely to stay or exit the bank. The model will predict the dependent variable 'Exited' using the appropriate set of independent variables

'CreditScore','Geography','Gender','Age','Tenure','Balance','NumberOfProducts','HasCrCard', and 'IsActiveMember'.

We will perform model selection and model validation exercises and use the model the make the desired prediction. The accuracy and percision of the model will be analyzed in the next phases of the study.

```
In [101]: # Load Libraries
    import pandas as pd
    import matplotlib.pyplot as plt
    import numpy as np
    import xlrd

In [102]: #Step 1: Load data into a dataframe
    DataFile = "Data/BankCustomers.xlsx"
    data = pd.read_excel(DataFile)

In [103]: # Step 2: check the dimension of the table
    print("The dimension of the table is: ", data.shape)

The dimension of the table is: (10000, 14)
```

```
In [104]: #Step 3: Look at the data
print(data.head(5))
```

	RowNumb	er	Custome	rId	Surname	CreditScore	Geography	Gender	Age	\
0		1	15634	602	Hargrave	619	France	Female	42	
1		2	15647	311	Hill	608	Spain	Female	41	
2		3	15619	304	Onio	502	France	Female	42	
3		4	15701	354	Boni	699	France	Female	39	
4		5	15737	888	Mitchell	850	Spain	Female	43	
	Tenure		Balance	Num	OfProducts	HasCrCard	IsActiveMe	mber \		
0	2		0.00		1	1		1		
1	1	8	3807.86		1	0		1		
2	8	15	9660.80		3	1		0		
3	1		0.00		2	0		0		
4	2	12.	5510.82		1	1		1		

	EstimatedSalary	Exited
0	101348.88	1
1	112542.58	0
2	113931.57	1
3	93826.63	0
4	79084.10	0

```
In [105]: #Step 5: what type of variables are in the table
    print("Describe Data")
    print(data.describe())

Describe Data
    RowNumber CustomerId CreditScore Age Tenur
```

	RowNumber	CustomerId	CreditScore	Age	Tenur
e \ count 0	10000.00000	1.000000e+04	10000.000000	10000.000000	10000.00000
mean 0	5000.50000	1.569094e+07	650.528800	38.921800	5.01280
std 4	2886.89568	7.193619e+04	96.653299	10.487806	2.89217
min 0	1.00000	1.556570e+07	350.000000	18.000000	0.00000
25% 0	2500.75000	1.562853e+07	584.000000	32.000000	3.00000
50% 0	5000.50000	1.569074e+07	652.000000	37.000000	5.00000
75% 0	7500.25000	1.575323e+07	718.000000	44.000000	7.00000
max 0	10000.00000	1.581569e+07	850.000000	92.000000	10.00000
count mean std min 25% 50% 75% max count mean std	Balanc 10000.00000 76485.88928 62397.40520 0.00000 9.00000 97198.54000 127644.24000 250898.09000 EstimatedSal 10000.000 100090.239 57510.492	0 10000.0000000000000000000000000000000	10000.00000 00 0.70556 54 0.45584 00 0.00006 00 1.00006 00 1.00006 00 1.00006 1.00006	10000.000 0.515 1 0.499 0 0.000 0 0.000 0 1.000	000 100 797 000 000 000
min 25% 50% 75% max	11.580 51002.110 100193.915 149388.247 199992.480	000 0.0006 000 0.0006 500 0.0006	000 000 000		

```
In [106]: # Step 6a: Summary of object type data
print("Summarized Data")
print(data.describe(include=['0']))
```

Summarized Data

	Surname	Geography	Gender
count	10000	10000	10000
unique	2932	3	2
top	Smith	France	Male
freq	32	5014	5457

```
In [107]: # Step 6b: Summary of numeric type data
print("Summarized Data")
print(data.describe(include=np.number))
```

Summar	ized Data RowNumber	CustomerId	CreditScore	Age	Tenur
e \	NowNumber	Cu3 comer ru	Creditacore	Age	Tenui
count 0	10000.00000	1.000000e+04	10000.000000	10000.000000	10000.00000
mean 0	5000.50000	1.569094e+07	650.528800	38.921800	5.01280
std 4	2886.89568	7.193619e+04	96.653299	10.487806	2.89217
min 0	1.00000	1.556570e+07	350.000000	18.000000	0.00000
25% 0	2500.75000	1.562853e+07	584.000000	32.000000	3.00000
50% 0	5000.50000	1.569074e+07	652.000000	37.000000	5.00000
75% 0	7500.25000	1.575323e+07	718.000000	44.000000	7.00000
max 0	10000.00000	1.581569e+07	850.000000	92.000000	10.00000
count mean std min 25% 50% 75% max	Balanc 10000.00000 76485.88928 62397.40520 0.00000 0.00000 97198.54000 127644.24000 250898.09000	0 10000.00000 8 1.53020 2 0.58165 0 1.00000 0 1.00000 0 2.00000	90 10000.0000 90 0.70550 54 0.45584 90 0.00000 90 0.00000 90 1.00000 90 1.00000	10000.000 0.515 1 0.499 0 0.000 0 0.000 0 1.000	000 100 797 000 000 000
count mean std min 25% 50% 75% max	EstimatedSal 10000.000 100090.239 57510.492 11.580 51002.110 100193.915 149388.247 199992.480	000 10000.0000 881 0.2037 818 0.4027 000 0.0000 000 0.0000 000 0.0000 500 0.0000	900 700 769 900 900 900		

Histogram of ['Age', 'HasCrCard', 'IsActiveMember', 'Exited']

```
In [108]:
           # set up the figure size
           plt.rcParams['figure.figsize'] = (20, 10)
           # make subplots
           fig, axes = plt.subplots(nrows = 2, ncols = 2)
           # Specify the features of interest
           num features = ['Age', 'HasCrCard', 'IsActiveMember', 'Exited']
           xaxes = num_features
           yaxes = ['Counts', 'Counts', 'Counts']
           # draw histograms
           axes = axes.ravel()
           for idx, ax in enumerate(axes):
                ax.hist(data[num_features[idx]].dropna(), bins=50)
                ax.set_xlabel(xaxes[idx], fontsize=20)
               ax.set_ylabel(yaxes[idx], fontsize=20)
                ax.tick params(axis='both', labelsize=15)
           plt.show()
                                                       7000
                                                       6000
            Counts
600
600
                                                       4000
                                                       3000
                                                       2000
              200
                                                       1000
                                                                                    0.8
                                                       8000
             5000
             4000
                                                       6000
                                                     Counts
000
000
           Counts 2000
             3000
                                                       2000
             1000
               0 -
```

0.8

0.2

8.0

Exited

Barchart comparing the number of:

0.4

IsActiveMember

0.6

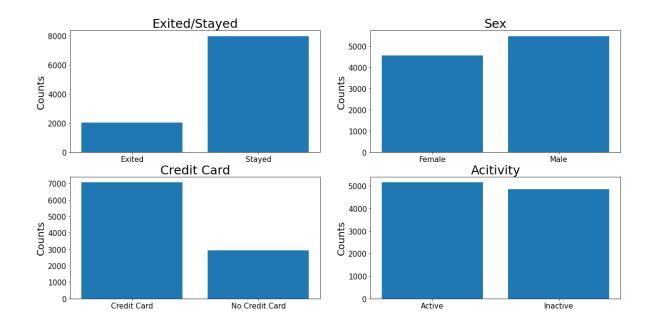
- Exits vs stays
- · Males vs. Female
- Has credit card vs does not have credit card

0.2

active members vs inactive members

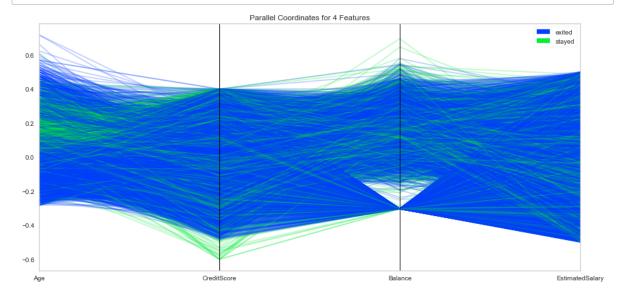
0.0

```
In [109]:
          # make subplots
          fig, axes = plt.subplots(nrows = 2, ncols = 2)
          # make the data read to feed into the visulizer
          X_Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}}).groupby(
          'Exited').size().reset index(name='Counts')['Exited']
          Y Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}}).groupby(
          'Exited').size().reset index(name='Counts')['Counts']
          # make the bar plot
          axes[0,0].bar(X_Exited, Y_Exited)
          axes[0,0].set title('Exited/Stayed', fontsize=25)
          axes[0,0].set_ylabel('Counts', fontsize=20)
          axes[0,0].tick params(axis='both', labelsize=15)
          # make the data read to feed into the visulizer
          X_Sex = data.groupby('Gender').size().reset_index(name='Counts')['Gender'
          Y Sex = data.groupby('Gender').size().reset index(name='Counts')['Counts'
          # make the bar plot
          axes[0,1].bar(X Sex, Y Sex)
          axes[0,1].set_title('Sex', fontsize=25)
          axes[0,1].set_ylabel('Counts', fontsize=20)
          axes[0,1].tick params(axis='both', labelsize=15)
          X HasCrCard = data.replace({'HasCrCard': {1: 'Credit Card', 0: 'No Credit
          Card'}}).groupby('HasCrCard').size().reset index(name='Counts')['HasCrCar
          d'1
          Y HasCrCard = data.replace({'HasCrCard': {1: 'Credit Card', 0: 'No Credit
          Card'\}).groupby('HasCrCard').size().reset index(name='Counts')['Counts']
          # make the bar plot
          axes[1,0].bar(X HasCrCard, Y HasCrCard)
          axes[1,0].set title('Credit Card', fontsize=25)
          axes[1,0].set ylabel('Counts', fontsize=20)
          axes[1,0].tick_params(axis='both', labelsize=15)
          X IsActive = data.replace({'IsActiveMember': {1: 'Active', 0: 'Inactive'
          }}).groupby('IsActiveMember').size().reset index(name='Counts')['IsActive
          Member']
          Y IsActive = data.replace({'IsActiveMember': {1: 'Active', 0: 'Inactive'
          }}).groupby('IsActiveMember').size().reset index(name='Counts')['Counts']
          # make the bar plot
          axes[1,1].bar(X IsActive, Y IsActive)
          axes[1,1].set title('Acitivity', fontsize=25)
          axes[1,1].set ylabel('Counts', fontsize=20)
          axes[1,1].tick params(axis='both', labelsize=15)
```



Parallel Coordinate graphe comparing ['Age', 'CreditScore', 'Balance', 'EstimatedSalary']

```
In [112]: # Step 9: Compare variables against those who stayed and those who exite
          #set up the figure size
          %matplotlib inline
          plt.rcParams['figure.figsize'] = (15, 7)
          plt.rcParams['font.size'] = 50
          # setup the color for yellowbrick visulizer
          from yellowbrick.style import set palette
          set_palette('sns_bright')
          # import packages
          from yellowbrick.features import ParallelCoordinates
          # Specify the features of interest and the classes of the target
          classes = ['exited', 'stayed']
          num_features = ['Age', 'CreditScore', 'Balance', 'EstimatedSalary']
          # copy data to a new dataframe
          data norm = data.copy()
          # normalize data to 0-1 range
          for feature in num features:
              data_norm[feature] = (data[feature] - data[feature].mean(skipna=True)
          )) / (data[feature].max(skipna=True) - data[feature].min(skipna=True))
          # Extract the numpy arrays from the data frame
          X = data norm[num features].values
          y = data.Exited.values
          # Instantiate the visualizer
          # Instantiate the visualizer
          visualizer = ParallelCoordinates(classes=classes, features=num features)
          visualizer.fit(X, y)
                                    # Fit the data to the visualizer
          visualizer.transform(X) # Transform the data
          visualizer.poof(outpath="images/pcoords2.png") # Draw/show/poof the data
          plt.show();
```

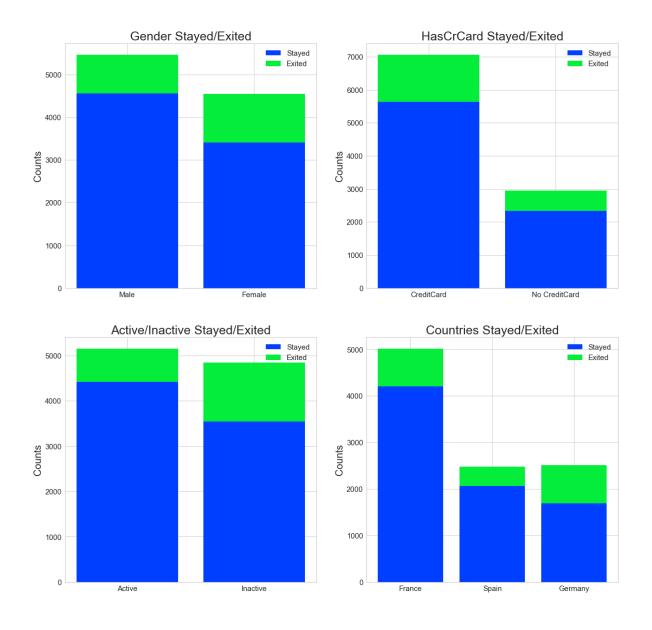


Stacked bar charts showing stays and exits based on:

- Gender
- Has Credit card
- banking activity
- gegraphic location(Country)

```
# Step 10 - stacked bar chart to compare Gender exit/stay numbers
In [113]:
          #set up the figure size
          %matplotlib inline
          plt.rcParams['figure.figsize'] = (20, 20)
          # make subplots
          fig, axes = plt.subplots(nrows = 2, ncols = 2)
          # make the data read to feed into the visulizer
          Gender_Stayed = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[data
          ['Exited']==0]['Gender'].value counts()
          Gender Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[data
          ['Exited']==1]['Gender'].value counts()
          Gender Exited = Gender_Exited.reindex(index = Gender_Stayed.index)
          # make the bar plot
          p1 = axes[0, 0].bar(Gender Stayed.index, Gender Stayed.values)
          p2 = axes[0, 0].bar(Gender Exited.index, Gender Exited.values, bottom=Gen
          der Stayed.values)
          axes[0, 0].set title('Gender Stayed/Exited', fontsize=25)
          axes[0, 0].set ylabel('Counts', fontsize=20)
          axes[0, 0].tick params(axis='both', labelsize=15)
          axes[0, 0].legend((p1[0], p2[0]), ('Stayed', 'Exited'), fontsize = 15)
          # make the data read to feed into the visulizer
          HasCrCard Stayed = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[d
          ata['Exited']==0]
          HasCrCard Stayed = HasCrCard Stayed.replace({'HasCrCard': {1: 'CreditCar
          d', 0: 'No CreditCard'}})['HasCrCard'].value counts()
          HasCrCard Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[d
          ata['Exited']==1]
          HasCrCard Exited = HasCrCard Exited.replace({'HasCrCard': {1: 'CreditCar'}})
          d', 0: 'No CreditCard'}})['HasCrCard'].value counts()
          HasCrCard Exited = HasCrCard Exited.reindex(index = HasCrCard Stayed.inde
          # make the bar plot
          p3 = axes[0, 1].bar(HasCrCard Stayed.index, HasCrCard Stayed.values)
          p4 = axes[0, 1].bar(HasCrCard Exited.index, HasCrCard Exited.values, bott
          om=HasCrCard Stayed.values)
          axes[0, 1].set title('HasCrCard Stayed/Exited', fontsize=25)
          axes[0, 1].set_ylabel('Counts', fontsize=20)
          axes[0, 1].tick params(axis='both', labelsize=15)
          axes[0, 1].legend((p3[0], p4[0]), ('Stayed', 'Exited'), fontsize = 15)
          # make the data read to feed into the visulizer
          IsActive Stayed = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[da
          ta['Exited']==0]
          IsActive Stayed = IsActive Stayed.replace({'IsActiveMember': {1: 'Active'
          , 0: 'Inactive'}})['IsActiveMember'].value counts()
          IsActive Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[da
          ta['Exited']==1]
          IsActive Exited = IsActive Exited.replace({'IsActiveMember': {1: 'Active'
          , 0: 'Inactive'}})['IsActiveMember'].value counts()
          IsActive Exited = IsActive Exited.reindex(index = IsActive Stayed.index)
          # make the bar plot
```

```
p4 = axes[1,0].bar(IsActive Stayed.index, IsActive Stayed.values)
p5 = axes[1,0].bar(IsActive Exited.index, IsActive Exited.values, bottom=
IsActive Stayed.values)
axes[1,0].set title('Active/Inactive Stayed/Exited', fontsize=25)
axes[1,0].set_ylabel('Counts', fontsize=20)
axes[1,0].tick_params(axis='both', labelsize=15)
axes[1,0].legend((p4[0], p5[0]), ('Stayed', 'Exited'), fontsize = 15)
# make the data read to feed into the visulizer
Country Stayed = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[dat
a['Exited']==0]['Geography'].value_counts()
Country Exited = data.replace({'Exited': {1: 'Exited', 0: 'Stayed'}})[dat
a['Exited']==1]['Geography'].value counts()
Country_Exited = Country_Exited.reindex(index = Country_Stayed.index)
# make the bar plot
p6 = axes[1,1].bar(Country_Stayed.index, Country_Stayed.values)
p7 = axes[1,1].bar(Country_Exited.index, Country_Exited.values, bottom=Co
untry Stayed.values)
axes[1,1].set title('Countries Stayed/Exited', fontsize=25)
axes[1,1].set_ylabel('Counts', fontsize=20)
axes[1,1].tick_params(axis='both', labelsize=15)
axes[1,1].legend((p6[0], p7[0]),('Stayed', 'Exited'), fontsize = 15)
plt.show()
```



Part 2: Feature Reduction (Extraction/Selection)

```
In [117]: data.columns
Out[117]: Index(['CreditScore', 'Geography', 'Gender', 'Age', 'Tenure', 'Balance',
                  'NumOfProducts', 'HasCrCard', 'IsActiveMember', 'EstimatedSalary',
                  'Exited'],
                 dtype='object')
In [118]:
          # Step 12 - Onehot code Geography
           from sklearn.preprocessing import LabelBinarizer, MultiLabelBinarizer
           feature = np.array(data['Geography'])
           one hot = LabelBinarizer()
          one hot.fit transform(feature)
Out[118]: array([[1, 0, 0],
                  [0, 0, 1],
                  [1, 0, 0],
                  [1, 0, 0],
                  [0, 1, 0],
                  [1, 0, 0]]
In [119]: one_hot.classes_
Out[119]: array(['France', 'Germany', 'Spain'], dtype='<U7')</pre>
In [120]:
          dummies = pd.get dummies(feature)
           dummies.head()
Out[120]:
              France Germany Spain
                            0
                                   0
           0
                  1
           1
                  0
                            0
                                   1
           2
                  1
                            0
                                   0
           3
                  1
                            0
                                  0
           4
                  0
                            0
                                  1
In [121]: # Drop Geography column
           data = data.drop(['Geography'],axis=1)
```

```
In [122]: # Add dummies
    data[dummies.columns] = dummies
    data.head()
```

Out[122]:

	CreditScore	Gender	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActi
0	619	Female	42	2	0.00	1	1	
1	608	Female	41	1	83807.86	1	0	
2	502	Female	42	8	159660.80	3	1	
3	699	Female	39	1	0.00	2	0	
4	850	Female	43	2	125510.82	1	1	

```
In [123]: # one-hot code Gender
    feature = np.array(data['Gender'])
    one_hot = LabelBinarizer()

    one_hot.fit_transform(feature)
    dummies = pd.get_dummies(feature)
    dummies
```

Out[123]:

	Female	Male
0	1	0
1	1	0
2	1	0
3	1	0
4	1	0
9995	0	1
9996	0	1
9997	1	0
9998	0	1
9999	1	0

10000 rows × 2 columns

In [124]: #drop Gender and add dummies
 data = data.drop(['Gender'],axis=1)
 data[dummies.columns] = dummies
 data.head()

Out[124]:

	CreditScore	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMembe
0	619	42	2	0.00	1	1	_
1	608	41	1	83807.86	1	0	
2	502	42	8	159660.80	3	1	
3	699	39	1	0.00	2	0	
4	850	43	2	125510.82	1	1	

In [125]: # Drop spain and male to avoid dummy trap
data = data.drop(['Male','Spain'],axis=1)
data.head()

Out[125]:

	CreditScore	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMembe
0	619	42	2	0.00	1	1	
1	608	41	1	83807.86	1	0	
2	502	42	8	159660.80	3	1	
3	699	39	1	0.00	2	0	
4	850	43	2	125510.82	1	1	

In [126]: # Move the dependent variable column to the last position.
Exited = data.replace({'Exited': {1: 'Existed', 0: 'Stayed'}})['Exited']

In [127]: data = data.drop(['Exited'],axis=1)
 data['Exited'] = Exited
 data.head()

Out[127]:

	CreditScore	Age	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMembe
0	619	42	2	0.00	1	1	_
1	608	41	1	83807.86	1	0	
2	502	42	8	159660.80	3	1	
3	699	39	1	0.00	2	0	
4	850	43	2	125510.82	1	1	

```
In [128]: # Step 13 - Set up independet variable and depndent variables and perform
          feature reduction
          Independents = data.iloc[:, :-1].values
          print(type(Independents))
          Dependent = data.iloc[:,-1].values
          print(Dependent)
          X = Independents
          v = Dependent
          <class 'numpy.ndarray'>
          ['Existed' 'Stayed' 'Existed' ... 'Existed' 'Existed' 'Stayed']
In [129]: data.shape
Out[129]: (10000, 12)
In [130]: X.shape
Out[130]: (10000, 11)
In [131]: | y.shape
Out[131]: (10000,)
In [132]: # Attempt at feature reduction using PCA Before feature scaling
          #Load libraries
          from sklearn.preprocessing import StandardScaler
          from sklearn.decomposition import PCA
          # Create a PCA that will retain 99% of variance
          pca = PCA(n components=0.99, whiten=True)
          # Conduct PCA
          features pca = pca.fit transform(X)
          # Show results
          print("Original number of features:", X.shape[1])
          print("Reduced number of features:", features pca.shape[1])
          Original number of features: 11
          Reduced number of features: 2
```

```
In [133]: # Feature scaling will normalize all variable to the same scale
          from sklearn.preprocessing import StandardScaler
           sc = StandardScaler()
          X = sc.fit_transform(X)
          print(X)
           [[-0.32622142  0.29351742  -1.04175968  ...  0.99720391  -0.57873591
              1.095987521
            [-0.44003595 \quad 0.19816383 \quad -1.38753759 \quad \dots \quad -1.00280393 \quad -0.57873591
              1.095987521
            [-1.53679418 0.29351742 1.03290776 ... 0.99720391 -0.57873591
             1.09598752]
            [ 0.60498839 -0.27860412  0.68712986 ...  0.99720391 -0.57873591 
              1.09598752]
            [ 1.25683526  0.29351742 -0.69598177 ... -1.00280393  1.72790383
             -0.912419151
            [ 1.46377078 -1.04143285 -0.35020386 ... 0.99720391 -0.57873591
              1.0959875211
In [134]: | # Attempt at feature reduction using PCA After feature scaling
           #Load libraries
          from sklearn.preprocessing import StandardScaler
          from sklearn.decomposition import PCA
          # Create a PCA that will retain 99% of variance
          pca = PCA(n components=0.99, whiten=True)
           # Conduct PCA
           features pca = pca.fit transform(X)
          # Show results
          print("Original number of features:", X.shape[1])
           print("Reduced number of features:", features pca.shape[1])
          Original number of features: 11
```

Part 3: Model Selection and Evaluation

Reduced number of features: 11

Summary of parts1 1 and 2: We have performed feature reduction and scaled the independent variables. The X and y variables are the independent variables dataset and the dependent variables respectively. The value of 0 or 1 for the depended variable has been converted to 'Stayed' and 'Exited" respectively in anticipation of using logistic regression classifier for modeling.

```
In [135]: import pandas as pd
import yellowbrick
import warnings
warnings.filterwarnings("ignore")
```

```
print("Indpendent variables matrix:\n")
In [136]:
           print(X)
           Indpendent variables matrix:
           [[-0.32622142 0.29351742 -1.04175968 ... 0.99720391 -0.57873591
              1.095987521
            [-0.44003595 \quad 0.19816383 \quad -1.38753759 \quad \dots \quad -1.00280393 \quad -0.57873591
              1.095987521
            [-1.53679418 \quad 0.29351742 \quad 1.03290776 \quad \dots \quad 0.99720391 \quad -0.57873591
              1.09598752]
            [ 0.60498839 -0.27860412  0.68712986 ...  0.99720391 -0.57873591 
              1.095987521
            [ 1.25683526  0.29351742 -0.69598177 ... -1.00280393  1.72790383
             -0.912419151
            [ 1.46377078 -1.04143285 -0.35020386 ... 0.99720391 -0.57873591
              1.09598752]]
In [137]: | print("Dependent variable array:\n")
           print(y)
           Dependent variable array:
           ['Existed' 'Stayed' 'Existed' ... 'Existed' 'Existed' 'Stayed']
```

Step 14 - Split the dataset to 30% test set and 70% training dataset

```
In [138]: from sklearn.model_selection import train_test_split

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size =0.3, random_state=0)

# number of samples in each set
print("Total sample in dataset: ", X_shape[0])

print("No. of samples in training set: ", X_train.shape[0])
print("No. of samples in validation set:", X_test.shape[0])

Total sample in dataset: 10000
No. of samples in training set: 7000
No. of samples in validation set: 3000

In [139]: print(y_train.shape)
(7000,)
```

```
In [145]:
          print(y_test.shape)
          (3000,)
In [146]:
          # stayed and exited
          print('\n')
          print('No. of customer who stayed and exited in the training set:')
          print(pd.Series(y train).value counts())
          No. of customer who stayed and exited in the training set:
          Staved
                     5584
          Existed
                     1416
          dtype: int64
In [147]: | print('\n')
          print('No. of customer who stayed and exited in the validation set:')
          print(pd.Series(y_test).value_counts())
          No. of customer who stayed and exited in the validation set:
          Staved
                     2379
          Existed
                      621
          dtype: int64
```

Step 15 - Model evaluation and metrics

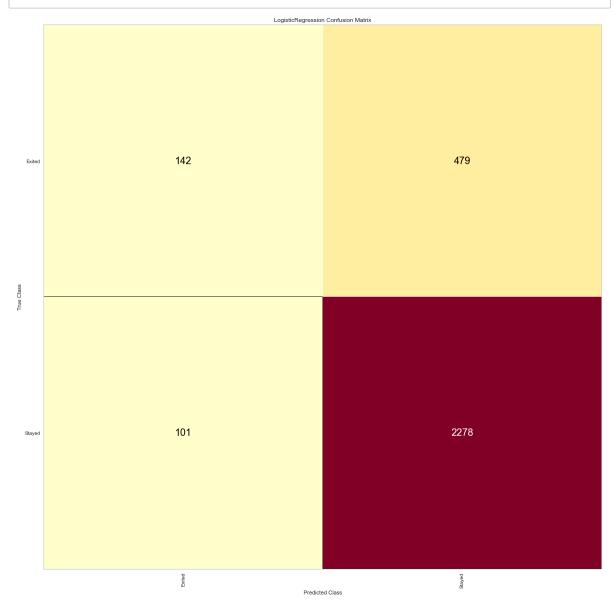
Create a logistics regression model

```
In [148]: from sklearn.linear_model import LogisticRegression
    from yellowbrick.classifier import ConfusionMatrix
    from yellowbrick.classifier import ClassificationReport
    from yellowbrick.classifier import ROCAUC

# Instantiate the classification model
model = LogisticRegression()
```

Define class for 'Exited' and 'stayed' to create confusion metrix and fit it into the trainign sets. Then display the confusion metric

```
In [150]:
          #The ConfusionMatrix visualizer taxes a model
          classes = ['Exited','Stayed']
          cm = ConfusionMatrix(model, classes=classes, percent=False)
          #Fit fits the passed model. This is unnecessary if you pass the visualize
           r a pre-fitted model
          cm.fit(X_train, y_train)
          #To create the ConfusionMatrix, we need some test data. Score runs predic
          t() on the data
          #and then creates the confusion matrix from scikit learn.
          cm.score(X_test, y_test)
          # change fontsize of the labels in the figure
          for label in cm.ax.texts:
              label.set_size(20)
          #How did we do?
          cm.poof()
```



Out[150]: <matplotlib.axes._subplots.AxesSubplot at 0x287cb17bfc8>

Precision, Recall, and F1 Score metrics:

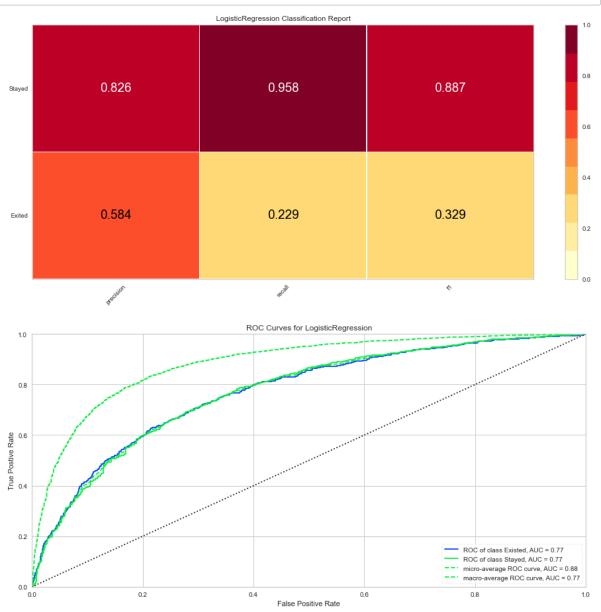
```
In [154]: #%matplotlib inline
   plt.rcParams['figure.figsize'] = (15, 7)
   plt.rcParams['font.size'] = 20

# Instantiate the visualizer
   visualizer = ClassificationReport(model, classes=classes)

visualizer.fit(X_train, y_train) # Fit the training data to the visualizer
   visualizer.score(X_test, y_test) # Evaluate the model on the test data
   g = visualizer.poof()

# ROC and AUC
   #Instantiate the visualizer
   visualizer = ROCAUC(model)

visualizer.fit(X_train, y_train) # Fit the training data to the visualizer
   visualizer.score(X_test, y_test) # Evaluate the model on the test data
   g = visualizer.poof()
```



Artificial Neural Network

```
In [155]:
          # Importing the libraries
          import numpy as np
          import matplotlib.pyplot as plt
          import pandas as pd
          #Step 1: Load data into a dataframe
          DataFile = "Data/BankCustomers.xlsx"
          dataset = pd.read excel(DataFile)
          print(dataset.shape)
          X = dataset.iloc[:, 3:13].values
          y = dataset.iloc[:, 13].values
          (10000, 14)
In [156]: | X[:10]
Out[156]: array([[619, 'France', 'Female', 42, 2, 0.0, 1, 1, 1, 101348.88],
                  [608, 'Spain', 'Female', 41, 1, 83807.86, 1, 0, 1, 112542.58],
                  [502, 'France', 'Female', 42, 8, 159660.8, 3, 1, 0, 113931.57],
                  [699, 'France', 'Female', 39, 1, 0.0, 2, 0, 0, 93826.63],
                  [850, 'Spain', 'Female', 43, 2, 125510.82, 1, 1, 1, 79084.1],
                 [645, 'Spain', 'Male', 44, 8, 113755.78, 2, 1, 0, 149756.71],
                  [822, 'France', 'Male', 50, 7, 0.0, 2, 1, 1, 10062.8],
                 [376, 'Germany', 'Female', 29, 4, 115046.74, 4, 1, 0, 119346.88],
                  [501, 'France', 'Male', 44, 4, 142051.07, 2, 0, 1, 74940.5],
                  [684, 'France', 'Male', 27, 2, 134603.88, 1, 1, 1, 71725.73]],
                dtype=object)
In [157]: y[:10]
Out[157]: array([1, 0, 1, 0, 0, 1, 0, 1, 0, 0], dtype=int64)
In [158]: from sklearn.preprocessing import LabelEncoder
          le = LabelEncoder()
          X[:, 2] = le.fit transform(X[:, 2])
          print(X)
           [[619 'France' 0 ... 1 1 101348.88]
           [608 'Spain' 0 ... 0 1 112542.58]
           [502 'France' 0 ... 1 0 113931.57]
           [709 'France' 0 ... 0 1 42085.58]
           [772 'Germany' 1 ... 1 0 92888.52]
           [792 'France' 0 ... 1 0 38190.78]]
```

```
In [159]: # One Hot Encoding the "Geography" column
          from sklearn.compose import ColumnTransformer
          from sklearn.preprocessing import OneHotEncoder
          ct = ColumnTransformer(transformers=[('encoder', OneHotEncoder(), [1])],
          remainder='passthrough')
          X = np.array(ct.fit transform(X))
          print(X)
          [[1.0 0.0 0.0 ... 1 1 101348.88]
           [0.0 0.0 1.0 ... 0 1 112542.58]
           [1.0 0.0 0.0 ... 1 0 113931.57]
           [1.0 0.0 0.0 ... 0 1 42085.58]
           [0.0 1.0 0.0 ... 1 0 92888.52]
           [1.0 0.0 0.0 ... 1 0 38190.78]]
In [160]: # Feature scaling
          from sklearn.preprocessing import StandardScaler
          sc = StandardScaler()
          X = sc.fit transform(X)
          print(X)
          [[ 0.99720391 -0.57873591 -0.57380915 ... 0.64609167 0.97024255
             0.021886491
           [-1.00280393 - 0.57873591 \ 1.74273971 \ \dots \ -1.54776799 \ 0.97024255
             0.21653375]
           [ 0.99720391 -0.57873591 -0.57380915 ... 0.64609167 -1.03067011
             0.2406869 ]
           [ 0.99720391 -0.57873591 -0.57380915 ... -1.54776799  0.97024255
            -1.008643081
           [-1.00280393 1.72790383 -0.57380915 ... 0.64609167 -1.03067011
            -0.12523071]
           [ 0.99720391 -0.57873591 -0.57380915 ... 0.64609167 -1.03067011
            -1.07636976]]
In [161]: # Create trainig and test sets
          from sklearn.model selection import train test split
          X train, X test, y train, y test = train test split(X, y, test size = 0.2
          , random state = 0)
In [162]: # initislize an ANN
          import tensorflow as tf
          ann = tf.keras.models.Sequential()
In [163]: # Add the input layer and the first hidden layer
          ann.add(tf.keras.layers.Dense(units=6, activation='relu'))
In [164]: # Add output layer
          ann.add(tf.keras.layers.Dense(units=1, activation='sigmoid'))
```

```
In [166]: # Compile
ann.compile(optimizer = 'adam', loss = 'binary_crossentropy', metrics = [
    'accuracy'])
```

In [167]: # Train on training set
ann.fit(X_train, y_train, batch_size = 32, epochs = 100)

```
Train on 8000 samples
Epoch 1/100
9 - acc: 0.3631
Epoch 2/100
5 - acc: 0.7391
Epoch 3/100
9 - acc: 0.7912
Epoch 4/100
9 - acc: 0.7979
Epoch 5/100
0 - acc: 0.8011
Epoch 6/100
c: 0.806 - 0s 21us/sample - loss: 0.4281 - acc: 0.8092
Epoch 7/100
3 - acc: 0.8158
Epoch 8/100
0 - acc: 0.8250
Epoch 9/100
3 - acc: 0.8311
Epoch 10/100
3 - acc: 0.8329
Epoch 11/100
8000/8000 [============= ] - 0s 30us/sample - loss: 0.384
2 - acc: 0.8381
Epoch 12/100
9 - acc: 0.8393
Epoch 13/100
9 - acc: 0.8428
Epoch 14/100
6 - acc: 0.8454
Epoch 15/100
7 - acc: 0.8476
Epoch 16/100
8000/8000 [============= ] - Os 23us/sample - loss: 0.361
8 - acc: 0.8486
Epoch 17/100
3 - acc: 0.8508
Epoch 18/100
8 - acc: 0.8537
Epoch 19/100
```

```
7 - acc: 0.8547
Epoch 20/100
5 - acc: 0.8553
Epoch 21/100
2 - acc: 0.8565
Epoch 22/100
4 - acc: 0.8571
Epoch 23/100
8 - acc: 0.8591
Epoch 24/100
6 - acc: 0.8609
Epoch 25/100
4 - acc: 0.8608
Epoch 26/100
5 - acc: 0.8580
Epoch 27/100
8 - acc: 0.8602
Epoch 28/100
1 - acc: 0.8622
Epoch 29/100
6 - acc: 0.8611
Epoch 30/100
2 - acc: 0.8596
Epoch 31/100
7 - acc: 0.8610
Epoch 32/100
7 - acc: 0.8610
Epoch 33/100
2 - acc: 0.8600
Epoch 34/100
8000/8000 [=============] - 0s 25us/sample - loss: 0.339
9 - acc: 0.86240s - loss: 0.3405 - acc: 0.862
Epoch 35/100
8 - acc: 0.8605
Epoch 36/100
6 - acc: 0.8608
Epoch 37/100
6 - acc: 0.8612
Epoch 38/100
         8000/8000 [========
```

```
1 - acc: 0.8612
Epoch 39/100
0 - acc: 0.8620
Epoch 40/100
0 - acc: 0.8612
Epoch 41/100
8 - acc: 0.8620
Epoch 42/100
5 - acc: 0.8612
Epoch 43/100
3 - acc: 0.8605
Epoch 44/100
2 - acc: 0.8600
Epoch 45/100
0 - acc: 0.8611
Epoch 46/100
1 - acc: 0.8620
Epoch 47/100
0 - acc: 0.8609
Epoch 48/100
0 - acc: 0.8593
Epoch 49/100
8 - acc: 0.8608
Epoch 50/100
5 - acc: 0.8619
Epoch 51/100
5 - acc: 0.8612
Epoch 52/100
4 - acc: 0.8618
Epoch 53/100
3 - acc: 0.8606
Epoch 54/100
8000/8000 [======
           1 - acc: 0.8604
Epoch 55/100
           =======] - Os 24us/sample - loss: 0.337
8000/8000 [======
0 - acc: 0.8611
Epoch 56/100
8000/8000 [=====
           ========] - Os 24us/sample - loss: 0.337
3 - acc: 0.8609
Epoch 57/100
8000/8000 [====
           ========] - Os 24us/sample - loss: 0.337
```

```
1 - acc: 0.8609
Epoch 58/100
1 - acc: 0.8605
Epoch 59/100
1 - acc: 0.8622
Epoch 60/100
0 - acc: 0.8597
Epoch 61/100
3 - acc: 0.8608
Epoch 62/100
0 - acc: 0.8610
Epoch 63/100
9 - acc: 0.8614
Epoch 64/100
9 - acc: 0.8619
Epoch 65/100
8 - acc: 0.8609
Epoch 66/100
8 - acc: 0.8601
Epoch 67/100
9 - acc: 0.8620
Epoch 68/100
8 - acc: 0.8612
Epoch 69/100
0 - acc: 0.8614
Epoch 70/100
7 - acc: 0.8609
Epoch 71/100
8 - acc: 0.8612
Epoch 72/100
9 - acc: 0.8619
Epoch 73/100
8000/8000 [======
          4 - acc: 0.8612
Epoch 74/100
           8000/8000 [======
6 - acc: 0.8612
Epoch 75/100
8000/8000 [=====
           ========] - 0s 26us/sample - loss: 0.336
6 - acc: 0.8620
Epoch 76/100
8000/8000 [====
           ========] - 0s 25us/sample - loss: 0.336
```

```
4 - acc: 0.8609
Epoch 77/100
4 - acc: 0.8630
Epoch 78/100
5 - acc: 0.8620
Epoch 79/100
4 - acc: 0.8619
Epoch 80/100
6 - acc: 0.8622
Epoch 81/100
4 - acc: 0.8615
Epoch 82/100
2 - acc: 0.8618
Epoch 83/100
4 - acc: 0.8625
Epoch 84/100
2 - acc: 0.86190s - loss: 0.3359 - acc: 0.863
Epoch 85/100
2 - acc: 0.8619
Epoch 86/100
2 - acc: 0.8614
Epoch 87/100
1 - acc: 0.8609
Epoch 88/100
9 - acc: 0.8619
Epoch 89/100
0 - acc: 0.8621
Epoch 90/100
2 - acc: 0.8609
Epoch 91/100
0 - acc: 0.8619
Epoch 92/100
8 - acc: 0.8644
Epoch 93/100
9 - acc: 0.8630
Epoch 94/100
8000/8000 [========
          ========= ] - Os 26us/sample - loss: 0.335
9 - acc: 0.8619
Epoch 95/100
8000/8000 [=======
          =========] - Os 29us/sample - loss: 0.335
```

```
Epoch 96/100
        8 - acc: 0.8645
        Epoch 97/100
        8000/8000 [=====
                                ========] - 0s 24us/sample - loss: 0.335
        9 - acc: 0.8620
        Epoch 98/100
        9 - acc: 0.8631
        Epoch 99/100
        6 - acc: 0.8622
        Epoch 100/100
        7 - acc: 0.8621
Out[167]: <tensorflow.python.keras.callbacks.History at 0x287cc0a1848>
In [168]:
        print(X_train)
        [[-1.00280393 -0.57873591 1.74273971 ... 0.64609167 -1.03067011
           1.108381871
         [-1.00280393 \quad 1.72790383 \quad -0.57380915 \quad \dots \quad 0.64609167 \quad 0.97024255
          -0.747592091
         [ 0.99720391 -0.57873591 -0.57380915 ... 0.64609167 -1.03067011
           1.487464171
         [ 0.99720391 -0.57873591 -0.57380915 ... 0.64609167 -1.03067011
           1.41441489]
         [-1.00280393 -0.57873591 1.74273971 ... 0.64609167 0.97024255
           0.846147391
         [-1.00280393 1.72790383 -0.57380915 ... 0.64609167 -1.03067011
           0.32630495]]
In [169]: # Making prediction using test set
        y pred = ann.predict(X test)
        y pred = (y pred > 0.5)
        print(np.concatenate((y pred.reshape(len(y pred),1), y test.reshape(len(y
        _test),1)),1))
        [[0 0]]
         [0 1]
         [0 \ 0]
         . . .
         [0 0]
         [0 \ 0]
         [0 0]]
In [173]: # making confusion matrix to detrmine accuracy
        from sklearn.metrics import confusion matrix
        cm = confusion matrix(y test, y pred)
        print(cm)
               77]
        [[1518
         [ 190 215]]
```

9 - acc: 0.8618

From CF:

$$1-TP = 1518$$

$$1.TN = 215$$

$$2. FN = 77$$

$$3. FP = 190$$

Accuracy = (TP + TN)/(TP + TN + FP + FN) = (1518 + 215)/(1518 + 215 + 190 + 77) = 1733/2000 = .8665 = 86.65%

Given the correlation between independent variables, 86.65 accuracy is adequate.

Recall =
$$TP/(TP + FN) = 1518/(1518+77) = .9117 = 91.17\%$$

Precision = TP/(TP + FN) = 1518/(1518 + 190) = .88875 = 88%

In []:

XGBoost

Importing the libraries

```
In [21]: import numpy as np
import matplotlib.pyplot as plt
import pandas as pd
import xlrd
```

Importing the dataset

```
In [40]: #Step 1: Load data into a dataframe
DataFile = "Data/BankCustomers.xlsx"

dataset = pd.read_excel(DataFile)
print(dataset.shape)

(10000, 14)
```

In [41]: print(dataset.iloc[:, 3:-1])
print(dataset.iloc[:, -1])

print(datase	t.iloc	[:, -1])					
	Score 0	Geography	Gender	Age	Tenure	Balance	NumOfProduct
s \ 0	619	France	Female	42	2	0.00	
1	608	Spain	Female	41	1	83807.86	
1 2	502	France	Female	42	8	159660.80	
3	699	France	Female	39	1	0.00	
2 4	850	Spain	Female	43	2	125510.82	
1							
9995	771	France	Male	39	5	0.00	
2 9996	516	France	Male	35	10	57369.61	
1 9997	709	France	Female	36	7	0.00	
1 9998	772	Germany	Male	42	3	75075.31	
2 9999	792	France	Female	28	4	130142.79	
1							
HasCrC	ard Is 1	ActiveMem	ber Est 1		dSalary 1348.88		
1	0		1		2542.58		
2	1		0		3931.57		
3 4	0 1		0 1		3826.63 9084.10		
9995	 1		0	9	 6270.64		
9996	1		1		1699.77		
9997 9998	0 1		1 0		2085.58 2888.52		
9999	1		0		8190.78		
[10000 rows :	x 10 cc	olumns]					
1 0							
2 1							
3 0 4 0							
9995 0							
9996 0							

Name: Exited, Length: 10000, dtype: int64

```
In [44]: | X = dataset.iloc[:, 3:-1].values
          y = dataset.iloc[:, -1].values
In [45]: | print(X)
          [[619 'France' 'Female' ... 1 1 101348.88]
           [608 'Spain' 'Female' ... 0 1 112542.58]
           [502 'France' 'Female' ... 1 0 113931.57]
           [709 'France' 'Female' ... 0 1 42085.58]
           [772 'Germany' 'Male' ... 1 0 92888.52]
           [792 'France' 'Female' ... 1 0 38190.78]]
In [46]: | X = dataset.iloc[:, 3:-1].values
          y = dataset.iloc[:, -1].values
In [47]: | print(X)
          [[619 'France' 'Female' ... 1 1 101348.88]
           [608 'Spain' 'Female' ... 0 1 112542.58]
           [502 'France' 'Female' ... 1 0 113931.57]
           [709 'France' 'Female' ... 0 1 42085.58]
[772 'Germany' 'Male' ... 1 0 92888.52]
           [792 'France' 'Female' ... 1 0 38190.78]]
In [48]: print(y)
          [1\ 0\ 1\ \dots\ 1\ 1\ 0]
```

Encoding categorical data

Label Encoding the "Gender" column

```
In [49]: from sklearn.preprocessing import LabelEncoder
    le = LabelEncoder()
    X[:, 2] = le.fit_transform(X[:, 2])

In [50]: print(X)

    [[619 'France' 0 ... 1 1 101348.88]
       [608 'Spain' 0 ... 0 1 112542.58]
       [502 'France' 0 ... 1 0 113931.57]
       ...
       [709 'France' 0 ... 0 1 42085.58]
       [772 'Germany' 1 ... 1 0 92888.52]
       [792 'France' 0 ... 1 0 38190.78]]
```

One Hot Encoding the "Geography" column

Splitting the dataset into the Training set and Test set

```
In [53]: from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.2
, random_state = 0)
print(X_train,y_train)

[[0.0 0.0 1.0 ... 1 0 163830.64]
      [0.0 1.0 0.0 ... 1 1 57098.0]
      [1.0 0.0 0.0 ... 1 0 185630.76]
...
      [1.0 0.0 0.0 ... 1 0 181429.87]
      [0.0 0.0 1.0 ... 1 1 148750.16]
      [0.0 1.0 0.0 ... 1 0 118855.26]] [0 0 0 ... 0 0 1]
```

Training XGBoost on the Training set

Predicting the Test set results

```
In [55]: y_pred = classifier.predict(X_test)
```

Making the Confusion Matrix

```
In [56]: from sklearn.metrics import confusion_matrix
cm = confusion_matrix(y_test, y_pred)
print(cm)

[[1497    98]
       [ 196    209]]
```

From CF:

```
1. TP = 1497

1. TN = 209

2. FN = 98

3. FP = 196

Accuracy = (TP + TN)/(TP + TN + FP + FN) = (1497 + 209)/(1497 + 209 + 196 + 98) = 1706/2000

= .853 = 85.3\%

Not much dfference with ANN

Recall = TP/(TP + FN) = 1497/(1497 + 98) = .9385 = 93.85\%

Precision = TP/(TP + FN) = 1497/(1497 + 196) = .8842 = 88.52\%
```

Applying k-Fold Cross Validation

```
In [57]: from sklearn.model_selection import cross_val_score
    accuracies = cross_val_score(estimator = classifier, X = X_train, y = y_t
    rain, cv = 10)
    print("Accuracy: {:.2f} %".format(accuracies.mean()*100))
    print("Standard Deviation: {:.2f} %".format(accuracies.std()*100))
```

Accuracy: 85.25 %

Standard Deviation: 1.39 %