

## Exercise 6.3: Original Analysis Case Study

In this case study, as part of phase I, we will perform exploratory data analysis by graphing the features in the dataset.

The dataset is composed of 10,000 customer's record at a bank. The dataset has a total of 14 features 13 of which can be considered as independent variables and 1 as the dependent variable. The goal is to build a model that can predict whether a customer is likely to stay or exit the bank. The model will predict the dependent variable 'Exited' using the appropriate set of independent variables

'CreditScore', 'Geography', 'Gender', 'Age', 'Tenure', 'Balance', 'NumberOfProducts', 'HasCrCard', and 'IsActiveMember'.

We will perform model selection and model validation exercises and use the model to make the desired prediction. The accuracy and precision of the model will be analyzed in the next phases of the study. Code below shows the content of the dataset as read from the file BankCustomers.xlsx

```
In [3]: # Load Libraries
import pandas as pd
import matplotlib.pyplot as plt
import numpy as np
import xlrd
```

```
In [4]: #Step 1: Load data into a dataframe
DataFile = "Data/BankCustomers.xlsx"

data = pd.read_excel(DataFile)
print(data.head(5))
```

	RowNumber	CustomerId	Surname	CreditScore	Geography	Gender	Age	\
0	1	15634602	Hargrave	619	France	Female	42	
1	2	15647311	Hill	608	Spain	Female	41	
2	3	15619304	Onio	502	France	Female	42	
3	4	15701354	Boni	699	France	Female	39	
4	5	15737888	Mitchell	850	Spain	Female	43	

  

	Tenure	Balance	NumOfProducts	HasCrCard	IsActiveMember	\
0	2	0.00	1	1	1	
1	1	83807.86	1	0	1	
2	8	159660.80	3	1	0	
3	1	0.00	2	0	0	
4	2	125510.82	1	1	1	

  

	EstimatedSalary	Exited
0	101348.88	1
1	112542.58	0
2	113931.57	1
3	93826.63	0
4	79084.10	0

## **Analysis and steps for next phase**

The graphs have shown us the number of customers who have stayed/left by various attributes such as gender, age, balance and other attributes. The parallel graph does not show much information. The graphs generally show that there are more stays than exists.

We will create a classification graph that will show exits/stays based on classification of credit score, age, salary and balance in the next phase. We will then use appropriate techniques in selection, evaluation and prediction