

[Home](#) [My Account \(https://contactless.tfl.gov.uk/DashBoard\)](#) [Oyster cards \(/oyster/showCards.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8\)](#)

Welcome back, [Hoan](#)
(<https://contactless.tfl.gov.uk/DashBoard>) ([Sign out](#)
(<https://account.tfl.gov.uk/signout?App=8ead5cf4-4624-4389-b90c-b1fd1937b1ff>)

Apply for incomplete journey refund

070378810849

Incomplete journeys

You can apply for a refund by selecting a journey and providing the missing information. You can make 3 application(s) per calendar month from the list below. You must apply within 8 weeks of the journey.

[More information](#)

Your refund will usually be the difference between the maximum fare charged and the advertised fare for the journey made.

November

3 Nov 2019 you touched in at Kew Bridge [National Rail], but did not touch out. Supply the missing details to apply for a refund. ([/oyster/ssr.do?_qs=_qv=3D72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

2 Nov 2019 you touched in at Clapham Junction [National Rail], but did not touch out. Supply the missing details to apply for a refund. ([/oyster/ssr.do?_qs=_qv=3D72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=IIII5](#))

MY ACCOUNT

(<https://contactless.tfl.gov.uk/DashBoard>)

Contactless

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Oyster cards

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- My Oyster cards

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([/oyster/showCards.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

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- Card overview

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([/oyster/selectCard.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Top up or buy

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season ticket ([/oyster/adhocProductConfig.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Shopping basket

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(0) ([/oyster/basket.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Manage Auto

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top-up ([/oyster/autoload.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- View journey

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history ([/oyster/JourneyHistoryThrottle.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Apply for

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incomplete journey refund ([/oyster/showNotifications.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Change card

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security question ([/oyster/updateCard.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Report card lost,

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stolen or failed ([/oyster/lostStolen.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Transfer

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products ([/oyster/transferProducts.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- Change card


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preferences ([/oyster/userPreference.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

- View/change my

>

details ([/oyster/viewDetails.do?_qs=_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d&rowId=III8](#))

/userProfile.do?_qv=dd4f990a89d72713a3e8526650ed3747	
- View/change PIN	>
/oyster/changePin.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d	
- Change my password	>
/oyster/changePassword.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d	
- Order history	>
/oyster/orderHistory.do	
- Web credits	>
/oyster/credit.do?_qv=8f1f54f093a1005bd47c1fe7af2df7a21e8cf5b1	
- Refund history	>
/oyster/refundHistory.do	
- Service delay refunds	>
/oyster/sdr.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d	
- Apply for a product refund	>
/oyster/cstp.do?_qv=72c98453aa2ed1b31c831c9f72cf8a33c865427d	
- Oyster help	
(https://tfl.gov.uk/help-and-contact/)	
Personal details	>
/Profile	

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