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Housing safety emergency numbers

For properties managed by the housing department.

Emergency contacts

Emergency contacts		
Service	Contact hours	Telephone
Wandsworth Emergency Control	24 hour	020 8871 7490
Supported Housing Services Sheltered housing WATCH alarm services Telecare alarm services	24 hour	020 8871 7741
Door entry system defects		020 8871 6875
Lift defects		020 8871 7490
Emergency Services (police, fire, ambulance)	24 hour	999
Heating and hot water		
If you live in a Wandsworth Council block with a centralised heating and hot water system and pay heating and hot water charges, defects should be reported to the contractor Smith & Byford.		Smith & Byford: 020 8722 3431 or 0808 196 1791 or email wandsworth.gas@smithandbyford.com
If you are a Wandsworth Council tenant and have a heating system with a boiler in your property and live in Battersea, Wandsworth or Earlsfield, heating and hot water defects should be reported to the contractor PH Jones.		PH Jones: 020 3657 0304 or 0333 004 2333 or 0800 0234 069 or wbcrepairs@phjones.com
If you are a Wandsworth Council tenant and have a heating system with a boiler in your property and live in Putney, Roehampton or Tooting, heating and hot water defects should be reported to the contractor T. Brown.		T Brown: 080 0977 8472 or 020 8786 1244 or email repairs@tbrown.com

Updated: 17/04/2020 Up to Safety in the home

Wandsworth Council

020 8871 6000

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