

# Housing safety emergency numbers

For properties managed by the housing department.

## Emergency contacts

Service	Contact hours	Telephone
<b>Wandsworth Emergency Control</b>	24 hour	020 8871 7490
<b>Supported Housing Services</b>		
<ul style="list-style-type: none"><li>Sheltered housing</li><li>WATCH alarm services</li><li>Telecare alarm services</li></ul>	24 hour	020 8871 7741
<b>Door entry system defects</b>		020 8871 6875
<b>Lift defects</b>		020 8871 7490
<b>Emergency Services</b> (police, fire, ambulance)	24 hour	999
<b>Heating and hot water</b>		
If you live in a Wandsworth Council block with a centralised heating and hot water system and pay heating and hot water charges, defects should be reported to the contractor Smith & Byford.		
		Smith & Byford: 020 8722 3431 or 0808 196 1791 or email <a href="mailto:wandsworth.gas@smithandbyford.com">wandsworth.gas@smithandbyford.com</a>
If you are a Wandsworth Council tenant and have a heating system with a boiler in your property and live in Battersea, Wandsworth or Earlsfield, heating and hot water defects should be reported to the contractor PH Jones.		
		PH Jones: 020 3657 0304 or 0333 004 2333 or 0800 0234 069 or <a href="mailto:wbcrepairs@phjones.com">wbcrepairs@phjones.com</a>
If you are a Wandsworth Council tenant and have a heating system with a boiler in your property and live in Putney, Roehampton or Tooting, heating and hot water defects should be reported to the contractor T. Brown.		
		T Brown: 080 0977 8472 or 020 8786 1244 or email <a href="mailto:repairs@tbrown.com">repairs@tbrown.com</a>