Autosys QUIS

1. Introduction

This questionnaire is part of a Student honours project from Glasgow Caledonian University and is aimed at identifying user satisfaction when using specific Batch Scheduling tools.

The tool in question for this survey is Autosys.

Please note that your results will remain Anonymous and you have the right to withdraw from the questionnaire at any time.

First there are a few background questions before you start with the questionnaire.

Please answer the following questions about yourself-

1. Enter your age here:

2. How many years experience have you had with batch scheduling tools:

3. Gender:

- Male
- Female

4. How long have you worked with the tool in question?

- less than 1 year
- 3-5 years
- 1-2 years
- 5+ years

5. On average, how much time do you spend per week using this tool?

- 1-10 hours
- 20-30 hours
- 10-20 hours
- 30 hours+

6. Have you used any other batch scheduling tools/ systems and if so which?

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2. User Reactions

Please select the rating which most appropriately reflects your impression of using this batch scheduling tool in regards to your views of the system

Not Applicable = NA

1. General view of the tool

	Awful									Excellent	N/A
Whats is your general opinion of the system overall?	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌

2. Working with the tool

	Frustrating									Satisfying	N/A
How frustrating is the system to use?	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌

3. Ease of use

	Difficult									Easy	N/A
How easy is to tool to use?	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌

4. Power of the tool to perform the tasks required

	Inadequate Power									Adequate Power	N/A
How powerful do you think the tool is at performing the task?	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌	◌

5. Please enter any additional comments or views regarding the tool here:

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3. Screen Layout

Please select the rating which most appropriately reflects your impression of using this batch scheduling tool in regards to the screen layout

Not Applicable = NA

1. Helpful/ useful Screen layouts

	Never										Always	N/A
Do you find the screen layouts helpful/ useful?	j	j	j	j	j	j	j	j	j	j	j	j

2. Amount of information that is/can be displayed on screen

	Inadequate										Adequate	N/A
How do you rate the amount of information that is/can be displayed on screen?	j	j	j	j	j	j	j	j	j	j	j	j

3. Arrangement of information on screen

	Illogical										Logical	N/A
How do you find the arrangement of information on screen?	j	j	j	j	j	j	j	j	j	j	j	j

4. Ability to navigate between tasks

	Impossible										Easy	N/A
How do you rate the ability to move between different tasks within the tool?	j	j	j	j	j	j	j	j	j	j	j	j

5. Please enter any other comments regarding the tools screen layout/ interface here:

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4. Terminology & information

Please select the rating which most appropriately reflects your impression of using this batch scheduling tool in regards to the Terminology & information used thoughout.

Not Applicable = NA

1. Use of terminology throughout system

	Inconsistent									Consistent	N/A
How do you find the use terminology throughout system?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

2. Batch Scheduling related terminology

	Frequent									Infrequent	N/A
How often is Batch Scheduling related terminology used throughout the system?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

3. On Screen Terminology

	Ambiguous									Precise	N/A
How do you rate the on screen terminology?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

4. On Screen Messages

	Confusing									Clear	N/A
How do you rate on screen messages?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

5. Position of instructions on the screen

	Inconsistent									Consistent	N/A
How do you feel about the position of instructions on the screen?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

6. Instructions for commands or functions

	Confusing									Clear	N/A
How do you rate instructions for commands or functions?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

7. Instructions for correcting errors

	Confusing									Clear	N/A
How do you rate the instructions for correcting errors?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

8. Length of delay between operation

	Unacceptable									Acceptable	N/A
How do you feel about the length of delay between operations?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

9. Error messages

	Unhelpful									Helpful	N/A
How do you rate error messages?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

10. Do you think error messages clarify the problem?

	Never									Always	N/A
How well do you think error messages clarify the problem?	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ	j̣ŋ

11. Please enter any other comments regarding the terminology and information here:

5. Learning

Please select the rating which most appropriately reflects your impression of using this batch scheduling tool in regards to learning the software.

Not Applicable = NA.

1. Learning to operate the system

	Difficult									Easy	N/A
How difficult do you think it is learning to operate the system?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

2. Getting started

	Difficult									Easy	N/A
How difficult is it learning the basics?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

3. Learning advanced features

	Difficult									Easy	N/A
How difficult is it to learn advanced features?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

4. Time to learn to use the system

	Slow									Fast	N/A
How quick is the learning period?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

5. Exploration of features by trial and error

	Discouraging									Encouraging	N/A
How do you rate the ability to explore features using trial and error?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

6. Exploration of features

	Risky									Safe	N/A
How do you rate the ability to explore the features?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

7. Remembering names and use of commands

	Difficult									Easy	N/A
How difficult do you find remembering names and use of commands?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

8. Tasks can be performed in a straight-forward manner

	Never									Always	N/A
Do you feel tasks can be performed in a straight-forward manner?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

9. Number of steps per task

	Too Many									Just Right	N/A
How do you feel about the number of steps per task?	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn	jn

10. Steps to complete a task follow a logical sequence

	Never										Always	N/A
Do you feel the steps to complete a task follow a logical sequence?	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒	j⌒

11. Please enter any further comments regarding the learning of the tool here:

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6. System Capabilities

Please select the rating which most appropriately reflects your impression of using this batch scheduling tool in regards to its capabilties.

Not Applicable = NA

1. Response time for most operations

	Too Slow									Fast Enough	N/A
How do you rate the response time for most operations?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

2. The system is reliable

	Never									Always	N/A
Do you feel the system is reliable?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

3. Operations are

	Undependable									Dependable	N/A
How do you rate the operations?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

4. System failures occur

	Frequently									Seldom	N/A
How often do failures occur?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

5. Correcting your mistakes

	Difficult									Easy	N/A
How difficult is it to correct mistakes?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

6. Ability to undo operations

	Difficult									Easy	N/A
How difficult is it to undo operations?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

7. You can accomplish tasks knowing only a few commands

	With Difficulty									Easily	N/A
Can you accomplish tasks knowing only a few commands?	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡	j͡

8. Please enter any additional comments in regards to the tools system capabilities here:

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7. The End

Thank you for your time in completing the Questionnaire.

   1. Please enter any feedback or additional comments here: