

## **RESEARCH ON LABOR UTILIZATION IN ORGANIZATIONS**

This research is being conducted by a group of final year students at Makerere University to determine how well organizations utilize labor at their disposal. The findings shall help in building an intelligent software system to help organizations optimize labor at their disposal and increase productivity and reduce on labor related losses in businesses. Please help us participate in this survey that will take you maximum 15 minutes. Thank you for your time.

The questions are divided into three sections; System, work and workers

### **PART ONE: Questions about System of work allocation**

1. Is there a criterion for allocating workers in your organization?
2. Is there a system, manual or software used to allocate the workers with in your organization?
3. Do you think that this system can be improved and if yes, how would it be improved?
4. Do you think there is any labor underutilization within the organization? If yes, why the n is it unattended to?
5. What are the challenges with the current model of allocation of workers?
6. Is there any means of analyzing employee productivity with in your organization?

### **PART TWO: Questions about roles and available tasks in your organization**

7. How many roles do you think are within your organization?
8. Which of these roles interact directly with your clients?
9. Are there any imbalance/irregularities between the amount of work and the workers available at any given time?
10. How often are roles vacant within your organization?
11. What are the most crucial roles with in your organization?
12. How often do imbalances/irregularities surface between work and the workers available?

### **PART 3: Questions about the workers within your organization**

13. How often is recruitment and releasing of employees with in your organization?
14. How does the number of employees match up with the productivity of your organization?
15. How much do leaves often affect your organization? (**Negatively**)