



TRENTON STRUM

SOFTWARE DEVELOPER 📍 ALHAMBRA, UNITED STATES ☎ (626) 234-9057

◦ DETAILS ◦

Alhambra, United States
(626) 234-9057
trent.strum@gmail.com

◦ LINKS ◦

[Portfolio Website](#)
[GitHub Portfolio](#)

◦ SKILLS ◦

Advanced Analytical
Thinking Skills
Complex Problem-
Solving
Adaptability
React
JavaScript/ TypeScript
HTML & CSS
SQL
C#

◦ LANGUAGES ◦

Spanish

👤 PROFILE

My career is founded on my adeptness at pinpointing critical needs and self-teaching the essential skills to devise effective solutions. I excel at developing tools and solutions to streamline operations, driven by a passion for problem-solving. While I thrive on collaboration and continuous learning, my primary focus is on delivering practical solutions to meet business demands. With my unique blend of experiences and skills, I am confident in my ability to contribute value to MidFirst Bank by creating outstanding front-end applications.

📁 EMPLOYMENT HISTORY

1st Assistant Vice President at MidFirst Bank, Alhambra

March 2021 — Present

- Promoted to Assistant Vice President in March 2021 and subsequently to 1st Assistant Vice President in March 2024, in recognition of demonstrated leadership, exceptional performance, and significant contributions to the organization's success.
- Led technical advisory and project management efforts for numerous enterprise-wide projects, overseeing the implementation of various new platforms.
- Orchestrated seamless communication between stakeholders and development teams, ensuring alignment with project goals and timelines.
- Designed and developed multiple MS Access databases serving as efficient workflow tools for various departments within the organization.
- Authored and maintained comprehensive software documentation and procedural manuals for multiple departments, ensuring clarity and consistency in operational processes.

Business Analyst IV at MidFirst Bank, Oklahoma City

September 2019 — March 2021

- Accepted role in Loan Operations, which included a promotion to Business Analyst IV
- Demonstrated adaptability and capability to excel in diverse roles within the organization
- Served as the system administrator for various Collections software applications, ensuring their smooth operation, optimization, and security.
- Acted as the primary point of contact for troubleshooting technical issues related to Collections software, providing timely resolutions and support to users.
- Collaborated with IT teams and software vendors to implement system upgrades, enhancements, and integrations, contributing to the continuous improvement of Collections processes and workflows.
- Built and maintained comprehensive reporting systems for the Collections department, utilizing data analytics tools to generate actionable insights and reports.

- Successfully implemented automation solutions by creating a dedicated service account and utilizing Task Scheduler to automate several Python and PowerShell scripts, streamlining processes, and enhancing operational efficiency.

Business Analyst I-III at MidFirst Bank, Oklahoma City

May 2014 — September 2019

- Hired as Business Analyst I and sequentially promoted up to Business Analyst III, reflecting consistent performance and contributions to the organization's success.
- Developed and analyzed processes to execute Mortgage Servicing Transfers, identifying areas more efficiently for improvement and implementing solutions to enhance operational efficiency.
- Created testing processes and tools to execute monthly Mortgage Servicing Transfers, ensuring accuracy and compliance with regulatory requirements.
- Successfully executed over \$3 billion in Mortgage Servicing Transfers to MidFirst Bank, demonstrating expertise in project management, process improvement, and stakeholder coordination.



EDUCATION

Bachelor of Science in Business Administration - International Business, Oklahoma State University, Stillwater, OK

August 2006 — December 2010

Minor: Economics, Marketing, and Sports Management

Master Certificate in Six Sigma, Financial Services, Villanova University

September 2016



REFERENCES

References available upon request