Trevor Opiyo

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EDUCATION

Texas Tech University, Lubbock, Texas

December 2021

Major: Computer Science Bachelor of Science

Minor: Mathematics

University of Nicosia, Nicosia, Cyprus

March 2020

Study Abroad Program in Nicosia, Cyprus

EXPERIENCE

Texas Tech IT Help Central, Lubbock, Texas

Student Assistant III

October 2019 – October 2021

- Resolved 200+ support issued during the institutional transition from Windows 7 to Windows 10
- Secured sensitive data for Texas Tech University employees by implementing local hardware encryption.
- Deployed local network policy to endpoints via Kace administration software.
- Wrote bespoke shell script to restore 1 TB of lost workstation data.
- Ensured software compatibility between latest version of MacOS and Windows institutional software.

Robert Half Technologies, Houston, Texas

IT Contractor April 2020 – June 2020

• Setup new computers for remote employees using a custom PowerShell script

Revenew International LLC, Houston, Texas

IT Intern

May 2018 – August 2018, May 2019 – August 2019

- Diagramed the internal server physical location and network architecture.
- Troubleshot issues and provided technical support to Revenew employees internally.
- Automated system-wide file compression using PowerShell and the 7Zip cli.
- Deployed Checkpoint encryption and VPN services within the organization.

SKILLS

General

- o Agile Programming Paradigm
- o AWS knowledge
- o Big Data knowledge
- o Kana-ban based project management.

• Programming Languages

INVOLVEMENT

Texas Tech University Association for Computing Machinery

Active Member August 2018 - Present

• Facilitated the connection between JPMorgan Chase and the Texas Tech branch of the Association for computing machinery

Texas Tech University National Society of Black Engineers

Active Member August 2018 - Present

• Organized the fourth meeting of the Texas Tech chapter of the National Society of Black Engineers