#### Contact

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# Top Skills

SQL

Tableau

Python (Programming Language)

## Languages

English (Native or Bilingual)

### Certifications

Zero To Hero Bootcamp For Python SQL badge for SQL Project DataOps Training Certified On Tableau Statistics and data analysis

# **Trevor Maxwell**

Technical Business Analyst | Data Nerd | (SQL : Python : Tableau : PowerBI)

Greater Vancouver Metropolitan Area

# Summary

About my transition to a Data Professional

I started out in construction. Learned teamwork and earned promotions by being self-motivated and accountable.

Then manufacturing was a wonderful space where I continued to learn. My job was to perform repairs on industrial equipment.

I also learned a lot of business acumen. I worked with deadlines collaborated with stakeholders and created more efficient processes.

When I was traveling I worked in multiple different restaurants, Turns out that is a great second job as well. I learned how to think fast find solutions on the fly even work under pressure.

More recently I have been in sales learning presentation skills, warehouse distribution learning logistics, and equipment repair. I have become proficient with attention to detail and problem-solving. I also learned how to implement data-driven decisions.

I feel almost all of my soft skills transfer great to a career in data analytics. Currently, I am working as a Technical business analyst. I get to learn every day, work with a great team and solve diverse issues. This keeps things fresh and exciting!

When I am not working I love to spend time with the family. Going on ski trips to local mountains, playing racket sports, and swimming. Some evenings my wife and I will watch movies or play games together.

Recently I have met many community members who are also interested in analytics. I completed a Python boot camp cleaned data and stored it in a SQL database, and got hands-on with R statistics and Tableau when performing my analysis. My technical skills have grown and my interest.

Some days it feels like drinking from a fire hose

Updating my portfolio with 9+ projects has been very rewarding. some of them include:

The hospital analysis project was primarily done in a SQL database. I have used Microsoft SQL Server and MYSQL to organize and explore data.

The NBA basketball analysis and data story was mostly done with Tableau.

The HR data analytics project was my first project using R, I normally use Python.

The tools I feel strongest in are SQL, Tableau, PowerBI, Excel, and Python

✓If you have made it this far I hope you will send me a request to connect

Let's chat and see if there is an opportunity to help one another.

# Experience

Vetsource

Technical Business Analyst January 2024 - Present (1 year) Portland, Oregon, United States

Identify, analyze, and interpret trends or patterns in data sets
Diagnose, triage, and fix issues in reports and data sets
Consistently learn to understand the technical infrastructure
Test the data pipeline and ETL features with the Software Development team.

Snow Data Science Data Analyst October 2023 - January 2024 (4 months)

Utah, United States

YouTube Analytics Project

- # Met weekly with the team to discuss resources and the body of work.
- # After deciding on priorities we passed out work to the team.
- # The work included cleaning the data, validating accuracy, making visual templates for the dashboard.

Spicers NZ Limited

7 years 3 months

Technical Analyst (Industrial Printing)

July 2023 - January 2024 (7 months)

Coquitlam, British Columbia, Canada

Analysis of equipment. Used Excel to track past issues diagnosing new issues 10% faster.

Forecast analytics using Excel for parts inventory to reduce customer downtime.

Providing a data driven approach to solving problems and supporting the team.

Senior Technician

October 2020 - June 2023 (2 years 9 months)

Coquitlam, British Columbia, Canada

Travelled all over BC and the lower mainland to assist is large profile installations.

Providing comprehensive training with customers and the tech team on equipment and products.

Engaging in team meetings to reduce open case time by 20% for customers.

#### Technician

January 2018 - October 2020 (2 years 10 months)

Port Coquitlam, British Columbia, Canada

Installed, calibrated, and performed training on 1-2 industrial wide format printers per month.

Performed remote support daily using team viewer and video calls. This was to solve or diagnose.

Managed parts inventory in my toolbox and the cabinets. This included performing inventory counts.

Performed 15-20 onsite service calls per month to repair printers in the field.

Inside Sales Specialist

November 2016 - January 2018 (1 year 3 months)

Port Coquitlam, British Columbia, Canada

Input 10-20 orders per day, Providing product knowledge to customers.

I converted 10% of calls to a higher value product and or more frequent orders.

Made 10+ outbound calls each day to gather new business.

Joseph Richard Group

2 years

Lead Line Cook

#### June 2016 - May 2017 (1 year)

Maple Ridge, British Columbia, Canada

Update chef on prep status, cook pizza and prep food for dinner service. I would team build to keep morale high, It improved teamwork by 15%. In Microsoft Excel built tables to reduce food waste by \$100 per week. Offered suggestions to the chef in regard to the best value food for new recipes.

#### Pizza Cook

June 2015 - September 2016 (1 year 4 months)

Maple Ridge, British Columbia, Canada

Organized fridge using the FIFO method. Prepped pizza station for dinner service. Assembled pizza and cooked pizza using stone oven.

### Vista Railing Systems Inc

2 years 8 months

QA Analyst (Equipment Repair)

October 2014 - December 2016 (2 years 3 months)

Maple Ridge, British Columbia, Canada

- # Learned equipment repair to help the millwright team. Reduced downtime by 10%
- # I used Microsoft Excel to provide reports of defective products.
- # Performed analysis on adjustments to reduce future breakdown by 5%.
- # I would be teaching new employees what to look for on the assembly line for defects.
- # Improved production by 10% after adjusting settings on output quality.

#### **Production Staff**

May 2014 - October 2014 (6 months)

Maple Ridge, British Columbia, Canada

- # Operate machinery such as saws, planers, and sanders to cut, shape, and refine wood materials.
- # Ensure proper measurements and specifications are followed during processing.
- # Manage the flow of materials to maintain efficient production.

All Roads Construction Ltd.

2 years 2 months

**Construction Coordinator** 

September 2011 - October 2012 (1 year 2 months)

Abbotsford, British Columbia, Canada

- # Develop and manage project schedules and tasks.
- # Facilitate communication among teams, dump trucks, and project manager.
- # Ensure quality, safety, and compliance throughout.

#### Construction Worker

September 2010 - October 2011 (1 year 2 months)

Abbotsford, British Columbia, Canada

- # Adhere to safety protocols for team and public protection.
- # Assisted the operate and maintain heavy machinery for construction tasks.
- # Manage transportation and proper placement of construction materials.
- # Collaborate actively with the team to ensure smooth workflow.

# Education

British Columbia Institute of Technology
Associate's degree, Industrial Equipment, Business
Management. · (2011 - 2013)

**Data Career Jumpstart** 

Data Analytics · (June 2023 - September 2023)

#### Samuel Robertson Technical

High School Diploma, Mathematics and Computer Science · (September 2005 - March 2010)