
SADI NIYAZBADALOV

📍 DUBAI, UAE 00000

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Professional summary

Versatile Cashier with exemplary cash register skills and proven commitment to store cleanliness and safety. Leads with high levels of customer service and engagement efforts. Proficient in handling money and possessing a strong understanding of retail operations. Focused on keeping work areas clean, neat and professionally arranged. Strong team player, with good listening skills and attentive, detail-orientated nature. Responsible Cashier experienced at managing front of store needs in busy environments. Friendly and energetic with strong communication and organisational abilities. Seeking role of increased responsibility where strengths in service and sales will be valuable. Dynamic retail professional committed to outstanding customer service. Highly proficient in handling money and operating POS systems.

Work history

July 2022 - September 2022

Real Estate Broker

China Gulf Real Estate (CGRE)

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- Oversaw property maintenance, working with various tradesmen to complete repairs.
- Monitored property market trends to accurately anticipate and meet customer demand.
- Advertised properties to general public via networking, brochures, adverts and multiple listing services to maximise exposure.
- Guided homebuyers and sellers through process of short sales.
- Conducted intensive property market research to stay abreast of trends and developments.
- Managed customer relationships to achieve high satisfaction rate.

July 2022 - December 2022

Cashier

Flavor Land Multi Cuisine Restaurant,

DUBAI

- Processed sales, exchange and refund transactions efficiently to reduce customer waiting times.
- Upsold products and services when processing transactions.
- Advised alternative products to meet specific preferences or budgetary needs.
- Checked customer ID when selling age-restricted items, following store policy.
- Educated customers on promotions, offers and special events to enhance product sales.
- Used POS register system to total values and complete cheque, card, or mobile payments.
- Displayed and restocked merchandise by following brand guidelines.

October 2020 - April 2022

Operation Assistant

DEXTEROUS DMCC

DUBAI

- Screened incoming phone calls and relayed detailed messages.
- Compiled operational data and prepared reports, presentations and correspondence.
- Coordinated events by managing budget, logistics and event support.
- Responded to inquiries, providing information and assistance to team members.
- Collaborated with internal teams to streamline cross-functional operations.
- Sourced and ordered office supplies within allocated budget.
- Adhered to health and safety guidelines for safe working environment.
- Oversaw and trained clerical support staff to accomplish challenging objectives.
- Wrote business correspondence and technical letters.

November 2019 - March 2020

Travel Service Assistant

VFS Global

DUBAI

- Advised customers on specific visa and passport requirements.
- Resolved complaints, cancellations and refunds with mutually beneficial solutions.
- Trained and mentored junior consultants in customer service best practices.
- Informed clients about cancellation policy and associated penalties.
- Conducted thorough market research to maintain advanced knowledge on top destinations and travel trends.
- Utilised business travel expertise to design cost-effective corporate trips.
- Negotiated unique airline discounts, resulting in significant cost savings to clients.
- Processed travel deposit and balance payments accurately, maintaining records of receipt.

Skills

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|------------------------------------|-----------------------------------|
| • Customer advising | • Merchandise display development |
| • Cash report creation | • Service upselling |
| • Moving and handling | • Account management |
| • Cash drawer management | • Customer direction |
| • Daily transaction summarising | • Credit card authorizations |
| • Cash counting machine operations | • Payment processing |
| • Store appearance maintenance | • Safe balancing |

Education

June 2017 - April 2020

Bachelor of Business Administration: Marketing

American College of Dubai

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