

ABC Outdoors Shipping and Handling Policy

Greetings from ABC Outdoors! We're thrilled to be your go-to destination for top-notch outdoor hiking gear. Our commitment to excellence extends beyond our products; it encompasses the service we provide to ensure your orders are delivered safely and efficiently. To help you better understand our shipping process, we've outlined our shipping and handling policy below.

Shipping Methods:

We offer a variety of shipping options to suit your needs:

- Next Day Shipping: Orders will be processed and shipped via UPS for delivery the next business day after payment is confirmed.
- 2 Day Shipping: Orders will be processed and shipped via UPS for delivery within 2 business days after payment is confirmed.
- Ground Shipping (5 to 7 Business Days): Orders will be processed and shipped via USPS for delivery within 5 to 7 business days after payment is confirmed.

Processing Time:

- Orders will be processed and shipped within 1 to 2 business days after payment has been successfully processed.

Tracking Information:

- Once your order is shipped, you will receive a tracking number via email. This allows you to monitor the progress of your delivery in real time.

Shipping Costs:

- Shipping costs are calculated based on the shipping method you select, the destination address, and the weight of the items in your order. You'll see the shipping cost at checkout before making your payment.

Problems with Shipping or Missing Deliveries:

- In the unlikely event that you encounter any issues with the shipping process or experience a missing delivery, we kindly ask you to first contact the carrier directly (UPS or USPS) using the provided tracking number.
- If the carrier is unable to resolve the issue to your satisfaction, please reach out to our customer service team. We'll do our best to assist you and work towards a resolution.

Change of Address:

- If you need to change the delivery address after placing your order, please contact us immediately. Address changes may lead to delays, so prompt communication is crucial.

Shipping Restrictions:

- Some products, due to their size, weight, or nature, may be subject to shipping restrictions or additional shipping fees. Such details will be provided during the checkout process.

International Shipping:

- Currently, we offer shipping within the United States only. We apologize for any inconvenience this may cause.

Inclement Weather and Holidays:

- Please note that unforeseen circumstances such as inclement weather or holidays may impact shipping and delivery times. We appreciate your understanding during such occurrences.

We take great pride in delivering your outdoor gear to your doorstep promptly and securely. If you have any questions, concerns, or feedback about our shipping and handling process, please feel free to reach out to our dedicated customer service team. Thank you for choosing ABC Outdoors for your adventure needs!

Best Regards,
Owner, ABC Outdoors