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## Integrations

### < REST API </>

Use our REST API to incorporate chat histories directly into your app.

All API requests start with <https://api.socialintents.com/v1/api/>.

Authentication to the API occurs via HTTP Basic Auth. Provide your Account ID below as the basic auth username and the REST API Token as the basic auth password.

Account ID: 2c9fa36b72b45bda0172c33055963258

REST API Token: c2a8fba7-d05a-464a-b7e8-8a77005c7c5d

### Example Chat History Request and Response

Request URL: <https://api.socialintents.com/v1/api/chats/>

Optional Parameters:

date\_from: yyyy-MM-dd

date\_to: yyyy-MM-dd

app\_id: app id of your live chat app

visitor\_id: unique visitor id

timezone: java timezone value, for example: America/New\_York

API Response:

```
{
  "apiStatus": "Success",
  "apiStatusCode": "200",
  "apiStatusMessage": "",
  "chats": [{
    "id": "2c9fa7465ccfd687015cda9fed35085a",
    "appId": "402881ca479973440147997a99b00000",
    "accountId": "2c9f8d8744e044e90144e0460e770000",
    "referrer": "",
    "startDate": "2017-06-24 15:01:31 PM",
    "userAgent": "Safari 10.1/OS X 10.11",
    "ip": "73.184.238.75",
    "page": "http://www.socialintents.com/",
    "visitorId": "c0ad14b2-aa8c-07ca-a575-a19ec05f779f",
    "visitorName": "Tom Sandler",
    "visitorPhone": "",
    "visitorEmail": "tom.sandler@gmail.com",
    "agentName": "James",
    "agentId": "1000",
    "duration": 41,
    "visits": 5,
    "messages": [{
      "type": "messageToAgent",
      "nickname": "Tom Sandler",
      "timestamp": 1498316491095,
      "body": "Hi I have a question about your service."
    },
    {
      "type": "messageToVisitor",
      "nickname": "James",
      "timestamp": 1498316505253,
      "body": "Hi there! I can help."
    },
    {
      "type": "messageToVisitor",
      "nickname": "Tom Sandler",
      "timestamp": 1498316519651,
      "body": "Great. What's your pricing?"
    }
  ]
}]
}
```

