

**Orient Insurance PJSC**  
**Health insurance claims record**

PART I Health insurance claims record summary										
1	Name of scheme/employer				DUBAI AIRPORTS - DXB & AUH					
2	Policy number				CPG/01/0/044567/2018					
3	Policy period									
3a	Policy effective date				01-May-18					
3b	Policy expiry date				01-May-19					
3c	Initial policy effective date (date from which you have provided continuous cover for this client)				01-May-18					
4	Report period (must be a minimum 9 months, less at discretion of insurer)									
4a	Report period start date				01-May-18					
4b	Report period end date				01-May-19					
4c	Report production date				30-Oct-19					
5	Total values (UAE Dirham)									
5a	Value of claims processed during report period only				35,080,191					
5b	Value of claims incurred , reported but not processed up to end of reporting period				-					
5c	Value of claims incurred but not reported up to end of reporting period				-					
6	Population census (at beginning of reporting period)				0-15	16-25	26-35	36-50	51-65	Over 65
6a	Male				853	181	601	1,619	465	3
6b	Single females				809	190	35	75	9	0
6c	Married females				2	40	476	649	100	0
7	Population census (at end of reporting period)				0-15	16-25	26-35	36-50	51-65	Over 65
7a	Male				869	182	622	1,614	418	12
7b	Single females				848	177	42	77	9	10
7c	Married females				2	48	504	660	82	0
PART II Claims data										
8	Claims data by member type (value UAE Dirham)				IP	OP	Pharmacy	Dental	Optical	Totals
8a	Employee				5,063,313	8,424,417	5,908,954	866,766	9,793	20,273,243
8b	Spouse				2,618,619	3,632,930	1,580,769	458,455	2,249	8,293,022
8c	Dependents				2,509,142	2,631,164	898,965	470,491	4,164	6,513,926
8d	Totals				10,191,074	14,688,511	8,388,688	1,795,712	16,206	35,080,191
9	Claims data by member type (number)				IP	OP	Pharmacy	Dental	Optical	Totals
9a	Employee				659	27,671	15,877	2,562	23	46,792
9b	Spouse				374	10,831	4,957	1,187	13	17,362
9c	Dependents				241	9,455	5,678	1,465	35	16,874
9d	Totals				1,274	47,957	26,512	5,214	71	81,028
10	Claims data by diagnosis grouping (top 10 by UAE Dirham value)				IP	OP				Totals
10	J06.9 Acute upper respiratory infection, unspecified				89,080	1,029,040				1,118,120
10	I10 Essential (primary) hypertension				17,080	987,813				1,004,894
10	M54.5 Low back pain				52,475	576,553				629,029
10	E78.5 Hyperlipidemia, unspecified					622,014				622,014
10	E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified					589,165				589,165
10	E11.9 Type 2 diabetes mellitus without complications					554,846				554,846
10	R50.9 Fever, unspecified				269,496	222,293				491,789
10	R07.9 Chest pain, unspecified				81,415	301,509				382,924
10	J20.9 Acute bronchitis, unspecified				29,384	340,915				370,299
10	780.99 Other General Symptoms				2,892	352,434				355,327
11	Number of claims by diagnosis grouping (corresponds to list in 10 by UAE Dirham value)				IP	OP				Totals
11	J06.9 Acute upper respiratory infection, unspecified				14	6,028				6,042
11	I10 Essential (primary) hypertension				5	2,173				2,178
11	M54.5 Low back pain				30	1,892				1,922
11	E78.5 Hyperlipidemia, unspecified					1,408				1,408
11	E11.40 Type 2 diabetes mellitus with diabetic neuropathy, unspecified					786				786
11	E11.9 Type 2 diabetes mellitus without complications					966				966
11	R50.9 Fever, unspecified				40	1,188				1,228
11	R07.9 Chest pain, unspecified				8	698				706
11	J20.9 Acute bronchitis, unspecified				6	1,655				1,661
11	780.99 Other General Symptoms				1	46				47
12	Claims data by provider (top 10 by UAE Dirham value)				IP	OP				Totals
12	Mediclinic City Hospital-DXB				1,494,944	684,701				2,179,645
12	Prime Hospital LLC				900,964	282,234				1,183,198
12	Mediclinic Welcare Hospital - DXB				652,180	422,139				1,074,319
12	Al Zahra Hospital - SHJ				440,478	372,193				812,672
12	Zulekha Hospital - SHJ				386,291	291,451				677,741
12	NMC Specialty Hospital - DXB				419,676	203,910				623,586
12	Zulekha Hospital - DXB				386,456	223,654				610,110
12	Mediclinic Dubai Mall-DXB				74,639	405,342				479,981
12	Dr. Sulaiman Al Habib Hospital FZ-LLC				452,826	7,933				460,759
12	Medcare Orthopaedics & Spine Hospital - DXB				377,934	76,507				454,441
13	Number of Claims by provider (corresponding to top 10 by UAE Dirham value)				IP	OP				Totals
13	Mediclinic City Hospital-DXB				95	834				929
13	Prime Hospital LLC				66	603				669
13	Mediclinic Welcare Hospital - DXB				49	699				748
13	Al Zahra Hospital - SHJ				53	1,335				1,388
13	Zulekha Hospital - SHJ				53	979				1,032
13	NMC Specialty Hospital - DXB				49	872				921
13	Zulekha Hospital - DXB				52	797				849
13	Mediclinic Dubai Mall-DXB				6	408				414
13	Dr. Sulaiman Al Habib Hospital FZ-LLC				36	16				52
13	Medcare Orthopaedics & Spine Hospital - DXB				15	196				211

<b>14</b>	<b>Claims data by network ( only by UAE Dirham value)</b>	<b>IP</b>	<b>OP</b>	<b>Pharmacy</b>	<b>Dental</b>	<b>Optical</b>	<b>Totals</b>
14	In network	9,555,749	12,765,709	8,331,543	1,386,345	6,941	32,046,287
14	Out of network	219,104	1,741,768	57,145	409,367	9,265	2,436,649
<b>15</b>	<b>Claims data by network ( only by number)</b>	<b>IP</b>	<b>OP</b>	<b>Pharmacy</b>	<b>Dental</b>	<b>Optical</b>	<b>Totals</b>
15	In network	868	44,630	26,139	4,648	56	76,341
15	Out of network	155	2,737	373	566	15	3,846
<b>16</b>	<b>Non Local Currency</b>	<b>IP</b>	<b>OP</b>				<b>Totals</b>
16	By value (UAE Dirham)	416,221	181,034				597,255
16	By number	251	590				841
<b>17</b>	<b>Total claims processed per service month (by UAE Dirham value)</b>	<b>Month ending date</b>	<b>Year</b>	<b>Value</b>			
17	01-May-18	31-May-18	2018				2,977,736
17	01-Jun-18	30-Jun-18	2018				2,533,801
17	01-Jul-18	31-Jul-18	2018				2,869,584
17	01-Aug-18	31-Aug-18	2018				2,209,343
17	01-Sep-18	30-Sep-18	2018				2,699,173
17	01-Oct-18	31-Oct-18	2018				3,287,489
17	01-Nov-18	30-Nov-18	2018				3,017,178
17	01-Dec-18	31-Dec-18	2018				2,940,602
17	01-Jan-19	31-Jan-19	2019				3,204,381
17	01-Feb-19	28-Feb-19	2019				3,077,571
17	01-Mar-19	31-Mar-19	2019				3,139,328
17	01-Apr-19	01-May-19	2019				3,124,005
<b>18</b>	<b>Patient Support Programs</b>						
	Number of Members enrolled in BASMAH initiative						
	Number of Members screened for BASMAH initiative						
	Number of Members enrolled in HCV initiative						
	Number of Members screened for HCV						

#### Authentication statement

I certify that the information contained within this report is true and accurate as at the date of its production in so far as it reflects the complete claims history for the reporting period held in

Name: REHAN AKHTER	Designation: VICE PRESIDENT
Signature: 	