XTI User Management
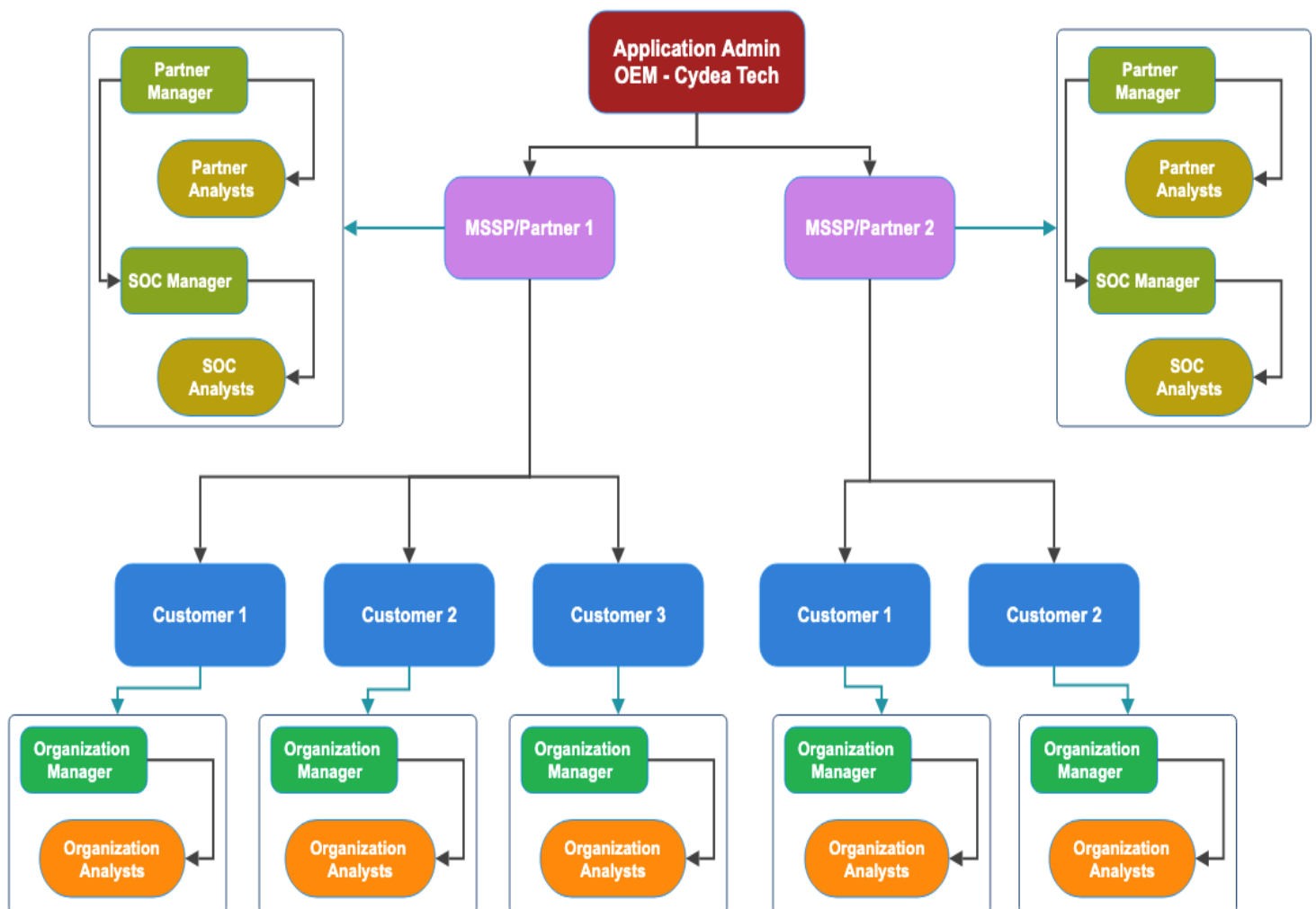
1. User Roles

Following user roles are included in current XTI User Management:

◆ Application Admin
◆ Partner Manager
◆ Partner Analyst
◆ SOC Manager
◆ SOC Analyst
◆ Organization Manager
◆ Organization Analyst

2. User Hierarchy

2.1 Application Admin – OEM Cydea Tech

- Can create, update and view multiple Partner organizations (can only create Partner Manager user)
- View list of all organizations including all Partner organizations, and Customers created by Partner User
- View list of all users including all Partner Managers and Analysts (created by Partner Manager), SOC Managers (created by Partner Manager) and Analysts (created by SOC Manager) and Organization Managers (created by Partner Manager or Analysts) and Analysts (created by Organization Manager)

2.2 Partner Manager

- Can create, update and view multiple Organizations (can only create Organization Manager)
- Can create, update and view SOC Manager (Each partner can have one SOC Manager)
- Can view Organization Analysts created by each Organization Manager
- Can view list of SOC Analysts created by SOC Manager
- Can create, update and view multiple Partner Analysts
- Can update and view organizations created by Partner Analysts
- Can resend user activation link to Organization Manager, Partner Analysts and SOC Manager
- Can enable and disable email alerts for each Organization.

2.3 Partner Analyst

- Can create, update and view multiple Organizations (can only create Organization Manager)
- Can view Organization Analysts created by each Organization Manager (created by them)
- Can resend user activation link to Organization Manager created by themselves.
- Can enable and disable email alerts for each Organization created by themselves.

2.4 SOC Manager

- Can create, update and view multiple SOC Analysts.
- Can resend user activation link to SOC Analysts.
- Can access, view and manage alerts on Partner instance (Partner which the user is part of)
- Can switch between Organizations (created under the Partner, by Partner Manager and Partner Analysts) to access, view and manager alerts of each Organization (Customer).

- Can create new Connections (monitor supply chain) for Organization (Customer)
- Can view existing Connections added by the Organization users
- Can run On-Demand DNS and Network scans on Typosquatted Domains.
- Can create Social Media Impersonation and Fake Mobile Apps alerts in each Organization's dashboard/instance.
- Can Flag Alerts for each Organization created under the Partner.
- Can manually Patch CVEs for each Organization created under the Partner.

2.5   SOC Analyst

- Can access, view and manage alerts on Partner instance (Partner which the user is part of)
- Can switch between Organizations (created under the Partner by Partner Manager and Partner Analysts) to access, view and manager alerts of each Organization (Customer).
- Can create new Connections (monitor supply chain) for Organization (Customer)
- Can view existing Connections added by the Organization users
- Can run On-Demand DNS and Network scans on Typosquatted Domains.
- Can create Social Media Impersonation and Fake Mobile Apps alerts in each Organization's dashboard/instance.
- Can Flag Alerts for each Organization created under the Partner.
- Can manually Patch CVEs for each Organization created under the Partner.

2.6   Organization Manager

- Can create, update and view multiple Organization Analysts
- Can resend user activation link to Organization Analysts.
- Can enable and disable email alerts for Organization Analysts.
- Can View all alerts in the Dashboard/Portal.
- Can create and view new Connections (monitor supply chain).
- Can view existing Connections added by Organization Analysts, SOC Manager and SOC Analysts.

2.7   Organization Analyst

- Can View all alerts in the Dashboard/Portal.
- Can create and view new Connections (monitor supply chain).
- Can view existing Connections added by Organization Manager, SOC Manager and SOC Analysts.