

**APPLICATION FOR 'UNCONDITIONAL'
DIAL-A-RIDE/DIAL-A-LIFT SERVICE ONLY**

**TO QUALIFY FOR UNCONDITIONAL DIAL-A-RIDE YOU
MUST MEET THE CRITERIA STATED IN THE APPLICATION
PROCESS OR YOU MUST BE 72 YEARS OF AGE OR OLDER:**

CHECK ONE:

_____ 72 years of age or older
_____ Other

PLEASE PRINT:

Date of Application: _____

1. Name: _____ Telephone: _____

2. Address: _____

3. Age: _____ Date of Birth: _____ (proof of age)

Agency Certifying: _____

4. Mobility Aids: _____

5. Do you require the assistance of an attendant? Yes _____ No _____

I certify to the best of my knowledge, all of the above information is true.

Applicant's or Agent's

Signature: _____ Date: _____

SCHEDULING YOUR TRIP: When you call in to schedule your ride, you will need to give the following information:

Your Name

The address you wish to be picked up at

The address of your destination

The time of your appointment

Additional Guest (s), such as certified attendant

If you need assistive devices, such as a wheelchair

* Don't forget to schedule your return trip

After entering this information into the computer, the dispatcher will give you a time for pick-up. The computer will be used to assist the dispatcher in making the most efficient routes so that everyone gets to where they are going on time.

USING DIAL-A-RIDE IN THE EUREKA/ARCATA/MCKINLEYVILLE AREA

For trips in the Eureka, Arcata, or McKinleyville Areas contact City Cab at 442-4555. Hours of operation are 6:00 a.m. to 7:00 p.m., Monday through Friday and 7:30 a.m. to 5:30 p.m. on Saturday. Reservations can be made up to 14 days in advance and seven days a week 8:00am to 5:00pm. You **MUST** schedule your ride 24 hours in advance, and be ready to go when the vehicle arrives. **TICKETS ARE REQUIRED, \$18.00 FOR A STRIP OF SIX (6) TICKETS (NO REFUNDS).**

Those who have folding wheelchairs and can transfer to a cab must use the regular cabs or mini-van instead of the Dial-a-Lift wheelchair van. You **MUST** schedule your ride 24 hours in advance, and be ready to go when the vehicle arrives. Drivers will only be able to make one stop and each time you get into the cab it will count as a separate trip and require new tickets.

For trips on Old Arcata Road, Manila, Samoa, Humboldt Hill, King Salmon, Fields Landing, or Cutten contact HCAR at 443-7077. Hours of operation are 7:00 a.m. to 7:00 p.m., Monday through Friday and 7:30 a.m. to 5:30 p.m. on Saturday. Drivers will only be able to make one stop and each time you get into the cab it will count as a separate trip and require new tickets.

For your convenience, the phone number is printed on the tickets. Drivers will not wait if you are not ready or have left the requested pick-up location.

All requested pick-up locations for City Cab or HCAR must be made prior to 6:45pm Monday through Friday, and 5:15pm on Saturday.

Holidays observed by Dial-a-Ride are New Year's Day, Independence Day, Thanksgiving Day, and Christmas Day.

SERVICE AREAS

Eureka

This service area is the same as that for the Eureka Transit Service which includes Pine Hill, Myrtle town, Bayshore Mall, and Cutten (as far out as Campton Road). One ticket will be collected per trip.

Arcata

This service area is the same as that for the Arcata Transit Service. One ticket will be collected per trip.

Mckinleyville

The southern boundary begins at the Mad River, from the Pacific Ocean to the intersection of North Bank Road at State Highway 299. The northern boundary is U.S. Highway 101 at the Little River bridge located by the Highway Patrol scales, and to Crannell Road where it crosses Bullwinkel Creek. The eastern boundary ends at the end of Hiller Road, and the western boundary ends at the end of Gwin Road. One ticket will be collected per trip.

HCAR Dial-a-Ride Service:

The expanded Care-A-Van public DAR/DAL service area generally includes Old Arcata Road between Eureka and Arcata city limits; Indianola Cutoff; State Route 255 including Manila and Samoa; Elk River Road; Humboldt Hill; King Salmon; Fields Landing; Cutten; Ridgewood Heights; and College of the Redwoods. Program boundaries are generally defined to service approximately 3/4 mile from the identified roadways and/or communities.

All trips must begin and/or end within the service area boundaries. The service areas are divided into seven (12) zones, and one (1) ticket will be collected per zone. The maximum of crossing zones per trip is three (3), and no more than three (3) tickets will be collected to accomplish one (1) single trip.

ADDITIONAL INFORMATION

1. Dial-a-Ride tickets are \$3.00 each and are sold in books of six for \$18.00. Once you have been certified, tickets may be purchased by mail. You must plan your trip (s) 24 hours in advance, and plan on having tickets before you call for a ride. Requests for ticket purchases can be sent to:

Senior Resource
1910 California Street
Eureka, CA 95501

Eureka City Hall
531 K Street
Eureka, CA 95501

Mckinleyville Senior Center at Azalea Hall
1620 Pickett Road
Mckinleyville, CA 95521

Humboldt Transit Authority
133 V Street
Eureka, CA 95501

2. Attendants who ride with a person certified to have an attendant will not be charged. The attendant must be identified at the time of certification. Individuals who are not certified as needing an attendant will be able to have one guest join them for their trip at the same cost per zone as paid by the certified individual. Additional guests will only be accommodated if space is available and advance reservations have been made with the dispatcher. Such additional guests will pay the regular \$3.00 fare per ride per zones traveled to use the system.

3. For trip origins outside of the Dial-a-Ride/Lift service areas, the regular cab fare will be charged until the service area is reached. The Dial-a-Lift van cannot make trips outside of the service areas.

PLEASE NOTE: HCAR Dial-a-Ride Vehicles are not set up to run cab meters. The only service areas covered are those as defined in the service area description section.

4. Dial-a-Ride/Dial-a-Lift is a shared ride system, and transports more than one passenger per vehicle when most productive to do so. You are expected to ride with passengers and the driver assigned to you by the dispatcher.

5. City Cab/HCAR vehicle rules include: Seat belts are required while riding in the front seat of the cab, pets are allowed on laps or in carriers to veterinary appointments only, smoking is not permitted, drivers will help with a reasonable number of packages only (limit is 3 bags of groceries), and do not plan on using Dial-a-Ride as an ambulance.

6. Corridor travel between Eureka, Arcata, or McKinneyville will cost an additional ticket per zone traveled.

For more information please contact the Humboldt Transit Authority at (707) 443-0826.

Exhibit 1

Zones:

- Zone 1 = travel between Humboldt Hill/Fields Landing/King Salmon and the City of Eureka
- Zone 2 = travel between Humboldt Hill/Fields Landing/King Salmon and the City of Arcata
- Zone 3 = travel between Indianola Cutoff and the City of Eureka
- Zone 4 = travel between Indianola Cutoff and the City of Arcata
- Zone 5 = travel between the City of Arcata and Manila/Samoa
- Zone 6 = travel between the City of Eureka and Manila/Samoa
- Zone 7 = travel between Ridgewood Heights and the City of Eureka
- Zone 8 = travel between Ridgewood Heights and the City of Arcata
- Zone 9 = travel between Elk River Community and the City of Eureka
- Zone 10 = travel between Elk River Community and the City of Arcata
- Zone 11 = travel between College of the Redwoods and the City of Eureka
- Zone 12 = travel between College of the Redwoods and the City of Arcata

NO-SHOW POLICY:

All No-Shows listed below occur within any 90-day period.

- **First No-Show:** Notification will be mailed stating the date and time of the passenger's first No-Show violation.
- **Second No-Show:** Notification will be mailed stating the dates and times of the first and second No-Show violations and warn of impending suspension should a third No-Show occur within the current 90-day time period.
- **Third No-Show:** Notification will be mailed stating the dates and times of all three No-Shows and will notify the passenger of the one week suspension. This letter will include information on the appeal process.

Humboldt Transit Authority will contact the passenger to determine the dates of the suspension period. The suspension is applicable to both standing and demand-response trips.

TO AVOID A NO-SHOW STATUS PLEASE CANCEL YOUR TRIP 30 MINUTES PRIOR TO YOUR APPOINTMENT.