

FARES

Regular Cash Fare.....	\$4.35
Regular Cash Fare/Reduced.....	\$3.85
Transit Pass Fare.....	\$3.00
Transit Pass Fare/Reduced.....	\$2.50
Unlimited Rides Day Pass.....	\$7.75
Unlimited Rides Month Pass.....	\$82.00
Unlimited Rides Month Pass/Reduced.....	\$77.00

SAVE MONEY

REGIONAL TRANSIT PASS

These passes are available for \$10 or \$20 which allows you to ride all four regional transit systems for the new discounted rate. If you are entitled to a reduced fare, inform the driver before you insert card or you will be charged the full price.

Passes are available from the driver, the HTA office, and the AMRTS office.

System	Regular	Reduced
Redwood.....	\$1.90	\$1.65
Eureka.....	\$1.40	\$0.95
Arcata.....	\$1.20	\$0.80
SoHum Local.....	\$1.20	\$0.95
SoHum Intercity.....	\$3.85	\$3.30
Willow Creek.....	\$3.00	\$2.50

WILLOW CREEK

Willow Creek operates
Monday – Friday
and a limited schedule on Saturday,
Sunday, and the following Holidays:

- Martin Luther King Jr. Day
- President's Day
- Memorial Day
- Labor Day
- The Day After Thanksgiving
- The Day After Christmas

No service is operated on
the following Holidays:

- New Years Day
- Independence Day
- Thanksgiving Day
- Christmas Day

RIDER GUIDE

Effective January 1, 2014

Willow Creek

Address **133 V Street
Eureka, CA 95501**

Phone **(707) 443-0826**

Toll Free **(877) 688-0826**

Fax **(707) 443-2032**

Web **www.hta.org**

Office Hours **8:00am - 4:30pm**
*(closed noon to
1:00 for lunch)*

RIDER RULES OF CONDUCT

While on board the bus, we ask that you observe a few courtesies to make your ride easier, safer and more pleasant for yourself and other passengers.

- You may not eat or drink on the bus. Any food or drink you bring on the bus must be spill proof. For example, a paper cup with a lid and straw does not qualify as spill proof.
- For the safety and well being of a baby and other customers, strollers need to be folded before boarding and placed under or between seats, and the baby needs to be held on the lap of an adult customer.
- All carry-on items must be placed under the passenger's seat or in the passenger's lap. Carry-on items may not take up additional passenger seating or be placed in the aisles. Limit 3 bags per customer.

Supermarket shopping carts are not allowed.

- Obscene, profane, vulgar, foul, or abusive language is prohibited.
- No vandalism. Either the passenger or their parents/guardians will be contacted and required to make full restitution for any damage caused by vandalism.
- No harassing other passengers. This includes, but is not limited to: threats or fear of physical or verbal abuse; unlawful harassment, including unwelcome verbal, nonverbal or physical behavior having sexual or racial connotations. Passengers violating this rule will be ejected immediately.
- Shoes and shirts must be worn.
- Smoking, drinking alcohol or the use of illegal drugs is prohibited.
- Federal regulations prohibit the transportation of flammable or explosive materials on transit buses. This includes automobile batteries. (Electric mobility device battery packs and portable oxygen tanks are exempt from this requirement.)

HAVE A SAFE TRIP

- Stand back from the curb until the bus makes a complete stop.
- **HAVE YOUR FARE READY**
- Take a seat as soon as possible after boarding the bus.
- Stay in your seat while the bus is in motion.
- Keep your head, hands and arms inside of the bus.
- Signal that you would like to get off one block in advance of your stop and remain seated until the bus comes to a complete stop.
- **EXIT USING THE REAR DOOR**
- If your bike is on the bus, say to the driver, "Please wait for me to take my bike off the rack," when you get off.
- After you get off the bus, stand back and wait for it to leave before crossing the street.

MOBILITY DEVICES

In order for a mobility device to be secured properly, wheelchairs and scooters cannot exceed 30 inches in width and 48 inches in length, and cannot weigh more than 600 pounds when occupied.

It is recommended that riders that board with a scooter transfer to a seat.

SERVICE ANIMALS

A service animal is allowed on the bus if it has been individually trained to provide assistance to an individual with a disability. A companion animal does not qualify and will be required to be in a pet carrier.

BIKE AND RIDE

LOADING YOUR BIKE

1. When the bus approaches and stops, you should have the bike ready to load, then let the driver know that you will be loading a bike.
2. Approaching from the curbside, you should lower the rack with one hand while supporting the bike with the other hand.
3. After lowering the rack, you should place the bike into either of the rack's wheel wells. Both bike positions are completely independent of each other, making it easy to load in seconds.
4. After the bike is positioned in the rack's wheel wells, you should pull the support arm out and up over the front tire of the bike.
5. After quickly raising the support arm up and over the front tire, you should be ready to board the bus. Bikes should be loaded from the front or curbside of the bus for safe, efficient operation.

UNLOADING YOUR BIKE

1. When the bus approaches the stop, you should inform the driver you will be removing your bike.
2. Approaching from the curbside or while directly in front of the bus, you should raise the support arm off the tire.
3. After the support arm is off, lift the bike out of the wheel wells.
4. Once the bike is out of the wheel wells, fold up the rack if no other bikes are on the rack.

Note: If the bike racks are full, you may be able to bring your bike inside the bus as long as it does not block the aisle.